

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	628	1,589	-60% ▼
	Admits	339	870	-61% ▼
	Discharges	674	1,317	-49% ▼
	Service Hours	1,348	2,593	-48% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	344	54.2%
Addiction			
	Outpatient	178	28.0%
	Case Management	89	14.0%
Mental Health			
	Case Management	24	3.8%

Consumer Satisfaction Survey

(Based on 123 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%
✓ Respect		88%	80%	91%
✓ Recovery		85%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	128	20%	10%	Male	421	67%	59%
26-34	163	26%	22%	Female	207	33%	41%
35-44	137	22%	23%	Transgender			0%
45-54	113	18%	19%				
55-64	67	11%	18%				
65+	18	3%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	243	39%	▼ 68%	White/Caucasian	219	35%	▼ 61%
Hisp-Puerto Rican	242	39%	▲ 11%	Black/African American	193	31%	▲ 17%
Hispanic-Other	84	13%	8%	Other	179	29%	▲ 13%
Unknown	50	8%	12%	Unknown	28	4%	6%
Hispanic-Mexican	7	1%	0%	Asian	6	1%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	2	0%	0%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7%
Admits	2	1	100% ▲
Discharges	14	3	367% ▲
Service Hours	242	306	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	95%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	178	244	-27% ▼
Admits	76	154	-51% ▼
Discharges	188	147	28% ▲
Service Hours	914	1,740	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	86%
Valid TEDS Data	95%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	26%
Co-occurring	Actual	State Avg
MH Screen Complete	99%	92%
SA Screen Complete	99%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		57	30%	50%	51%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		148	80%	75%	79%	5%
Stable Living Situation		169	91%	95%	78%	-4%
Employed		70	38%	50%	32%	-12% ▼
Abstinence/Reduced Drug Use		70	38%	55%	49%	-17% ▼
Self Help		27	15%	60%	18%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		52	95%	90%	72%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		52	69%	75%	61%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

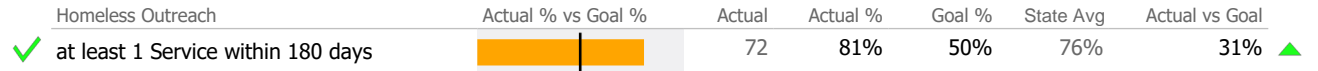
* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

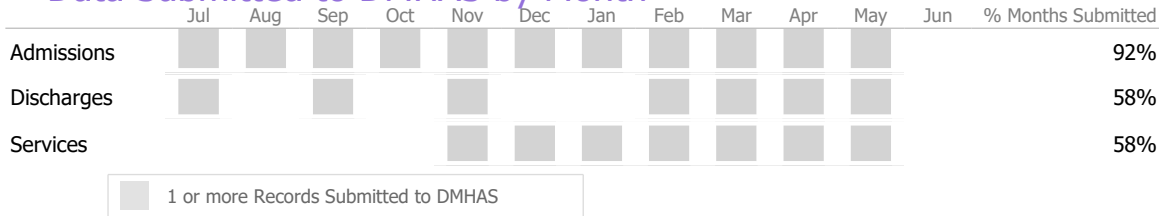
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	527	-83% ▼
Admits	101	175	-42% ▼
Discharges	101	528	-81% ▼
Service Hours	91	391	-77% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

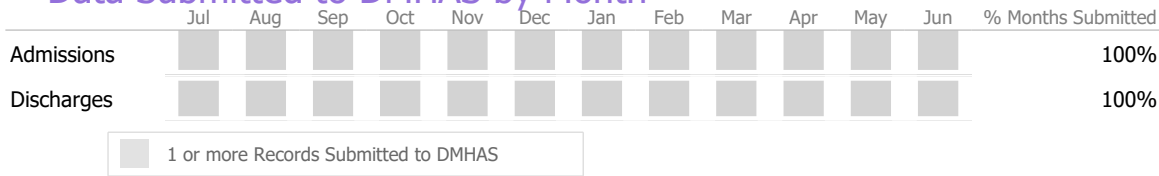
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	344	835	-59% ▼
Admits	160	539	-70% ▼
Discharges	361	638	-43% ▼

Data Submitted to DMHAS by Month



* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	1	-100% ▼
Discharges	10	1	900% ▲
Service Hours	102	156	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		8	80%	85%	95%	-5%

Service Utilization

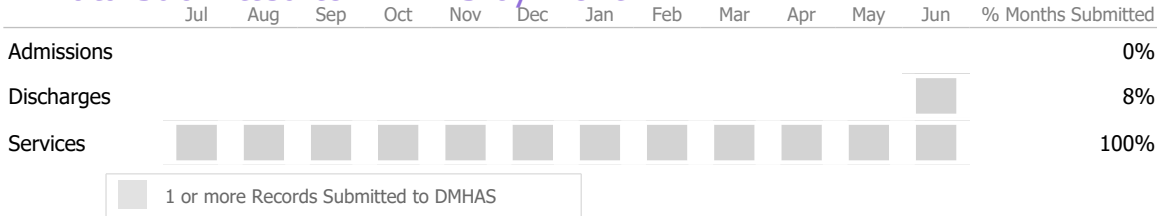
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	94%	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

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