

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,893	3,260	-11% ▼
	Admits	1,972	3,436	-43% ▼
	Discharges	2,058	3,159	-35% ▼
	Service Hours	14,751	29,800	-51% ▼
	Bed Days	26,570	31,424	-15% ▼
	S.Rehab/PHP/IOP	2	2,715	-100% ▼

### Consumer Satisfaction Survey

(Based on 369 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		87%	80%	88%
● Outcome		79%	80%	83%
● Recovery		71%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | 
 Goal % | 
 0-80% | 
 80-100% | 
 Goal Met | 
 Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	1,249	34.6%
	Community Support	414	11.5%
	Crisis Services	143	4.0%
	Social Rehabilitation	95	2.6%
	Employment Services	83	2.3%
	Case Management	75	2.1%
	Residential Services	25	0.7%
	ACT	12	0.3%
<b>Addiction</b>	Residential Services	1,030	28.6%
	Outpatient	417	11.6%
	Case Management	13	0.4%
<b>Forensic MH</b>	Forensics Community-based	42	1.2%
	Residential Services	9	0.2%

### Client Demographics

Age	#	%	State Avg
18-25	219	8%	10%
26-34	653	23%	22%
35-44	651	23%	23%
45-54	587	20%	19%
55-64	592	20%	19%
65+	191	7%	8%

Gender	#	%	State Avg
Male	1,802	62%	58%
Female	1,089	38%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,089	72%	69%
Hispanic-Other	504	17%	8%
Unknown	174	6%	11%
Hisp-Puerto Rican	123	4%	12%
Hispanic-Mexican	3	0%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,968	68%	62%
Other	428	15%	13%
Black/African American	328	11%	17%
Unknown	137	5%	6%
Asian	18	1%	1%
Am. Indian/Native Alaskan	7	0%	0%
Multiple Races	5	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | 
 State Avg | 
 ▲ > 10% Over State Avg | 
 ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	48	-13% ▼
Admits	-	4	-100% ▼
Discharges	2	6	-67% ▼
Service Hours	3	143	-98% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	85%
<b>On-Time Periodic</b>		
6 Month Updates	0%	21%
<b>Co-occurring</b>		
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	51%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		24	57%	55%	48%	2%
● Not Arrested		28	67%	75%	76%	-8%
● Stable Living Situation		27	64%	95%	76%	-31% ▼
● Self Help		11	26%	60%	18%	-34% ▼
● Employed		3	7%	50%	31%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	3%	90%	69%	-88% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	62%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										11%
Services										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	971	943	3%
Admits	258	369	-30% ▼
Discharges	270	261	3%
Service Hours	5,977	10,437	-43% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	37%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	3%	78%
SA Screen Complete	3%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	7%	50%	34%	-43% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		500	49%	60%	62%	-11% ▼
Employed		133	13%	30%	23%	-17% ▼
Stable Living Situation		362	35%	95%	74%	-60% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		508	67%	90%	84%	-23% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		165	67%	75%	76%	-8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	233	256	-9%
Admits	24	94	-74% ▼
Discharges	25	46	-46% ▼
Service Hours	1,592	1,108	44% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	68%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	38%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	42%	78%
SA Screen Complete	46%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	48%	50%	34%	-2%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		165	70%	60%	62%	10%
Employed		28	12%	30%	23%	-18% ▼
Stable Living Situation		104	44%	95%	74%	-51% ▼

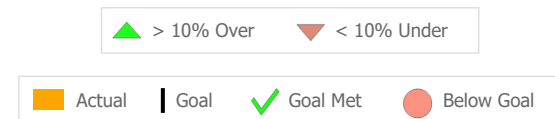
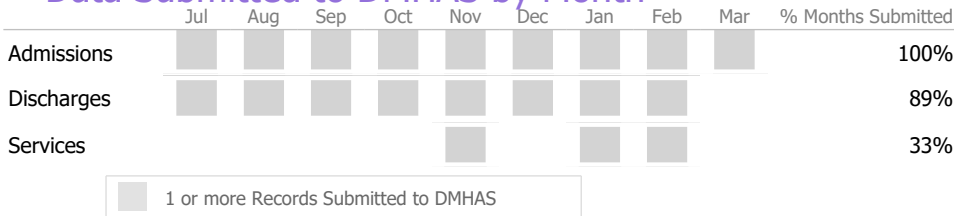
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		204	97%	90%	84%	7%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	46%	75%	76%	-29% ▼

### Data Submitted to DMHAS by Month



\* State Avg based on 85 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	4	7	-43% ▼
Discharges	4	4	0%
Bed Days	1,452	781	86% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	40%	40%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

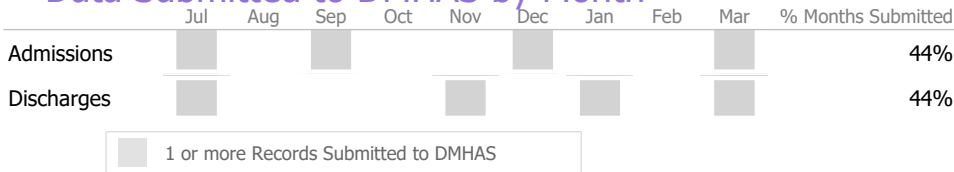
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	75%	25%	-50% ▼
No Re-admit within 30 Days of Discharge		4	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	100%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	302 days	0.3	88%	90%	88%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

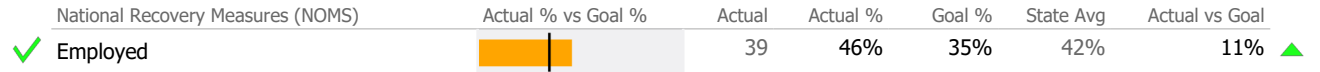
\* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

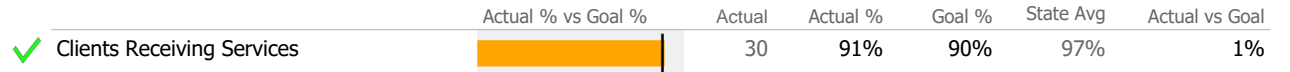
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	194	-57% ▼
Admits	11	124	-91% ▼
Discharges	52	134	-61% ▼
Service Hours	102	441	-77% ▼

### Recovery



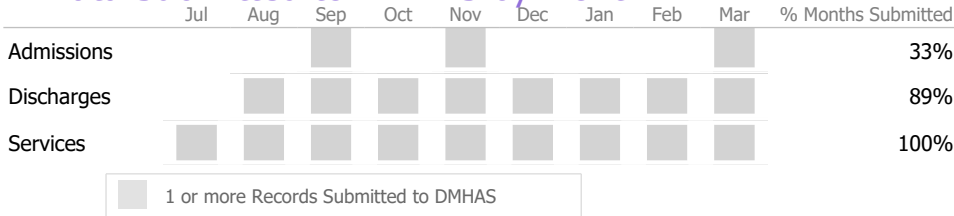
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

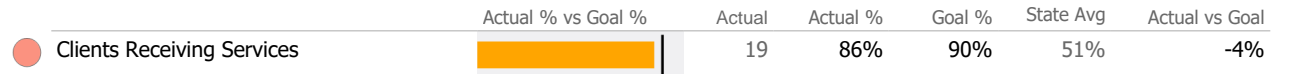
█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

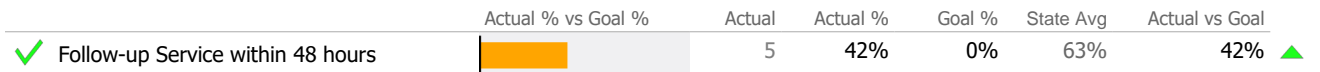
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	73	-42% ▼
Admits	24	54	-56% ▼
Discharges	20	59	-66% ▼
Service Hours	38	55	-31% ▼

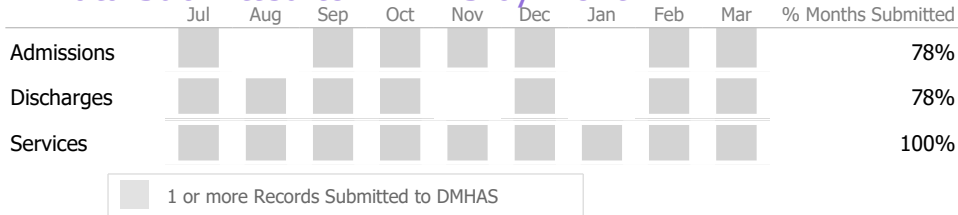
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	62	-29% ▼
Admits	50	67	-25% ▼
Discharges	51	71	-28% ▼
Bed Days	975	1,452	-33% ▼

### Discharge Outcomes

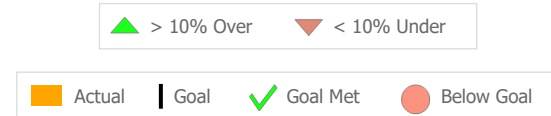
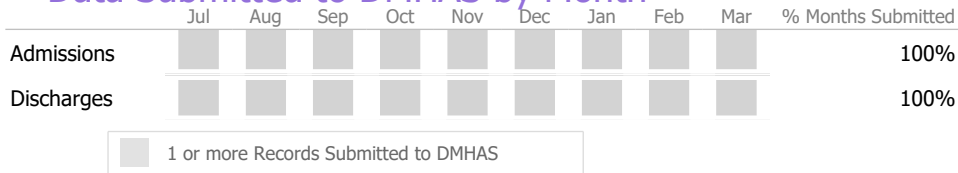
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		46	90%	85%	92%	5%
● Follow-up within 30 Days of Discharge		29	81%	90%	78%	-9%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	28 days	0.2	36%	90%	163%	-54% ▼

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



\* State Avg based on 10 Active Respite Bed Programs



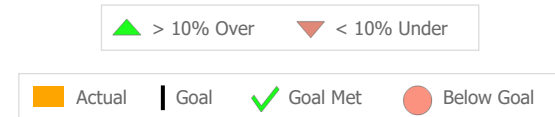
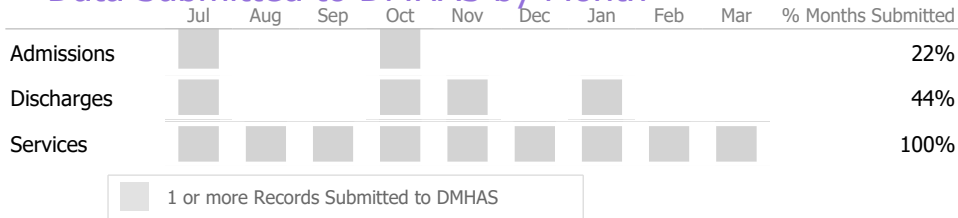
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	142	-33% ▼
Admits	3	52	-94% ▼
Discharges	5	51	-90% ▼
Service Hours	579	1,110	-48% ▼
Social Rehab/PHP/IOP Days	2	2,715	-100% ▼

### Service Utilization



### Data Submitted to DMHAS by Month

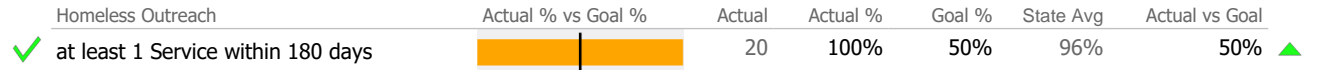


\* State Avg based on 34 Active Social Rehabilitation Programs

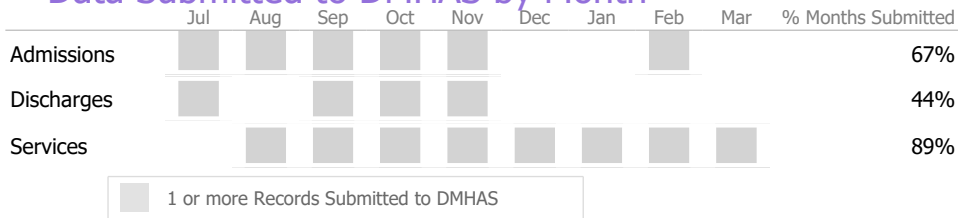
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	7	229% ▲
Admits	20	4	400% ▲
Discharges	10	4	150% ▲
Service Hours	84	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	201	210	-4%
Admits	29	62	-53% ▼
Discharges	31	36	-14% ▼
Service Hours	1,349	2,559	-47% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	35%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	78%
SA Screen Complete	0%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	3%	50%	34%	-47% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		127	60%	60%	62%	0%
Employed		17	8%	30%	23%	-22% ▼
Stable Living Situation		65	31%	95%	74%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		108	60%	90%	84%	-30% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	89%	75%	76%	14% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■		■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	2	3	-33% ▼
Discharges	2	4	-50% ▼
Bed Days	4,882	5,298	-8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	75%
6 Month Updates	71%	86%
MH Screen Complete	50%	89%
SA Screen Complete	50%	74%
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	60%	78%	40% ▲
Follow-up within 30 Days of Discharge		1	50%	90%	77%	-40% ▼

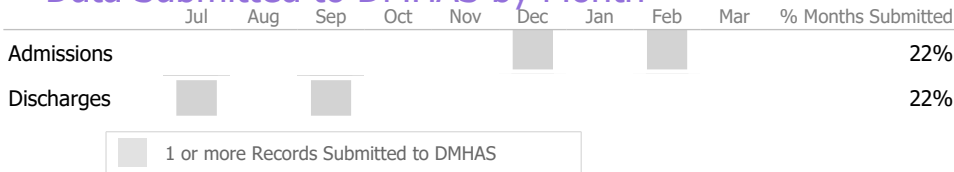
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		16	76%	60%	84%	16% ▲
Employed		3	14%	25%	9%	-11% ▼
Stable Living Situation		6	29%	95%	94%	-66% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,745 days	0.4	85%	90%	93%	-5%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	-	178	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 85%
Valid TEDS Data		N/A 85%
<b>On-Time Periodic</b>		
6 Month Updates		0% 21%
<b>Co-occurring</b>		
MH Screen Complete		N/A 91%
SA Screen Complete		N/A 97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis		100% 99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	76%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	48%	5%
● Stable Living Situation		4	80%	95%	76%	-15% ▼
● Self Help		2	40%	60%	18%	-20% ▼
● Employed		0	0%	50%	31%	-50% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	69%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	62%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 109 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	91	14% ▲
Admits	124	111	12% ▲
Discharges	122	111	10%
Service Hours	45	1	

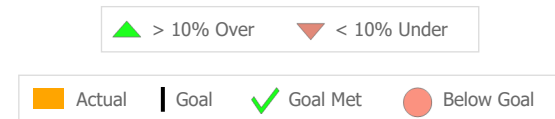
### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		110	89%	75%	79%	14% ▲
● Community Location Evaluation		82	67%	80%	75%	-13% ▼
● Follow-up Service within 48 hours		26	84%	90%	70%	-6%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



\* State Avg based on 26 Active Mobile Crisis Team Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	254	308	-18% ▼
Admits	24	224	-89% ▼
Discharges	5	150	-97% ▼
Service Hours	554	1,543	-64% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	10%	85%
Valid TEDS Data	3%	85%
<b>On-Time Periodic</b>		
6 Month Updates	0%	21%
<b>Co-occurring</b>		
MH Screen Complete	17%	91%
SA Screen Complete	17%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	51%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		49	19%	50%	31%	-31% ▼
Abstinence/Reduced Drug Use		50	20%	55%	48%	-35% ▼
Not Arrested		89	35%	75%	76%	-40% ▼
Self Help		43	17%	60%	18%	-43% ▼
Stable Living Situation		66	26%	95%	76%	-69% ▼

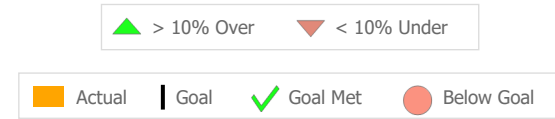
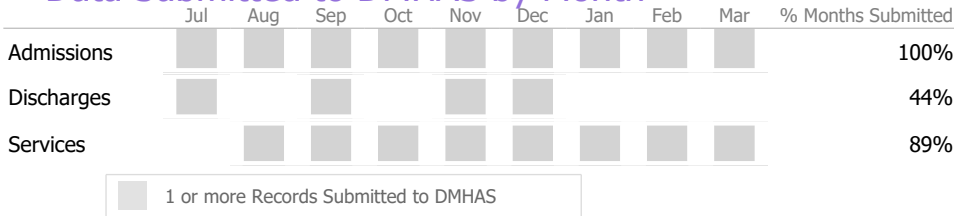
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		60	24%	90%	69%	-66% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		9	38%	75%	62%	-37% ▼

### Data Submitted to DMHAS by Month



\* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	1,370	1,447	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,676 days	0.3	100%	90%	92%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	22	-23% ▼
Admits	-	2	-100% ▼
Discharges	1	5	-80% ▼
Service Hours	38	130	-71% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	35%	85%	89%	-50% ▼

### Service Utilization

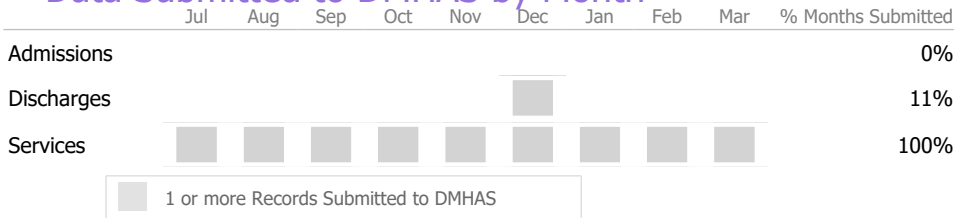
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	75%	90%	98%	-15% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		92%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	416	531	-22% ▼
Admits	395	539	-27% ▼
Discharges	421	534	-21% ▼
Bed Days	7,476	9,471	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	59%	83%
Valid TEDS Data	97%	97%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Co-occurring</b>		
MH Screen Complete	36%	93%
SA Screen Complete	30%	93%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		237	56%	80%	69%	-24% ▼
No Re-admit within 30 Days of Discharge		381	90%	85%	90%	5%
Follow-up within 30 Days of Discharge		111	47%	90%	65%	-43% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		180	41%	60%	45%	-19% ▼
Abstinence/Reduced Drug Use		151	35%	70%	37%	-35% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		34	20 days	0.1	80%	90%	94%	-10%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

Legend: 1 or more Records Submitted to DMHAS

Legend: > 10% Over < 10% Under

Legend: Actual Goal Goal Met Below Goal

\* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	722	901	-20% ▼
Admits	864	1,069	-19% ▼
Discharges	869	1,073	-19% ▼
Bed Days	3,513	4,325	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	80%
Valid TEDS Data	99%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	26%	95%
SA Screen Complete	25%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		540	62%	80%	67%	-18% ▼
No Re-admit within 30 Days of Discharge		737	85%	85%	80%	0%
Follow-up within 30 Days of Discharge		241	45%	90%	54%	-45% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	4 days	0.0	67%	90%	72%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	414	472	-12% ▼
Admits	47	138	-66% ▼
Discharges	72	118	-39% ▼
Service Hours	3,782	9,749	-61% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	55%	81%
On-Time Periodic	Actual	State Avg
6 Month Updates	33%	86%
Co-occurring	Actual	State Avg
MH Screen Complete	2%	85%
SA Screen Complete	2%	72%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	21%	65%	58%	-44% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		282	68%	60%	81%	8%
Employed		31	7%	20%	12%	-13% ▼
Stable Living Situation		108	26%	80%	88%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		309	90%	90%	98%	0%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 36 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	32	16% ▲
Admits	5	2	150% ▲
Discharges	3	1	200% ▲
Service Hours	123	257	-52% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		6	16%	85%	89%	-69% ▼

### Service Utilization

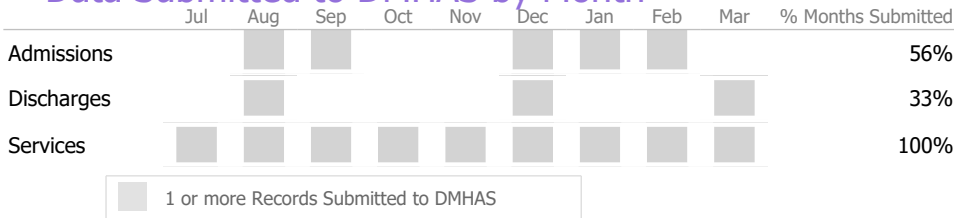
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	91%	90%	98%	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		92%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	104	-19% ▼
Admits	62	83	-25% ▼
Discharges	74	80	-8%
Bed Days	5,208	6,303	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	46%	90%
Valid TEDS Data	83%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	5%
<b>Co-occurring</b>		
MH Screen Complete	34%	89%
SA Screen Complete	35%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	49%	70%	67%	-21% ▼
No Re-admit within 30 Days of Discharge		72	97%	85%	89%	12% ▲
Follow-up within 30 Days of Discharge		25	69%	90%	70%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		47	56%	70%	68%	-14% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	79 days	0.2	73%	90%	79%	-17% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under


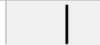
Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs


### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	275	-95% ▼
Admits	-	284	-100% ▼
Discharges	-	283	-100% ▼
Service Hours	-	333	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	 0%	65%


### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

### Recovery


National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	15%	20%	28%	-5%
Stable Living Situation		5	38%	80%	82%	-42% ▼
Self Help		0	0%	60%	60%	-60% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	84%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	223	-47% ▼
Admits	21	141	-85% ▼
Discharges	12	122	-90% ▼
Service Hours	487	1,755	-72% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	13%	85%
Valid TEDS Data	15%	85%
<b>On-Time Periodic</b>		
6 Month Updates	0%	21%
<b>Co-occurring</b>		
MH Screen Complete	19%	91%
SA Screen Complete	19%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	51%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		44	37%	55%	48%	-18% ▼
Not Arrested		57	48%	75%	76%	-27% ▼
Employed		27	22%	50%	31%	-28% ▼
Self Help		29	24%	60%	18%	-36% ▼
Stable Living Situation		56	47%	95%	76%	-48% ▼

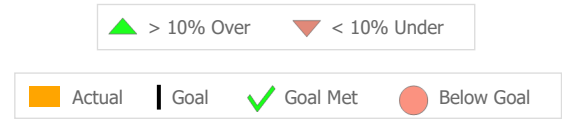
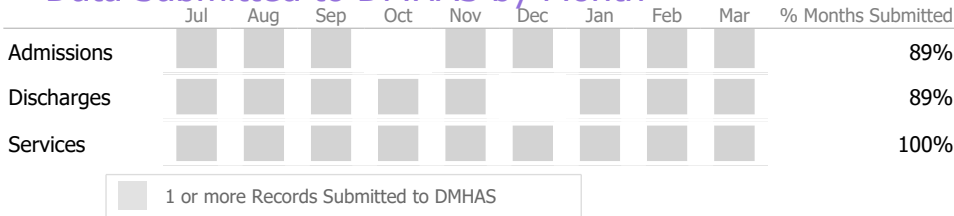
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		43	40%	90%	69%	-50% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		18	86%	75%	62%	11% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	5	2	150% ▲
Discharges	7	4	75% ▲
Bed Days	1,694	2,347	-28% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	8%	83%
On-Time Periodic		
6 Month Updates	0%	91%
Co-occurring		
MH Screen Complete	0%	91%
SA Screen Complete	0%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

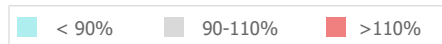
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	44%	-65% ▼
No Re-admit within 30 Days of Discharge		7	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	57%	N/A

### Recovery

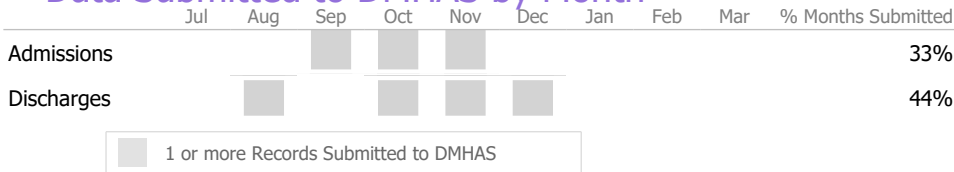
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	15%	15%	-15% ▼
Social Support		3	25%	60%	79%	-35% ▼
Stable Living Situation		2	17%	60%	92%	-43% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	703 days	0.4	62%	90%	62%	-28% ▼



### Data Submitted to DMHAS by Month



\* State Avg based on 23 Active Assertive Community Treatment Programs