

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	954	932	2%
	Admits	922	965	-4%
	Discharges	888	922	-4%
	Service Hours	12,557	17,682	-29%
	Bed Days	2,105	2,930	-28%
—	S.Rehab/PHP/IOP	2		

> 10% Over 1 Yr Ago   > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Access		92%	80%	88%
✓ Respect		89%	80%	91%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Crisis Services	325	22.9%
	Community Support	278	19.6%
	Outpatient	180	12.7%
	Social Rehabilitation	111	7.8%
	Intake	91	6.4%
	Other	88	6.2%
	Case Management	54	3.8%
	Employment Services	50	3.5%
	Residential Services	18	1.3%
<b>Forensic MH</b>			
	Forensics Community-based	190	13.4%
<b>Forensic SA</b>			
	Forensics Community-based	32	2.3%

## Client Demographics

Age	#	%	State Avg
18-25	121	13%	10%
26-34	174	18%	22%
35-44	163	17%	23%
45-54	140	15%	19%
55-64	221	23%	19%
65+	135	14%	8%

Gender	#	%	State Avg
Male	586	61%	58%
Female	359	38%	42%
Transgender	9	1%	0%

Race	#	%	State Avg
White/Caucasian	656	69%	62%
Black/African American	152	16%	17%
Other	62	6%	13%
Unknown	61	6%	6%
Asian	9	1%	1%
Am. Indian/Native Alaskan	8	1%	0%
Multiple Races	5	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	764	80%	69%
Unknown	108	11%	11%
Hispanic-Other	49	5%	8%
Hisp-Puerto Rican	32	3%	12%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican		0%	

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
---------	--------	----------	------------

Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

## Data Submission Quality

Data Entry	Actual	State Avg
------------	--------	-----------

Valid NOMS Data

|

N/A

86%

On-Time Periodic	Actual	State Avg
------------------	--------	-----------

6 Month Updates

|

N/A

55%

Co-occurring	Actual	State Avg
--------------	--------	-----------

MH Screen Complete

|

N/A

78%

SA Screen Complete

|

N/A

79%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	34%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	23%	-30% <span style="color: red;">▼</span>
Social Support		N/A	N/A	60%	62%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	74%	-95% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	84%	N/A

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

0%

▲ > 10% Over ▼ < 10% Under

0%

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

■ 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	119	-12%
Admits	19	25	-24%
Discharges	15	28	-46%
Service Hours	2,595	4,290	-40%

## Data Submission Quality

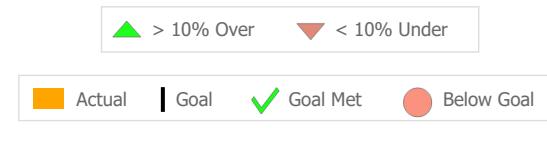
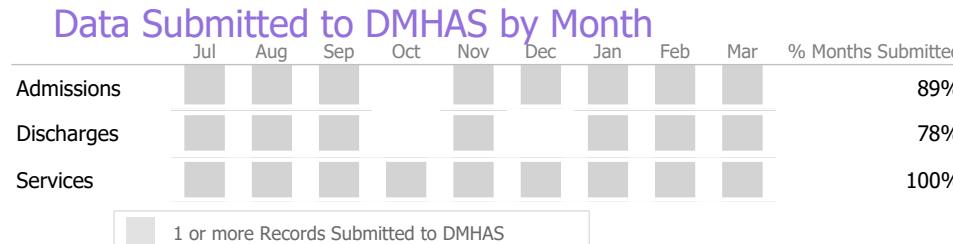
Data Entry		Actual	State Avg
 Valid NOMS Data	 99%	81%	
On-Time Periodic	Actual	State Avg	
 6 Month Updates	 97%	86%	
Co-occurring	Actual	State Avg	
 MH Screen Complete	 95%	85%	
 SA Screen Complete	 100%	72%	
Diagnosis	Actual	State Avg	
 Valid Axis I Diagnosis	 100%	98%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div style="width: 80%;"></div></div>	12	80%	65%	58%	15%
<h2>Recovery</h2>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div style="width: 98%;"></div></div>	104	98%	80%	88%	18%
✓ Social Support	<div><div style="width: 68%;"></div></div>	72	68%	60%	81%	8%
● Employed	<div><div style="width: 8%;"></div></div>	8	8%	20%	12%	-12%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 91%; background-color: orange; height: 10px; border: 1px solid black;"></div>	91	100%	90%	98%	10%



\* State Avg based on 36 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	109	2%
Admits	20	15	33% <span style="color: green;">▲</span>
Discharges	14	14	0%
Service Hours	2,726	3,819	-29% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 98%;"> </div>	98% 81%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 87%;"> </div>	87% 86%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"> </div>	100% 85%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"> </div>	100% 72%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 98%;"> </div>	98% 98%

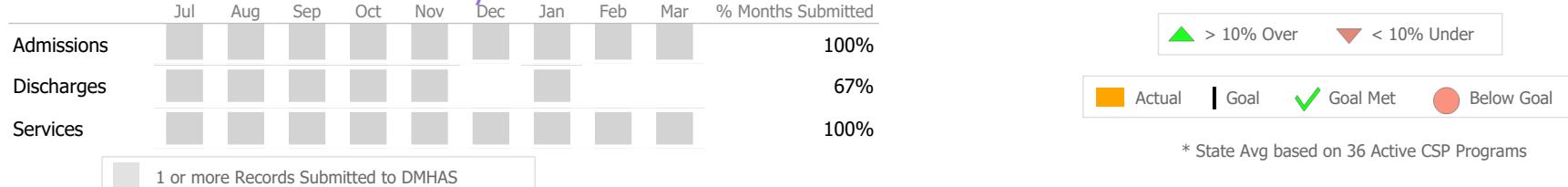
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 71%;"> </div>	10	71%	65%	58%	6%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 98%;"> </div>	109	98%	80%	88%	18% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Social Support	<div style="width: 72%;"> </div>	80	72%	60%	81%	12% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<div style="width: 17%;"> </div>	19	17%	20%	12%	-3%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"> </div>	97	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	65	54	20%	▲
Admits	19	8	138%	▲
Discharges	9	7	29%	▲
Service Hours	1,280	2,099	-39%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	85%
✓ SA Screen Complete	100%	72%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

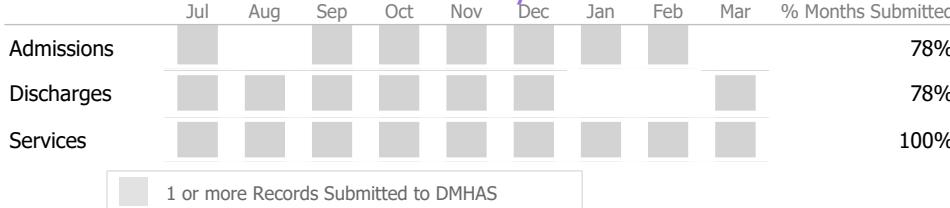
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	67%	65%	58%	2%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		64	98%	80%	88%	18% ▲
✓ Social Support		44	68%	60%	81%	8%
● Employed		12	18%	20%	12%	-2%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		56	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over

▼ &lt; 10% Under

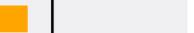
Actual | Goal | Goal Met | Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	51	-2%
Admits	17	21	-19% 
Discharges	19	19	0%
Service Hours	387	465	-17% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		12	23%	35%	42%	-12% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		36	100%	90%	97%	10% 

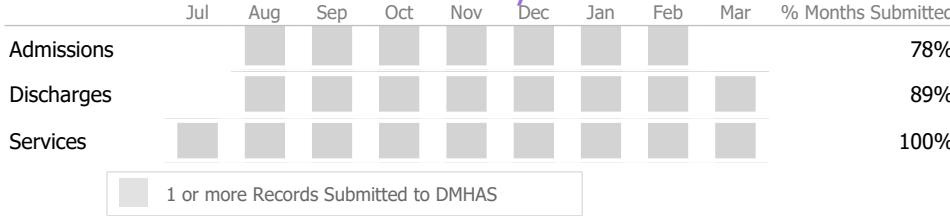
## Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		98%  90%

On-Time Periodic	Actual	State Avg
 6 Month Updates		79%  91%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

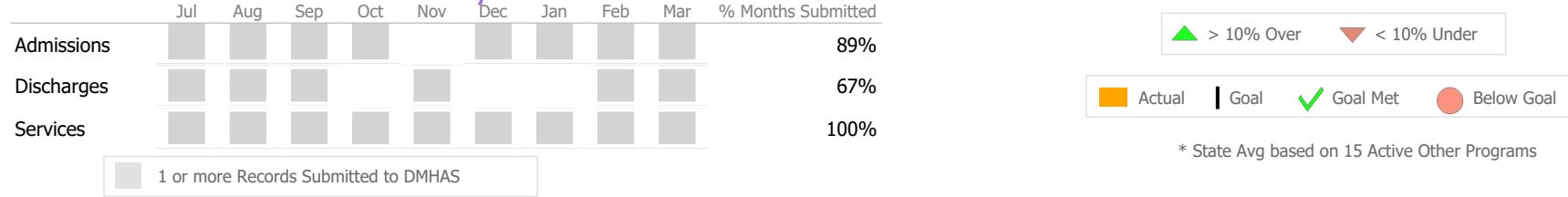
 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	50	-10%
Admits	22	32	-31% <span style="color: red;">▼</span>
Discharges	17	28	-39% <span style="color: red;">▼</span>
Service Hours	164	133	23% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month

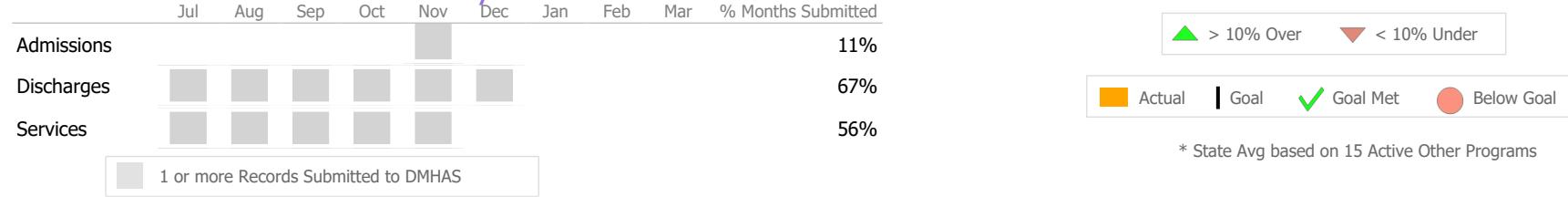


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	77	-86% ▼
Admits	1	66	-98% ▼
Discharges	11	55	-80% ▼
Service Hours	3	99	-97% ▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	53	-2%
Admits	8	10	-20% <span style="color: red;">▼</span>
Discharges	4	11	-64% <span style="color: red;">▼</span>
Service Hours	783	655	20% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		91%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	34%	50% <span style="color: green;">▲</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		44	85%	60%	62%	25% <span style="color: green;">▲</span>
✓ Stable Living Situation		51	98%	95%	74%	3% <span style="color: green;">▲</span>
● Employed		9	17%	30%	23%	-13% <span style="color: red;">▼</span>

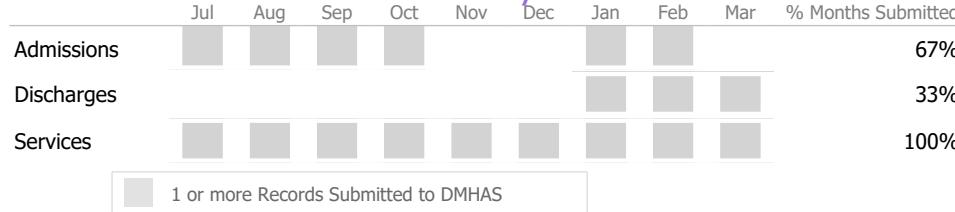
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	100%	90%	84%	10% <span style="color: green;">▲</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		8	100%	75%	76%	25% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	77	-6%
Admits	11	18	-39% ▼
Discharges	14	14	0%
Service Hours	990	816	21% ▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	57%	50%	34%	7%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		57	77%	60%	62%	17% ▲
✓ Stable Living Situation		73	99%	95%	74%	4%
● Employed		15	20%	30%	23%	-10%

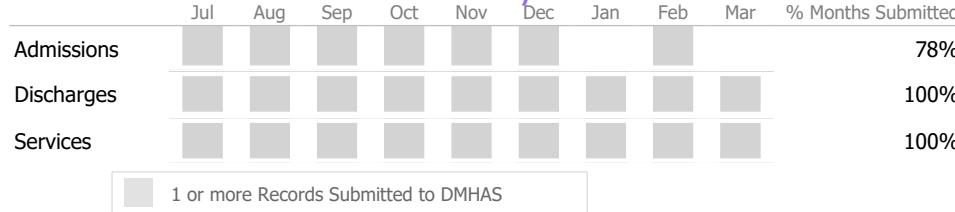
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		60	100%	90%	84%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		6	60%	75%	76%	-15% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	54	4%
Admits	11	8	38% <span style="color: green;">▲</span>
Discharges	12	6	100% <span style="color: green;">▲</span>
Service Hours	465	877	-47% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 99%;"></div> 99%	86%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 95%;"></div> 95%	55%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"></div> 100%	78%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"></div> 100%	79%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 83%;"></div>	10	83%	50%	34%	33% <span style="color: green;">▲</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 93%;"></div>	53	93%	60%	62%	33% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 32%;"></div>	18	32%	30%	23%	2% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 95%;"></div>	54	95%	95%	74%	0% <span style="color: green;">▲</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"></div>	45	100%	90%	84%	10% <span style="color: green;">▲</span>

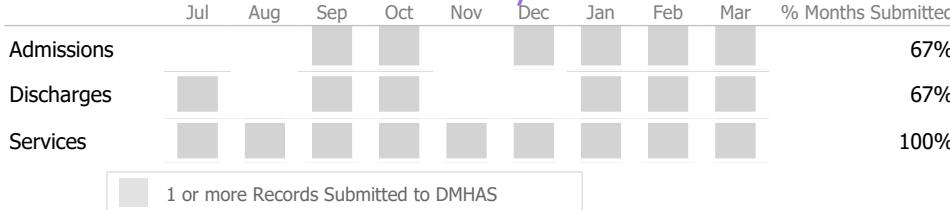
## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

### 2 or more Services within 30 days

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> 2 or more Services within 30 days	<div style="width: 100%;"></div>	11	100%	75%	76%	25% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    █ Goal Met    █ Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	12	10	20%	▲
Admits	4	10	-60%	▼
Discharges	5	-		

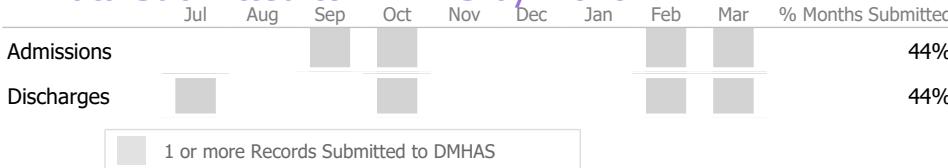
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<span style="background-color: #f08040; width: 10%;"> </span>	1	20%	75%	67%	-55%	<span style="background-color: #f08040; width: 10%;"> </span>	1	20%	75%	67%	-55%
No Re-admit within 30 Days of Discharge	<span style="background-color: #f08040; width: 20%;"> </span>	2	40%	85%	72%	-45%	<span style="background-color: #f08040; width: 20%;"> </span>	2	40%	85%	72%	-45%
Follow-up within 30 Days of Discharge	<span style="background-color: #f08040; width: 0%;"> </span>	0	0%	90%	77%	-90%	<span style="background-color: #f08040; width: 0%;"> </span>	0	0%	90%	77%	-90%

## Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<span style="background-color: #f08040; width: 96%;"> </span>	96%	97%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	<span style="background-color: #f08040; width: 100%;"> </span>	100%	85%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<span style="background-color: #f08040; width: 100%;"> </span>	100%	89%
✓ SA Screen Complete	<span style="background-color: #f08040; width: 100%;"> </span>	100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<span style="background-color: #f08040; width: 100%;"> </span>	100%	100%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

  Actual | Goal   ✓ Goal Met     Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	47	-32% 
Admits	13	32	-59% 
Discharges	22	29	-24% 

## Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		9	129%	0%	129%	129% 

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

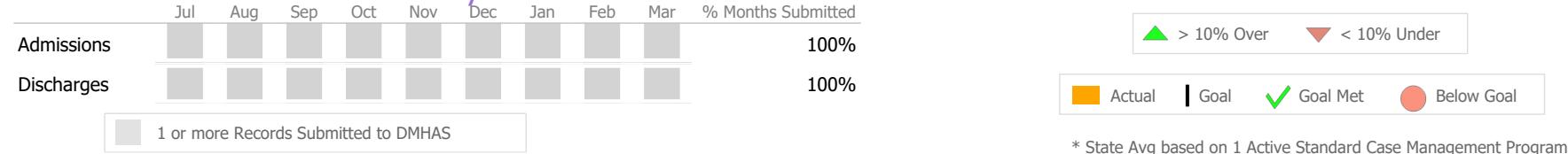
 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	73	-15% ▼
Admits	33	50	-34% ▼
Discharges	31	41	-24% ▼

## Data Submitted to DMHAS by Month



\* State Avg based on 1 Active Standard Case Management Programs

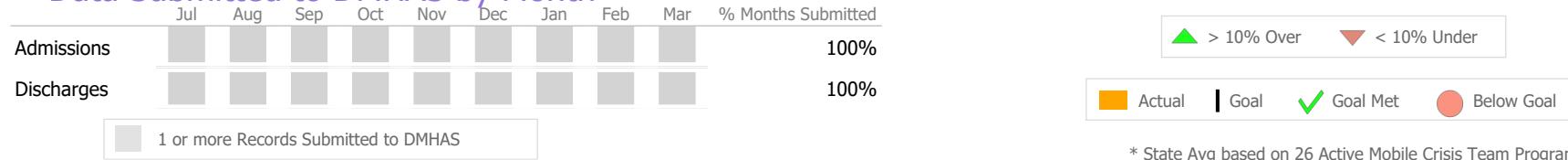
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	315	221	43% <span style="color: green;">▲</span>
Admits	485	356	36% <span style="color: green;">▲</span>
Discharges	485	358	35% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div style="width: 88%;"><span style="color: orange;">█</span></div>	426	88%	75%	79%	13% <span style="color: green;">▲</span>
✓ Community Location Evaluation	<div style="width: 97%;"><span style="color: orange;">█</span></div>	470	97%	80%	75%	17% <span style="color: green;">▲</span>
✓ Follow-up Service within 48 hours	<div style="width: 100%;"><span style="color: orange;">█</span></div>	82	100%	90%	70%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month

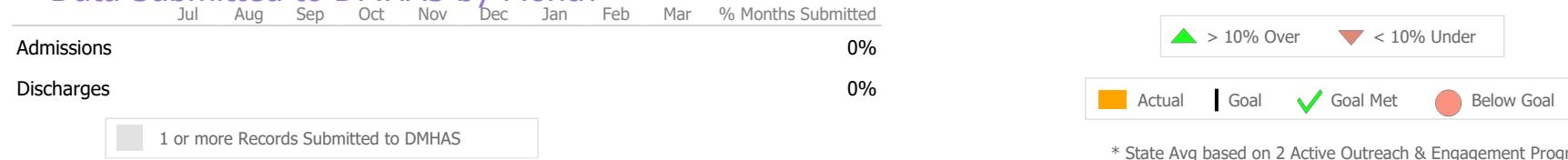


\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month

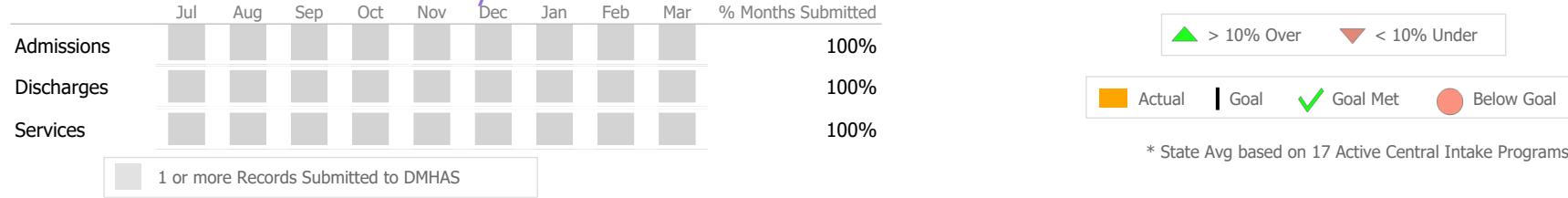


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	73	25%	▲
Admits	88	69	28%	▲
Discharges	87	73	19%	▲
Service Hours	188	139	35%	▲

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

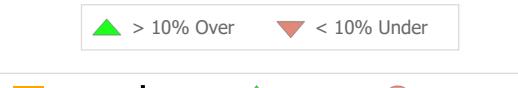
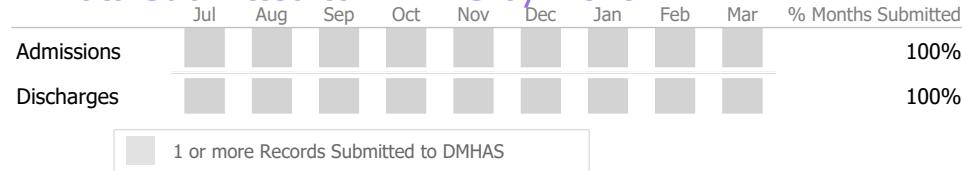
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	167	-13% ▼
Admits	101	125	-19% ▼
Discharges	82	138	-41% ▼

## Jail Diversion



## Data Submitted to DMHAS by Month



\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

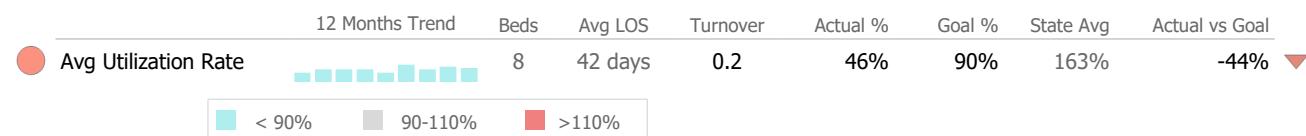
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	51	-37% <span style="color: red;">▼</span>
Admits	40	65	-38% <span style="color: red;">▼</span>
Discharges	36	65	-45% <span style="color: red;">▼</span>
Service Hours	419	812	-48% <span style="color: red;">▼</span>
Bed Days	999	1,613	-38% <span style="color: red;">▼</span>

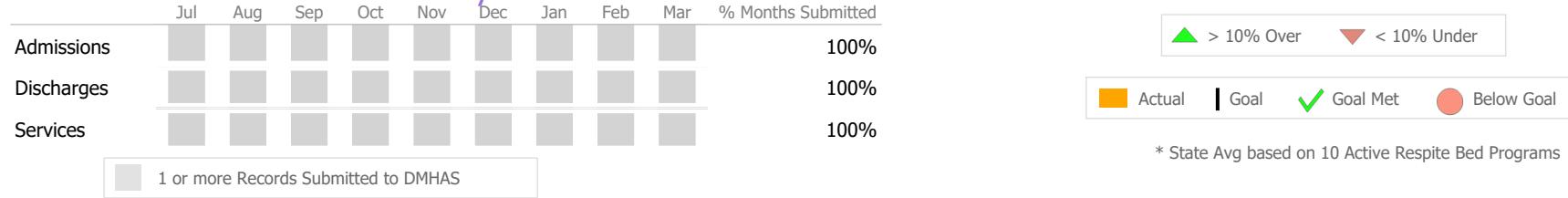
## Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	✓ No Re-admit within 30 Days of Discharge	<span style="background-color: #f0c080; border: 1px solid black; padding: 2px 10px;"> </span>	31	86%	85%	92%	1%
	✓ Follow-up within 30 Days of Discharge	<span style="background-color: #f0c080; border: 1px solid black; padding: 2px 10px;"> </span>	22	96%	90%	78%	6%

## Bed Utilization



## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

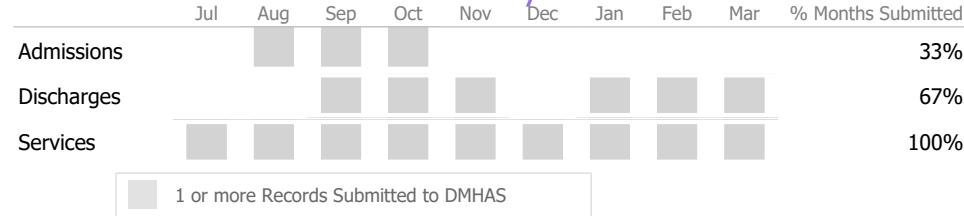
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	112	-1%
Admits	15	34	-56% <span style="color: red;">▼</span>
Discharges	10	14	-29% <span style="color: red;">▼</span>
Service Hours	328	98	
Social Rehab/PHP/IOP Days	2	0	

## Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

●	Clients Receiving Services			63	62%	90%	63%	-28%	▼
---	----------------------------	--	--	----	-----	-----	-----	------	---

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	3	-		
Discharges	1	1	0%	
Bed Days	1,106	1,317	-16%	▼

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	75%
On-Time Periodic 6 Month Updates	0%	86%
MH Screen Complete	100%	89%
SA Screen Complete	100%	74%
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	100%	1	100%	60%	78%	40%
Follow-up within 30 Days of Discharge	0%	0	0%	90%	77%	-90%

## Recovery

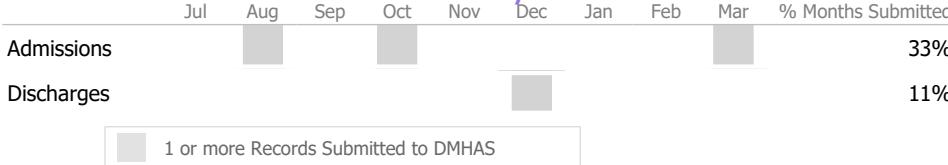
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	83%	5	60%	84%	23%	▲
Stable Living Situation	100%	6	95%	94%	5%	
Employed	0%	0	25%	9%	-25%	▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	498 days	0.4	81%	90%	93%	-9%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

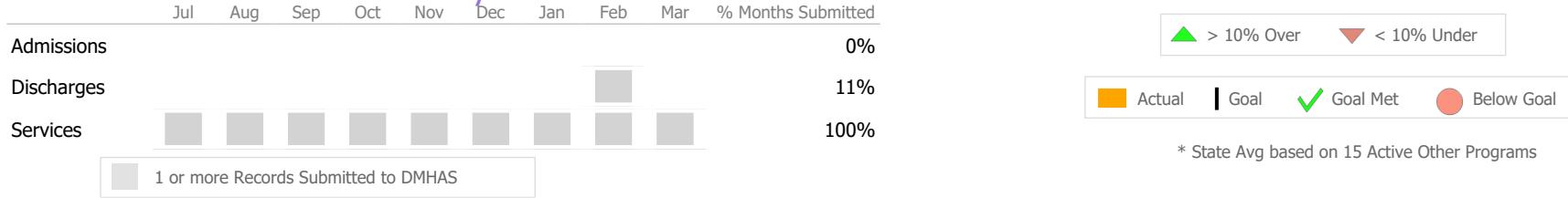
Actual | Goal | Goal Met | Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	34	0%
Admits	-	8	-100% ▼
Discharges	1	4	-75% ▼
Service Hours	211	80	163% ▲

## Data Submitted to DMHAS by Month

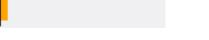


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	57	-5%
Admits	12	13	-8%
Discharges	13	17	-24% ▼
Service Hours	2,018	3,298	-39% ▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	54%	50%	73%	4%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		48	89%	60%	71%	29% ▲
✓ Stable Living Situation		51	94%	80%	81%	14% ▲
✓ Employed		13	24%	20%	11%	4%

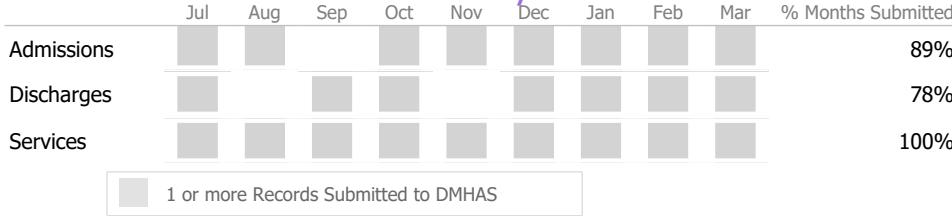
## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	95%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		91%	53%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	100%	90%	77%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 24 Active Standard Case Management Programs