

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,250	2,120	-41% ▼
	Admits	431	1,099	-61% ▼
	Discharges	445	1,188	-63% ▼
	Service Hours	590	564	5%
	Bed Days	21,133	27,415	-23% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 260 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		95%	80%	91%
✓ Outcome		94%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		91%	80%	79%
✓ General Satisfaction		89%	80%	92%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	986	78.6%
	Residential Services	145	11.6%
Addiction	Outpatient	123	9.8%

Client Demographics

Age	#	%	State Avg
18-25	221	18%	10%
26-34	360	29%	22%
35-44	315	25%	23%
45-54	193	15%	19%
55-64	120	10%	19%
65+	37	3%	8%

Gender	#	%	State Avg
Male	958	77%	▲ 58%
Female	289	23%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	840	67%	69%
Hispanic-Other	364	29%	▲ 8%
Hisp-Puerto Rican	26	2%	12%
Unknown	15	1%	11%
Hispanic-Mexican	4	0%	0%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	955	76%	▲ 62%
Black/African American	207	17%	17%
Other	52	4%	13%
Asian	23	2%	1%
Unknown	12	1%	6%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	17	24% ▲
Admits	10	8	25% ▲
Discharges	8	4	100% ▲
Service Hours	149	93	61% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	50%	75%	71%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	97%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		94% / 89%
✓ Valid TEDS Data		43% / 39%

Service Engagement

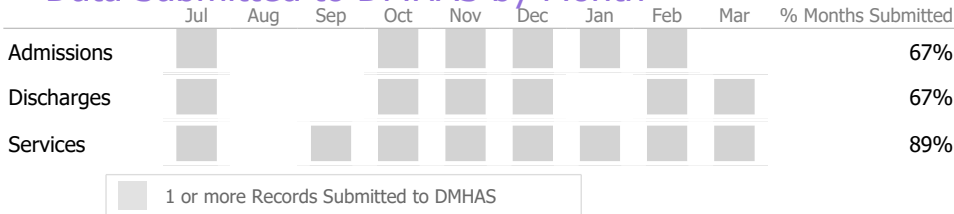
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		7	70%	75%	77%	-5%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83% / 46%

Co-occurring	Actual	State Avg
✓ MH Screen Complete		100% / 99%
✓ SA Screen Complete		100% / 99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	129	-29% ▼
Admits	86	114	-25% ▼
Discharges	78	118	-34% ▼
Bed Days	3,789	5,349	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	94%	99%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		69	88%	50%	82%	38% ▲
No Re-admit within 30 Days of Discharge		71	91%	85%	89%	6%
Follow-up within 30 Days of Discharge		45	65%	90%	69%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		57	59%	70%	84%	-11% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	53 days	0.2	69%	90%	73%	-21% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	131	-20% ▼
Admits	47	84	-44% ▼
Discharges	56	60	-7%
Service Hours	441	375	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	85%
Valid TEDS Data	87%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	21%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	98%	91%
SA Screen Complete	98%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	48%	50%	51%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		46	42%	50%	31%	-8%
Abstinence/Reduced Drug Use		51	46%	55%	48%	-9%
Stable Living Situation		86	78%	95%	76%	-17% ▼
Not Arrested		56	51%	75%	76%	-24% ▼
Self Help		5	5%	60%	18%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	47%	90%	69%	-43% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	56%	75%	62%	-19% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

▲ > 10% Over ▼ < 10% Under

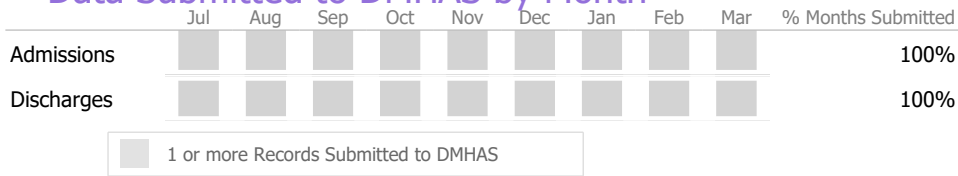
* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	986	1,655	-40% ▼
Admits	243	743	-67% ▼
Discharges	262	833	-69% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	190	-72% ▼
Admits	45	147	-69% ▼
Discharges	41	159	-74% ▼
Bed Days	17,344	22,066	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	90%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	0%	5%
Co-occurring		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	66%	70%	67%	-4%
No Re-admit within 30 Days of Discharge		39	95%	85%	89%	10%
Follow-up within 30 Days of Discharge		13	48%	90%	70%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		35	65%	70%	68%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		90	101 days	1.1	70%	90%	79%	-20% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.