

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,476	1,728	-15%
	Admits	1,021	1,668	-39%
	Discharges	1,060	1,711	-38%
	Service Hours	25,077	42,889	-42%
	Bed Days	3,482	4,974	-30%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 301 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		96%	80%	91%
✓ Overall		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Access		91%	80%	88%
✓ Recovery		81%	80%	79%
✓ Outcome		80%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	599	31.7%
	Crisis Services	495	26.2%
	ACT	217	11.5%
	Community Support	175	9.3%
	Intake	83	4.4%
	Social Rehabilitation	81	4.3%
	Other	60	3.2%
	Case Management	20	1.1%
	Residential Services	15	0.8%
Forensic MH			
	Forensics Community-based	140	7.4%
	Crisis Services	4	0.2%

Client Demographics

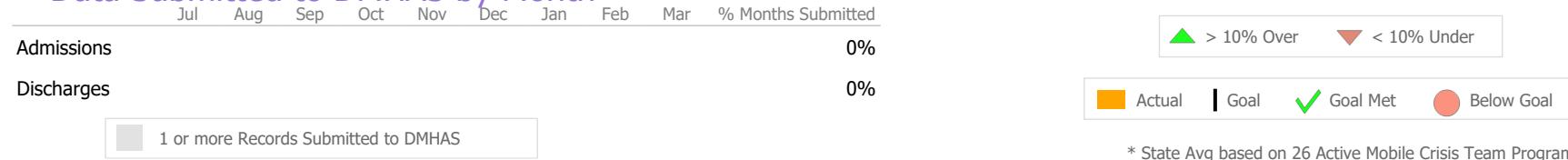
Age	#	%	State Avg	Gender	#	%	State Avg
	#	%	State Avg		#	%	State Avg
18-25	243	17%	10%	Male	934	63%	58%
26-34	330	22%	22%	Female	535	36%	42%
35-44	223	15%	23%	Transgender	6	0%	0%
45-54	212	14%	19%	Race			
55-64	310	21%	19%	White/Caucasian	977	67%	62%
65+	154	10%	8%	Black/African American	221	15%	17%
Ethnicity							
Non-Hispanic	1,151	78%	69%	Other	167	12%	13%
Hispanic-Other	141	10%	8%	Unknown	37	3%	6%
Unknown	94	6%	11%	Multiple Races	29	2%	1%
Hisp-Puerto Rican	82	6%	12%	Asian	15	1%	1%
Hispanic-Cuban	4	0%	0%	Am. Indian/Native Alaskan	4	0%	0%
Hispanic-Mexican	4	0%	0%	Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	2	▼
Admits	-	3	-100% ▼
Discharges	-	3	-100% ▼

Data Submitted to DMHAS by Month

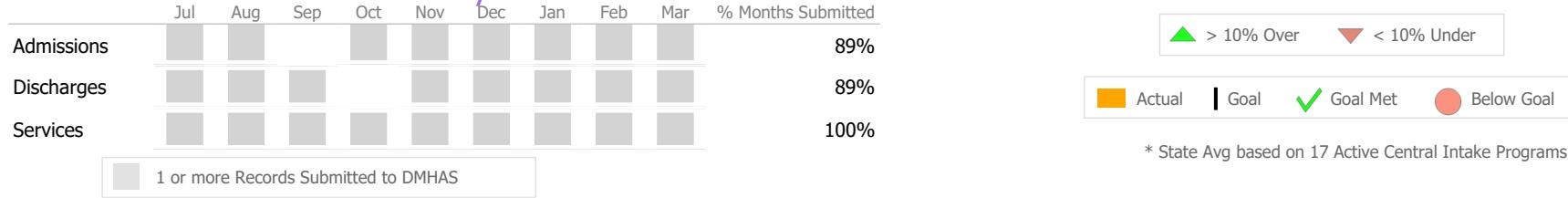


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	33	-42% ▼
Admits	17	32	-47% ▼
Discharges	18	31	-42% ▼
Service Hours	45	102	-56% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	29	3%
Admits	19	21	-10%
Discharges	11	20	-45% 

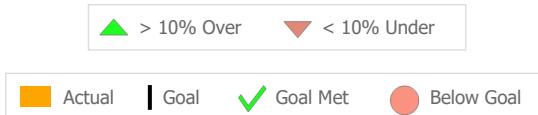
Jail Diversion

Metric	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	 Actual % vs Goal %		14	93%	0%	63%

Data Submitted to DMHAS by Month



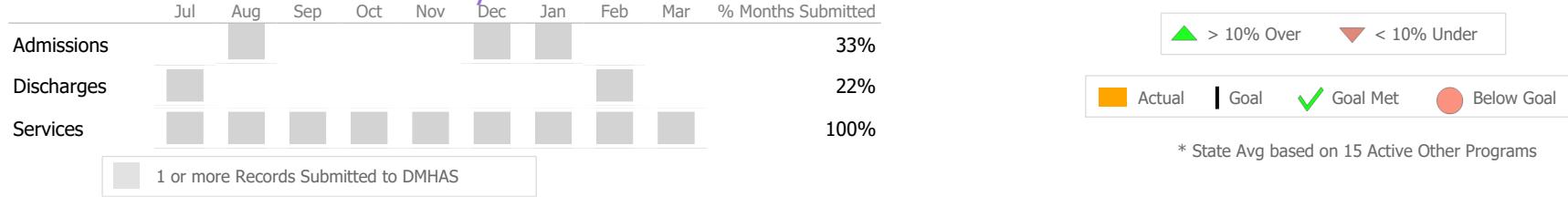
* State Avg based on 19 Active Court Liaison-Jail Diversion Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	22	-36%	▼
Admits	4	10	-60%	▼
Discharges	3	8	-63%	▼
Service Hours	173	314	-45%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	206	213	-3%
Admits	15	26	-42% ▼
Discharges	23	23	0%
Service Hours	3,132	4,641	-33% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		94%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		90%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	22%	50%	34%	-28% ▼
Recovery						
✓ Social Support		181	87%	60%	62%	27% ▲
✓ Stable Living Situation		196	95%	95%	74%	0%
● Employed		24	12%	30%	23%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		184	100%	90%	84%	10%

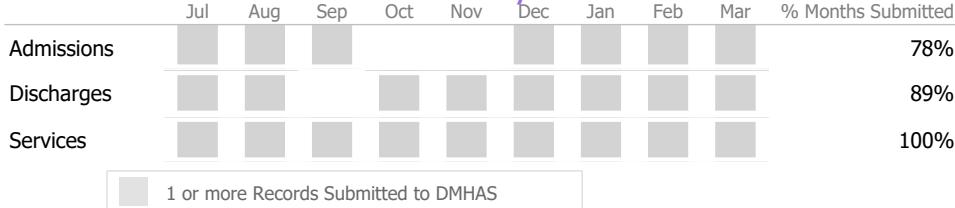
Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		13	87%	75%	76%	12% ▲

2 or more Services within 30 days



Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	35	-9%
Admits	6	12	-50% ▼
Discharges	7	10	-30% ▼
Service Hours	1,476	1,734	-15% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 57%;"><div style="width: 65%;"></div></div>	4	57%	65%	44%	-8%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	7	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 75%;"><div style="width: 90%;"></div></div>	3	75%	90%	57%	-15% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 98%;"><div style="width: 83%;"></div></div>	98%	83%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 91%;"></div></div>	100%	91%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"><div style="width: 91%;"></div></div>	100%	91%
✓ SA Screen Complete	<div style="width: 100%;"><div style="width: 90%;"></div></div>	100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 98%;"></div></div>	100%	98%

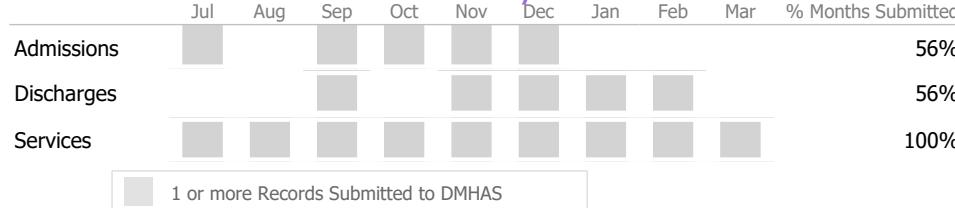
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 94%;"><div style="width: 60%;"></div></div>	31	94%	60%	79%	34% ▲
✓ Stable Living Situation	<div style="width: 91%;"><div style="width: 60%;"></div></div>	30	91%	60%	92%	31% ▲
✓ Employed	<div style="width: 21%;"><div style="width: 15%;"></div></div>	7	21%	15%	15%	6% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	26	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

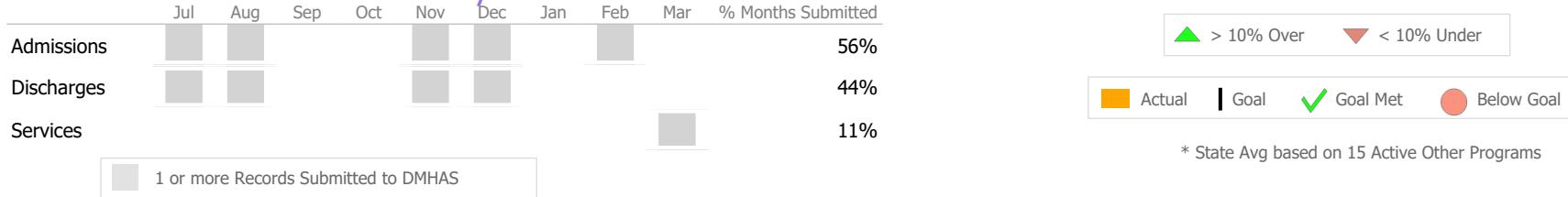
Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	9	-56%	▼
Admits	5	10	-50%	▼
Discharges	4	10	-60%	▼
Service Hours			60%	▲

Data Submitted to DMHAS by Month

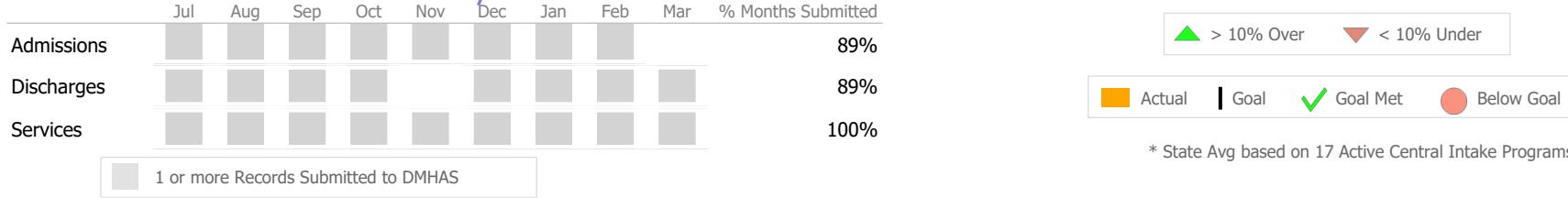


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	50	-46%	▼
Admits	26	48	-46%	▼
Discharges	25	50	-50%	▼
Service Hours	58	103	-43%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	104	-9%
Admits	8	16	-50% ▼
Discharges	20	16	25% ▲
Service Hours	2,041	3,100	-34% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	81%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	85%
✓ SA Screen Complete		100%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		87%	98%

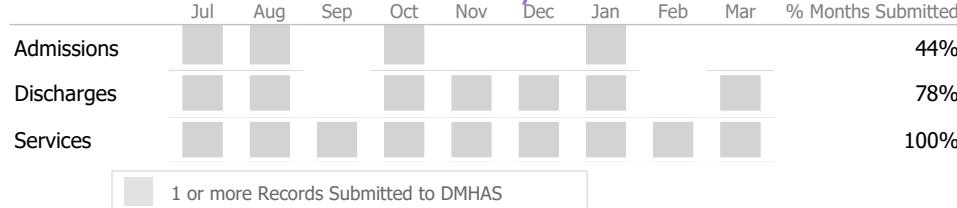
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	45%	65%	58%	-20% ▼
Recovery						
✓ Social Support		83	87%	60%	81%	27% ▲
✓ Stable Living Situation		90	95%	80%	88%	15% ▲
● Employed		8	8%	20%	12%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		76	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

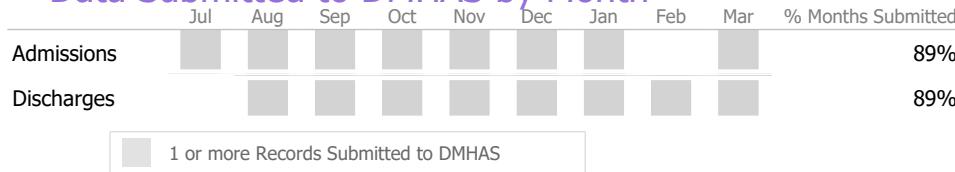
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	78	-24% ▼
Admits	33	46	-28% ▼
Discharges	28	53	-47% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	27	90%	0%	63%	90%	▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

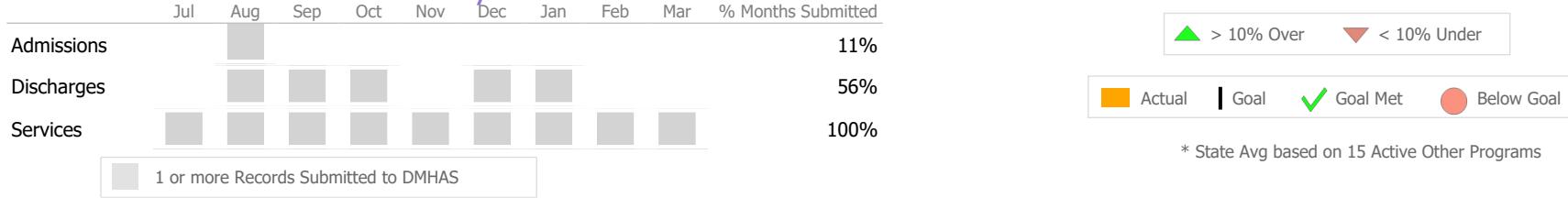
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	19	-37%	▼
Admits	2	7	-71%	▼
Discharges	7	11	-36%	▼
Service Hours	29	112	-75%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

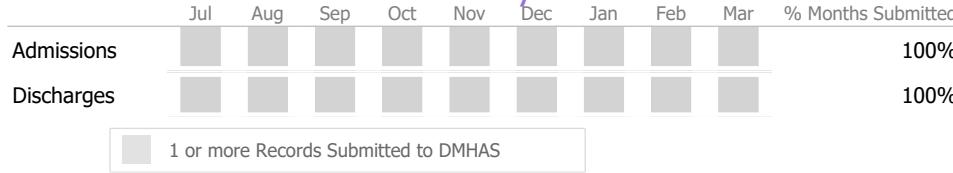
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	141	131	8%
Admits	233	277	-16% ▼
Discharges	233	277	-16% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		201	86%	75%	79%	11% ▲
✓ Community Location Evaluation		233	100%	80%	75%	20% ▲
✓ Follow-up Service within 48 hours		128	100%	90%	70%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	109	126	-13%	▼
Admits	16	45	-64%	▼
Discharges	19	30	-37%	▼
Service Hours	1,962	2,603	-25%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		88%	78%
✓ SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		87%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	42%	50%	34%	-8%
Recovery						
✓ Social Support		97	88%	60%	62%	28% ▲
✓ Stable Living Situation		105	95%	95%	74%	0%
● Employed		15	14%	30%	23%	-16% ▼

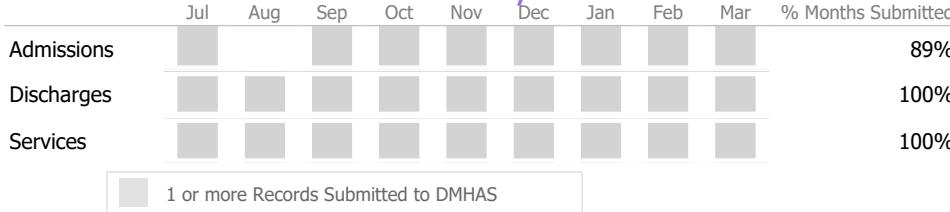
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		91	100%	90%	84%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		14	88%	75%	76%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal █ Goal Met █ Below Goal

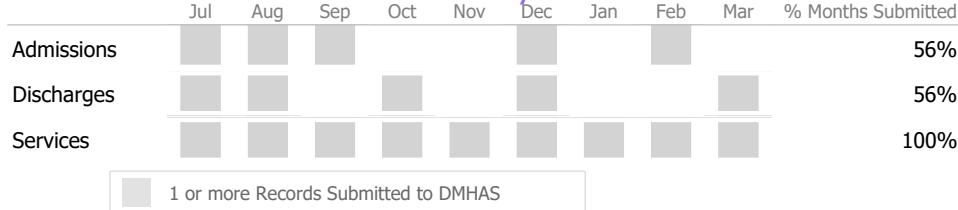
* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	132	-39%	▼
Admits	9	31	-71%	▼
Discharges	13	60	-78%	▼
Service Hours	1,713	3,159	-46%	▼
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	69	100%	90%	63%	10%	

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	2	3	-33%	▼
Discharges	4	3	33%	▲
Service Hours	1,368	1,343	2%	
Bed Days	1,289	1,424	-9%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	25%	1	25%	95%	84%	-70%	▼	
No Re-admit within 30 Days of Discharge	100%	4	100%	85%	98%	15%	▲	
Follow-up within 30 Days of Discharge	100%	1	100%	90%	84%	10%		

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	99%	96%
On-Time Periodic 6 Month Updates	100%	92%
Co-occurring		
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	97%
Diagnosis		
Valid Axis I Diagnosis	75%	98%

Service Utilization

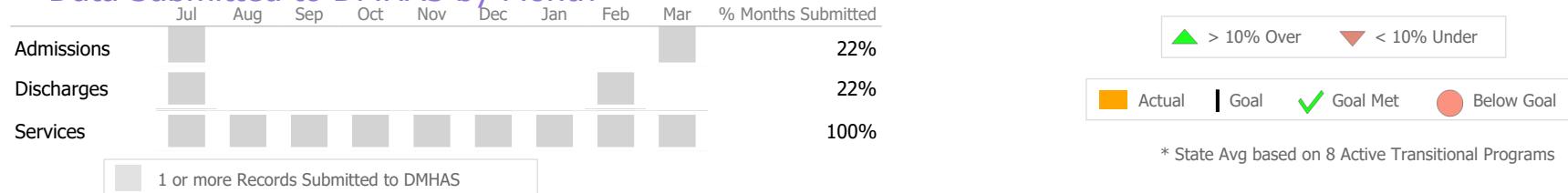
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	100%	4	100%	90%	86%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	6%	6	442 days	0.3	78%	90%	65%	-12% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month

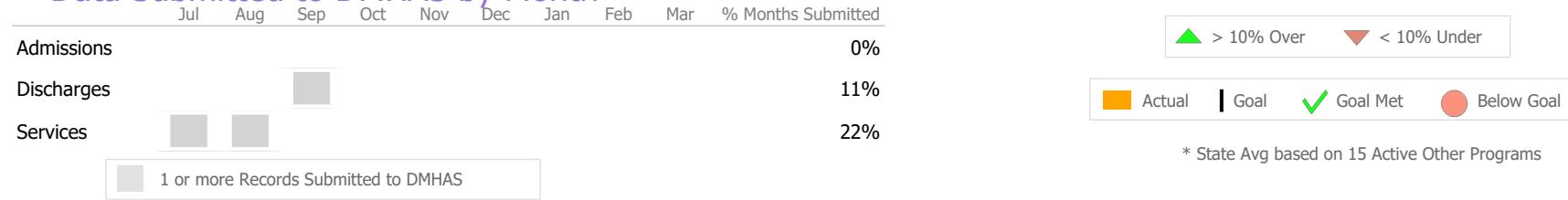


* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	2	-50% 
Admits	-	1	-100% 
Discharges	1	1	0%
Service Hours	1	8	-85% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	54	-20%	▼
Admits	4	13	-69%	▼
Discharges	11	17	-35%	▼
Service Hours	1,692	2,624	-36%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	36%	65%	44%	-29% ▼
✓ No Re-admit within 30 Days of Discharge		10	91%	85%	94%	6%
● Follow-up within 30 Days of Discharge		2	50%	90%	57%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%

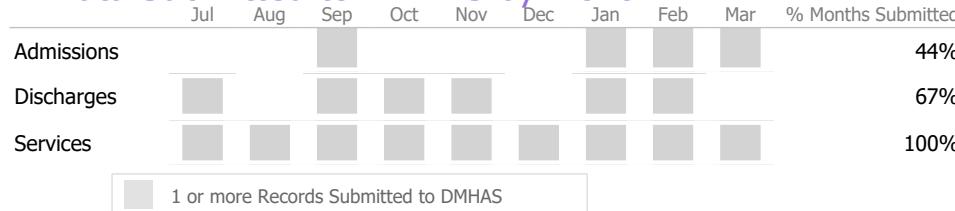
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		43	100%	60%	79%	40% ▲
✓ Stable Living Situation		42	98%	60%	92%	38% ▲
✓ Employed		18	42%	15%	15%	27% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	49	-8%
Admits	9	13	-31% ▼
Discharges	9	12	-25% ▼
Service Hours	1,220	2,388	-49% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 56%; background-color: orange; height: 10px;"></div>	5	56%	65%	44%	-9%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: orange; height: 10px;"></div>	9	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 60%; background-color: orange; height: 10px;"></div>	3	60%	90%	57%	-30% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 97%; background-color: orange; height: 10px;"></div>	97%	83%
On-Time Periodic	<div style="width: 97%; background-color: orange; height: 10px;"></div>	Actual	State Avg
✓ 6 Month Updates	<div style="width: 97%; background-color: orange; height: 10px;"></div>	97%	91%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 91%; background-color: orange; height: 10px;"></div>	91%	91%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%	90%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 91%; background-color: orange; height: 10px;"></div>	91%	98%

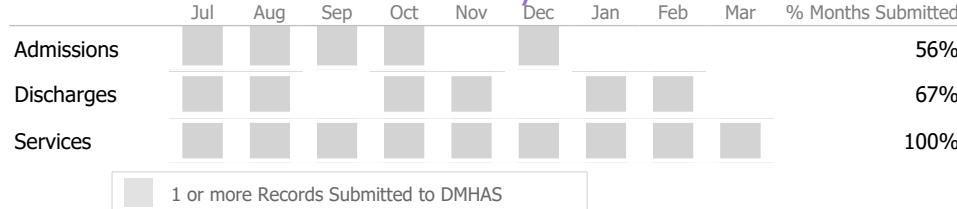
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 96%; background-color: orange; height: 10px;"></div>	43	96%	60%	92%	36% ▲
✓ Social Support	<div style="width: 93%; background-color: orange; height: 10px;"></div>	42	93%	60%	79%	33% ▲
✓ Employed	<div style="width: 18%; background-color: orange; height: 10px;"></div>	8	18%	15%	15%	3% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange; height: 10px;"></div>	36	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	21	-5%
Admits	-	-	
Discharges	3	1	200% ▲
Service Hours	205	288	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	53%

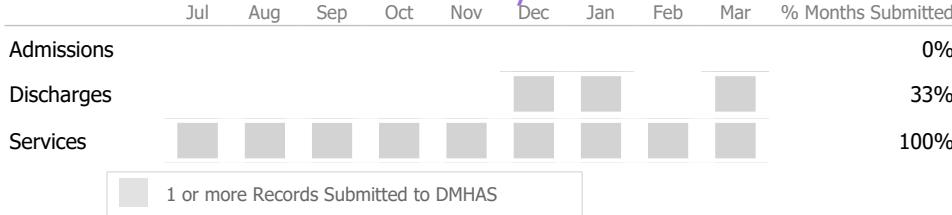
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 33%;"></div></div>	1	33%	50%	73%	-17% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 95%;"></div></div>	19	95%	80%	81%	15% ▲
✓ Social Support	<div style="width: 100%;"><div style="width: 70%;"></div></div>	14	70%	60%	71%	10%
● Employed	<div style="width: 100%;"><div style="width: 0%;"></div></div>	0	0%	20%	11%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	17	100%	90%	77%	10% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

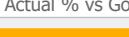
Actual Goal Goal Met Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	63	-19%	▼
Admits	10	17	-41%	▼
Discharges	8	23	-65%	▼
Service Hours	1,656	1,984	-17%	▼

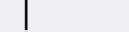
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	50%	65%	44%	-15% ▼
No Re-admit within 30 Days of Discharge		5	71%	85%	94%	-14% ▼
Follow-up within 30 Days of Discharge		3	75%	90%	57%	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		97%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		86%
		98%

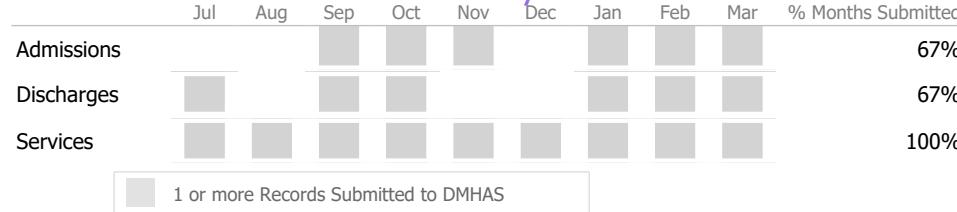
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		49	94%	60%	92%	34% ▲
✓ Social Support		40	77%	60%	79%	17% ▲
● Employed		0	0%	15%	15%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		44	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

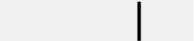
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

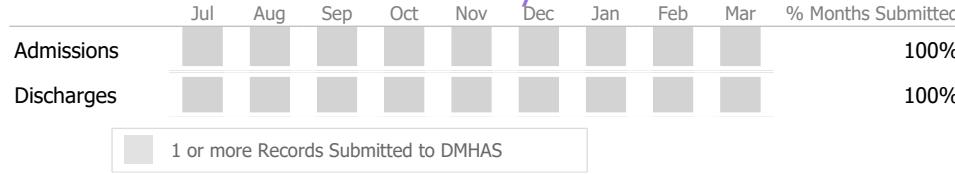
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	186	338	-45% 
Admits	212	407	-48% 
Discharges	212	407	-48% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request	 	0	0%	75%	79%	-75% 
Community Location Evaluation	 	211	100%	80%	75%	20% 
Follow-up Service within 48 hours	 	6	100%	90%	70%	10%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

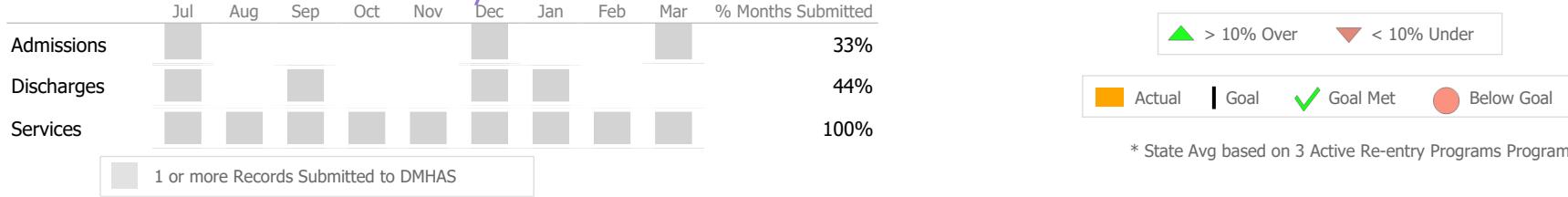
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	3	233%	▲
Admits	4	3	33%	▲
Discharges	6	1	500%	▲
Service Hours	59	23	154%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	106	-25%	▼
Admits	3	22	-86%	▼
Discharges	8	25	-68%	▼
Service Hours	1,272	2,624	-52%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	81%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	86%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	85%
✓ SA Screen Complete		100%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	98%

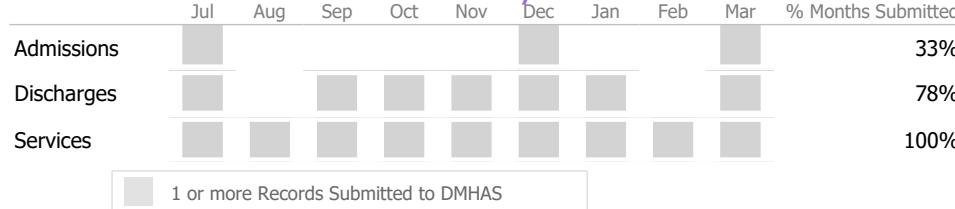
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	50%	65%	58%	-15% ▼
Recovery						
✓ Social Support		70	88%	60%	81%	28% ▲
✓ Stable Living Situation		76	95%	80%	88%	15% ▲
● Employed		7	9%	20%	12%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	99%	90%	98%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	4	10	-60%	▼
Admits	1	9	-89%	▼
Discharges	4	7	-43%	▼
Service Hours	56	144	-61%	▼
Bed Days	308	481	-36%	▼

Discharge Outcomes

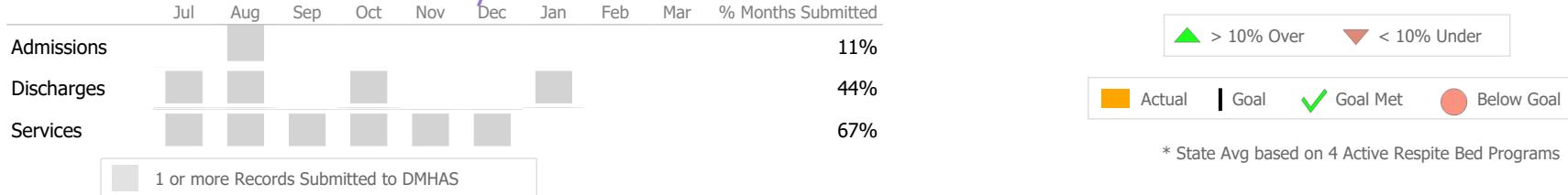
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	Actual	Goal	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
110%	4	234 days	0.6	28%	90%	106%	-62%	

< 90% 90-110% >110%

Data Submitted to DMHAS by Month

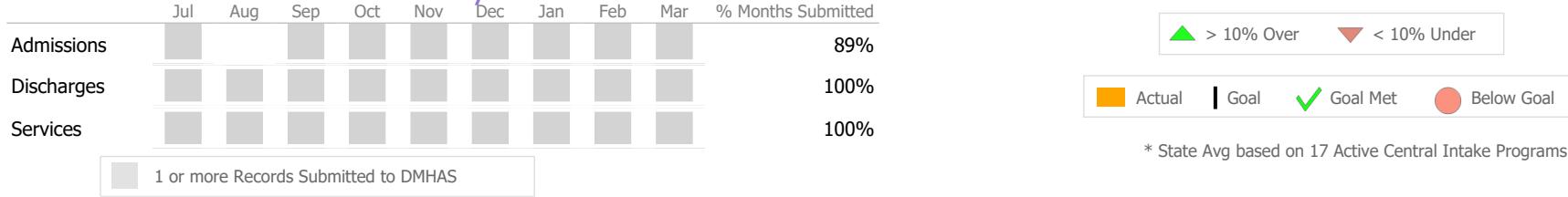


1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	56	-34% 
Admits	34	50	-32% 
Discharges	36	51	-29% 
Service Hours	107	215	-50% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

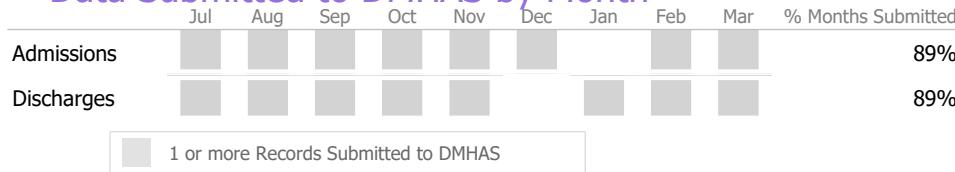
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	82	-48% ▼
Admits	25	74	-66% ▼
Discharges	30	75	-60% ▼

Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

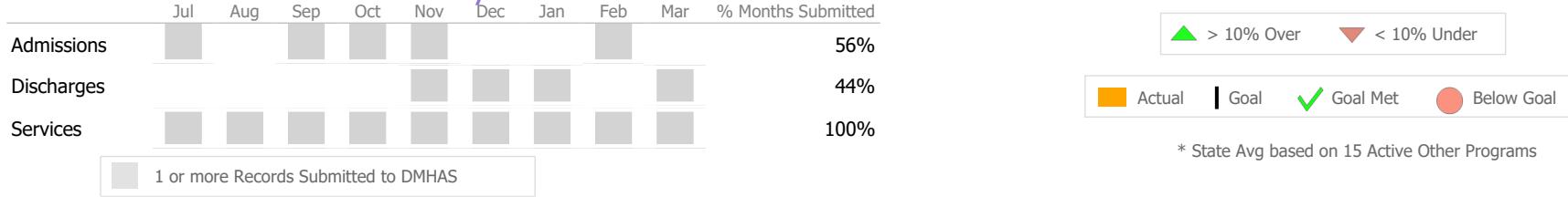
Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	35	-51% ▼
Admits	6	18	-67% ▼
Discharges	7	19	-63% ▼
Service Hours	86	254	-66% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

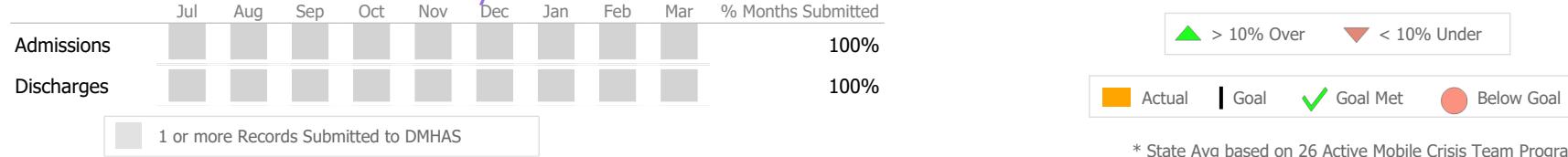
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	182	224	-19% ▼
Admits	253	368	-31% ▼
Discharges	252	369	-32% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	83% ▲	209	83%	75%	79%	8%
✓ Community Location Evaluation	99% ▲	250	99%	80%	75%	19% ▲
✓ Follow-up Service within 48 hours	100% ▲	27	100%	90%	70%	10%

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	196	-4%
Admits	14	21	-33% ▼
Discharges	14	21	-33% ▼
Service Hours	1,921	3,267	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	86%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	55%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	78%
✓ SA Screen Complete	100%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	36%	50%	34%	-14% ▼
Recovery						
✓ Social Support		160	85%	60%	62%	25% ▲
✓ Stable Living Situation		182	97%	95%	74%	2%
● Employed		13	7%	30%	23%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		173	99%	90%	84%	9%

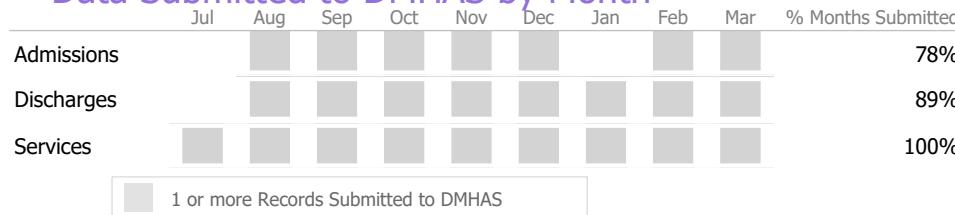
Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		10	71%	75%	76%	-4%

Outpatient

2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	99	107	-7%
Admits	10	10	0%
Discharges	12	18	-33% ▼
Service Hours	1,771	3,342	-47% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		90%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 33%;"><div style="width: 50%;"></div></div>	4	33%	50%	34%	-17% ▼
Recovery						
✓ Social Support	<div style="width: 86%;"><div style="width: 60%;"></div></div>	85	86%	60%	62%	26% ▲
✓ Stable Living Situation	<div style="width: 95%;"><div style="width: 95%;"></div></div>	94	95%	95%	74%	0% ▲
● Employed	<div style="width: 10%;"><div style="width: 30%;"></div></div>	10	10%	30%	23%	-20% ▼

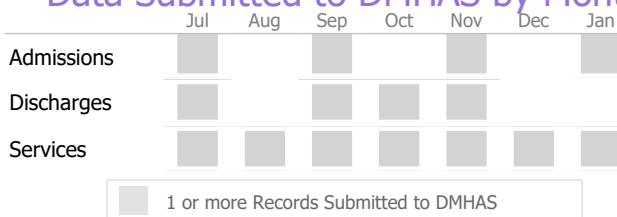
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;"><div style="width: 90%;"></div></div>	85	98%	90%	84%	8% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient	<div style="width: 60%;"><div style="width: 75%;"></div></div>	6	60%	75%	76%	-15% ▼

2 or more Services within 30 days



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

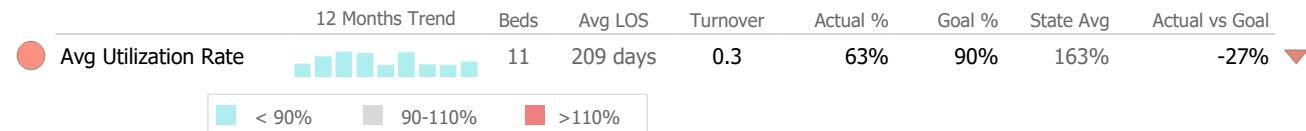
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	35	-51% ▼
Admits	14	24	-42% ▼
Discharges	9	31	-71% ▼
Service Hours	503	688	-27% ▼
Bed Days	1,885	2,840	-34% ▼

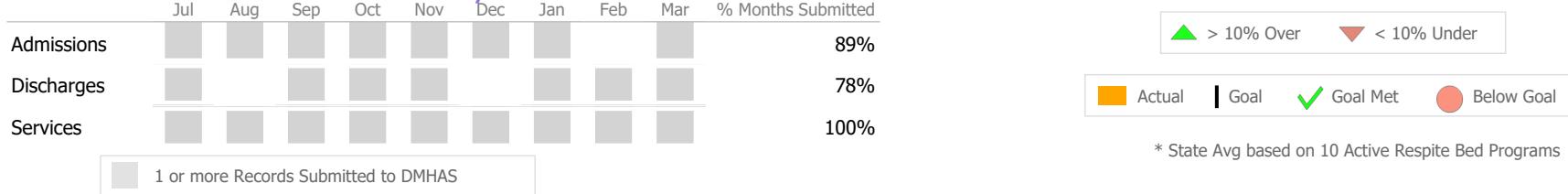
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
								Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		✓	No Re-admit within 30 Days of Discharge	9	100%	85%	92%	15%	15%	100%	85%	92%	15%
		✓	Follow-up within 30 Days of Discharge	4	100%	90%	78%	10%	10%	100%	90%	78%	10%

Bed Utilization



Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	50	-6%
Admits	13	14	-7%
Discharges	9	12	-25%
Service Hours	2,283	7,090	-68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 11%;"><div style="width: 65%;"></div></div>	1	11%	65%	44%	-54%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge	<div style="width: 78%;"><div style="width: 85%;"></div></div>	7	78%	85%	94%	-7%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	1	100%	90%	57%	10%

Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		97%	83%
On-Time Periodic		Actual	State Avg
 6 Month Updates		100%	91%
Co-occurring		Actual	State Avg
 MH Screen Complete		100%	91%
 SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis		100%	98%

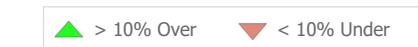
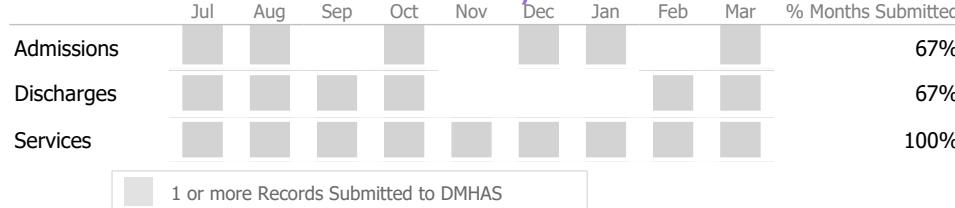
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 44%;"></div></div>	44	94%	60%	79%	34% ▲
✓ Stable Living Situation	<div><div style="width: 42%;"></div></div>	42	89%	60%	92%	29% ▲
● Employed	<div><div style="width: 2%;"></div></div>	2	4%	15%	15%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 38%; background-color: orange;"></div>	38	100%	90%	99%	10%

Data Submitted to DMHAS by Month



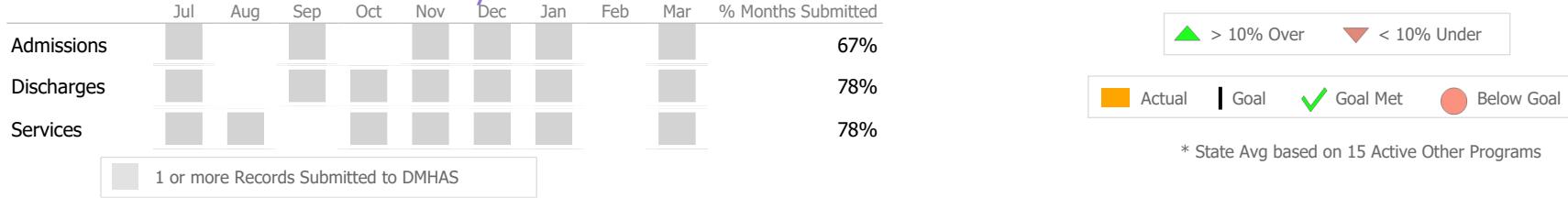
* State Avg based on 23 Active Assertive Community Treatment Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	11	11	0%
Discharges	12	10	20% ▲
Service Hours	18	28	-34% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

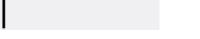
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	10	-30%	▼
Admits	3	6	-50%	▼
Discharges	2	6	-67%	▼
Service Hours	229	710	-68%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	93%

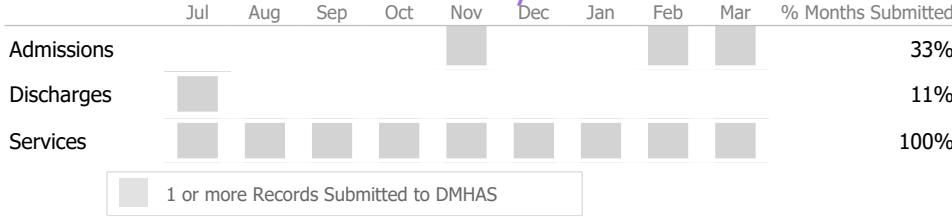
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	78%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	84%	40% 
✓ Stable Living Situation		6	86%	85%	97%	1% 
● Employed		0	0%	25%	11%	-25% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	98%	10% 

Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 25 Active Residential Support Programs