

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	135	169	-20% ▼
	Admits	103	131	-21% ▼
	Discharges	113	128	-12% ▼
	Service Hours	438	553	-21% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	135	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	10	7%	10%
26-34	19	14%	22%
35-44	22	16%	23%
45-54	32	24%	19%
55-64	31	23%	19%
65+	20	15%	8%

  

Ethnicity	#	%	State Avg
Non-Hispanic	105	78%	69%
Unknown	22	16%	11%
Hisp-Puerto Rican	6	4%	12%
Hispanic-Other	2	1%	8%
Hispanic-Cuban		0%	
Hispanic-Mexican		0%	

Gender	#	%	State Avg
Female	93	69%	42% ▲
Male	42	31%	58% ▼
Transgender			0%

  

Race	#	%	State Avg
White/Caucasian	102	76%	62% ▲
Unknown	20	15%	6%
Black/African American	13	10%	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Case Management Program

Middlesex Hospital Mental Health Clinic

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

## Program Activity

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## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	53%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		83	73%	50%	73%	23% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		128	88%	60%	71%	28% ▲
✓ Stable Living Situation		132	90%	80%	81%	10%
● Employed		25	17%	20%	11%	-3%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	97%	90%	77%	7%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.