

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	81	92	-12% ▼
	Admits	19	32	-41% ▼
	Discharges	30	33	-9%
	Service Hours	955	1,006	-5%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	81	100.0%

### Consumer Satisfaction Survey

(Based on 39 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Outcome		89%	80%	83%
✓ Recovery		81%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	5	6%	10%
26-34	11	14%	22%
35-44	9	11%	23%
45-54	13	16%	19%
55-64	28	35%	19%
65+	15	19%	8%

Gender	#	%	State Avg
Female	49	60%	42% ▲
Male	32	40%	58% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	71	88%	69% ▲
Hispanic-Other	5	6%	8%
Hisp-Puerto Rican	5	6%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			11% ▼

Race	#	%	State Avg
White/Caucasian	70	86%	62% ▲
Other	5	6%	13%
Black/African American	4	5%	17% ▼
Asian	2	2%	1%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

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Unique Clients	81	92	-12% ▼
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### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		22	73%	75%	71%	-2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		52	100%	90%	97%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		17	89%	75%	77%	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		89%
✓ Valid TEDS Data		39%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		46%

Co-occurring	Actual	State Avg
MH Screen Complete		99%
SA Screen Complete		99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										78%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.