

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	82	87	-6%
	Admits	21	48	-56% ▼
	Discharges	54	26	108% ▲
	Service Hours	227	396	-43% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 22 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		95%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Addiction

Employment Services		82	100.0%
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Client Demographics

Age

	#	%	State Avg
18-25	4	5%	10%
26-34	11	13%	22%
35-44	21	26%	23%
45-54	16	20%	19%
55-64	27	33% ▲	19%
65+	3	4%	8%

Gender

	#	%	State Avg
Male	57	70% ▲	58%
Female	25	30% ▼	42%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	71	87% ▲	69%
Hisp-Puerto Rican	10	12%	12%
Hispanic-Other	1	1%	8%
Hispanic-Cuban		0%	
Hispanic-Mexican		0%	
Unknown		11% ▼	

Race

	#	%	State Avg
White/Caucasian	48	59%	62%
Black/African American	23	28% ▲	17%
Other	11	13%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	█	41	49%	35%	29%	14% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	█	27	93%	90%	79%	3% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	98% ▲
✓ On-Time Periodic		
✓ 6 Month Updates	█	92% ▲

Data Submitted to DMHAS by Month

