

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	45	37	22%	▲
	Admits	14	24	-42%	▼
	Discharges	16	13	23%	▲
	Service Hours	547	336	63%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	45	100.0%

Consumer Satisfaction Survey

(Based on 6 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ Quality and Appropriateness		83%	80%	93%
✓ Participation in Treatment		83%	80%	92%
✓ Overall		83%	80%	91%
✓ Respect		83%	80%	91%
✓ Access		83%	80%	88%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	29%	▲ 10%
26-34	7	18%	22%
35-44	5	13%	23%
45-54	6	16%	19%
55-64	8	21%	19%
65+	1	3%	8%

Gender	#	%	State Avg
Female	28	62%	▲ 42%
Male	17	38%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	38	84%	▲ 69%
Hispanic-Other	4	9%	8%
Hisp-Puerto Rican	3	7%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			▼ 11%

Race	#	%	State Avg
White/Caucasian	35	78%	▲ 62%
Other	7	16%	13%
Black/African American	2	4%	▼ 17%
Unknown	1	2%	6%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	45	37	22% ▲
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Service Hours	547	336	63% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Valid TEDS Data	99%	85%
On-Time Periodic		
6 Month Updates	81%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	12%	50%	51%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		43	96%	75%	76%	21% ▲
Abstinence/Reduced Drug Use		31	69%	55%	48%	14% ▲
Stable Living Situation		45	100%	95%	76%	5%
Employed		20	44%	50%	31%	-6%
Self Help		16	36%	60%	18%	-24% ▼

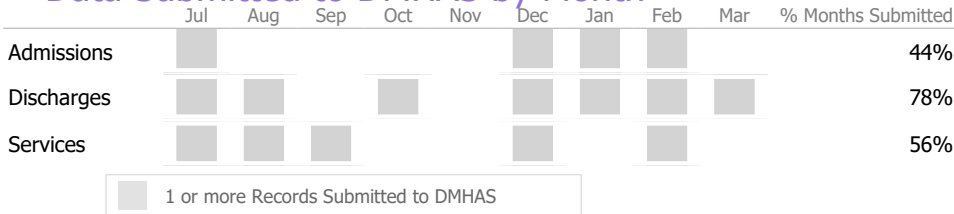
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	97%	90%	69%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		14	100%	75%	62%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.