Greenwood Counseling Referrals Inc.
Litchfield, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	32	16	100%	▲
	Admits	14	16	-13%	▼
	Discharges	23	6	283%	▲
	Service Hours	11	18	-41%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 2 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Access		100%	80%	88%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ⬤ Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		32	100.0%

Client Demographics

Age

	#	%		State Avg
18-25	7	22%	▲	10%
26-34	11	34%	▲	22%
35-44	8	25%		23%
45-54	3	9%		19%
55-64	2	6%	▼	19%
65+	1	3%		8%

Gender

	#	%		State Avg
Male	20	63%		58%
Female	12	38%		42%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	30	94%	▲	69%
Hispanic-Other	1	3%		8%
Hisp-Puerto Rican	1	3%		12%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Unknown			▼	11%

Race

	#	%		State Avg
White/Caucasian	30	94%	▲	62%
Black/African American	1	3%	▼	17%
Other	1	3%		13%
Am. Indian/Native Alaskan				0%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				6%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR-HCWH-Greenwood
Greenwood Counseling Referrals Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)
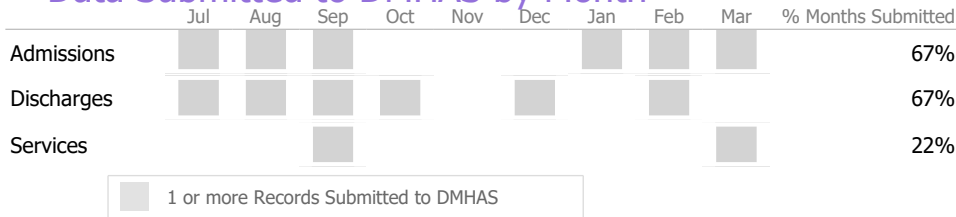
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	16	100%	▲
Admits	14	16	-13%	▼
Discharges	23	6	283%	▲
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Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		13	93%	50%	73%	43%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪				▪	▪	▪	67%
Discharges	▪	▪	▪	▪		▪		▪		67%
Services			▪						▪	22%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.