Natchaug Hospital
Mansfield Center, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	8	8	0%	
	Admits	10	5	100%	▲
	Discharges	4	8	-50%	▼
	Service Hours			-	
	Bed Days	895	298	200%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Inpatient Services	8	100.0%

Consumer Satisfaction Survey (Based on 19 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		94%	80%	93%
✓	Participation in Treatment		89%	80%	92%
✓	General Satisfaction		89%	80%	92%
✓	Respect		89%	80%	91%
✓	Access		89%	80%	88%
✓	Overall		84%	80%	91%
🔴	Outcome		68%	80%	83%
🔴	Recovery		68%	80%	79%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg	
18-25	1	13%	10%	
26-34	1	13%	22%	
35-44	2	25%	23%	
45-54	1	13%	19%	
55-64			19%	▼
65+	3	38%	8%	▲

Gender

Gender	#	%	State Avg	
Male	5	63%	58%	
Female	3	38%	42%	
Transgender			0%	

Ethnicity

Ethnicity	#	%	State Avg	
Non-Hispanic	4	50%	69%	▼
Unknown	3	38%	11%	▲
Hispanic-Other	1	13%	8%	
Hispanic-Cuban			0%	
Hispanic-Mexican			0%	
Hisp-Puerto Rican			12%	▼

Race

Race	#	%	State Avg	
White/Caucasian	5	63%	62%	
Asian	1	13%	1%	▲
Black/African American	1	13%	17%	
Multiple Races	1	13%	1%	▲
Am. Indian/Native Alaskan			0%	
Hawaiian/Other Pacific Islander			0%	
Other			13%	▼
Unknown			6%	

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

189 Storrs Rd. AIP 849-110
Natchaug Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	3	4	-25%	▼
Discharges	3	5	-40%	▼
Bed Days	254	160	59%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	95%	81%	5%	
🔴	No Re-admit within 30 Days of Discharge		2	67%	85%	86%	-18%	▼
✓	Follow-up within 30 Days of Discharge		3	100%	90%	74%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		2	103 days	0.4	46%	90%	86%	-44%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■		■						22%
Discharges	■		■		■					33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal
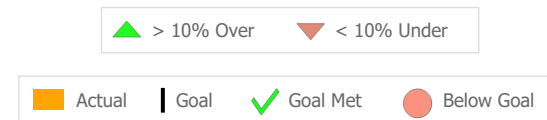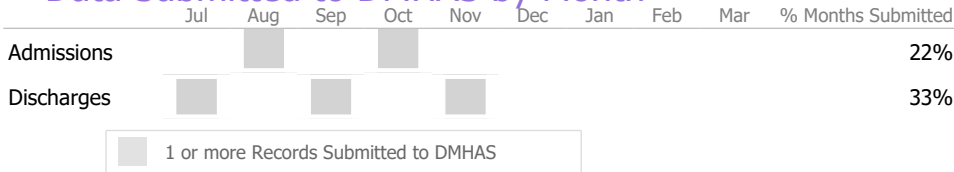
* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Hour Obs Flex Bed 704602
Natchaug Hospital
Addiction - Inpatient Services - Observation Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	N/A

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active Observation Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Intermediate Care Contract
Natchaug Hospital
Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	4	50%	▲
Admits	7	1	600%	▲
Discharges	1	3	-67%	▼
Bed Days	641	45	1324%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	95%	100%	5%	
●	No Re-admit within 30 Days of Discharge		0	0%	85%	94%	-85%	▼
✓	Follow-up within 30 Days of Discharge		1	100%	90%	42%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring		Actual	State Avg
✓	MH Screen Complete	14%	2%
✓	SA Screen Complete	0%	0%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		3	122 days	0.3	78%	90%	65%	-12%

▢ < 90%   ▢ 90-110%   ▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal
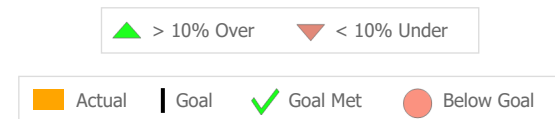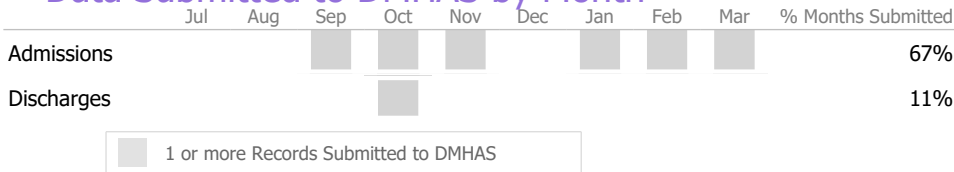
* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Variances in data may be indicative of operational adjustments related to the pandemic.