Khmer Health Advocates
West Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	99	100	-1%	
	Admits	1	1	0%	
	Discharges	5	2	150%	▲
	Service Hours	238	1		

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		99	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25				10%
26-34		3	3% ▼	22%
35-44		6	6% ▼	23%
45-54		22	22%	19%
55-64		36	36% ▲	19%
65+		32	32% ▲	8%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		96	97% ▲	69%
Hisp-Puerto Rican		3	3%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Hispanic-Other				8%
Unknown			▼	11%

Gender

Gender		#	%	State Avg
Female		65	66% ▲	42%
Male		34	34% ▼	58%
Transgender				0%

Race

Race		#	%	State Avg
Asian		97	98% ▲	1%
Multiple Races		2	2%	1%
Am. Indian/Native Alaskan				0%
Black/African American			▼	17%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%
Unknown				6%
White/Caucasian			▼	62%

▮ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

CAMHP-Community Approach to Managing Health Progra
Khmer Health Advocates
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	100	-1%	
Admits	1	1	0%	
Discharges	5	2	150%	▲
Service Hours	238	1		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	73%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		12	12%	20%	11%	-8%	
🔴 Social Support		26	26%	60%	71%	-34%	▼
🔴 Stable Living Situation		30	30%	80%	81%	-50%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✅ Valid NOMS Data		98%	95%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		9%	53%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		63	67%	90%	77%	-23%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions								▢		11%
Discharges			▢						▢	22%
Services									▢	11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal
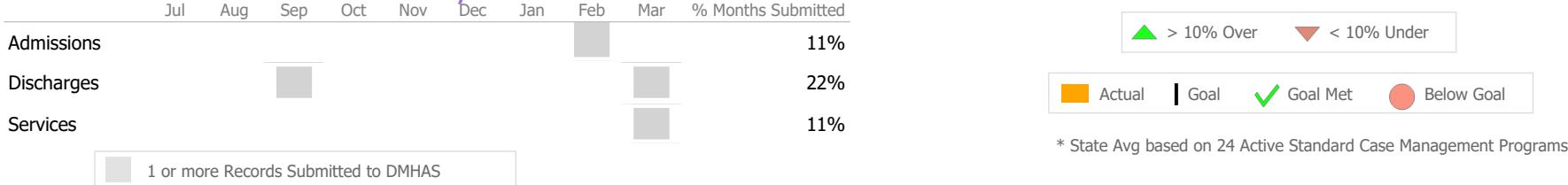
* State Avg based on 24 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.