

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	44	43	2%
	Admits	14	16	-13% ▼
	Discharges	16	13	23% ▲
	Service Hours	931	1,004	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	44	100.0%

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	5	11% ▼	22%
35-44	9	20%	23%
45-54	14	32% ▲	19%
55-64	11	25%	18%
65+	5	11%	7%

Ethnicity	#	%	State Avg
Non-Hispanic	38	86% ▲	68%
Hispanic-Other	2	5%	8%
Hisp-Puerto Rican	2	5%	11%
Unknown	2	5%	12%
Hispanic-Cuban		0%	
Hispanic-Mexican		0%	

Gender	#	%	State Avg
Female	22	50%	41%
Male	22	50%	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	32	73% ▲	61%
Black/African American	9	20%	17%
Other	2	5%	13%
Asian	1	2%	1%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management 302294

Community Health Center Inc.

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

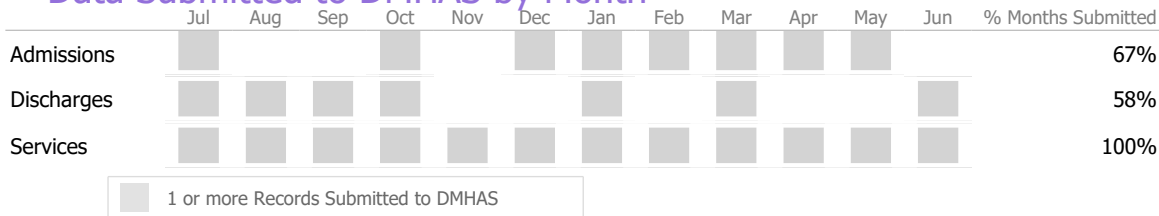
Program Activity

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Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		14	100%	50%	97%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.