

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	53	51	4%
	Admits	11	11	0%
	Discharges	7	10	-30%
	Service Hours	864	1,130	-24%
	Bed Days	6,090	6,511	-6%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Access		93%	80%	88%
✓ Respect		93%	80%	91%
✓ Outcome		87%	80%	83%
✓ Recovery		85%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Residential Services		53	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		33	62%	58%
18-25			10%	Male	33	62%	58%
26-34	10	19%	22%	Female	20	38%	42%
35-44	11	21%	23%	Transgender			0%
45-54	12	23%	19%				
55-64	18	34%	19%				
65+	2	4%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Other		Hawaiian/Other Pacific Islander	Am. Indian/Native Alaskan	Asian
Non-Hispanic	44	83%	69%	White/Caucasian	33	62%	62%
Hispanic-Other	6	11%	8%	Black/African American	12	23%	17%
Hisp-Puerto Rican	3	6%	12%	Other	7	13%	13%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			0%	Am. Indian/Native Alaskan			0%
Unknown			11%	Asian			1%
				Multiple Races			1%
				Unknown			6%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

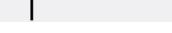
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	24	8%
Admits	4	4	0%
Discharges	3	1	200% ▲
Service Hours	864	1,130	-24% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	93%
Co-occurring		
✓ MH Screen Complete	100%	89%
SA Screen Complete	50%	90%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	95%

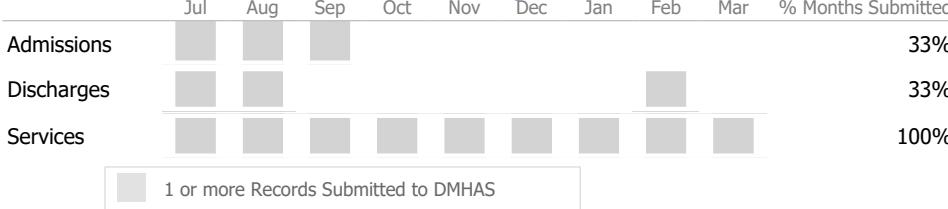
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	78%	17% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	81%	60%	84%	21% ▲
✓ Stable Living Situation		26	100%	85%	97%	15% ▲
● Employed		1	4%	25%	11%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	17	-12%	▼
Admits	5	6	-17%	▼
Discharges	3	8	-63%	▼
Bed Days	2,952	3,225	-8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

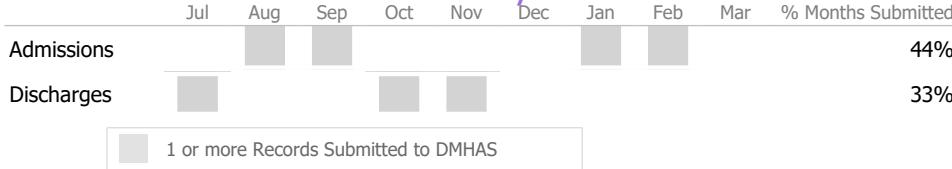
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	75%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
SA Screen Complete	40%	74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	2	1	100% ▲
Discharges	1	1	0%
Bed Days	3,138	3,286	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	60%	78%	40%	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	60%	78%	40% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	77%	10%	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	77%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	13	100%	95%	94%	5%
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	8	62%	60%	84%	2%
● Employed	<div style="width: 100%;"><div style="width: 100%;"></div></div>	0	0%	25%	9%	-25% ▼

Bed Utilization

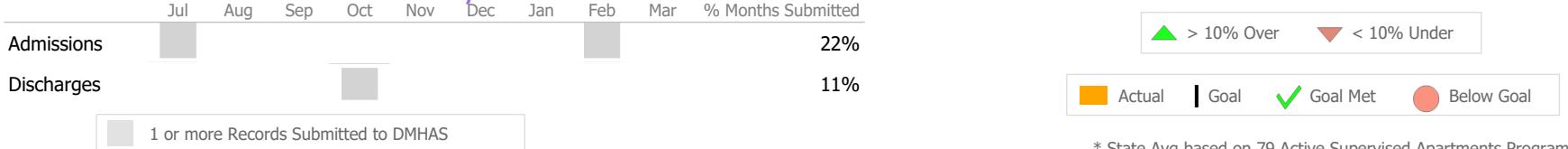
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	12	1,959 days	0.3	95%	90%	93%	5%



Data Submission Quality

	Actual	State Avg
Data Entry		
✓ Valid NOMS Data	100%	75%
On-Time Periodic		
✓ 6 Month Updates	100%	86%
Co-occurring		
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	74%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



* State Avg based on 79 Active Supervised Apartments Programs