

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	140	158	-11% ▼
	Admits	32	61	-48% ▼
	Discharges	31	49	-37% ▼
	Service Hours	1,097	1,936	-43% ▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Access		100%	80%	88%
✓ Overall		98%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Recovery		92%	80%	79%
✓ Outcome		90%	80%	83%

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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### Mental Health

Employment Services		140	100.0%
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## Client Demographics

### Age

	#	%	State Avg
18-25	10	7%	10%
26-34	23	16%	22%
35-44	19	14%	23%
45-54	37	26%	19%
55-64	44	31% ▲	19%
65+	7	5%	8%

### Gender

	#	%	State Avg
Female	71	51%	42%
Male	69	49%	58%
Transgender			0%

### Ethnicity

	#	%	State Avg
Non-Hispanic	126	90% ▲	69%
Hisp-Puerto Rican	8	6%	12%
Hispanic-Other	3	2%	8%
Unknown	3	2%	11%
Hispanic-Cuban		0%	Am. Indian/Native Alaskan
Hispanic-Mexican		0%	Hawaiian/Other Pacific Islander

### Race

	#	%	State Avg
White/Caucasian	110	79% ▲	62%
Black/African American	18	13%	17%
Other	9	6%	13%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Unknown	1	1%	6%
Am. Indian/Native Alaskan		0%	Hawaiian/Other Pacific Islander
		0%	

Variances in data may be indicative of operational adjustments related to the pandemic.

## Supported Employment 370270

Kuhn Employment Opportunities Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	130	149	-13%	▼
Admits	31	60	-48%	▼
Discharges	30	48	-38%	▼
Service Hours	1,034	1,836	-44%	▼

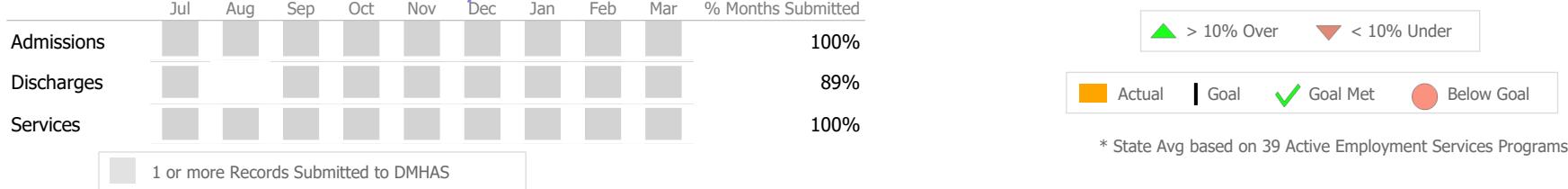
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	51	39%	35%	42%	4%
Clients Receiving Services	Actual % vs Goal %	92	91%	90%	97%	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
On-Time Periodic 6 Month Updates	100%	91%

### Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	64	101	-36% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	   	12	100%	35%	42%	65% ▲

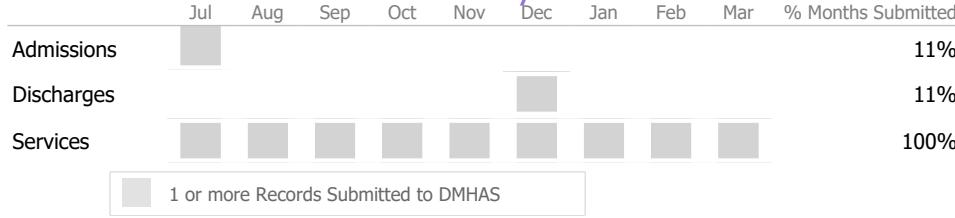
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	11	100%	90%	97%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	   	100%
On-Time Periodic		
✓ 6 Month Updates	   	100%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Employment Services Programs