

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	404	421	-4%
	Admits	123	161	-24% <span style="color: red;">▼</span>
	Discharges	129	135	-4%
	Service Hours	6,456	5,422	19% <span style="color: green;">▲</span>
	S.Rehab/PHP/IOP	1,425	3,794	-62% <span style="color: red;">▼</span>

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		98%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Recovery		92%	80%	79%
✓ Outcome		88%	80%	83%

█ Satisfied % | Goal % █ 0-80% █ 80-100% █ Goal Met █ Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Social Rehabilitation		387	62.4%
Employment Services		87	14.0%
Education Support		67	10.8%
Case Management		32	5.2%
Community Support		29	4.7%
<b>Addiction</b>			
Employment Services		18	2.9%

## Client Demographics

Age	#	%	State Avg
18-25	61	15%	10%
26-34	67	17%	22%
35-44	70	17%	23%
45-54	68	17%	19%
55-64	101	25%	19%
65+	37	9%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	325	80% <span style="color: green;">▲</span>	69%
Hispanic-Other	43	11%	8%
Unknown	16	4%	11%
Hisp-Puerto Rican	15	4%	12%
Hispanic-Mexican	5	1%	0%
Hispanic-Cuban		0%	

Gender	#	%	State Avg
Male	238	59%	58%
Female	166	41%	42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	257	64%	62%
Black/African American	103	25%	17%
Other	34	8%	13%
Asian	4	1%	1%
Unknown	4	1%	6%
Multiple Races	2	0%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

█ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

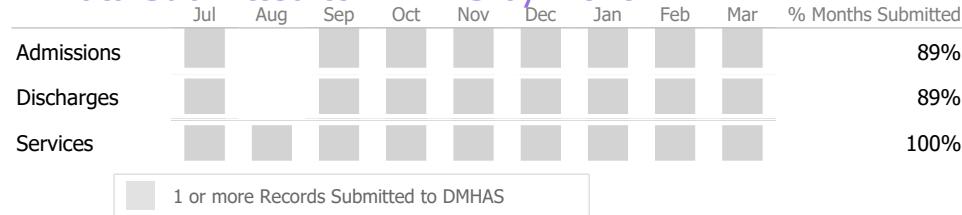
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	387	371	4%
Admits	43	64	-33% ▼
Discharges	55	38	45% ▲
Service Hours	2,564	1,529	68% ▲
Social Rehab/PHP/IOP Days	1,425	3,794	-62% ▼

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	82	6%
Admits	42	32	31% <span style="color: green;">▲</span>
Discharges	37	35	6%
Service Hours	1,234	873	41% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 46%;"> </div>	46	52%	35%	42%	17% <span style="color: green;">▲</span>

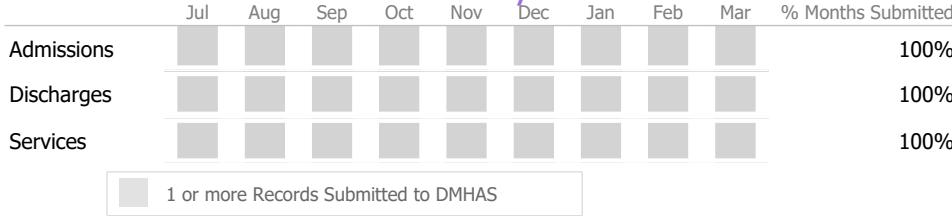
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 52%;"> </div>	52	100%	90%	97%	10% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 94%;"> </div>	94% <span style="color: green;">▲</span>
On-Time Periodic		
6 Month Updates	<div style="width: 90%;"> </div>	90% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	62	8%
Admits	22	25	-12% ▼
Discharges	20	17	18% ▲
Service Hours	1,193	1,176	1%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program	   	40	60%	35%	69%	25% 

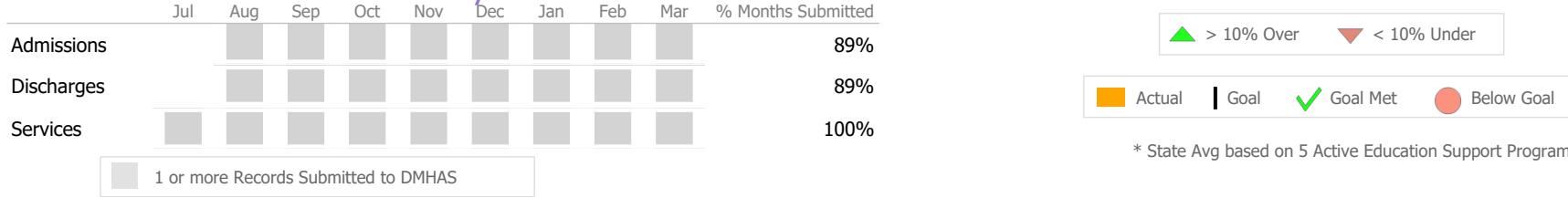
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	47	100%	90%	91%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	   	97%	99%
On-Time Periodic ✓ 6 Month Updates	   	100%	84%

## Data Submitted to DMHAS by Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	34	-15%	▼
Admits	5	7	-29%	▼
Discharges	3	11	-73%	▼
Service Hours	780	1,048	-26%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	81%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	86%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	97%	85%
✓	SA Screen Complete	97%	72%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

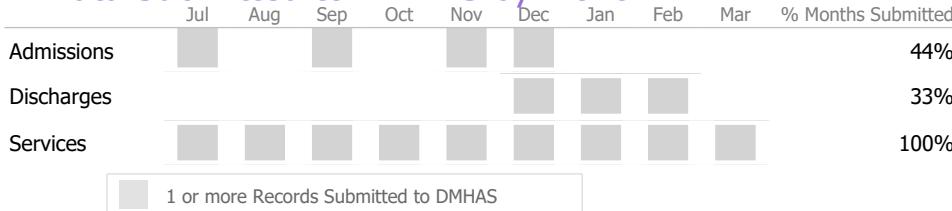
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	65%	58%	35%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	100%	60%	81%	40%
✓ Stable Living Situation		29	100%	80%	88%	20%
✓ Employed		8	28%	20%	12%	8%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	74	136	-45% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	6	100%	85%	95%	15% ▲

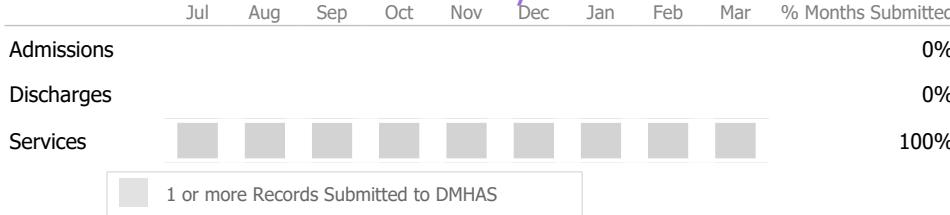
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	6	100%	90%	99%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	89%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	1	-		
Discharges	2	-		
Service Hours	123	103	20%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	89%	8	89%	85%	89%	4%

## Service Utilization

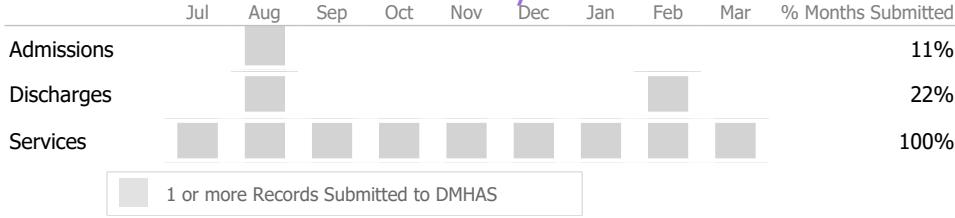
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	7	100%	90%	98%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	51	-65%	▼
Admits	9	26	-65%	▼
Discharges	9	30	-70%	▼
Service Hours	176	342	-49%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Yellow	4	21%	35%	29%	-14% ▼

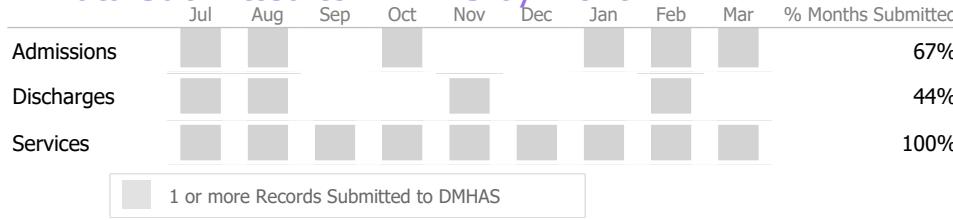
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Green	Yellow	10	100%	90%	79%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	Yellow	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	Yellow	67% 51%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 10 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	20	-15% ▼
Admits	1	7	-86% ▼
Discharges	3	4	-25% ▼
Service Hours	311	216	44% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	17	100%	85%	89%	15%	▲

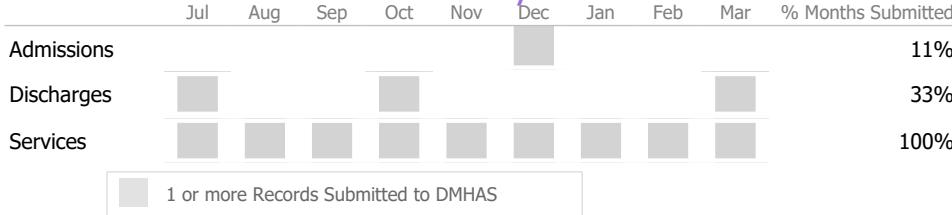
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	14	100%	90%	98%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	92%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 104 Active Supportive Housing – Scattered Site Programs