

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,574	1,656	-5%
	Admits	623	933	-33%
	Discharges	361	809	-55%
	Service Hours	4,187	7,888	-47%
	Bed Days	27,640	18,441	50%
	S.Rehab/PHP/IOP	1,001	1,963	-49%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Respect		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Outcome		89%	80%	83%
✓ Access		86%	80%	88%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
Medication Assisted Treatment		1,279	69.1%
Residential Services		189	10.2%
Outpatient		155	8.4%
IOP		128	6.9%
Recovery Support		100	5.4%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	56	4%	10%	Male	1,085	69%	58%
26-34	267	17%	22%	Female	486	31%	42%
35-44	422	27%	23%	Transgender			0%
45-54	366	23%	19%				
55-64	352	23%	19%				
65+	100	6%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,019	65%	69%	White/Caucasian	1,206	77%	62%
Hisp-Puerto Rican	422	27%	12%	Black/African American	294	19%	17%
Hispanic-Other	110	7%	8%	Unknown	51	3%	6%
Unknown	12	1%	11%	Hawaiian/Other Pacific Islander	9	1%	0%
Hispanic-Mexican	6	0%	0%	Am. Indian/Native Alaskan	8	1%	0%
Hispanic-Cuban	5	0%	0%	Asian	6	0%	1%
				Multiple Races			1%
				Other			13%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	100	-30%	▼
Admits	55	81	-32%	▼
Discharges	30	94	-68%	▼
Service Hours	-	-		
Social Rehab/PHP/IOP Days	505	986	-49%	▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	82%
✓ Valid TEDS Data	100%	87%
On-Time Periodic		
✓ 6 Month Updates	0%	0%
Co-occurring		
✓ MH Screen Complete	100%	85%
✓ SA Screen Complete	100%	85%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

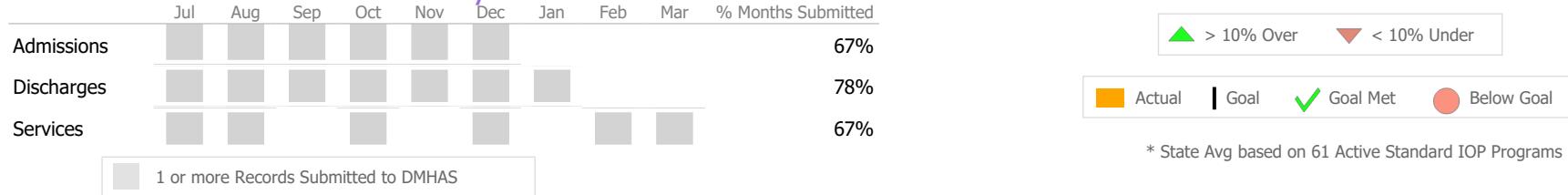
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	40%	50%	60%	-10% ▼
● Follow-up within 30 Days of Discharge		7	58%	90%	55%	-32% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		68	91%	75%	78%	16% ▲
● Stable Living Situation		70	93%	95%	85%	-2%
● Abstinence/Reduced Drug Use		39	52%	55%	53%	-3%
● Employed		13	17%	50%	25%	-33% ▼
● Self Help		19	25%	60%	24%	-35% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		26	58%	90%	58%	-32% ▼

## Data Submitted to DMHAS by Month



\* State Avg based on 61 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	874	869	1%
Admits	133	255	-48% ▼
Discharges	83	155	-46% ▼
Service Hours	2,472	4,497	-45% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	14%	79%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		26	31%	50%	54%	-19% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		819	92%	75%	94%	17% ▲
✓ Abstinence/Reduced Drug Use		543	61%	50%	69%	11% ▲
✓ Stable Living Situation		801	90%	90%	91%	0%
● Employed		300	34%	40%	42%	-6%
● Self Help		173	19%	60%	53%	-41% ▼

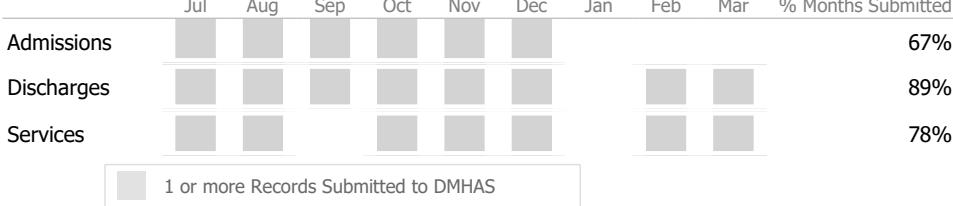
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		730	91%	90%	85%	1%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		693	79%	50%	71%	29% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 33 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	29	131%	▲
Admits	44	19	132%	▲
Discharges	24	12	100%	▲
Service Hours	147	95	55%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Valid TEDS Data	100%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	38%	50%	51%	-12% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		57	84%	75%	76%	9%
Employed		28	41%	50%	31%	-9%
Stable Living Situation		58	85%	95%	76%	-10%
Abstinence/Reduced Drug Use		26	38%	55%	48%	-17% ▼
Self Help		6	9%	60%	18%	-51% ▼

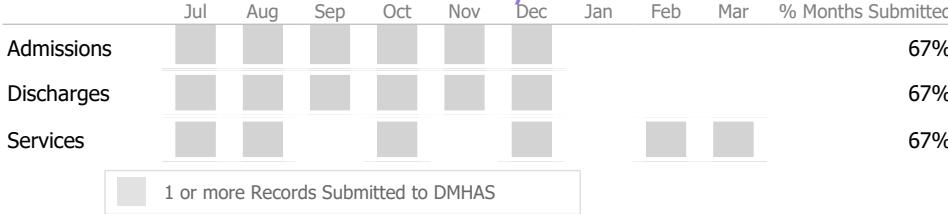
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	64%	90%	69%	-26% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	50%	75%	62%	-25% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	21	42	-50%	▼
Admits	15	32	-53%	▼
Discharges	16	32	-50%	▼
Bed Days	1,935	2,541	-24%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	81%	70%	67%	11%
✓ No Re-admit within 30 Days of Discharge		14	88%	85%	89%	3%
✓ Follow-up within 30 Days of Discharge		13	100%	90%	70%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
✓ Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		5%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		89%
✓ SA Screen Complete		89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

## Recovery

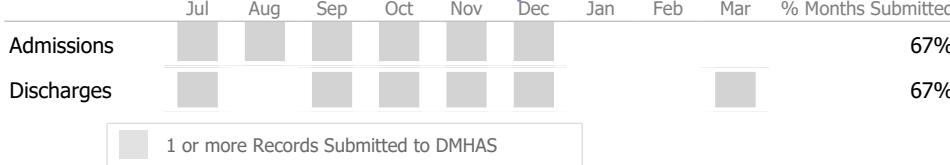
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		17	81%	70%	68%	11%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	149 days	0.3	71%	90%	79%	-19% ▼



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under



\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	41	-51%	▼
Admits	2	22	-91%	▼
Discharges	10	23	-57%	▼
Service Hours	15	173	-91%	▼

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	100%	85%	
Valid TEDS Data	100%	85%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	0%	21%	
Co-occurring	Actual	State Avg	
MH Screen Complete	100%	91%	
SA Screen Complete	100%	97%	
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	100%	99%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	90%	50%	51%	40% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		14	70%	75%	76%	-5%
Abstinence/Reduced Drug Use		9	45%	55%	48%	-10% ▼
Self Help		7	35%	60%	18%	-25% ▼
Stable Living Situation		14	70%	95%	76%	-25% ▼
Employed		2	10%	50%	31%	-40% ▼

## Service Utilization

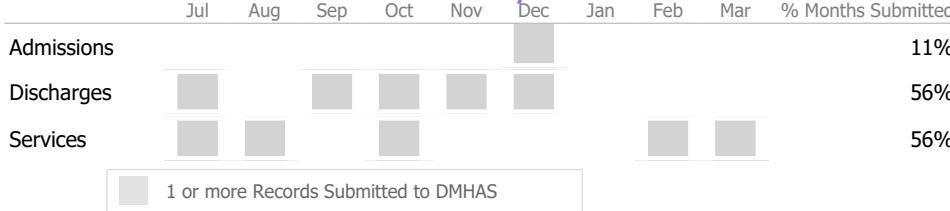
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	50%	90%	69%	-40% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		2	100%	75%	62%	25% ▲

✓ 2 or more Services within 30 days
-------------------------------------

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	87	-17%	▼
Admits	30	62	-52%	▼
Discharges	28	44	-36%	▼
Service Hours	257	601	-57%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	85%
✓ Valid TEDS Data		100%	85%
On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	21%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	97%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	57%	50%	51%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		63	85%	75%	76%	10%
✓ Employed		41	55%	50%	31%	5%
● Abstinence/Reduced Drug Use		36	49%	55%	48%	-6%
● Stable Living Situation		63	85%	95%	76%	-10%
● Self Help		16	22%	60%	18%	-38% ▼

### Service Utilization

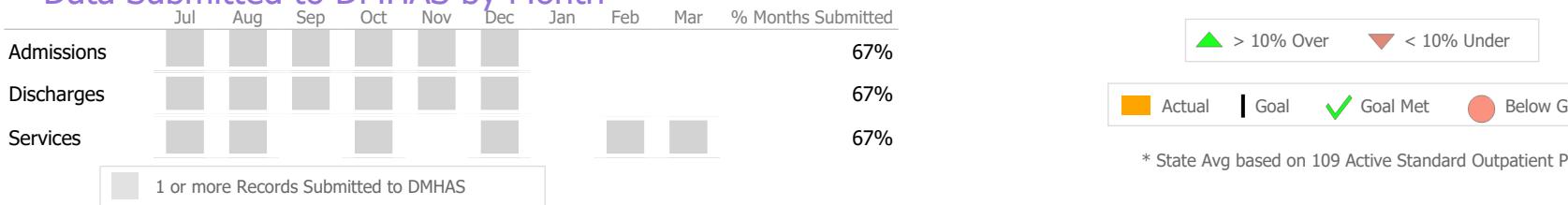
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		20	43%	90%	69%	-47% ▼

### Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		15	52%	75%	62%	-23% ▼

### 2 or more Services within 30 days

## Data Submitted to DMHAS by Month



\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	79	-59% <span style="color: red;">▼</span>
Admits	27	59	-54% <span style="color: red;">▼</span>
Discharges	4	63	-94% <span style="color: red;">▼</span>
Bed Days	5,486	5,534	-1%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully	2	50%	70%	67%	-20% <span style="color: red;">▼</span>
	No Re-admit within 30 Days of Discharge	3	75%	85%	89%	-10%
	Follow-up within 30 Days of Discharge	1	50%	90%	70%	-40% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	96%	90%
<span style="color: green;">✓</span>	Valid TEDS Data	100%	99%
On-Time Periodic		Actual	State Avg
<span style="color: red;">●</span>	6 Month Updates	0%	5%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	100%	89%
<span style="color: green;">✓</span>	SA Screen Complete	100%	89%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	100%

## Recovery

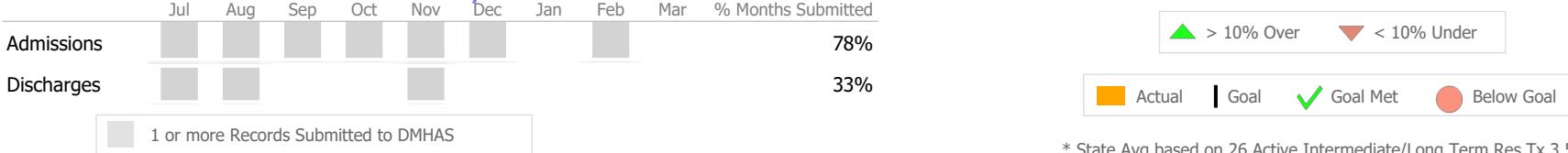
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Abstinence/Reduced Drug Use	76%	25	76%	70%	68%	6%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Avg Utilization Rate		22	229 days	0.3	91%	90%	79%	1%



## Data Submitted to DMHAS by Month

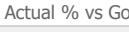


\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	138	157	-12%	▼
Admits	98	128	-23%	▼
Discharges	55	117	-53%	▼
Bed Days	20,219	10,366	95%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	40	73%	70%	67%	3%
✓ No Re-admit within 30 Days of Discharge	 	47	85%	85%	89%	0%
● Follow-up within 30 Days of Discharge	 	25	62%	90%	70%	-28% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	90%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
● 6 Month Updates	0%	5%
Co-occurring		
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	89%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

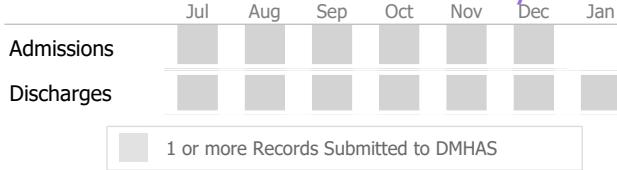
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	 	73	52%	70%	68%	-18% ▼

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	    	31	224 days	0.1	238%	90%	79%	148% ▲



## Data Submitted to DMHAS by Month



\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	121	-52%	▼
Admits	42	113	-63%	▼
Discharges	34	127	-73%	▼
Social Rehab/PHP/IOP Days	496	977	-49%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	82%
✓ Valid TEDS Data	100%	87%
On-Time Periodic	Actual	State Avg

6 Month Updates	Actual	State Avg
✓ 6 Month Updates	0%	0%

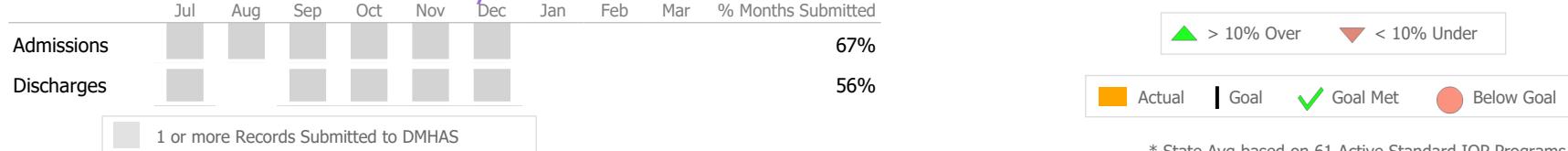
## Co-occurring

	Actual	State Avg
✓ MH Screen Complete	100%	85%
✓ SA Screen Complete	100%	85%

## Diagnosis

	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

## Data Submitted to DMHAS by Month



\* State Avg based on 61 Active Standard IOP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	416	470	-11%	▼
Admits	77	162	-52%	▼
Discharges	76	142	-46%	▼
Service Hours	1,244	2,523	-51%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	13%	79%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	57%	50%	54%	7%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		294	70%	50%	69%	20% ▲
✓ Not Arrested		395	94%	75%	94%	19% ▲
● Employed		161	38%	40%	42%	-2%
● Stable Living Situation		365	87%	90%	91%	-3%
● Self Help		85	20%	60%	53%	-40% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		327	95%	90%	85%	5%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		304	73%	50%	71%	23% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

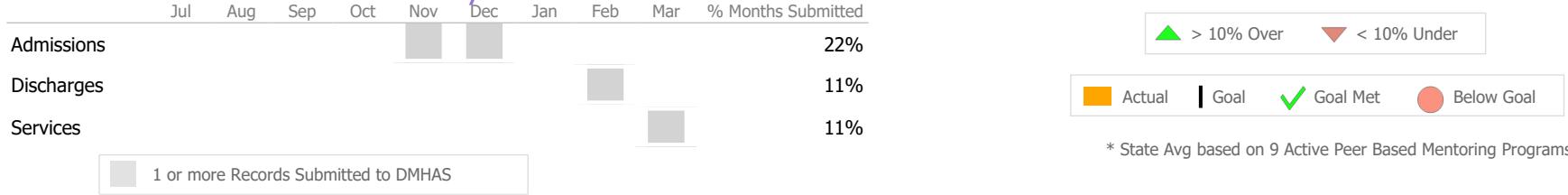
Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 33 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100		
Admits	100	-	
Discharges	1	-	
Service Hours	51	-	

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
---------	--------	----------	------------

Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

## Data Submission Quality

Data Entry	Actual	State Avg
------------	--------	-----------

Valid NOMS Data

N/A

88%

Valid TEDS Data

N/A

96%

On-Time Periodic

Actual

State Avg

6 Month Updates

N/A

24%

Co-occurring

Actual

State Avg

MH Screen Complete

N/A

76%

SA Screen Complete

N/A

88%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	47%	-55% <span style="color: red;">▼</span>
Employed		N/A	N/A	50%	24%	-50% <span style="color: red;">▼</span>
Not Arrested		N/A	N/A	75%	66%	-75% <span style="color: red;">▼</span>
Self Help		N/A	N/A	60%	19%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	65%	-95% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	36%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

0%

0%

> 10% Over ▲ < 10% Under ▼

Admissions

Discharges

1 or more Records Submitted to DMHAS

█ Actual | █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs