

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,557	2,470	4%
	Admits	1,278	1,284	0%
	Discharges	1,078	1,247	-14%
	Service Hours	23,007	39,740	-42%
	Bed Days	18,050	19,558	-8%
	S.Rehab/PHP/IOP	1,702		

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Access		92%	80%	88%
✓ Quality and Appropriateness		92%	80%	93%
✓ Respect		91%	80%	91%
✓ Overall		90%	80%	91%
● Outcome		74%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		2,025	59.8%
Community Support		404	11.9%
Crisis Services		177	5.2%
Social Rehabilitation		176	5.2%
Case Management		141	4.2%
Employment Services		102	3.0%
Consultation		56	1.7%
Residential Services		35	1.0%
ACT		31	0.9%

Addiction

Outpatient		85	2.5%
Employment Services		46	1.4%
Medication Assisted Treatment		45	1.3%

Forensic MH

Forensics Community-based		66	1.9%
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Client Demographics

Age

	#	%	State Avg
18-25		364	14%
26-34		470	18%
35-44		438	17%
45-54		456	18%
55-64		510	20%
65+		313	12%

Gender

	#	%	State Avg
Female		1,516	59%
Male		1,040	41%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian		1,983	78%
Other		403	16%
Black/African American		88	3%
Unknown		27	1%
Asian		21	1%
Am. Indian/Native Alaskan		16	1%
Multiple Races		15	1%
Hawaiian/Other Pacific Islander		4	0%

Ethnicity

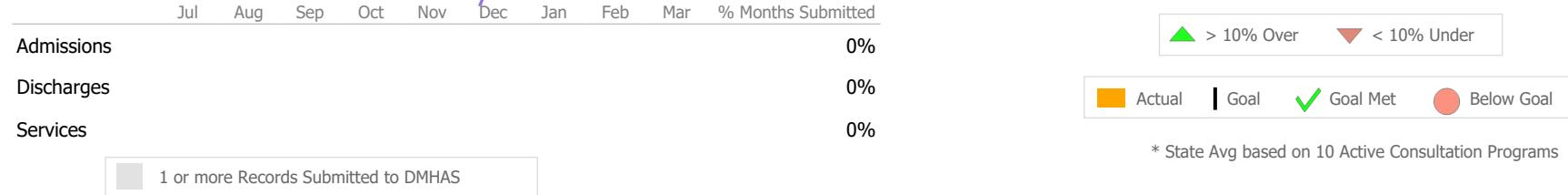
	#	%	State Avg
Non-Hispanic		2,088	82%
Hisp-Puerto Rican		303	12%
Unknown		75	3%
Hispanic-Other		66	3%
Hispanic-Mexican		24	1%
Hispanic-Cuban		1	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	60	-7%
Admits	-	-	
Discharges	-	4	-100% ▼
Service Hours	-	2	-100% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	29	21%	▲
Admits	24	11	118%	▲
Discharges	17	15	13%	▲
Service Hours	147	148	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	85%
✓ Valid TEDS Data		100%	85%
On-Time Periodic			
✓ 6 Month Updates		100%	21%
Co-occurring			
✓ MH Screen Complete		92%	91%
✓ SA Screen Complete		100%	97%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	41%	50%	51%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		34	94%	75%	76%	19% ▲
✓ Employed		24	67%	50%	31%	17% ▲
● Stable Living Situation		34	94%	95%	76%	-1%
● Abstinence/Reduced Drug Use		19	53%	55%	48%	-2%
● Self Help		11	31%	60%	18%	-29% ▼

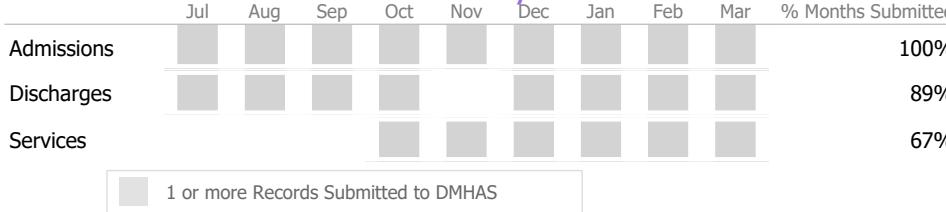
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	95%	90%	69%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		19	79%	75%	62%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	74	-32%	▼
Admits	19	24	-21%	▼
Discharges	28	44	-36%	▼
Service Hours	206	393	-48%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	85%
✓	Valid TEDS Data	99%	85%
On-Time Periodic			
✓	6 Month Updates	100%	21%
Co-occurring			
MH Screen Complete		89%	91%
✓	SA Screen Complete	100%	97%
Diagnosis			
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	32%	50%	51%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		50	98%	75%	76%	23% ▲
✓ Abstinence/Reduced Drug Use		38	75%	55%	48%	20% ▲
✓ Stable Living Situation		51	100%	95%	76%	5% ▲
● Employed		17	33%	50%	31%	-17% ▼
● Self Help		13	25%	60%	18%	-35% ▼

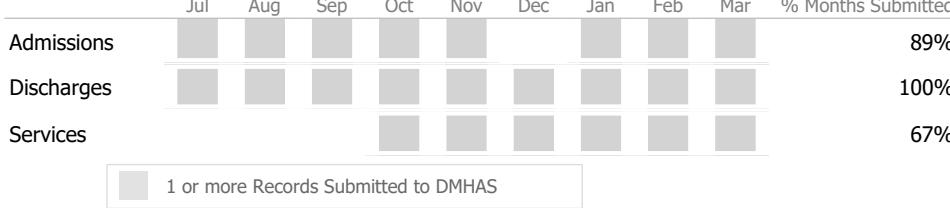
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	69%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		13	68%	75%	62%	-7% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,089	956	14%	▲
Admits	381	303	26%	▲
Discharges	265	301	-12%	▼
Service Hours	6,318	5,482	15%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		90%	78%
✓ SA Screen Complete		92%	79%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		50	19%	50%	34%	-31% ▼
Recovery						
✓ Social Support		884	80%	60%	62%	20% ▲
✓ Employed		382	35%	30%	23%	5%
✓ Stable Living Situation		1,068	97%	95%	74%	2%

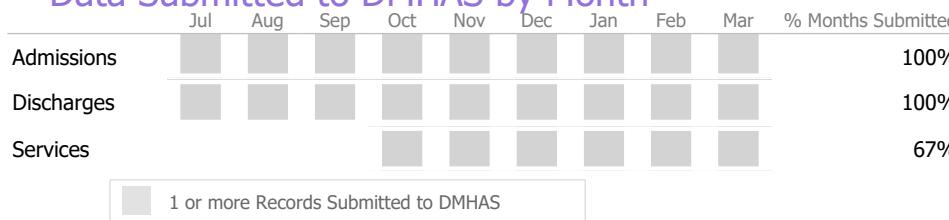
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		820	98%	90%	84%	8%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		297	79%	75%	76%	4%

2 or more Services within 30 days



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	890	959	-7%
Admits	312	276	13% ▲
Discharges	251	346	-27% ▼
Service Hours	5,837	6,066	-4%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		92%	78%
✓ SA Screen Complete		93%	79%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		60	24%	50%	34%	-26% ▼
Recovery						
✓ Social Support		740	81%	60%	62%	21% ▲
✓ Stable Living Situation		893	98%	95%	74%	3%
✓ Employed		292	32%	30%	23%	2%

Service Utilization

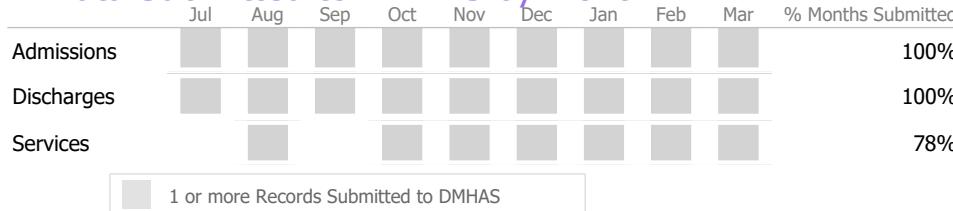
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		646	98%	90%	84%	8%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		239	77%	75%	76%	2%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		239	77%	75%	76%	2%

Data Submitted to DMHAS by Month


▲ > 10% Over
▼ < 10% Under
Actual
Goal
Goal Met
Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	99	-18%	▼
Admits	8	19	-58%	▼
Discharges	10	28	-64%	▼
Service Hours	318	380	-16%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	86%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	25%	78%
SA Screen Complete	12%	79%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	60%	50%	34%	10% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		75	93%	60%	62%	33% ▲
✓ Stable Living Situation		80	99%	95%	74%	4% ▲
● Employed		13	16%	30%	23%	-14% ▼

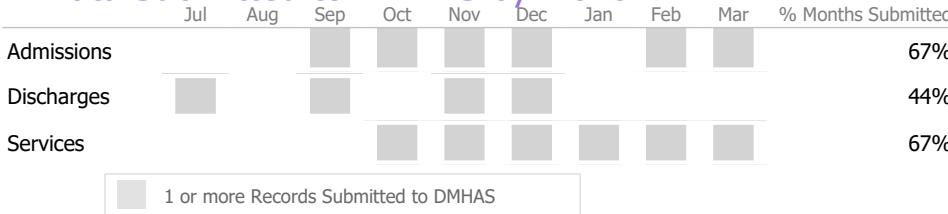
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	100%	90%	84%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		5	63%	75%	76%	-13% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

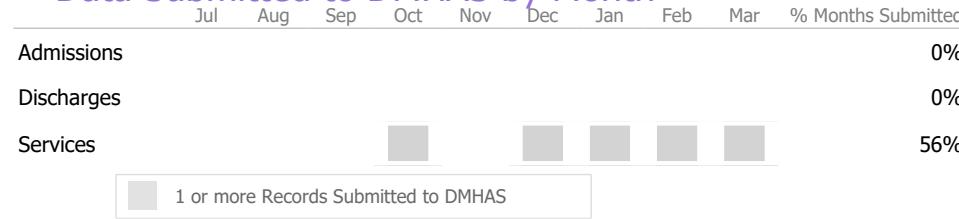
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	5	-40%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	8	9	-20%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	96%	-50% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	27	-7%
Admits	3	5	-40% ▼
Discharges	2	4	-50% ▼
Service Hours	207	371	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	88%	22	88%	85%	95%	3%

Service Utilization

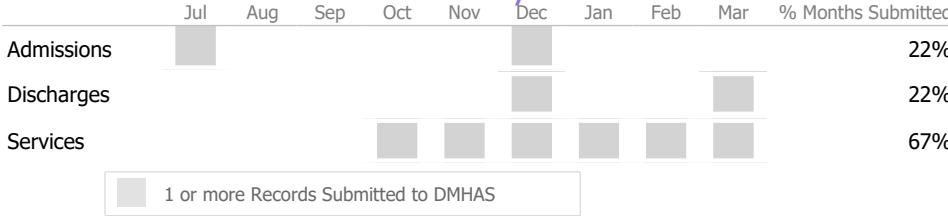
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	23	100%	90%	99%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	112	132	-15%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	9	100%	85%	89%	15%	▲

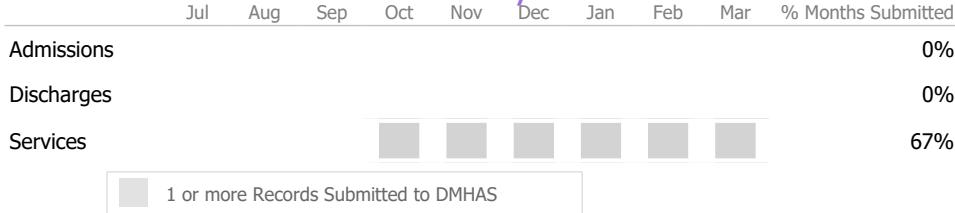
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	9	100%	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	180	176	2%
Admits	43	77	-44% ▼
Discharges	34	27	26% ▲
Service Hours	1,758	3,625	-52% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	81%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%
Co-occurring		Actual	State Avg
MH Screen Complete		84%	85%
✓ SA Screen Complete		88%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	98%

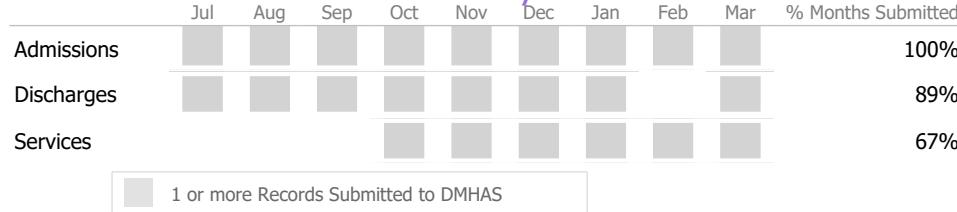
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		16	47%	65%	58%	-18% ▼
Recovery						
✓ Stable Living Situation		176	98%	80%	88%	18% ▲
✓ Social Support		134	74%	60%	81%	14% ▲
● Employed		27	15%	20%	12%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		146	99%	90%	98%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	225	208	8%
Admits	45	88	-49% ▼
Discharges	39	29	34% ▲
Service Hours	2,927	5,863	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	87%	85%
✓ SA Screen Complete	89%	72%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%

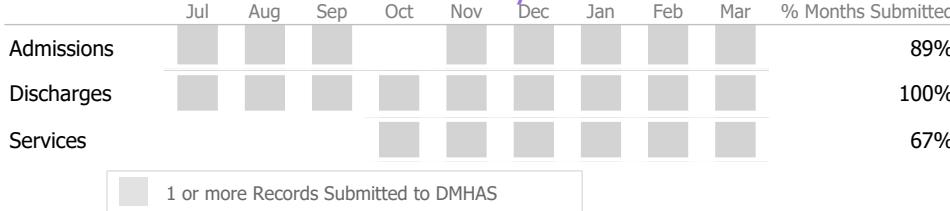
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		20	51%	65%	58%	-14% ▼
Recovery						
✓ Social Support		207	92%	60%	81%	32% ▲
✓ Stable Living Situation		215	96%	80%	88%	16% ▲
● Employed		20	9%	20%	12%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		186	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 36 Active CSP Programs

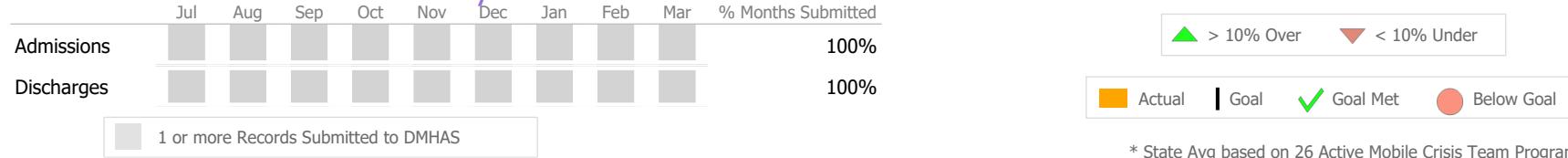
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	84	21% ▲
Admits	113	102	11% ▲
Discharges	99	100	-1%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div style="width: 104%;"><div style="width: 93%;"></div></div>	104	93%	75%	79%	18% ▲
✓ Community Location Evaluation	<div style="width: 91%;"><div style="width: 81%;"></div></div>	91	81%	80%	75%	1% ▲
✓ Follow-up Service within 48 hours	<div style="width: 69%;"><div style="width: 93%;"></div></div>	69	93%	90%	70%	3% ▲

Data Submitted to DMHAS by Month

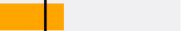


* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	61	-16%	▼
Admits	18	34	-47%	▼
Discharges	33	24	38%	▲
Service Hours	567	929	-39%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		23	44%	35%	42%	9%

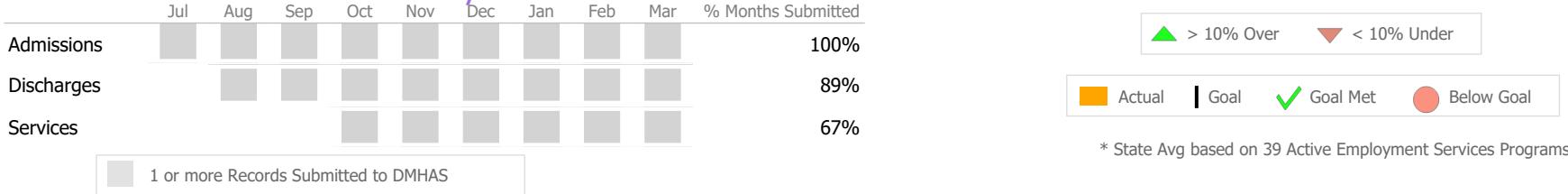
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	90%
✓ On-Time Periodic			
6 Month Updates		100%	91%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	71	-7%
Admits	39	41	-5%
Discharges	29	46	-37% ▼
Service Hours	95	234	-59% ▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

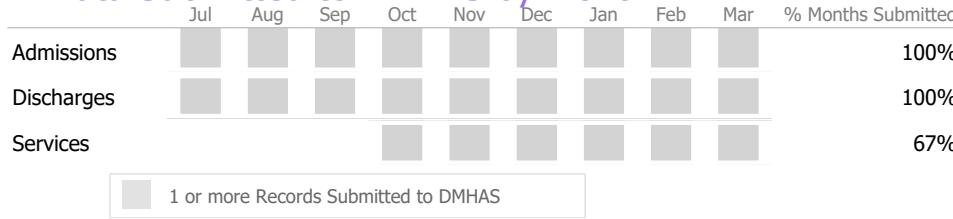
Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	34	89%	90%	51%	-1%

Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			17	74%	0%	63%	74% ▲

Follow-up Service within 48 hours

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	10	80%	▲
Admits	14	10	40%	▲
Discharges	6	5	20%	▲
Service Hours	173	98	76%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	88%
✓ Valid TEDS Data		100%	96%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	24%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	76%
✓ SA Screen Complete		100%	88%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

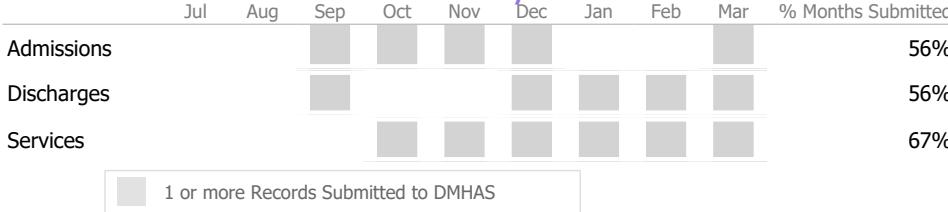
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	33%	50%	51%	-17% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		19	100%	75%	66%	25% ▲
✓ Abstinence/Reduced Drug Use		12	63%	55%	47%	8%
● Stable Living Situation		16	84%	95%	65%	-11% ▼
● Employed		6	32%	50%	24%	-18% ▼
● Self Help		5	26%	60%	19%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	36%	2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	27	11%	▲
Admits	2	4	-50%	▼
Discharges	6	-		
Bed Days	6,703	6,837	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	93%	85%	95%	8%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	16	667 days	0.2	153%	90%	153%	63% ▲

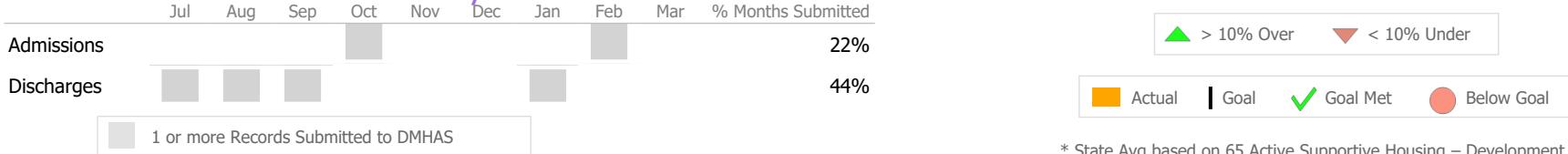


Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%

Data Submitted to DMHAS by Month



* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	33	-30%	▼
Admits	10	21	-52%	▼
Discharges	12	19	-37%	▼
Bed Days	3,247	3,473	-7%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	83%	80%	90%	3%
✓ No Re-admit within 30 Days of Discharge		12	100%	85%	96%	15% ▲
● Follow-up within 30 Days of Discharge		7	70%	90%	89%	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		91%
SA Screen Complete		91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		96%

Recovery

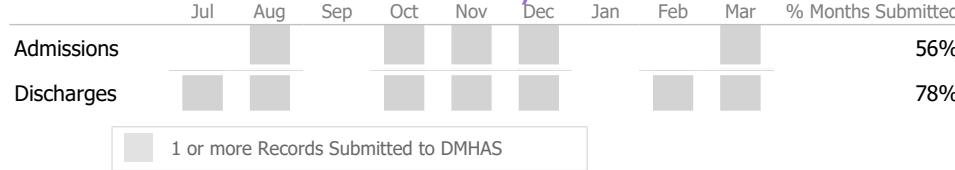
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		23	100%	60%	88%	40% ▲
✓ Stable Living Situation		23	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	360 days	0.3	85%	90%	89%	-5%


 < 90% 90-110% >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under


 Actual Goal Goal Met Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	-	-		
Discharges	1	2	-50%	▼
Service Hours	141	258	-45%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		7	78%	85%	89%	-7%

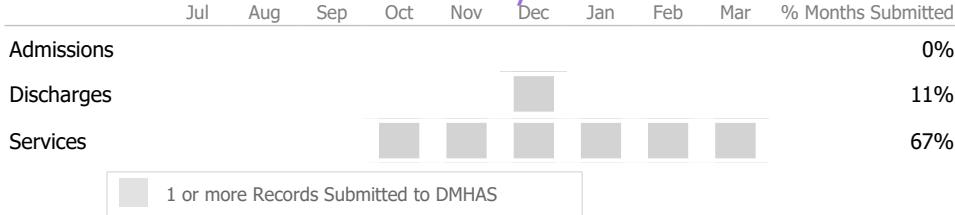
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		8	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
On-Time Periodic		
6 Month Updates	100%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

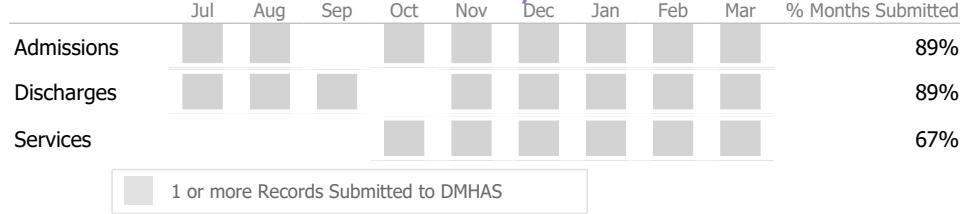
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	38	39% ▲
Admits	30	24	25% ▲
Discharges	24	19	26% ▲
Service Hours	313	357	-12% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 75%; background-color: orange;"></div>	28	93%	50%	96%	43% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

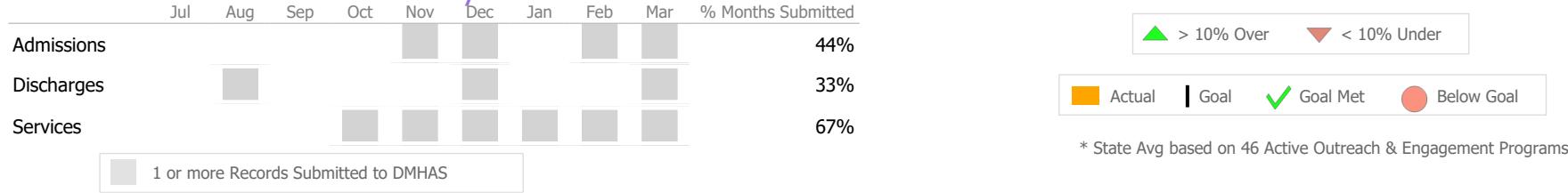
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	8	4	100% ▲
Discharges	4	6	-33% ▼
Service Hours	37	121	-70% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 70%; background-color: orange;"></div>	7	88%	50%	96%	38% ▲

Data Submitted to DMHAS by Month



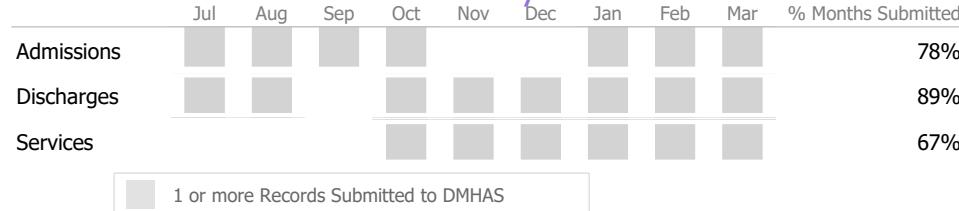
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	132	-16% ▼
Admits	27	32	-16% ▼
Discharges	51	38	34% ▲
Service Hours	3	3,402	-100% ▼
Social Rehab/PHP/IOP Days	872	0	

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		49	70%	90%	63%	-20% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

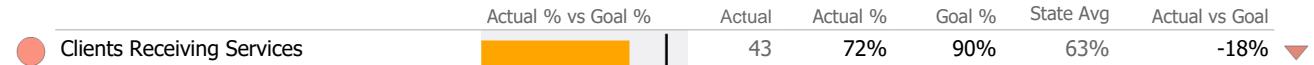
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

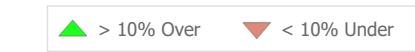
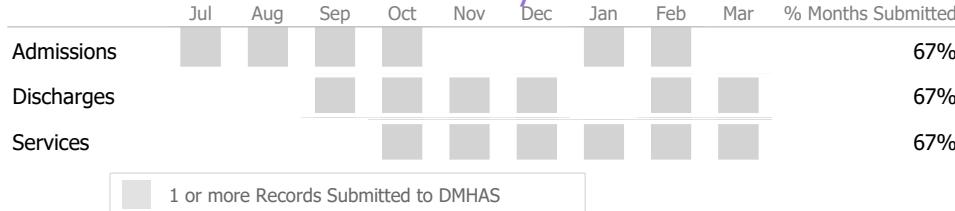
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	76	-8%
Admits	12	22	-45%
Discharges	11	16	-31%
Service Hours	45	1,757	-97%
Social Rehab/PHP/IOP Days	830	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	49	-6%
Admits	39	43	-9%
Discharges	23	39	-41% ▼
Service Hours	358	407	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	13	28%	35%	29%	-7%

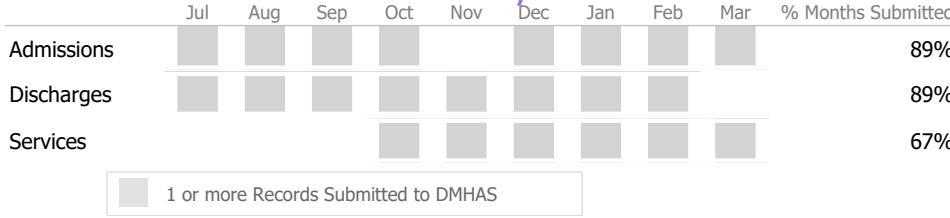
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	23	100%	90%	79%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	99% █
✓ On-Time Periodic 6 Month Updates	█	100% █

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met █ Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	25	8%
Admits	15	16	-6%
Discharges	10	10	0%
Service Hours	309	607	-49%

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	<div style="width: 97%;"><div style="width: 97%;"></div></div> 97%	88%
	Valid TEDS Data	<div style="width: 99%;"><div style="width: 99%;"></div></div> 99%	96%
On-Time Periodic		Actual	State Avg
	6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	24%
Co-occurring		Actual	State Avg
	MH Screen Complete	<div style="width: 93%;"><div style="width: 93%;"></div></div> 93%	76%
	SA Screen Complete	<div style="width: 80%;"><div style="width: 80%;"></div></div> 80%	88%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 10%; background-color: orange;"></div>	1	10%	50%	51%	-40%

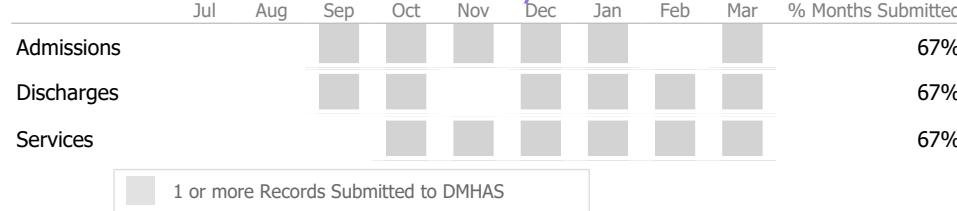
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use	<div style="width: 77%;"><div style="width: 55%;"></div></div>	24	77%	55%	47%	22%	▲
✓ Not Arrested	<div style="width: 94%;"><div style="width: 75%;"></div></div>	29	94%	75%	66%	19%	▲
✓ Stable Living Situation	<div style="width: 97%;"><div style="width: 95%;"></div></div>	30	97%	95%	65%	2%	
● Employed	<div style="width: 35%;"><div style="width: 50%;"></div></div>	11	35%	50%	24%	-15%	▼
● Self Help	<div style="width: 19%;"><div style="width: 60%;"></div></div>	6	19%	60%	19%	-41%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div style="width: 20%;"></div></div>	20	95%	90%	36%	5%

Data Submitted to DMHAS by Month



* State Avg based on 21 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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Service Hours	-	-	
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Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	N/A	74%
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Valid TEDS Data	N/A	97%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	N/A	24%
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Co-occurring	Actual	State Avg
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MH Screen Complete	N/A	95%
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SA Screen Complete	N/A	98%
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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Treatment Completed Successfully		N/A	N/A	50%	76%	N/A
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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- Abstinence/Reduced Drug Use
- Employed
- Not Arrested
- Self Help
- Stable Living Situation

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Clients Receiving Services		N/A	N/A	90%	79%	N/A
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Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
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Admissions

0%

 > 10% Over

 < 10% Under

Discharges

0%

 Actual

 Goal

 Goal Met

 Below Goal

* State Avg based on 7 Active Naltrexone Programs

1 or more Records Submitted to DMHAS

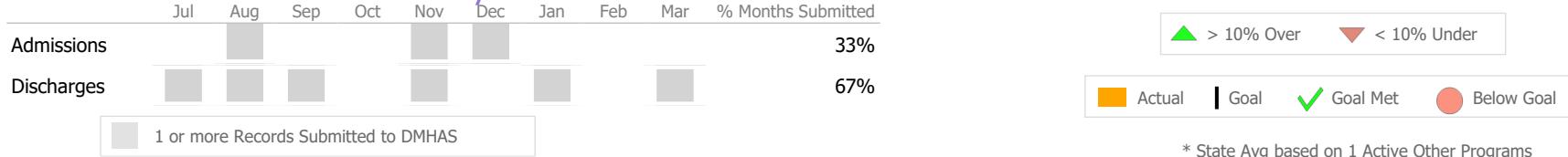
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	14	-14%	▼
Admits	5	7	-29%	▼
Discharges	8	5	60%	▲
Bed Days	8,100	9,248	-12%	▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		24	392 days	0.8	123%	90%	123%	33%

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Other Programs

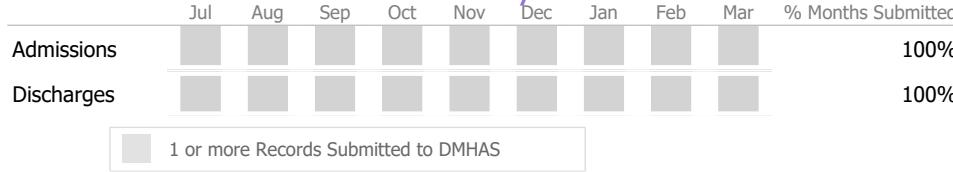
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	68	12% ▲
Admits	83	77	8% ▲
Discharges	80	75	7% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div style="width: 77%;"><div style="width: 75%;"></div></div>	77	94%	75%	79%	19% ▲
✓ Community Location Evaluation	<div style="width: 75%;"><div style="width: 80%;"></div></div>	75	91%	80%	75%	11% ▲
✓ Follow-up Service within 48 hours	<div style="width: 34%;"><div style="width: 90%;"></div></div>	34	92%	90%	70%	2% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	65	-20%	▼
Admits	24	26	-8%	
Discharges	28	29	-3%	
Service Hours	626	824	-24%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		19	36%	35%	42%	1%

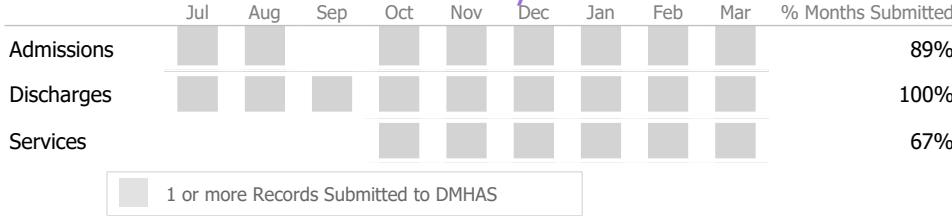
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		22	88%	90%	97%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	90%
On-Time Periodic		
✓ 6 Month Updates	100%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	39	-21%	▼
Admits	4	15	-73%	▼
Discharges	7	10	-30%	▼
Service Hours	2,502	8,265	-70%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	3	43%	65%	44%	-22% ▼
No Re-admit within 30 Days of Discharge	 	7	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	 	1	33%	90%	57%	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	 	100%
Co-occurring	Actual	State Avg
MH Screen Complete	 	91%
SA Screen Complete	 	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 	100%
		98%

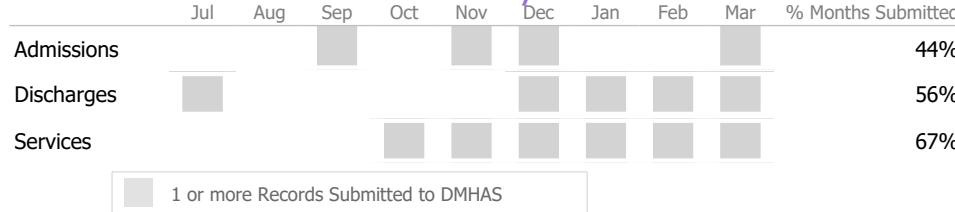
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	 	29	94%	60%	92%	34% ▲
Employed	 	9	29%	15%	15%	14% ▲
Social Support	 	17	55%	60%	79%	-5%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	 	24	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs