

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,893	3,260	-11% ▼
	Admits	1,972	3,436	-43% ▼
	Discharges	2,058	3,159	-35% ▼
	Service Hours	14,751	29,800	-51% ▼
	Bed Days	26,570	31,424	-15% ▼
	S.Rehab/PHP/IOP	2	2,715	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		87%	80%	88%
● Outcome		79%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
--------------	--------------------	---	---

Mental Health

	Outpatient		1,249	34.6%
	Community Support		414	11.5%
	Crisis Services		143	4.0%
	Social Rehabilitation		95	2.6%
	Employment Services		83	2.3%
	Case Management		75	2.1%
	Residential Services		25	0.7%
	ACT		12	0.3%

Addiction

	Residential Services		1,030	28.6%
	Outpatient		417	11.6%
	Case Management		13	0.4%

Forensic MH

	Forensics Community-based		42	1.2%
	Residential Services		9	0.2%

Client Demographics

Age

	#	%	State Avg
18-25	219	8%	10%
26-34	653	23%	22%
35-44	651	23%	23%
45-54	587	20%	19%
55-64	592	20%	19%
65+	191	7%	8%

Gender

	#	%	State Avg
Male	1,802	62%	58%
Female	1,089	38%	42%

Race

	#	%	State Avg
White/Caucasian	1,968	68%	62%
Other	428	15%	13%
Black/African American	328	11%	17%
Unknown	137	5%	6%
Asian	18	1%	1%
Am. Indian/Native Alaskan	7	0%	0%
Multiple Races	5	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	2,089	72%	69%
Hispanic-Other	504	17%	8%
Unknown	174	6%	11%
Hisp-Puerto Rican	123	4%	12%
Hispanic-Mexican	3	0%	0%
Hispanic-Cuban		0%	

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	42	48	-13%	▼
Admits	-	4	-100%	▼
Discharges	2	6	-67%	▼
Service Hours	3	143	-98%	▼

Data Submission Quality

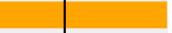
Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%

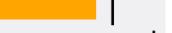
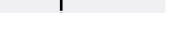
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

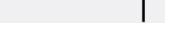
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	51%	50%

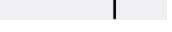
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		24	57%	55%	48%	2%
● Not Arrested		28	67%	75%	76%	-8%
● Stable Living Situation		27	64%	95%	76%	-31%
● Self Help		11	26%	60%	18%	-34%
● Employed		3	7%	50%	31%	-43%

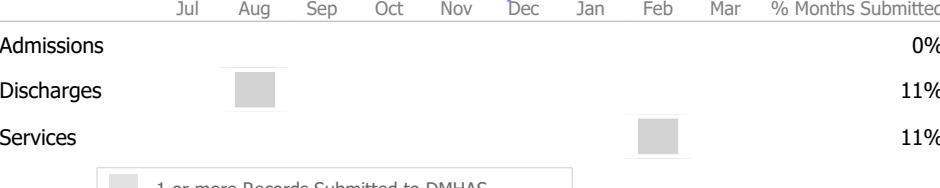
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	3%	90%	69%	-88%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	62%	-75%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	971	943	3%
Admits	258	369	-30% ▼
Discharges	270	261	3%
Service Hours	5,977	10,437	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	37%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	3%	78%
SA Screen Complete	3%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	7%	50%	34%	-43% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		500	49%	60%	62%	-11% ▼
Employed		133	13%	30%	23%	-17% ▼
Stable Living Situation		362	35%	95%	74%	-60% ▼

Service Utilization

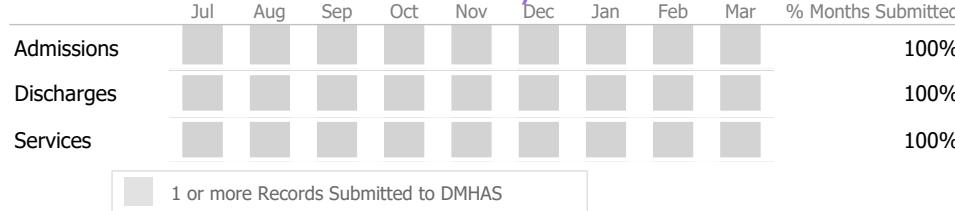
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		508	67%	90%	84%	-23% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		165	67%	75%	76%	-8%

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	233	256	-9%
Admits	24	94	-74% ▼
Discharges	25	46	-46% ▼
Service Hours	1,592	1,108	44% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	█	68%	86%
On-Time Periodic			
6 Month Updates	█	38%	55%
Co-occurring			
MH Screen Complete	█	42%	78%
SA Screen Complete	█	46%	79%
Diagnosis			
Valid Axis I Diagnosis	█	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	█	12	48%	50%	34%	-2%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	165	70%	60%	62%	10%
● Employed	█	28	12%	30%	23%	-18% ▼
● Stable Living Situation	█	104	44%	95%	74%	-51% ▼

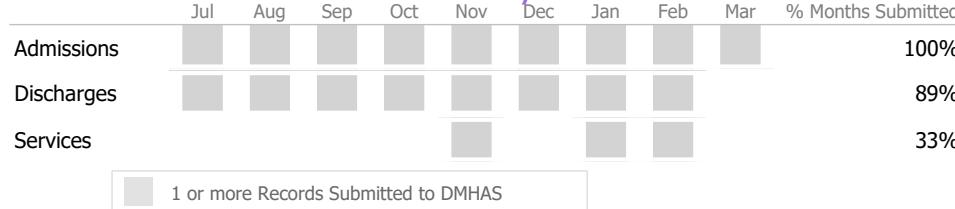
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	204	97%	90%	84%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	█	11	46%	75%	76%	-29% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	4	7	-43% ▼
Discharges	4	4	0%
Bed Days	1,452	781	86% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	1
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	4
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	1

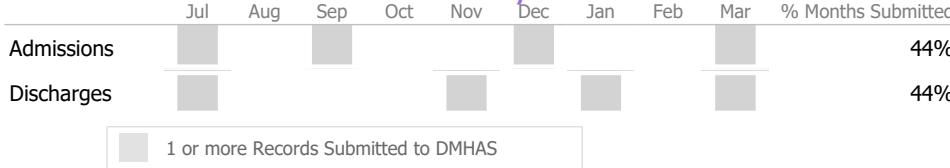
Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	Actual	40%	40%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates	Actual	0%	0%
Co-occurring	Actual	State Avg	
✓ MH Screen Complete	Actual	0%	0%
✓ SA Screen Complete	Actual	0%	0%
Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis	Actual	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal				
									Actual % vs Goal %	Actual	Goal %	State Avg
Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual % vs Goal %	Actual	Goal %	State Avg
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual % vs Goal %	Actual	Goal %	State Avg

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	194	-57% ▼
Admits	11	124	-91% ▼
Discharges	52	134	-61% ▼
Service Hours	102	441	-77% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	39	39	46%	35%	42%	11% ▲

Service Utilization

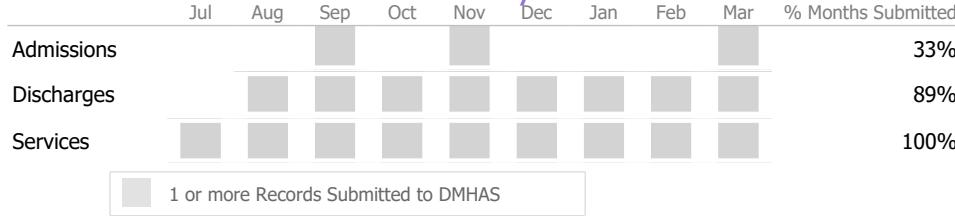
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	30	30	91%	90%	97%	1% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	55%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	63%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	73	-42% ▼
Admits	24	54	-56% ▼
Discharges	20	59	-66% ▼
Service Hours	38	55	-31% ▼

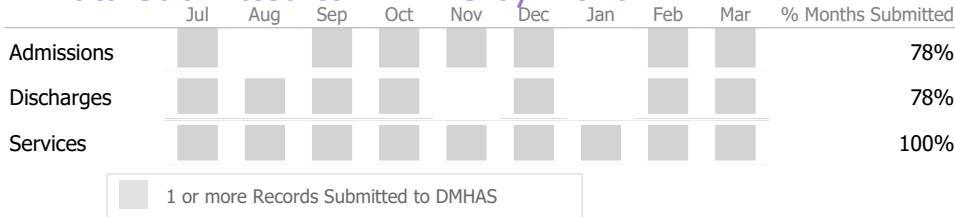
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		19	86%	90%	51%	-4%

Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		5	42%	0%	63%	42% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	62	-29% ▼
Admits	50	67	-25% ▼
Discharges	51	71	-28% ▼
Bed Days	975	1,452	-33% ▼

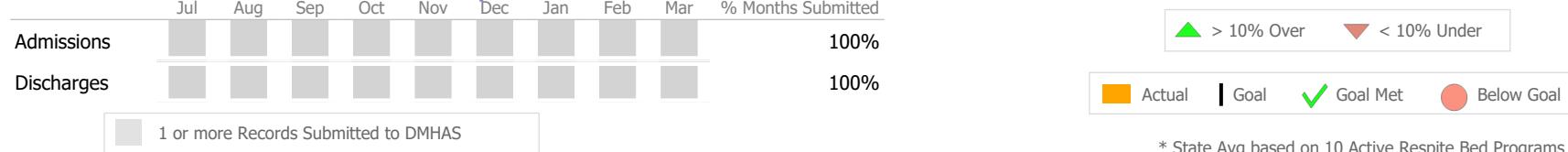
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ No Re-admit within 30 Days of Discharge	90%	46	90%	85%	92%	5%	
● Follow-up within 30 Days of Discharge	81%	29	81%	90%	78%	-9%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
								Actual % vs Goal %	Actual
● Avg Utilization Rate	10	28 days	0.2	36%	90%	163%	-54%	▼	

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

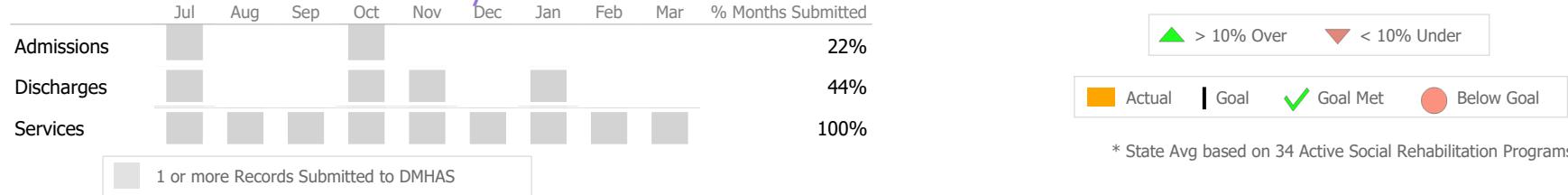
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	142	-33%	▼
Admits	3	52	-94%	▼
Discharges	5	51	-90%	▼
Service Hours	579	1,110	-48%	▼
Social Rehab/PHP/IOP Days	2	2,715	-100%	▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		73	80%	90%	63%	-10%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

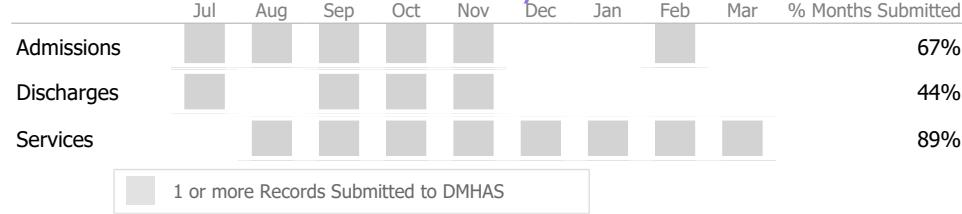
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	7	229% ▲
Admits	20	4	400% ▲
Discharges	10	4	150% ▲
Service Hours	84	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 100%;"><div style="width: 20%;"></div></div>	20	100%	50%	96%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	201	210	-4%
Admits	29	62	-53% ▼
Discharges	31	36	-14% ▼
Service Hours	1,349	2,559	-47% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	█	63%	86%
On-Time Periodic			
6 Month Updates	█	35%	55%
Co-occurring			
MH Screen Complete	█	0%	78%
SA Screen Complete	█	0%	79%
Diagnosis			
Valid Axis I Diagnosis	█	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	█	1	3%	50%	34%	-47% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	127	60%	60%	62%	0%
● Employed	█	17	8%	30%	23%	-22% ▼
● Stable Living Situation	█	65	31%	95%	74%	-64% ▼

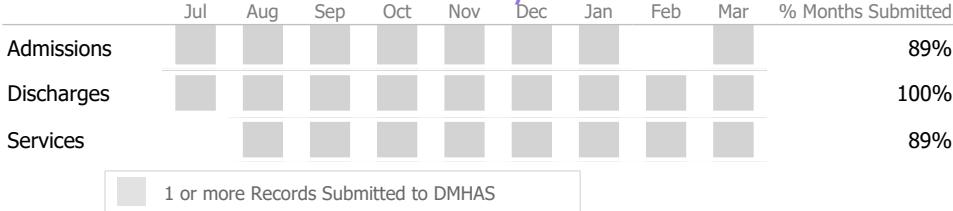
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	108	60%	90%	84%	-30% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	█	25	89%	75%	76%	14% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

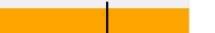
█ Actual	█ Goal	✓ Goal Met	● Below Goal
--	--	---	---

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	23	-13%	▼
Admits	2	3	-33%	▼
Discharges	2	4	-50%	▼
Bed Days	4,882	5,298	-8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	2	100%	60%	78%	40% 
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	 	1	50%	90%	77%	-40% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	16	76%	60%	84%	16% 
● Employed	 	3	14%	25%	9%	-11% 
● Stable Living Situation	 	6	29%	95%	94%	-66% 

Bed Utilization

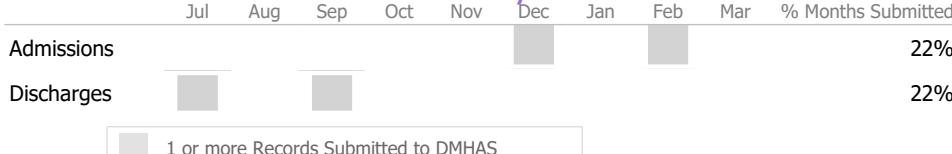
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	     	21	1,745 days	0.4	85%	90%	93%	-5%

 < 90%  90-110%  >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	77% 75%
On-Time Periodic		
● 6 Month Updates	 	71% 86%
Co-occurring		
MH Screen Complete	 	50% 89%
SA Screen Complete	 	50% 74%
Diagnosis		
✓ Valid Axis I Diagnosis	 	100% 99%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under



 Actual  Goal  Goal Met  Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	-	178	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	N/A	85%	
Valid TEDS Data	N/A	85%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	0%	21%	
Co-occurring	Actual	State Avg	
MH Screen Complete	N/A	91%	
SA Screen Complete	N/A	97%	
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	100%	99%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	76%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	48%	5%
● Stable Living Situation		4	80%	95%	76%	-15% ▼
● Self Help		2	40%	60%	18%	-20% ▼
● Employed		0	0%	50%	31%	-50% ▼

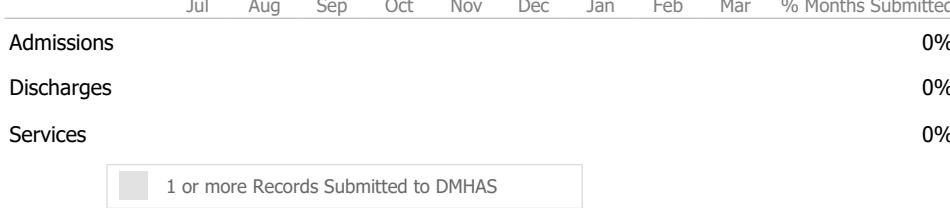
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	69%	N/A ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Service Engagement						
2 or more Services within 30 days		0	0%	75%	62%	-75% ▼

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

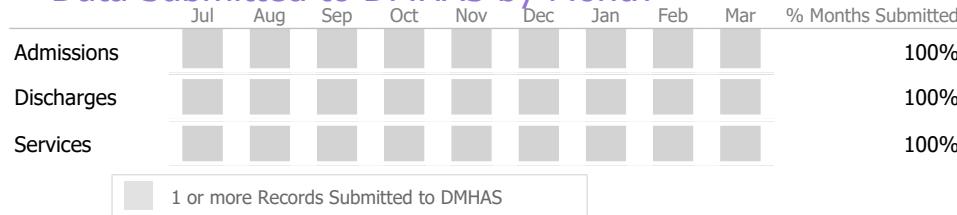
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	91	14%	▲
Admits	124	111	12%	▲
Discharges	122	111	10%	
Service Hours	45	1		

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	 	110	89%	75%	79%	14% 
● Community Location Evaluation	 	82	67%	80%	75%	-13% 
● Follow-up Service within 48 hours	 	26	84%	90%	70%	-6%

Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	254	308	-18%	▼
Admits	24	224	-89%	▼
Discharges	5	150	-97%	▼
Service Hours	554	1,543	-64%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	10%	85%
Valid TEDS Data	3%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	17%	91%
SA Screen Complete	17%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	51%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		49	19%	50%	31%	-31% ▼
Abstinence/Reduced Drug Use		50	20%	55%	48%	-35% ▼
Not Arrested		89	35%	75%	76%	-40% ▼
Self Help		43	17%	60%	18%	-43% ▼
Stable Living Situation		66	26%	95%	76%	-69% ▼

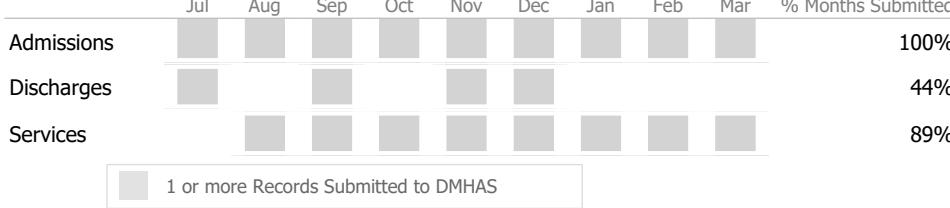
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		60	24%	90%	69%	-66% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		9	38%	75%	62%	-37% ▼

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Bed Days	1,370	1,447	-5%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

Data Submission Quality

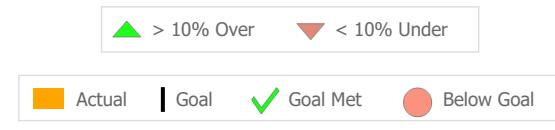
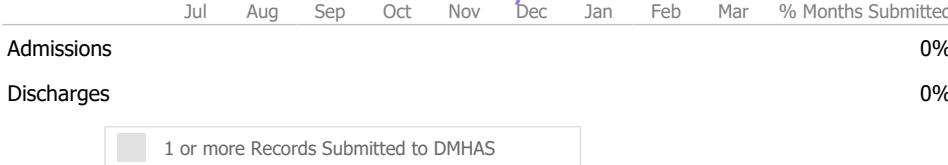
	Actual	State Avg
Valid NOMS Data	73%	97%
On-Time Periodic		
6 Month Updates	80%	85%
Co-occurring		
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	90%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	███████████	5	1,676 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	22	-23%	▼
Admits	-	2	-100%	▼
Discharges	1	5	-80%	▼
Service Hours	38	130	-71%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	35%	85%	89%	-50% 

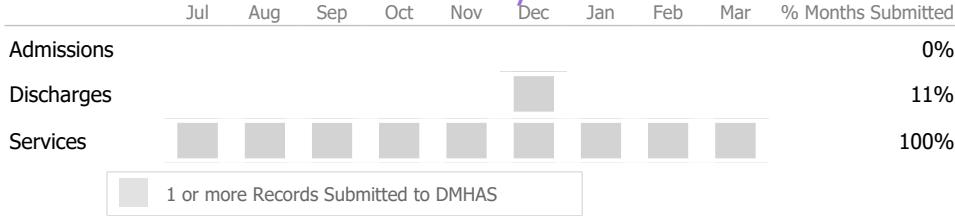
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		12	75%	90%	98%	-15% 

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		71%
On-Time Periodic		
 6 Month Updates		44%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	416	531	-22%	▼
Admits	395	539	-27%	▼
Discharges	421	534	-21%	▼
Bed Days	7,476	9,471	-21%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	237	56%	80%	69%	-24% ▼
No Re-admit within 30 Days of Discharge	 	381	90%	85%	90%	5%
Follow-up within 30 Days of Discharge	 	111	47%	90%	65%	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	 	59%	83%
Valid TEDS Data	 	97%	97%
On-Time Periodic	Actual	State Avg	
6 Month Updates		N/A	0%
Co-occurring	Actual	State Avg	
MH Screen Complete	 	36%	93%
SA Screen Complete	 	30%	93%
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	 	100%	100%

Recovery

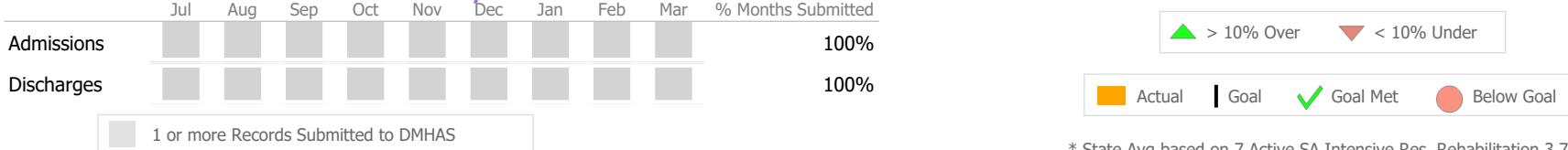
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	 	180	41%	60%	45%	-19% ▼
Abstinence/Reduced Drug Use	 	151	35%	70%	37%	-35% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
        	34	20 days	0.1	80%	90%	94%	-10%	

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

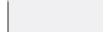
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	722	901	-20%	▼
Admits	864	1,069	-19%	▼
Discharges	869	1,073	-19%	▼
Bed Days	3,513	4,325	-19%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		540	62%	80%	67%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		737	85%	85%	80%	0%
● Follow-up within 30 Days of Discharge		241	45%	90%	54%	-45% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		63%	80%
✓ Valid TEDS Data		99%	98%
On-Time Periodic 6 Month Updates		N/A	N/A

Bed Utilization

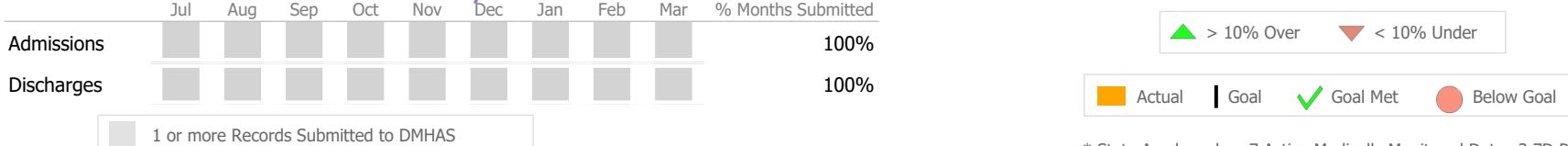
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		19	4 days	0.0	67%	90%	72%	-23% ▼

 < 90%  90-110%  >110%

Co-occurring	Actual	State Avg	
MH Screen Complete		26%	95%
SA Screen Complete		25%	95%

Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	414	472	-12%
Admits	47	138	-66%
Discharges	72	118	-39%
Service Hours	3,782	9,749	-61%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	 	55%	81%
On-Time Periodic		Actual	State Avg
6 Month Updates	 	33%	86%
Co-occurring		Actual	State Avg
MH Screen Complete	 	2%	85%
SA Screen Complete	 	2%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	 	100%	98%

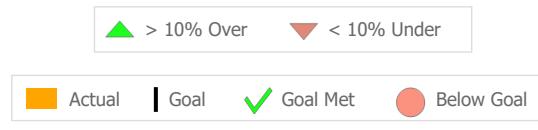
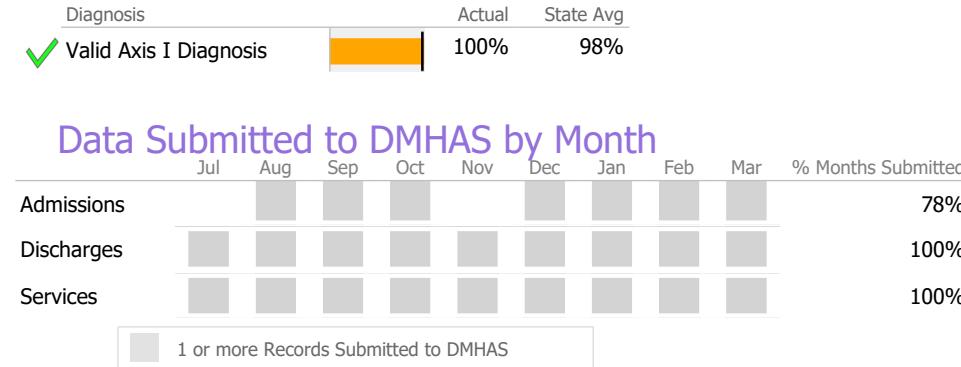
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 15%;"><div style="width: 21%; background-color: #ff9900;"></div></div>	15	21%	65%	58%	-44% ▼
<h2>Recovery</h2>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 68%;"><div style="width: 60%; background-color: #ff9900;"></div></div>	282	68%	60%	81%	8% ▲
● Employed	<div style="width: 7%;"><div style="width: 20%; background-color: #ff9900;"></div></div>	31	7%	20%	12%	-13% ▼
● Stable Living Situation	<div style="width: 26%;"><div style="width: 80%; background-color: #ff9900;"></div></div>	108	26%	80%	88%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div style="width: 90%;"></div></div>	309	90%	90%	98%	0%

Co-occurring		Actual	State Avg
MH Screen Complete		2%	85%
SA Screen Complete		2%	72%



* State Avg based on 36 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	32	16%	▲
Admits	5	2	150%	▲
Discharges	3	1	200%	▲
Service Hours	123	257	-52%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Yellow	6	16%	85%	89%	-69% ▼

Service Utilization

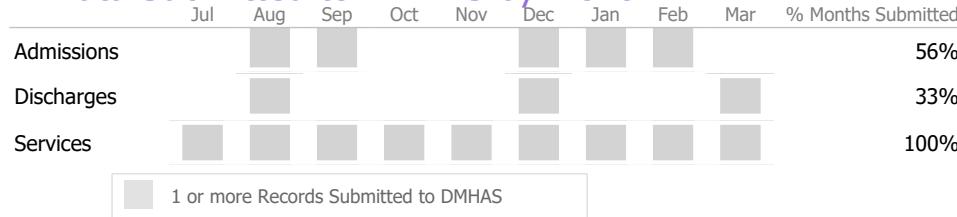
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Green	31	91%	90%	98%	1%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	Yellow	59%	96%

On-Time Periodic	Actual	State Avg	
6 Month Updates	Yellow	58%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Yellow = Actual | Grey = Goal | Green = Goal Met | Red = Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

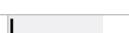
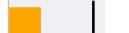
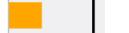
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	104	-19%	▼
Admits	62	83	-25%	▼
Discharges	74	80	-8%	
Bed Days	5,208	6,303	-17%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	49%	70%	67%	-21% ▼
No Re-admit within 30 Days of Discharge		72	97%	85%	89%	12% ▲
Follow-up within 30 Days of Discharge		25	69%	90%	70%	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		46%	90%
Valid TEDS Data		83%	99%
On-Time Periodic	Actual	State Avg	
6 Month Updates		N/A	5%
Co-occurring	Actual	State Avg	
MH Screen Complete		34%	89%
SA Screen Complete		35%	89%
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis		100%	100%

Recovery

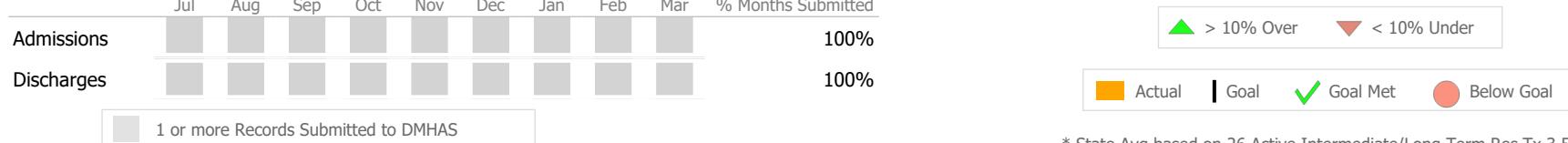
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		47	56%	70%	68%	-14% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		26	79 days	0.2	73%	90%	79%	-17% ▼



Data Submitted to DMHAS by Month



* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	275	-95%	▼
Admits	-	284	-100%	▼
Discharges	-	283	-100%	▼
Service Hours	-	333	-100%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	15%	20%	28%	-5%
Stable Living Situation		5	38%	80%	82%	-42% ▼
Self Help		0	0%	60%	60%	-60% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	65%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	84%	N/A ▼
Service Utilization						

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

█ 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	119	223	-47%	▼
Admits	21	141	-85%	▼
Discharges	12	122	-90%	▼
Service Hours	487	1,755	-72%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	13%	85%
Valid TEDS Data	15%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	19%	91%
SA Screen Complete	19%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	51%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		44	37%	55%	48%	-18% ▼
Not Arrested		57	48%	75%	76%	-27% ▼
Employed		27	22%	50%	31%	-28% ▼
Self Help		29	24%	60%	18%	-36% ▼
Stable Living Situation		56	47%	95%	76%	-48% ▼

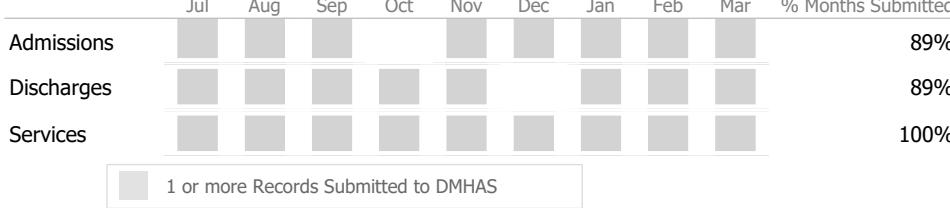
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		43	40%	90%	69%	-50% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		18	86%	75%	62%	11% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	5	2	150% ▲
Discharges	7	4	75% ▲
Bed Days	1,694	2,347	-28% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 10%;"></div>	0	0%	65%	44%	-65% ▼
No Re-admit within 30 Days of Discharge	<div style="width: 70%; background-color: orange;"></div>	7	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	<div style="width: 50%;"></div>	N/A	N/A	90%	57%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 8%;"></div>	8%
On-Time Periodic 6 Month Updates	<div style="width: 0%;"></div>	0%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 0%;"></div>	91%
SA Screen Complete	<div style="width: 0%;"></div>	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100%

Recovery

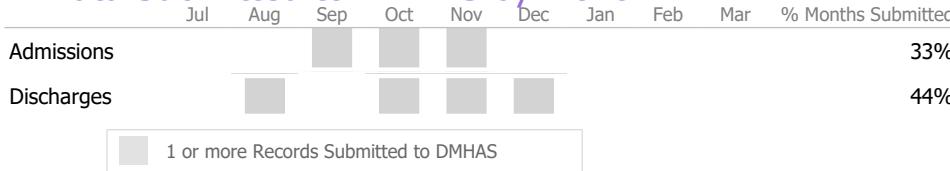
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 0%;"></div>	0	0%	15%	15%	-15% ▼
Social Support	<div style="width: 25%; background-color: orange;"></div>	3	25%	60%	79%	-35% ▼
Stable Living Situation	<div style="width: 17%; background-color: orange;"></div>	2	17%	60%	92%	-43% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 10%; background-color: cyan;"></div>	10	703 days	0.4	62%	90%	62%	-28% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs