

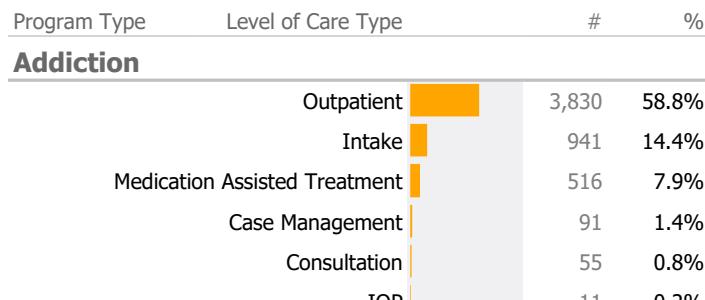
## Provider Activity



## Consumer Satisfaction Survey



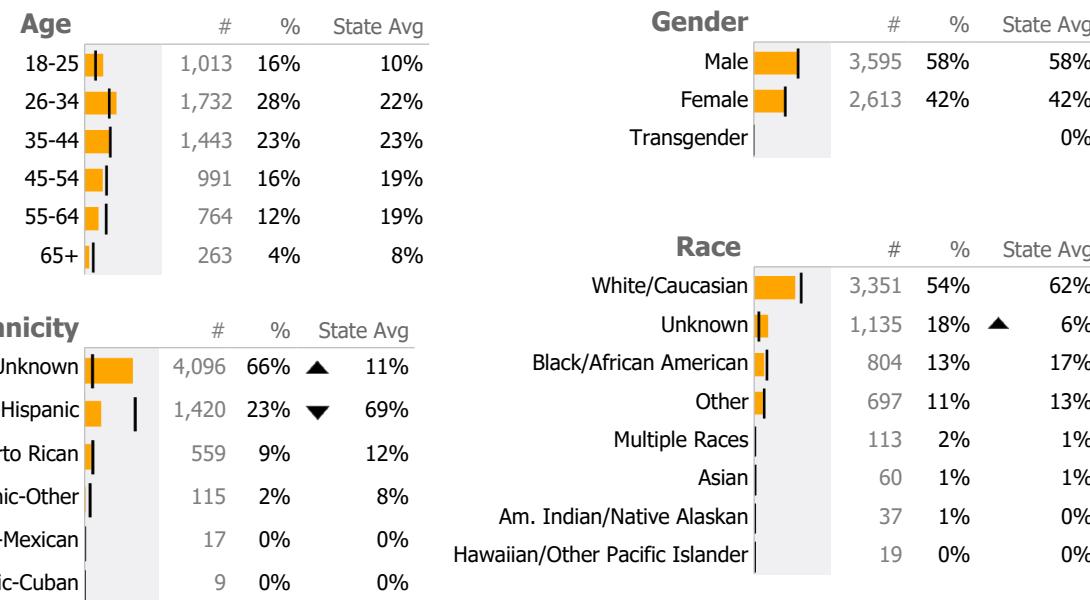
## Clients by Level of Care



## Forensic SA



## Client Demographics

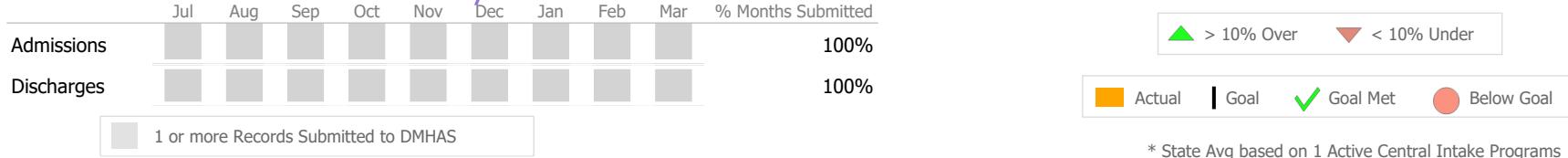


Unique Clients | State Avg    > 10% Over State Avg    > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	941	818	15%	▲
Admits	1,174	955	23%	▲
Discharges	1,174	955	23%	▲

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	45	33	36%	▲
Admits	24	23	4%	
Discharges	13	9	44%	▲
Service Hours	363	127	185%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	77%	75%	71%	2%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	97%	7%

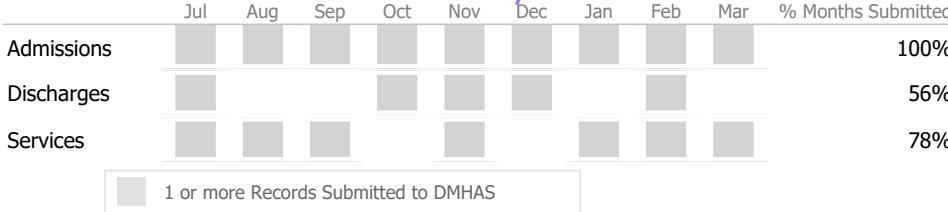
## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		16	67%	75%	77%	-8%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		66%
✓ Valid TEDS Data		65%
On-Time Periodic		
● 6 Month Updates		33%
Co-occurring		
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active Gambling Outpatient Programs

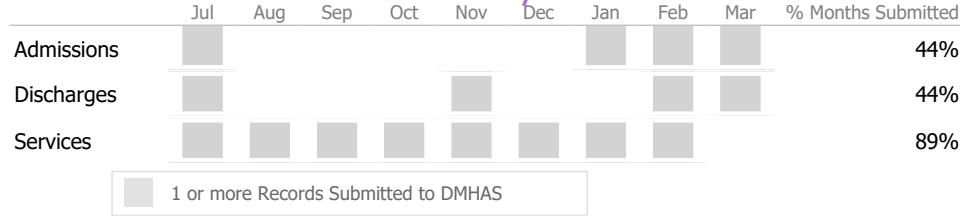
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	72	-53% ▼
Admits	7	5	40% ▲
Discharges	9	22	-59% ▼
Service Hours	283	309	-8%

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		7	100%	50%	73%	50% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met   ● Below Goal

\* State Avg based on 23 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	-	-	
Discharges	1	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

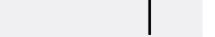
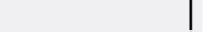
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	0%	82%
Valid TEDS Data	0%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	85%
SA Screen Complete	N/A	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

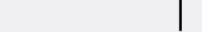
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	60%	50%
● Follow-up within 30 Days of Discharge		0	0%	90%	55%	-90%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	50%	25%	-50%
● Abstinence/Reduced Drug Use		0	0%	55%	53%	-55%
● Self Help		0	0%	60%	24%	-60%
● Not Arrested		0	0%	75%	78%	-75%
● Stable Living Situation		0	0%	95%	85%	-95%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	58%	N/A

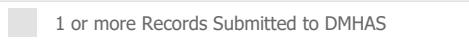
## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										11%
Services										0%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 61 Active Standard IOP Programs

 1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	129	-25%	▼
Admits	37	57	-35%	▼
Discharges	52	54	-4%	
Service Hours	142	444	-68%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	68%	85%
Valid TEDS Data	82%	85%
On-Time Periodic		
✓ 6 Month Updates	25%	21%
Co-occurring		
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	98%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		21	40%	50%	51%	-10% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		76	78%	75%	76%	3%
● Abstinence/Reduced Drug Use		44	45%	55%	48%	-10% ▼
● Employed		28	29%	50%	31%	-21% ▼
● Stable Living Situation		71	73%	95%	76%	-22% ▼
● Self Help		10	10%	60%	18%	-50% ▼

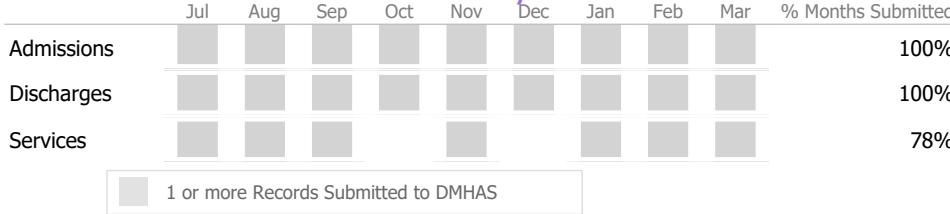
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		30	67%	90%	69%	-23% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		19	51%	75%	62%	-24% ▼

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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## Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	1	N/A	74%
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Valid TEDS Data	1	N/A	97%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	1	N/A	24%
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Co-occurring	Actual	State Avg
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MH Screen Complete	1	N/A	95%
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SA Screen Complete	1	N/A	98%
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## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Treatment Completed Successfully		N/A	N/A	50%	76%	N/A
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## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	37%	-55% <span style="color: red;">▼</span>
Employed		N/A	N/A	50%	36%	-50% <span style="color: red;">▼</span>
Not Arrested		N/A	N/A	75%	58%	-75% <span style="color: red;">▼</span>
Self Help		N/A	N/A	60%	28%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	79%	-95% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
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Admissions

0%

▲ > 10% Over    ▼ < 10% Under

Discharges

0%

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 7 Active Naltrexone Programs

1 or more Records Submitted to DMHAS
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## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	516	357	45%	▲
Admits	123	111	11%	▲
Discharges	-	1	-100%	▼
Service Hours	-	-		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	64%	88%
Valid TEDS Data	100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	76%
SA Screen Complete	100%	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

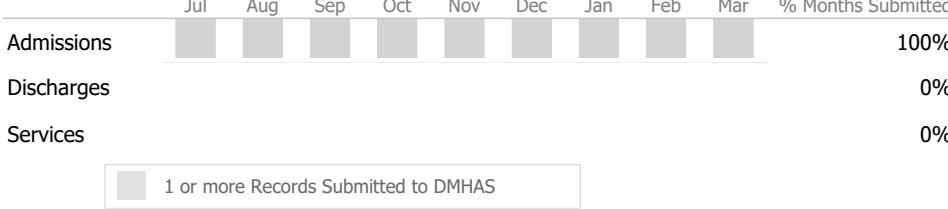
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		266	52%	75%	66%	-23% ▼
Abstinence/Reduced Drug Use		134	26%	55%	47%	-29% ▼
Employed		43	8%	50%	24%	-42% ▼
Self Help		91	18%	60%	19%	-42% ▼
Stable Living Situation		217	42%	95%	65%	-53% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	36%	N/A ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

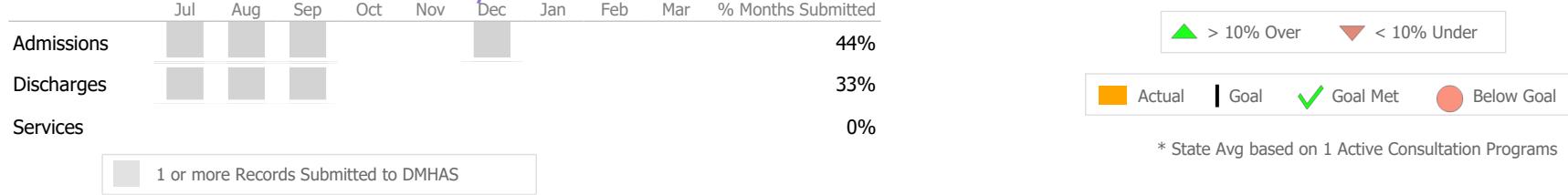
Actual Goal Goal Met Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	67	-18%	▼
Admits	14	54	-74%	▼
Discharges	11	35	-69%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

## Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data

N/A

85%

Valid TEDS Data

N/A

85%

On-Time Periodic

Actual

State Avg

6 Month Updates

N/A

21%

Co-occurring

Actual

State Avg

MH Screen Complete

N/A

91%

SA Screen Complete

N/A

97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	48%	-55%
Employed		N/A	N/A	50%	31%	-50%
Not Arrested		N/A	N/A	75%	76%	-75%
Self Help		N/A	N/A	60%	18%	-60%
Stable Living Situation		N/A	N/A	95%	76%	-95%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	69%	N/A

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

0%

&gt; 10% Over

&lt; 10% Under

Admissions

0%

Discharges

1 or more Records Submitted to DMHAS

\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	20	14	43%	▲
Admits	7	8	-13%	▼
Discharges	15	5	200%	▲
Service Hours	91	53	72%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	53%	50%	66%	3%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		17	85%	60%	81%	25%
✓ Employed		8	40%	20%	19%	20%
✓ Stable Living Situation		17	85%	80%	56%	5%
● Self Help		7	35%	60%	52%	-25%

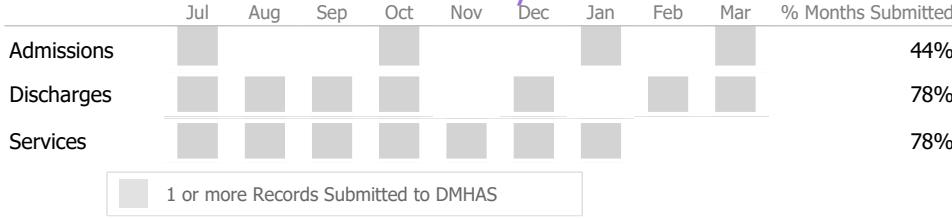
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		2	40%	90%	60%	-50%

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	99%
On-Time Periodic 6 Month Updates		0%	4%

## Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	51	-41% <span>▼</span>
Admits	8	28	-71% <span>▼</span>
Discharges	9	22	-59% <span>▼</span>
Service Hours	17	48	-64% <span>▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	89%	50%	66%	39%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed	<div><div style="width: 20%;"></div></div>	0	0%	20%	19%	-20%	<span style="color: red;">▼</span>
Self Help	<div><div style="width: 30%; background-color: orange;"></div></div>	9	30%	60%	52%	-30%	<span style="color: red;">▼</span>
Social Support	<div><div style="width: 27%; background-color: orange;"></div></div>	8	27%	60%	81%	-33%	<span style="color: red;">▼</span>
Stable Living Situation	<div><div style="width: 0%;"></div></div>	0	0%	80%	56%	-80%	<span style="color: red;">▼</span>

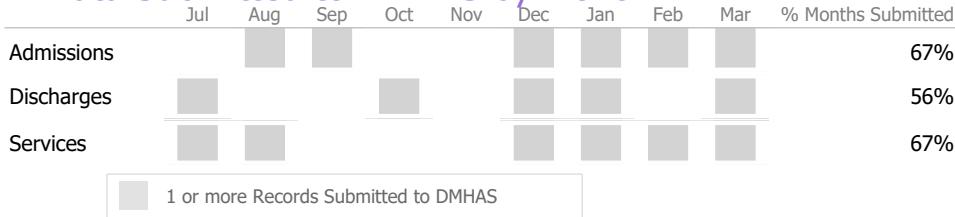
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div style="width: 98%;"></div></div> 98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div style="width: 0%;"></div></div> 0%	4%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div style="width: 14%;">■</div></div>	3	14%	90%	60%	-76% 

## Data Submitted to DMHAS by Month

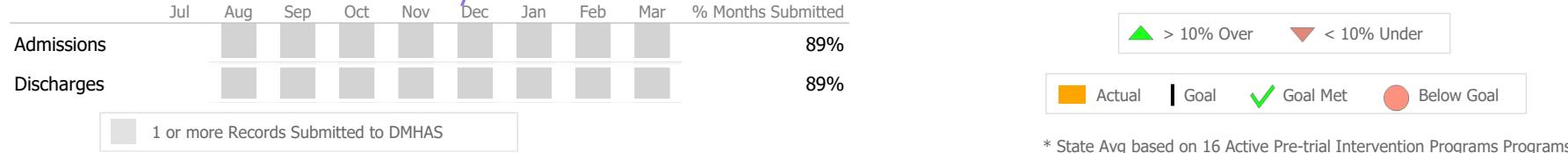


\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	317	667	-52% ▼
Admits	124	380	-67% ▼
Discharges	111	417	-73% ▼

## Data Submitted to DMHAS by Month

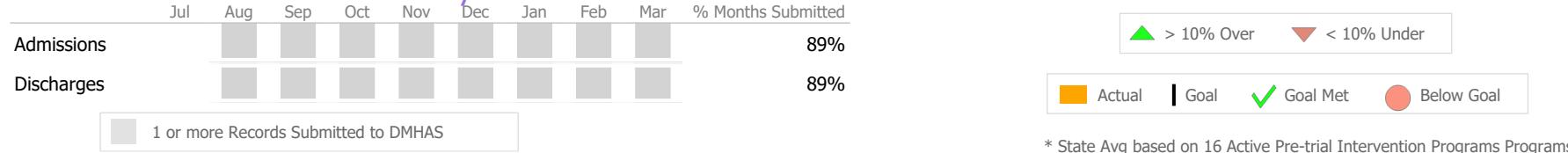


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	713	1,170	-39% 
Admits	109	487	-78% 
Discharges	114	488	-77% 

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,142	1,818	18%	▲
Admits	1,097	903	21%	▲
Discharges	610	846	-28%	▼
Service Hours	6,108	6,609	-8%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	85%
Valid TEDS Data	79%	85%
On-Time Periodic		
6 Month Updates	23%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		394	65%	50%	51%	15% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		1,701	79%	75%	76%	4%
● Abstinence/Reduced Drug Use		841	39%	55%	48%	-16% ▼
● Stable Living Situation		1,522	71%	95%	76%	-24% ▼
● Employed		361	17%	50%	31%	-33% ▼
● Self Help		398	19%	60%	18%	-41% ▼

### Service Utilization

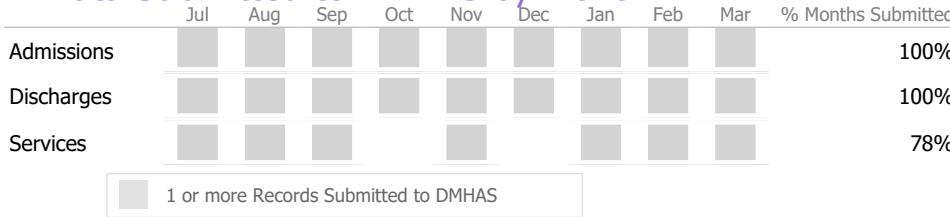
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1,136	74%	90%	69%	-16% ▼

### Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		541	49%	75%	62%	-26% ▼

### 2 or more Services within 30 days

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,601	1,457	10%
Admits	695	717	-3%
Discharges	598	576	4%
Service Hours	4,591	4,517	2%

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	60%	85%
Valid TEDS Data	73%	85%
On-Time Periodic		
6 Month Updates	21%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		258	43%	50%	51%	-7%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,104	69%	75%	76%	-6%
Abstinence/Reduced Drug Use		574	36%	55%	48%	-19%
Employed		366	23%	50%	31%	-27%
Stable Living Situation		1,043	65%	95%	76%	-30%
Self Help		174	11%	60%	18%	-49%

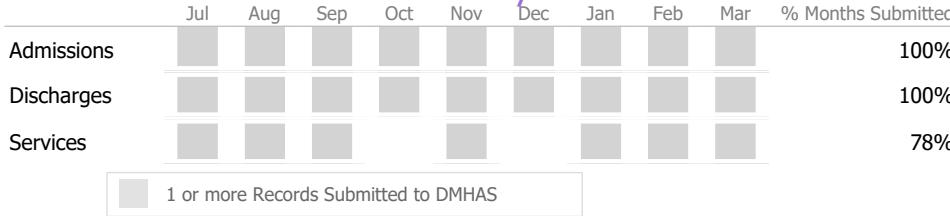
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		621	62%	90%	69%	-28%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
2 or more Services within 30 days		428	62%	75%	62%	-13%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

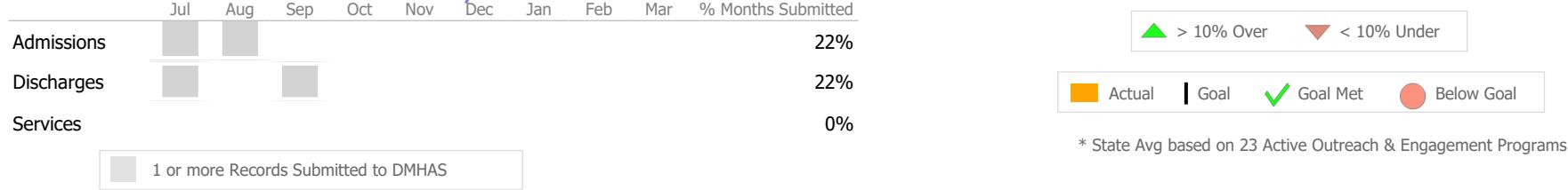
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	75	-24% ▼
Admits	3	58	-95% ▼
Discharges	57	17	235% ▲
Service Hours	-	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		1	33%	50%	73%	-17% ▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.