

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	149	159	-6%
	Admits	12	12	0%
	Discharges	11	28	-61%
	Service Hours	745	1,180	-37%
	Bed Days	5,605	6,643	-16%
	S.Rehab/PHP/IOP	179	5,081	-96%

&gt; 10% Over 1 Yr Ago    &gt; 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		99%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		97%	80%	83%
✓ Respect		95%	80%	91%
✓ Recovery		87%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Social Rehabilitation		111	57.8%
Community Support		29	15.1%
Residential Services		27	14.1%
Case Management		25	13.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	3	2%	10%	Male	76	51%	58%	
26-34	13	9%		Female	73	49%	42%	
35-44	24	16%	23%	Transgender			0%	
45-54	33	22%	19%					
55-64	52	35%						
65+	24	16%	8%					
Ethnicity	#	%	State Avg	Race	#	%	State Avg	
Non-Hispanic	129	87%		White/Caucasian	87	58%	62%	
Hisp-Puerto Rican	9	6%	12%	Black/African American	48	32%		17%
Hispanic-Other	8	5%	8%	Other	10	7%	13%	
Unknown	3	2%	11%	Asian	2	1%	1%	
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	1%	0%	
Hispanic-Mexican			0%	Unknown	1	1%	6%	
			0%	Am. Indian/Native Alaskan			0%	
			0%	Multiple Races			1%	

Unique Clients | State Avg &gt; 10% Over State Avg &gt; 10% Under State Avg

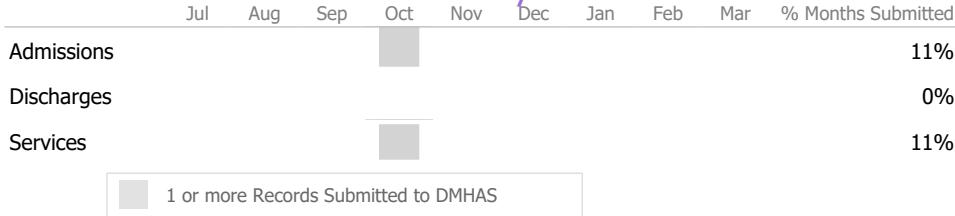
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	111	124	-10%	▼
Admits	1	6	-83%	▼
Discharges	-	14	-100%	▼
Service Hours	195	3		
Social Rehab/PHP/IOP Days	179	5,081	-96%	▼

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		77	69%	90%	63%	-21% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	31	-6%
Admits	1	1	0%
Discharges	5	4	25% <span style="color: green;">▲</span>
Service Hours	321	820	-61% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	100%	81%
On-Time Periodic		Actual	State Avg
<span style="color: red;">●</span>	6 Month Updates	4%	86%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	100%	85%
<span style="color: green;">✓</span>	SA Screen Complete	100%	72%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	98%

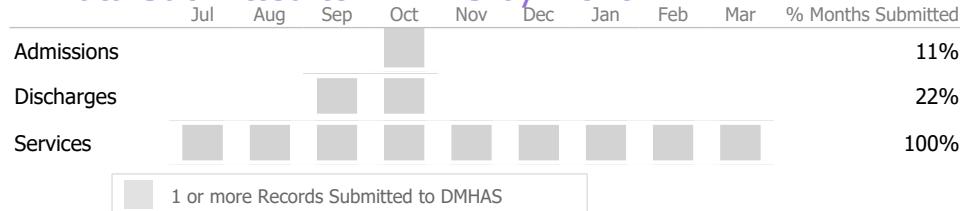
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 75%;"><div style="width: 100%;"></div></div>	4	80%	65%	58%	15% <span style="color: green;">▲</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 97%;"><div style="width: 100%;"></div></div>	28	97%	60%	81%	37% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	29	100%	80%	88%	20% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 34%;"><div style="width: 100%;"></div></div>	10	34%	20%	12%	14% <span style="color: green;">▲</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	24	100%	90%	98%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	6	1	500% <span style="color: green;">▲</span>
Discharges	5	3	67% <span style="color: green;">▲</span>
Bed Days	1,889	3,185	-41% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 75%;"></div>	5	100%	80%	90%	20% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 75%;"></div>	5	100%	85%	96%	15% <span style="color: green;">▲</span>
✓ Follow-up within 30 Days of Discharge	<div style="width: 75%;"></div>	5	100%	90%	89%	10% <span style="color: green;">▲</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"></div>	100% 99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"></div>	100% 84%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 50%;"></div>	50% 82%
SA Screen Complete	<div style="width: 75%;"></div>	75% 92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 99%

## Recovery

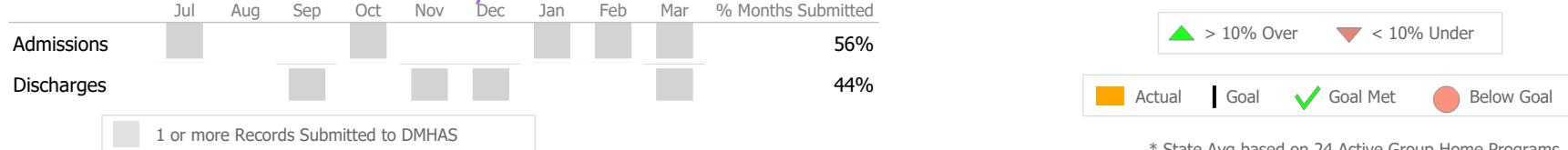
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 85%;"></div>	11	85%	60%	88%	25% <span style="color: green;">▲</span>
● Stable Living Situation	<div style="width: 85%;"></div>	11	85%	90%	98%	-5% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 57%;"></div>	12	881 days	0.5	57%	90%	89%	-33% <span style="color: red;">▼</span>

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	1,644	1,459	13% ▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	86%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	78%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

## Recovery

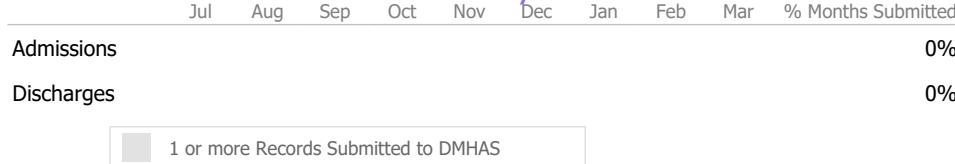
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	84%	40% ▲
✓ Stable Living Situation		6	100%	95%	94%	5%
● Employed		1	17%	25%	9%	-8%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	3,449 days	0.3	100%	90%	93%	10%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	3	2	50% <span style="color: green;">▲</span>
Discharges	-	5	-100% <span style="color: red;">▼</span>
Service Hours	229	357	-36% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 23%;"><div style="width: 92%; background-color: orange;"></div></div>	23	92%	85%	89%	7%

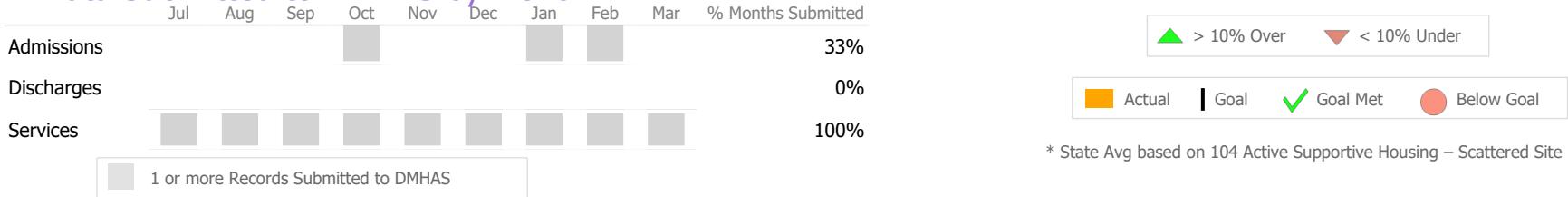
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 24%;"><div style="width: 96%; background-color: orange;"></div></div>	24	96%	90%	98%	6%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 99%;"><div style="width: 96%; background-color: orange;"></div></div>	99% 96%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 92%; background-color: orange;"></div></div>	100% 92%

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	1	1	0%	
Discharges	1	2	-50%	▼
Bed Days	2,072	1,999	4%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	90%	20%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	96%	15%
✓ Follow-up within 30 Days of Discharge		1	100%	90%	89%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%
On-Time Periodic		
✓ 6 Month Updates		100%
Co-occurring		
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

## Recovery

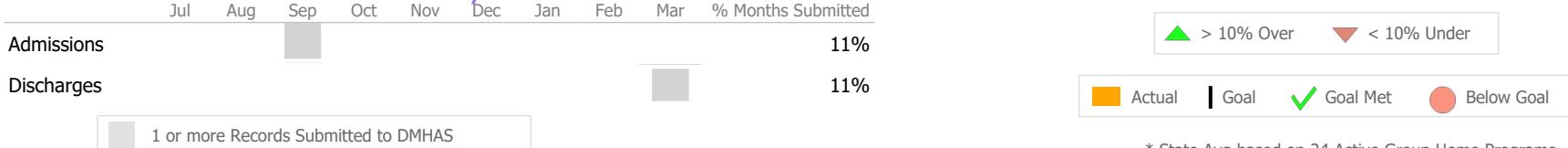
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	90%	98%	10%
✓ Social Support		5	62%	60%	88%	2%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	992 days	0.3	95%	90%	89%	5%



## Data Submitted to DMHAS by Month



\* State Avg based on 24 Active Group Home Programs