

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,250	2,120	-41%	
	Admits	431	1,099	-61%	
	Discharges	445	1,188	-63%	
	Service Hours	590	564	5%	
	Bed Days	21,133	27,415	-23%	

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		95%	80%	91%
✓ Outcome		94%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		91%	80%	79%
✓ General Satisfaction		89%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Forensic SA

Forensics Community-based		986	78.6%
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## Addiction

Residential Services		145	11.6%
Outpatient		123	9.8%

## Client Demographics

## Age

	#	%	State Avg
18-25	221	18%	10%
26-34	360	29%	22%
35-44	315	25%	23%
45-54	193	15%	19%
55-64	120	10%	19%
65+	37	3%	8%

## Gender

	#	%	State Avg
Male	958	77%	58%
Female	289	23%	42%
Transgender			0%

## Race

	#	%	State Avg
White/Caucasian	955	76%	62%
Black/African American	207	17%	17%
Other	52	4%	13%
Asian	23	2%	1%
Unknown	12	1%	6%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

## Ethnicity

	#	%	State Avg
Non-Hispanic	840	67%	69%
Hispanic-Other	364	29%	8%
Hisp-Puerto Rican	26	2%	12%
Unknown	15	1%	11%
Hispanic-Mexican	4	0%	0%
Hispanic-Cuban	1	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	21	17	24%	▲
Admits	10	8	25%	▲
Discharges	8	4	100%	▲
Service Hours	149	93	61%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	94%	89%
✓ Valid TEDS Data	43%	39%
On-Time Periodic		
✓ 6 Month Updates	83%	46%
Co-occurring		
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	50%	75%	71%	-25% ▼

## Service Utilization

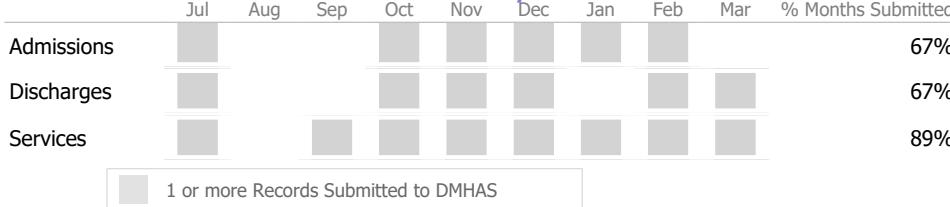
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	97%	2%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		7	70%	75%	77%	-5%

## 2 or more Services within 30 days

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 4 Active Gambling Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	92	129	-29%	▼
Admits	86	114	-25%	▼
Discharges	78	118	-34%	▼
Bed Days	3,789	5,349	-29%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		69	88%	50%	82%	38% 
✓ No Re-admit within 30 Days of Discharge		71	91%	85%	89%	6% 
● Follow-up within 30 Days of Discharge		45	65%	90%	69%	-25% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
Valid TEDS Data		94%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		0%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

## Recovery

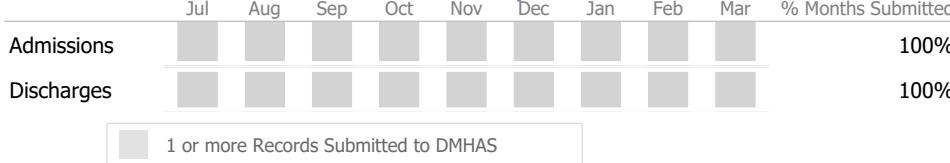
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		57	59%	70%	84%	-11% 

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	53 days	0.2	69%	90%	73%	-21% 



## Data Submitted to DMHAS by Month



% Months Submitted

100%

100%

> 10% Over < 10% Under 


\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	131	-20%	▼
Admits	47	84	-44%	▼
Discharges	56	60	-7%	
Service Hours	441	375	18%	▲

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	84%	85%
Valid TEDS Data	87%	85%
On-Time Periodic		
6 Month Updates	21%	21%
Co-occurring		
MH Screen Complete	98%	91%
SA Screen Complete	98%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	48%	50%	51%	-2%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		46	42%	50%	31%	-8%
Abstinence/Reduced Drug Use		51	46%	55%	48%	-9%
Stable Living Situation		86	78%	95%	76%	-17% ▼
Not Arrested		56	51%	75%	76%	-24% ▼
Self Help		5	5%	60%	18%	-55% ▼

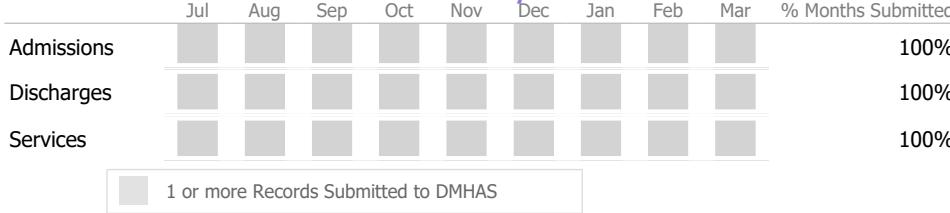
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		26	47%	90%	69%	-43% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
2 or more Services within 30 days		25	56%	75%	62%	-19% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

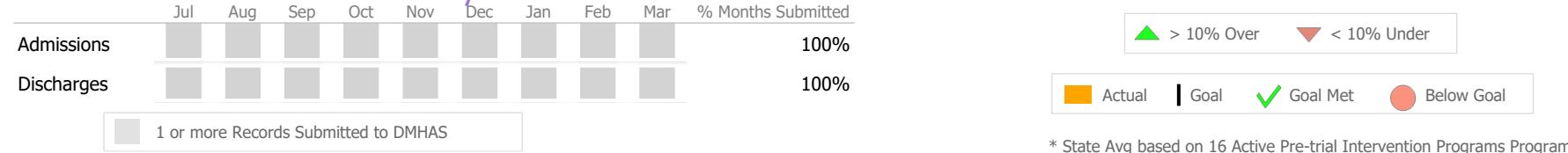
Actual Goal Goal Met Below Goal

\* State Avg based on 109 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	986	1,655	-40% ▼
Admits	243	743	-67% ▼
Discharges	262	833	-69% ▼

## Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	190	-72% <span style="color: red;">▼</span>
Admits	45	147	-69% <span style="color: red;">▼</span>
Discharges	41	159	-74% <span style="color: red;">▼</span>
Bed Days	17,344	22,066	-21% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 66%; background-color: orange; height: 10px;"></div>	27	66%	70%	67%	-4%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 95%; background-color: orange; height: 10px;"></div>	39	95%	85%	89%	10%
● Follow-up within 30 Days of Discharge	<div style="width: 48%; background-color: orange; height: 10px;"></div>	13	48%	90%	70%	-42% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 94%; background-color: orange; height: 10px;"></div>	94%
Valid TEDS Data	<div style="width: 98%; background-color: orange; height: 10px;"></div>	98%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div style="width: 0%; background-color: grey; height: 10px;"></div>	0%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%

## Recovery

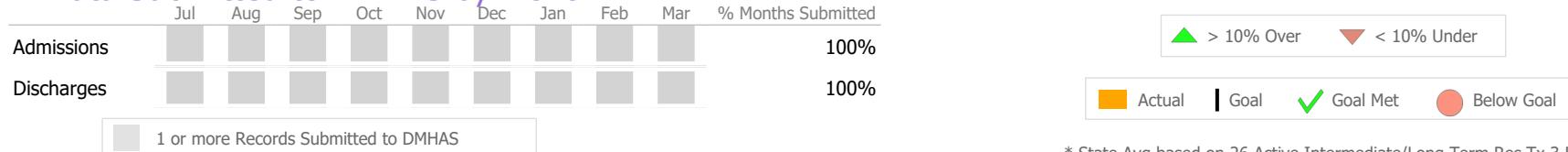
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 65%; background-color: orange; height: 10px;"></div>	35	65%	70%	68%	-5%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 90%; background-color: cyan; height: 10px;"></div> <div style="width: 10%; background-color: grey; height: 10px;"></div>	90	101 days	1.1	70%	90%	79%	-20% <span style="color: red;">▼</span>

< 90%    90-110%    >110%

## Data Submitted to DMHAS by Month



\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs