New Milford Hospital
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	297	340	-13%	▼
	Admits	15	20	-25%	▼
	Discharges	29	54	-46%	▼
	Service Hours	1,056	1,350	-22%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		297	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		18	6%	10%
26-34		48	16%	22%
35-44		49	16%	23%
45-54		52	18%	19%
55-64		79	27%	19%
65+		51	17%	8%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		285	96%	▲	69%
Hispanic-Other		5	2%		8%
Hisp-Puerto Rican		4	1%	▼	12%
Unknown		2	1%		11%
Hispanic-Mexican		1	0%		0%
Hispanic-Cuban					0%

Gender

Gender		#	%		State Avg
Female		189	64%	▲	42%
Male		108	36%	▼	58%
Transgender					0%

Race

Race		#	%		State Avg
White/Caucasian		287	97%	▲	62%
Black/African American		5	2%	▼	17%
Other		3	1%	▼	13%
Am. Indian/Native Alaskan		1	0%		0%
Multiple Races		1	0%		1%
Asian					1%
Hawaiian/Other Pacific Islander					0%
Unknown					6%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Poplar St. OP Clin 515-210
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	297	340	-13%	▼
Admits	15	20	-25%	▼
Discharges	29	54	-46%	▼
Service Hours	1,056	1,350	-22%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	86%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	97%	55%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	78%
✓	SA Screen Complete	100%	79%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		3	10%	50%	34%	-40%	▼

Recovery
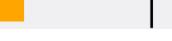
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		289	97%	60%	62%	37%	▲
✓	Employed		138	46%	30%	23%	16%	▲
✓	Stable Living Situation		289	97%	95%	74%	2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		226	84%	90%	84%	-6%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		2	13%	75%	76%	-62%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▢	▢	▢			▢	▢	▢	67%
Discharges		▢	▢	▢			▢	▢		56%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
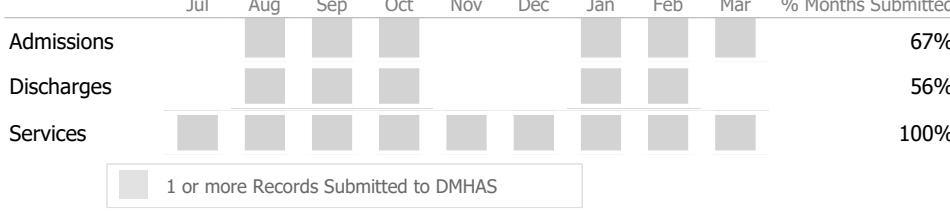
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.