

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	193	128	51%	▲
	Admits	65	90	-28%	▼
	Discharges				
	Service Hours		1	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	193	100.0%

Consumer Satisfaction Survey

(Based on 100 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ Participation in Treatment		99%	80%	92%
✓ Access		96%	80%	88%
✓ Quality and Appropriateness		94%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Overall		92%	80%	91%
● Recovery		72%	80%	79%
● Outcome		62%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	3%	10%
26-34	12	6%	22%
35-44	27	14%	23%
45-54	56	29%	19%
55-64	77	40%	18%
65+	16	8%	7%

Gender	#	%	State Avg
Female	136	70%	41%
Male	57	30%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	140	73%	11%
Non-Hispanic	32	17%	68%
Hispanic-Other	18	9%	8%
Hispanic-Cuban	2	1%	0%
Unknown	1	1%	12%
Hispanic-Mexican			0%

Race	#	%	State Avg
Other	85	44%	13%
White/Caucasian	78	40%	61%
Black/African American	24	12%	17%
Am. Indian/Native Alaskan	2	1%	0%
Unknown	2	1%	6%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Unique Clients	193	128	51% ▲
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Discharges	-	-	
Service Hours	-	1	-100% ▼

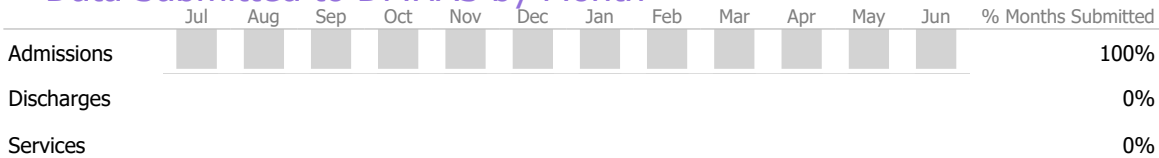
Data Submission Quality

Data Entry Actual State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	35%	66%
SA Screen Complete	53%	86%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	94%

Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Integrated Primary Care Programs