

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|-----------------|--------|----------|------------|---|
| | Unique Clients | 9,424 | 11,379 | -17% | ▼ |
| | Admits | 4,535 | 7,119 | -36% | ▼ |
| | Discharges | 4,381 | 6,894 | -36% | ▼ |
| | Service Hours | 55,526 | 74,876 | -26% | ▼ |
| | Bed Days | 16,044 | 20,458 | -22% | ▼ |
| | S.Rehab/PHP/IOP | 2,660 | 6,976 | -62% | ▼ |

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 986 FY20 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | 93% | 93% | 80% | 93% |
| ✓ Overall | 92% | 92% | 80% | 91% |
| ✓ Participation in Treatment | 91% | 91% | 80% | 92% |
| ✓ General Satisfaction | 91% | 91% | 80% | 92% |
| ✓ Respect | 91% | 91% | 80% | 91% |
| ✓ Access | 89% | 89% | 80% | 88% |
| ✓ Outcome | 83% | 83% | 80% | 83% |
| ● Recovery | 78% | 78% | 80% | 79% |

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------|--------------------|---|---|
|--------------|--------------------|---|---|

Mental Health

| | | | | |
|--|-----------------------|--|-------|-------|
| | Outpatient | | 6,492 | 56.1% |
| | Social Rehabilitation | | 537 | 4.6% |
| | Community Support | | 417 | 3.6% |
| | Crisis Services | | 313 | 2.7% |
| | ACT | | 208 | 1.8% |
| | Employment Services | | 155 | 1.3% |
| | Case Management | | 144 | 1.2% |
| | IOP | | 78 | 0.7% |
| | Residential Services | | 38 | 0.3% |

Addiction

| | | | | |
|--|-------------------------------|--|-------|-------|
| | Outpatient | | 1,285 | 11.1% |
| | Medication Assisted Treatment | | 561 | 4.8% |
| | Recovery Support | | 256 | 2.2% |
| | Residential Services | | 190 | 1.6% |

Forensic SA

| | | | |
|---------------------------|--|-----|------|
| Forensics Community-based | | 667 | 5.8% |
|---------------------------|--|-----|------|

Forensic MH

| | | | |
|---------------------------|--|-----|------|
| Forensics Community-based | | 239 | 2.1% |
|---------------------------|--|-----|------|

Client Demographics
Age

| | # | % | State Avg |
|-------|-------|-----|-----------|
| 18-25 | 1,365 | 14% | 10% |
| 26-34 | 2,143 | 23% | 22% |
| 35-44 | 1,958 | 21% | 23% |
| 45-54 | 1,555 | 17% | 19% |
| 55-64 | 1,673 | 18% | 19% |
| 65+ | 721 | 8% | 8% |

Gender

| | # | % | State Avg |
|--------|-------|-----|-----------|
| Male | 4,870 | 52% | 58% |
| Female | 4,534 | 48% | 42% |

Race

| | # | % | State Avg |
|-----------------|-------|-----|-----------|
| White/Caucasian | 6,907 | 73% | 62% |

Ethnicity

| | # | % | State Avg |
|-------------------|-------|-----|-----------|
| Non-Hispanic | 7,857 | 83% | 69% |
| Hisp-Puerto Rican | 822 | 9% | 12% |
| Hispanic-Other | 468 | 5% | 8% |
| Unknown | 225 | 2% | 11% |
| Hispanic-Mexican | 34 | 0% | 0% |
| Hispanic-Cuban | 18 | 0% | 0% |

Black/African American

| | # | % | State Avg |
|------------------------|-------|-----|-----------|
| Black/African American | 1,111 | 12% | 17% |

Other

| | # | % | State Avg |
|-------|-----|-----|-----------|
| Other | 923 | 10% | 13% |

Unknown

| | # | % | State Avg |
|---------|-----|----|-----------|
| Unknown | 244 | 3% | 6% |

Asian

| | # | % | State Avg |
|-------|-----|----|-----------|
| Asian | 121 | 1% | 1% |

Am. Indian/Native Alaskan

| | # | % | State Avg |
|---------------------------|----|----|-----------|
| Am. Indian/Native Alaskan | 73 | 1% | 0% |

Hawaiian/Other Pacific Islander

| | # | % | State Avg |
|---------------------------------|----|----|-----------|
| Hawaiian/Other Pacific Islander | 26 | 0% | 0% |

Multiple Races

| | # | % | State Avg |
|----------------|----|----|-----------|
| Multiple Races | 19 | 0% | 1% |

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 73 | 83 | -12% ▼ |
| Admits | 17 | 16 | 6% |
| Discharges | 19 | 33 | -42% ▼ |
| Service Hours | 2,217 | 2,978 | -26% ▼ |

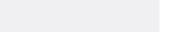
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully |  | 7 | 37% | 65% | 44% | -28% ▼ |
| ✓ No Re-admit within 30 Days of Discharge |  | 18 | 100% | 85% | 94% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge |  | 3 | 43% | 90% | 57% | -47% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--|-----------|
| ✓ Valid NOMS Data |  97% | 83% |
| On-Time Periodic | Actual | State Avg |
| ● 6 Month Updates |  80% | 91% |
| Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete |  100% | 91% |
| ✓ SA Screen Complete |  94% | 90% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |  100% | 98% |

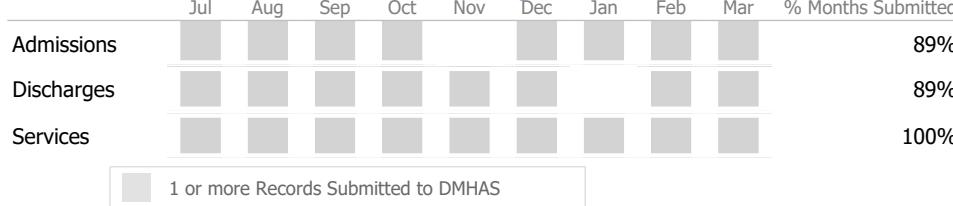
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation |  | 66 | 90% | 60% | 92% | 30% ▲ |
| ✓ Social Support |  | 52 | 71% | 60% | 79% | 11% ▲ |
| ● Employed |  | 4 | 5% | 15% | 15% | -10% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |  | 53 | 98% | 90% | 99% | 8% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---------------------------|--------|----------|------------|---|
| Unique Clients | 78 | 161 | -52% | ▼ |
| Admits | 76 | 161 | -53% | ▼ |
| Discharges | 61 | 187 | -67% | ▼ |
| Service Hours | 1 | | | |
| Social Rehab/PHP/IOP Days | 709 | 1,571 | -55% | ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|-----------|
| ✓ Valid NOMS Data | 97% | 96% |
| On-Time Periodic 6 Month Updates | N/A | 0% |
| Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | 93% | 84% |
| ✓ SA Screen Complete | 93% | 84% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 48 | 79% | 50% | 80% | 29% |
| ✓ Follow-up within 30 Days of Discharge | | 43 | 90% | 90% | 79% | 0% |

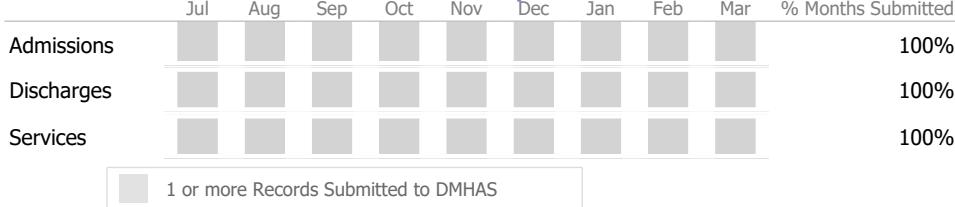
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 55 | 69% | 60% | 65% | 9% |
| ● Employed | | 20 | 25% | 30% | 22% | -5% |
| ● Stable Living Situation | | 65 | 81% | 95% | 80% | -14% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 18 | 95% | 90% | 64% | 5% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard IOP Programs

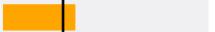
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 682 | 747 | -9% |
| Admits | 150 | 181 | -17%  |
| Discharges | 168 | 214 | -21%  |
| Service Hours | 4,256 | 4,249 | 0% |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|--|---|--------|-----------|
|  Valid NOMS Data |  | 97% | 86% |
| On-Time Periodic | | Actual | State Avg |
|  6 Month Updates |  | 14% | 55% |
| Co-occurring | | Actual | State Avg |
|  MH Screen Complete |  | 97% | 78% |
|  SA Screen Complete |  | 97% | 79% |
| Diagnosis | | Actual | State Avg |
|  Valid Axis I Diagnosis |  | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|---|--------|----------|--------|-----------|----------------|
|  Treatment Completed Successfully |  | 86 | 51% | 50% | 34% | 1% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|  Employed |  | 248 | 36% | 30% | 23% | 6% |
|  Stable Living Situation |  | 658 | 96% | 95% | 74% | 1% |
|  Social Support |  | 417 | 61% | 60% | 62% | 1% |

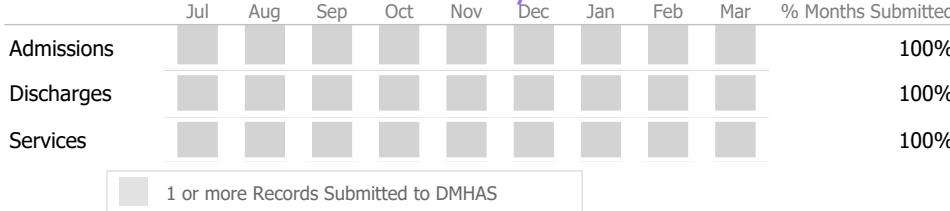
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|---|--------|----------|--------|-----------|----------------|
|  Clients Receiving Services |  | 496 | 96% | 90% | 84% | 6% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|---|
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|  2 or more Services within 30 days |  | 138 | 92% | 75% | 76% | 17%  |

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 2,551 | 2,861 | -11% | ▼ |
| Admits | 857 | 1,040 | -18% | ▼ |
| Discharges | 748 | 1,123 | -33% | ▼ |
| Service Hours | 10,885 | 12,017 | -9% | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 94% | 86% |
| On-Time Periodic | Actual | State Avg |
| ● 6 Month Updates | 13% | 55% |
| Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | 96% | 78% |
| ✓ SA Screen Complete | 96% | 79% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 99% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 262 | 35% | 50% | 34% | -15% ▼ |
| Recovery | | | | | | |
| ✓ Employed | | 899 | 34% | 30% | 23% | 4% |
| ● Stable Living Situation | | 2,282 | 87% | 95% | 74% | -8% |
| ● Social Support | | 1,036 | 39% | 60% | 62% | -21% ▼ |

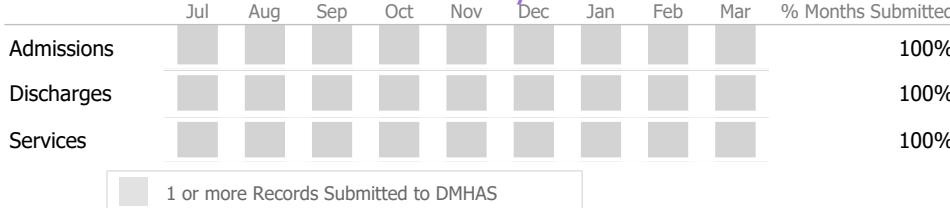
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 1,786 | 95% | 90% | 84% | 5% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Outpatient | | 787 | 93% | 75% | 76% | 18% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 3,317 | 3,913 | -15% | ▼ |
| Admits | 972 | 1,520 | -36% | ▼ |
| Discharges | 784 | 1,485 | -47% | ▼ |
| Service Hours | 14,039 | 20,180 | -30% | ▼ |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|------------|------------------------|--------|-----------|
| ✓ | Valid NOMS Data | 95% | 86% |
| | On-Time Periodic | | |
| ● | 6 Month Updates | 47% | 55% |
| | Co-occurring | | |
| ✓ | MH Screen Complete | 88% | 78% |
| ✓ | SA Screen Complete | 88% | 79% |
| | Diagnosis | | |
| ✓ | Valid Axis I Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 196 | 25% | 50% | 34% | -25% ▼ |
| Recovery | | | | | | |
| ✓ Employed | | 1,035 | 30% | 30% | 23% | 0% |
| ● Stable Living Situation | | 3,015 | 89% | 95% | 74% | -6% |
| ● Social Support | | 1,261 | 37% | 60% | 62% | -23% ▼ |

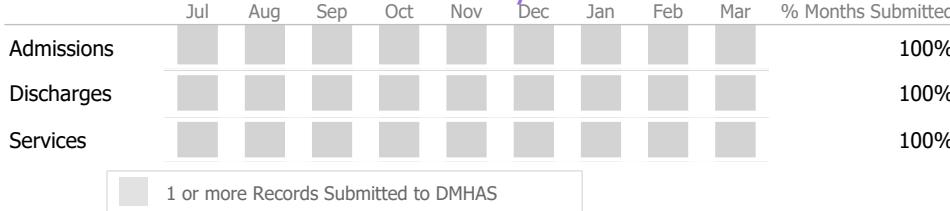
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 2,534 | 97% | 90% | 84% | 7% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 808 | 84% | 75% | 76% | 9% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|--|
| Unique Clients | 6 | 9 | -33% ▼ | |
| Admits | 3 | 4 | -25% ▼ | |
| Discharges | 2 | 6 | -67% ▼ | |
| Bed Days | 772 | 964 | -20% ▼ | |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |  | 2 | 100% | 75% | 67% | 25% ▲ |
| ✓ No Re-admit within 30 Days of Discharge |  | 2 | 100% | 85% | 72% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge |  | 2 | 100% | 90% | 77% | 10% |

Data Submission Quality

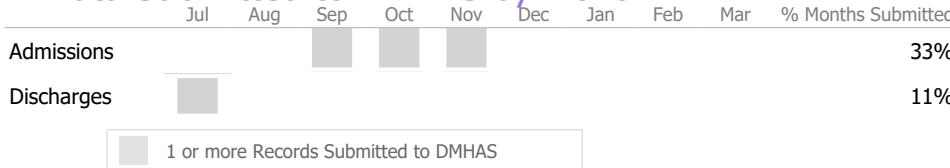
| Data Entry | Actual | State Avg |
|--------------------------|---|-----------|
| ✓ Valid NOMS Data |  | 100% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates |  | 100% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete |  | 33% |
| SA Screen Complete |  | 33% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |  | 100% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|---|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |  | 4 | 262 days | 0.3 | 70% | 90% | 92% | -20% ▼ |



Data Submitted to DMHAS by Month



33%

11%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | | |
| Admits | 7 | - | |
| Discharges | - | - | |
| Service Hours | 59 | - | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 6 | 86% | 85% | 89% | 1% |

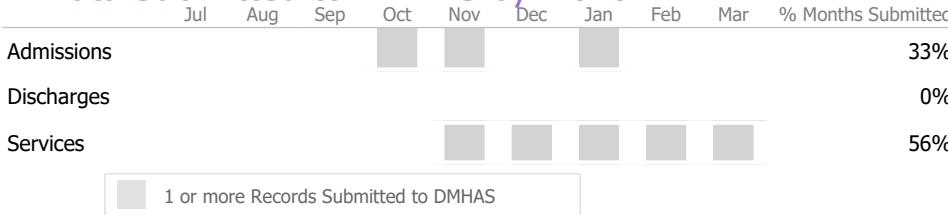
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 7 | 100% | 90% | 98% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 91% | 96% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 92% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | ▲ |
|----------------|--------|----------|------------|---|
| Unique Clients | 4 | 1 | 300% | ▲ |
| Admits | 3 | 1 | 200% | ▲ |
| Discharges | - | - | | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | N/A | 99% |
| Valid TEDS Data | N/A | 100% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | N/A | 79% |

| Co-occurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100% | 91% |
| SA Screen Complete | 100% | 91% |

| Diagnosis | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 54% | N/A |

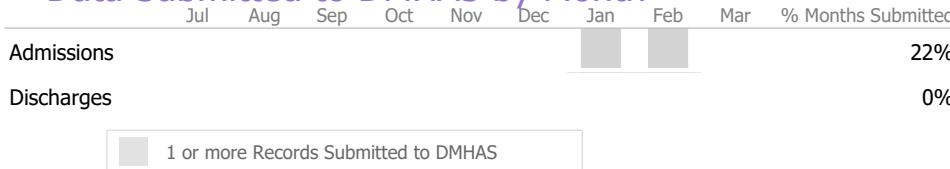
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 0 | 0% | 40% | 42% | -40% ▼ |
| Abstinence/Reduced Drug Use | | 0 | 0% | 50% | 69% | -50% ▼ |
| Self Help | | 0 | 0% | 60% | 53% | -60% ▼ |
| Not Arrested | | 0 | 0% | 75% | 94% | -75% ▼ |
| Stable Living Situation | | 0 | 0% | 90% | 91% | -90% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 1 | 25% | 50% | 71% | -25% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 10 | 13 | -23% | ▼ |
| Admits | - | 3 | -100% | ▼ |
| Discharges | 1 | 2 | -50% | ▼ |
| Service Hours | 62 | 72 | -14% | ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|---|
| ✓ Stable Living Situation | <div style="width: 100%; background-color: orange; height: 10px; display: inline-block;"></div> | 10 | 100% | 85% | 95% | 15%  |

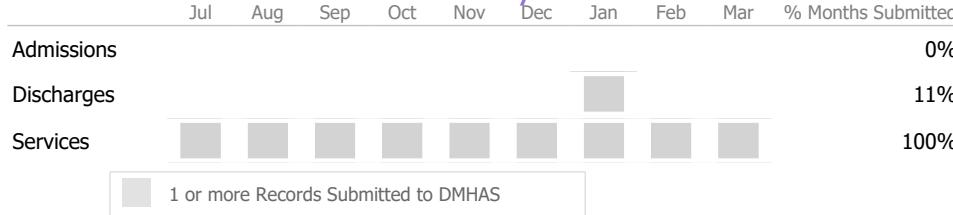
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div style="width: 90%; background-color: orange; height: 10px; display: inline-block;"></div> | 9 | 100% | 90% | 99% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--|-----------|
| Valid NOMS Data | <div><div style="width: 96%;"></div></div> 96% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | <div><div style="width: 89%;"></div></div> 89% | 89% |

Data Submitted to DMHAS by Month



* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10 | 11 | -9% |
| Admits | - | - | |
| Discharges | 1 | 1 | 0% |
| Service Hours | 92 | 145 | -36% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | 100% ▲ | 10 | 100% | 85% | 95% | 15% ▲ |

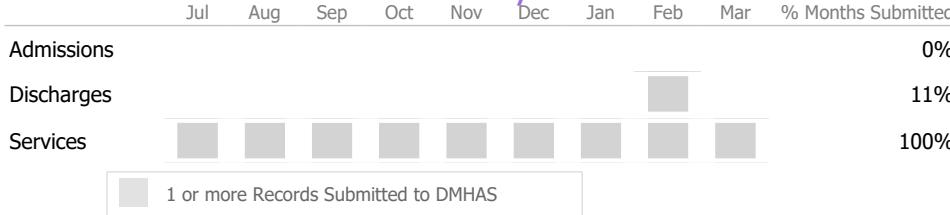
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | 100% ▲ | 9 | 100% | 90% | 99% | 10% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | 100% | 89% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 63 | 65 | -3% |
| Admits | 19 | 21 | -10% |
| Discharges | 17 | 21 | -19% ▼ |
| Service Hours | 3,417 | 2,398 | 42% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--|--------|----------|--------|-----------|--|
| Treatment Completed Successfully | <div style="width: 35%;"><div style="width: 65%;"></div></div> | 6 | 35% | 65% | 44% | -30% ▼ |
| No Re-admit within 30 Days of Discharge | <div style="width: 82%;"><div style="width: 85%;"></div></div> | 14 | 82% | 85% | 94% | -3% ▲ |
| Follow-up within 30 Days of Discharge | <div style="width: 50%;"><div style="width: 90%;"></div></div> | 3 | 50% | 90% | 57% | -40% ▼ |

Data Submission Quality

| | Actual | State Avg |
|----------------------------------|---|-----------|
| Valid NOMS Data | <div style="width: 98%;"><div style="width: 83%;"></div></div> | 98% 83% |
| On-Time Periodic 6 Month Updates | <div style="width: 97%;"><div style="width: 91%;"></div></div> | 97% 91% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | <div style="width: 79%;"><div style="width: 91%;"></div></div> | 79% 91% |
| SA Screen Complete | <div style="width: 79%;"><div style="width: 90%;"></div></div> | 79% 90% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | <div style="width: 100%;"><div style="width: 98%;"></div></div> | 100% 98% |

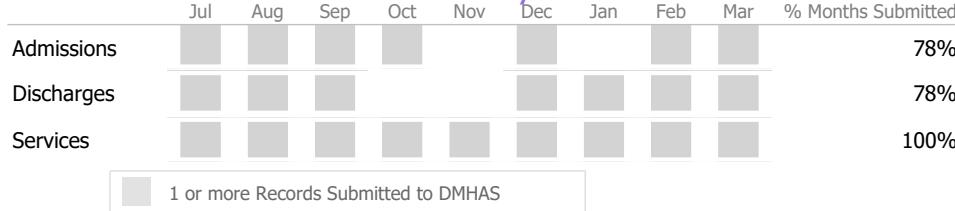
Recovery

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------|--|--------|----------|--------|-----------|--|
| Stable Living Situation | <div style="width: 89%;"><div style="width: 60%;"></div></div> | 59 | 89% | 60% | 92% | 29% ▲ |
| Social Support | <div style="width: 58%;"><div style="width: 60%;"></div></div> | 38 | 58% | 60% | 79% | -2% ▲ |
| Employed | <div style="width: 9%;"><div style="width: 15%;"></div></div> | 6 | 9% | 15% | 15% | -6% ▲ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|---|--------|----------|--------|-----------|--|
| Clients Receiving Services | <div style="width: 100%;"><div style="width: 99%;"></div></div> | 49 | 100% | 90% | 99% | 10% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

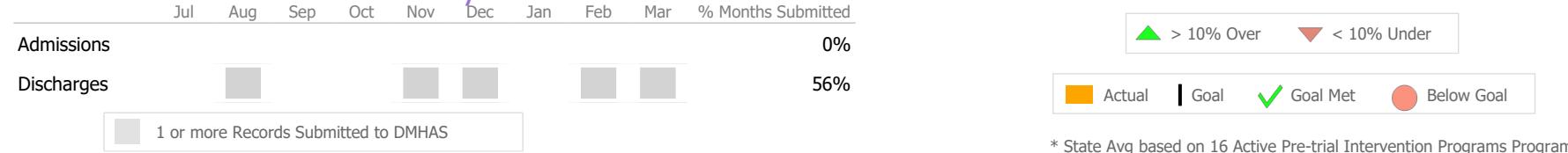
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 36 | 159 | -77%  |
| Admits | - | 97 | -100%  |
| Discharges | 26 | 125 | -79%  |

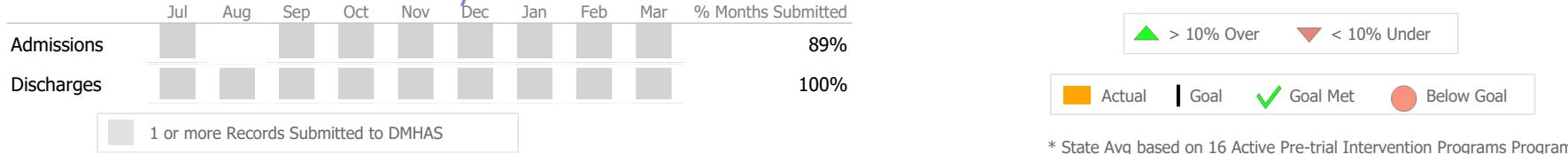
Data Submitted to DMHAS by Month



Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 409 | 719 | -43% ▼ |
| Admits | 175 | 525 | -67% ▼ |
| Discharges | 308 | 448 | -31% ▼ |

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs

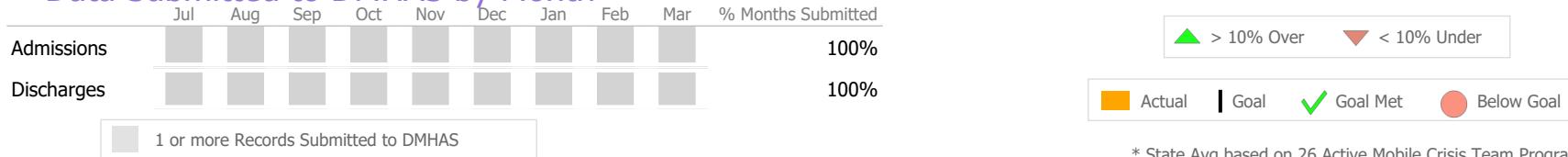
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 308 | 245 | 26% ▲ |
| Admits | 396 | 309 | 28% ▲ |
| Discharges | 391 | 309 | 27% ▲ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|-------------------------------------|--------|----------|--------|-----------|--|
| ● Evaluation within 1.5 hours of Request | | 274 | 72% | 75% | 79% | -3% |
| ✓ Community Location Evaluation | | 382 | 100% | 80% | 75% | 20% ▲ |
| ✓ Follow-up Service within 48 hours | | 263 | 95% | 90% | 70% | 5% |

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 58 | 74 | -22% ▼ |
| Admits | 9 | 14 | -36% ▼ |
| Discharges | 20 | 27 | -26% ▼ |
| Service Hours | 1,029 | 1,738 | -41% ▼ |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|------------------------------------|--------------------------------------|-----------|
| ✓ | Valid NOMS Data | <div style="width: 100%;">100%</div> | 81% |
| On-Time Periodic | | Actual | State Avg |
| ✓ | 6 Month Updates | <div style="width: 100%;">100%</div> | 86% |
| Co-occurring | | Actual | State Avg |
| MH Screen Complete | <div style="width: 56%;">56%</div> | 85% | |
| SA Screen Complete | <div style="width: 56%;">56%</div> | 72% | |
| Diagnosis | | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | <div style="width: 98%;">98%</div> | 98% | |

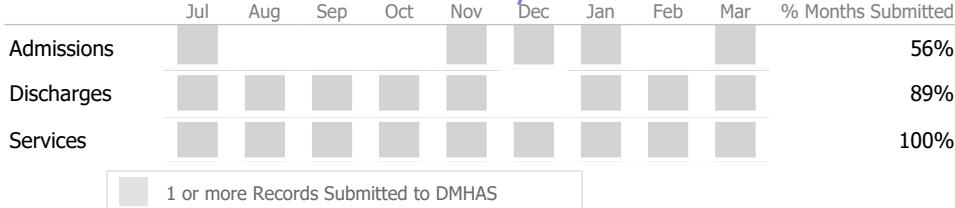
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------------------|--------|----------|--------|-----------|--|
| ● Treatment Completed Successfully | <div style="width: 50%;">50%</div> | 10 | 50% | 65% | 58% | -15% ▼ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Stable Living Situation | <div style="width: 95%;">95%</div> | 57 | 95% | 80% | 88% | 15% ▲ |
| ✓ Social Support | <div style="width: 68%;">68%</div> | 41 | 68% | 60% | 81% | 8% ▲ |
| ● Employed | <div style="width: 8%;">8%</div> | 5 | 8% | 20% | 12% | -12% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------------------|--------|----------|--------|-----------|---|
| ✓ Clients Receiving Services | <div style="width: 98%;">98%</div> | 39 | 98% | 90% | 98% | 8% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 240 | 287 | -16% |
| Admits | 40 | 98 | -59% |
| Discharges | 53 | 93 | -43% |
| Service Hours | 3,911 | 8,680 | -55% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--|--------|----------|--------|-----------|--|
| ● Treatment Completed Successfully | <div style="width: 55%;"><div style="width: 65%; background-color: orange;"></div></div> | 29 | 55% | 65% | 58% | -10% ▼ |
| <h2>Recovery</h2> | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Stable Living Situation | <div style="width: 93%;"><div style="width: 80%; background-color: orange;"></div></div> | 224 | 93% | 80% | 88% | 13% ▲ |
| ● Social Support | <div style="width: 53%;"><div style="width: 60%; background-color: orange;"></div></div> | 127 | 53% | 60% | 81% | -7% ▼ |
| ● Employed | <div style="width: 12%;"><div style="width: 20%; background-color: orange;"></div></div> | 28 | 12% | 20% | 12% | -8% ▼ |

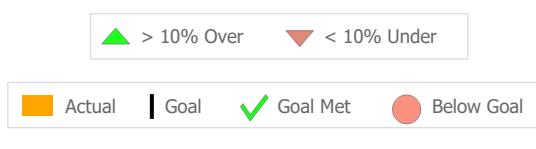
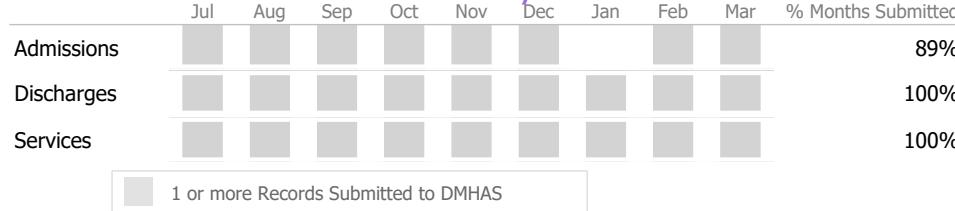
Data Submission Quality

| Data Entry | | Actual | State Avg |
|--|---|--------|-----------|
|  Valid NOMS Data |  | 98% | 81% |
| On-Time Periodic | | Actual | State Avg |
|  6 Month Updates |  | 99% | 86% |
| Co-occurring | | Actual | State Avg |
|  MH Screen Complete |  | 88% | 85% |
|  SA Screen Complete |  | 85% | 72% |
| Diagnosis | | Actual | State Avg |
|  Valid Axis I Diagnosis |  | 100% | 98% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|---|--------|----------|--------|-----------|----------------|
|  Clients Receiving Services | <div style="width: 100%; background-color: orange; height: 10px; border: 1px solid black;"></div> | 189 | 100% | 90% | 98% | 10% |

Data Submitted to DMHAS by Month



* State Avg based on 36 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 124 | 145 | -14% | ▼ |
| Admits | 19 | 50 | -62% | ▼ |
| Discharges | 31 | 51 | -39% | ▼ |
| Service Hours | 2,264 | 3,163 | -28% | ▼ |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|------------------|------------------------|--------|-----------|
| ✓ | Valid NOMS Data | 97% | 81% |
| On-Time Periodic | | Actual | State Avg |
| ● | 6 Month Updates | 66% | 86% |
| Co-occurring | | Actual | State Avg |
| ● | MH Screen Complete | 79% | 85% |
| ✓ | SA Screen Complete | 74% | 72% |
| Diagnosis | | Actual | State Avg |
| ✓ | Valid Axis I Diagnosis | 100% | 98% |

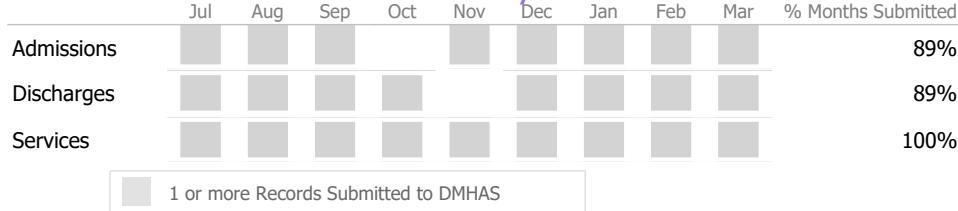
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 16 | 52% | 65% | 58% | -13% ▼ |
| Recovery | | | | | | |
| ✓ Stable Living Situation | | 116 | 93% | 80% | 88% | 13% ▲ |
| ● Employed | | 8 | 6% | 20% | 12% | -14% ▼ |
| ● Social Support | | 56 | 45% | 60% | 81% | -15% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 93 | 99% | 90% | 98% | 9% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

CT0061

Community Health Resources Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - March 2021 (Data as of Jun 29, 2021)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20 | | |
| Admits | 20 | - | |
| Discharges | 2 | - | |
| Service Hours | 116 | - | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation |  | 19 | 95% | 85% | 89% | 10% |

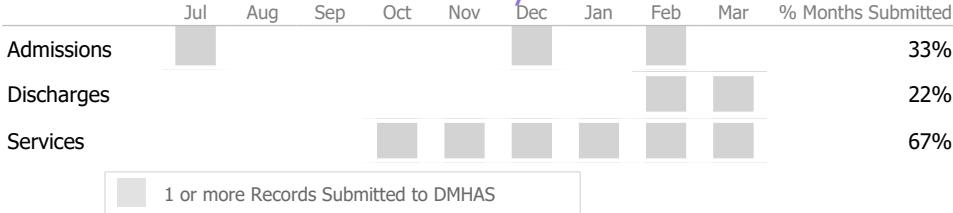
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |  | 18 | 100% | 90% | 98% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg | |
|---------------------------------------|---|-----------|-----|
| Valid NOMS Data |  | 93% | 96% |
| On-Time Periodic ✓ 6 Month Updates |  | 94% | 92% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 511 | 589 | -13% | ▼ |
| Admits | 316 | 429 | -26% | ▼ |
| Discharges | 322 | 423 | -24% | ▼ |
| Service Hours | 3,509 | 4,317 | -19% | ▼ |

Data Submission Quality

| | Actual | State Avg |
|------------------------|--------|-----------|
| ✓ Valid NOMS Data | 95% | 85% |
| ✓ Valid TEDS Data | 72% | 85% |
| ✓ On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 33% | 21% |
| ✓ Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | 99% | 91% |
| ✓ SA Screen Complete | 100% | 97% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 98% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 142 | 44% | 50% | 51% | -6% |
| Recovery | | | | | | |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Not Arrested | | 429 | 81% | 75% | 76% | 6% |
| ● Employed | | 256 | 48% | 50% | 31% | -2% |
| ● Stable Living Situation | | 470 | 88% | 95% | 76% | -7% |
| ● Abstinence/Reduced Drug Use | | 249 | 47% | 55% | 48% | -8% |
| ● Self Help | | 40 | 8% | 60% | 18% | -52% ▼ |

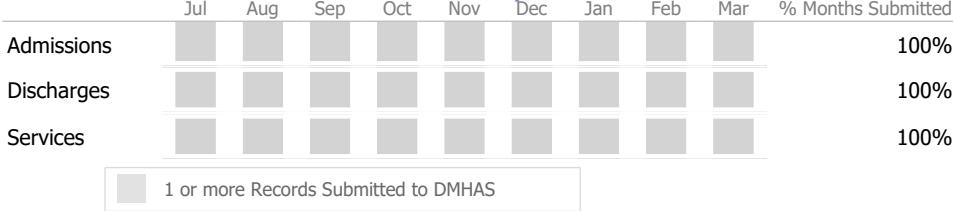
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 207 | 97% | 90% | 69% | 7% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------|--------------------|--------|----------|--------|-----------|----------------|
| Outpatient | | 277 | 90% | 75% | 62% | 15% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 261 | 210 | 24% | ▲ |
| Admits | 98 | 105 | -7% | |
| Discharges | 76 | 54 | 41% | ▲ |
| Service Hours | 1,106 | 690 | 60% | ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data | 97% | 99% |
| Valid TEDS Data | 99% | 100% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 100% | 79% |
| Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | 98% | 91% |
| ✓ SA Screen Complete | 98% | 91% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 29 | 38% | 50% | 54% | -12% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 260 | 96% | 75% | 94% | 21% ▲ |
| ● Stable Living Situation | | 239 | 88% | 90% | 91% | -2% |
| ● Abstinence/Reduced Drug Use | | 124 | 46% | 50% | 69% | -4% |
| ● Employed | | 92 | 34% | 40% | 42% | -6% |
| ● Self Help | | 50 | 18% | 60% | 53% | -42% ▼ |

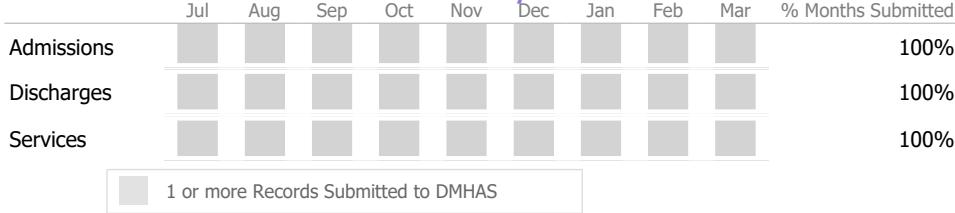
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 195 | 98% | 90% | 85% | 8% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 130 | 50% | 50% | 71% | 0% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 12 | 12 | 0% |
| Admits | - | - | |
| Discharges | 2 | - | |
| Service Hours | 193 | 274 | -30%  |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| Stable Living Situation  |  | 10 | 83% | 85% | 89% | -2% |

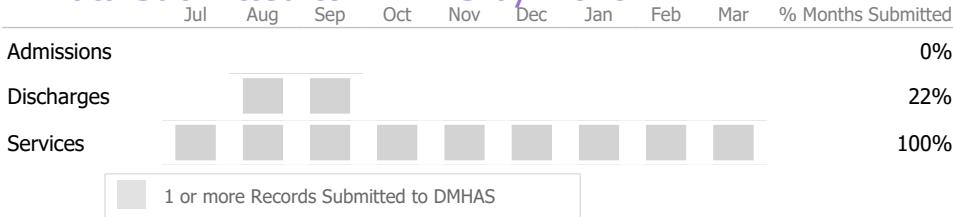
Service Utilization

| Clients Receiving Services  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|---|--------|----------|--------|-----------|----------------|
| Clients Receiving Services  |  | 10 | 100% | 90% | 98% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|---|---|-----------|
| Valid NOMS Data  |  | 99% |
| On-Time Periodic | | |
| 6 Month Updates  |  | 100% |

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 87 | 197 | -56% ▼ |
| Admits | 5 | 179 | -97% ▼ |
| Discharges | 14 | 144 | -90% ▼ |
| Service Hours | - | - | |

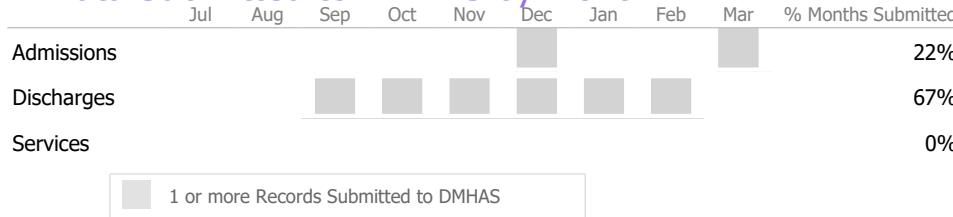
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|--|
| | | 0 | 0% | 90% | 51% | N/A ▼ |

Jail Diversion

| Follow-up Service within 48 hours | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| | | 0 | 0% | 0% | 63% | 0% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 154 | 244 | -37% ▼ |
| Admits | 71 | 163 | -56% ▼ |
| Discharges | 58 | 162 | -64% ▼ |
| Service Hours | - | - | |

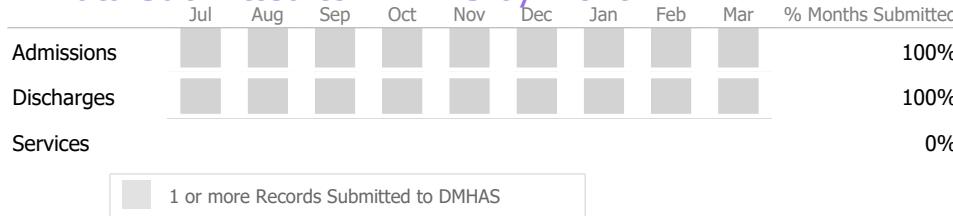
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|--|
| | | 0 | 0% | 90% | 51% | N/A ▼ |

Jail Diversion

| Follow-up Service within 48 hours | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|--|
| | | 9 | 18% | 0% | 63% | 18% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | 3 | 0% |
| Admits | 1 | 3 | -67% ▼ |
| Discharges | 1 | - | |

Data Submission Quality

| | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 74% |
| Valid TEDS Data | 67% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 24% |

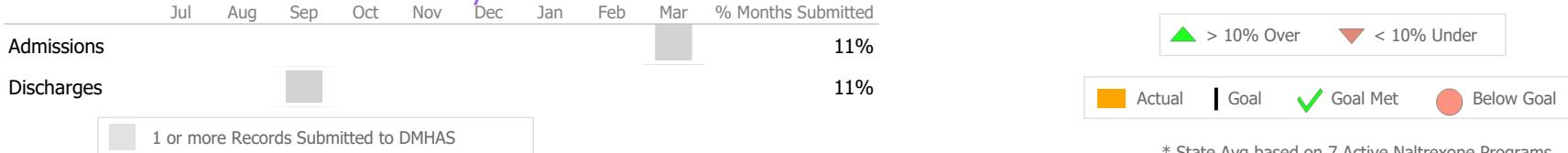
| | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 100% | 95% |
| SA Screen Complete | 100% | 98% |

| | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 50% | 76% | -50% ▼ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Not Arrested | | 2 | 67% | 75% | 58% | -8% |
| Employed | | 1 | 33% | 50% | 36% | -17% ▼ |
| Abstinence/Reduced Drug Use | | 1 | 33% | 55% | 37% | -22% ▼ |
| Self Help | | 1 | 33% | 60% | 28% | -27% ▼ |
| Stable Living Situation | | 2 | 67% | 95% | 79% | -28% ▼ |

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Naltrexone Programs

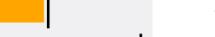
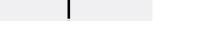
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 33 | 52 | -37% ▼ |
| Admits | 5 | 25 | -80% ▼ |
| Discharges | 13 | 30 | -57% ▼ |
| Service Hours | 184 | 593 | -69% ▼ |

Data Submission Quality

| | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 92% | 88% |
| ✓ Valid TEDS Data | 96% | 96% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | 44% | 24% |
| Co-occurring | | |
| ✓ MH Screen Complete | 100% | 76% |
| ✓ SA Screen Complete | 100% | 88% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 100% |

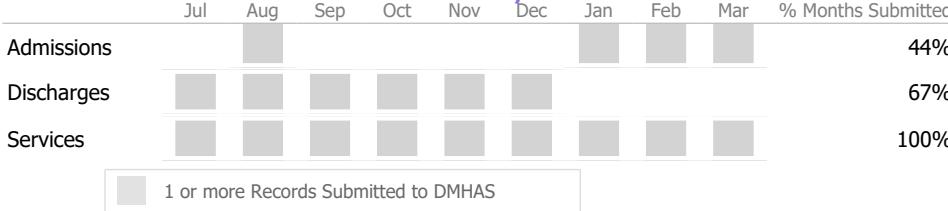
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|---|--------|----------|--------|-----------|--|
| ● Treatment Completed Successfully |  | 1 | 8% | 50% | 51% | -42% ▼ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Abstinence/Reduced Drug Use |  | 25 | 76% | 55% | 47% | 21% ▲ |
| ✓ Not Arrested |  | 30 | 91% | 75% | 66% | 16% ▲ |
| ● Employed |  | 16 | 48% | 50% | 24% | -2% ▼ |
| ● Stable Living Situation |  | 30 | 91% | 95% | 65% | -4% ▼ |
| ● Self Help |  | 8 | 24% | 60% | 19% | -36% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|--|
| ● Clients Receiving Services |  | 17 | 85% | 90% | 36% | -5% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 19 | 19 | 0% |
| Admits | 17 | 18 | -6% |
| Discharges | 18 | 19 | -5% |
| Bed Days | 453 | 490 | -8% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|--|
| ✓ Treatment Completed Successfully |   | 15 | 83% | 50% | 82% | 33%  |
| ✓ No Re-admit within 30 Days of Discharge |   | 18 | 100% | 85% | 89% | 15%  |
| ● Follow-up within 30 Days of Discharge |   | 5 | 33% | 90% | 69% | -57%  |

Data Submission Quality

| | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 99% | 99% |
| ✓ Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 0% |
| Co-occurring | | |
| MH Screen Complete | 59% | 94% |
| SA Screen Complete | 59% | 94% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 100% |

Recovery

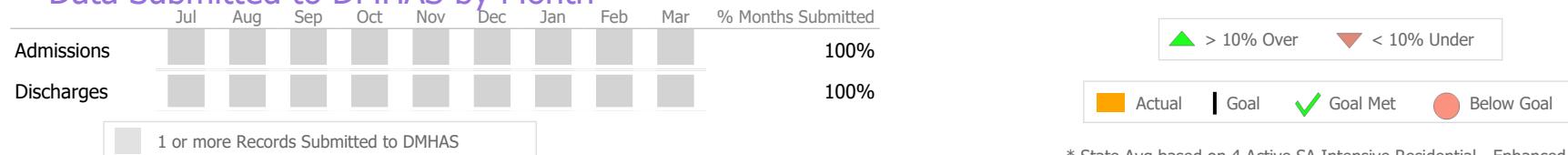
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|---|--------|----------|--------|-----------|---|
| ✓ Abstinence/Reduced Drug Use |   | 16 | 84% | 70% | 84% | 14%  |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|--|---------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |  2 | 27 days | 0.1 | 83% | 90% | 73% | -7% | |



Data Submitted to DMHAS by Month



* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 72 | 135 | -47% | ▼ |
| Admits | 65 | 125 | -48% | ▼ |
| Discharges | 66 | 128 | -48% | ▼ |
| Bed Days | 1,739 | 3,505 | -50% | ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|--|
| ✓ Treatment Completed Successfully |  | 54 | 82% | 50% | 82% | 32% ▲ |
| ✓ No Re-admit within 30 Days of Discharge |  | 62 | 94% | 85% | 89% | 9% ▲ |
| ● Follow-up within 30 Days of Discharge |  | 35 | 65% | 90% | 69% | -25% ▼ |

Data Submission Quality

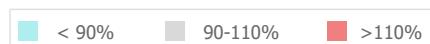
| | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data | 97% | 99% |
| ✓ Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 0% |
| Co-occurring | | |
| MH Screen Complete | 65% | 94% |
| SA Screen Complete | 66% | 94% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 100% |

Recovery

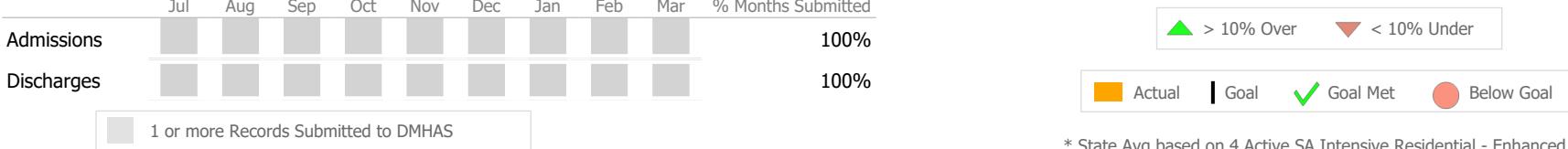
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|---|--------|----------|--------|-----------|---|
| ✓ Abstinence/Reduced Drug Use |  | 57 | 79% | 70% | 84% | 9% ▲ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|--|------|---------|----------|----------|--------|-----------|---|
| ● Avg Utilization Rate |  | 14 | 28 days | 0.2 | 45% | 90% | 73% | -45% ▼ |



Data Submitted to DMHAS by Month

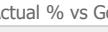


* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 12 | 23 | -48% | ▼ |
| Admits | 8 | 17 | -53% | ▼ |
| Discharges | 8 | 18 | -56% | ▼ |
| Bed Days | 1,195 | 2,062 | -42% | ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |   | 4 | 50% | 70% | 67% | -20% ▼ |
| No Re-admit within 30 Days of Discharge |   | 8 | 100% | 85% | 89% | 15% ▲ |
| Follow-up within 30 Days of Discharge |   | 2 | 50% | 90% | 70% | -40% ▼ |

Data Submission Quality

| | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 90% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 5% |
| Co-occurring | | |
| MH Screen Complete | 100% | 89% |
| SA Screen Complete | 100% | 89% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

Recovery

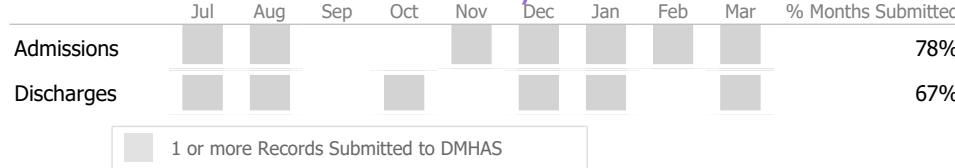
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------|---|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use |   | 5 | 42% | 70% | 68% | -28% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|---|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |       | 8 | 249 days | 0.4 | 55% | 90% | 79% | -35% ▼ |



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 35 | 38 | -8% |
| Admits | 3 | 4 | -25% ▼ |
| Discharges | 6 | 5 | 20% ▲ |
| Service Hours | 795 | 835 | -5% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | <div style="width: 89%;">89%</div> | 31 | 89% | 85% | 89% | 4% |

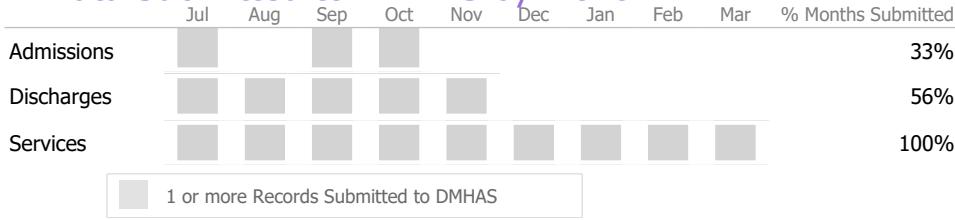
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div style="width: 100%;">100%</div> | 29 | 100% | 90% | 98% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|------------------------------------|-----------|
| ✓ Valid NOMS Data | <div style="width: 97%;">97%</div> | 96% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | <div style="width: 96%;">96%</div> | 92% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

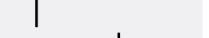
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 7 | 16 | -56% | ▼ |
| Admits | 3 | 6 | -50% | ▼ |
| Discharges | 7 | 9 | -22% | ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |  | 7 | 100% | 50% | 73% | 50% |

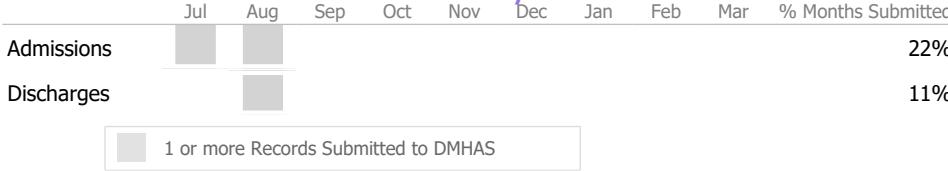
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation |  | 7 | 100% | 80% | 81% | 20% |
| ● Employed |  | 0 | 0% | 20% | 11% | -20% |
| ● Social Support |  | 0 | 0% | 60% | 71% | -60% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|---|-----------|
| ✓ Valid NOMS Data |  | 96% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates |  | N/A |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|--|
| Unique Clients | 9 | 12 | -25% ▼ | |
| Admits | 5 | 6 | -17% ▼ | |
| Discharges | 1 | 7 | -86% ▼ | |
| Bed Days | 1,870 | 1,652 | 13% ▲ | |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---------------------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | <div style="width: 75%;"></div> | 1 | 100% | 80% | 90% | 20% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | <div style="width: 75%;"></div> | 1 | 100% | 85% | 96% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | <div style="width: 75%;"></div> | 1 | 100% | 90% | 89% | 10% |

Data Submission Quality

| | Actual | State Avg |
|--------------------------|----------------------------------|-----------|
| ✓ Valid NOMS Data | <div style="width: 100%;"></div> | 100% 99% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | <div style="width: 100%;"></div> | 100% 84% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | <div style="width: 80%;"></div> | 80% 82% |
| SA Screen Complete | <div style="width: 80%;"></div> | 80% 92% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | <div style="width: 100%;"></div> | 100% 99% |

Recovery

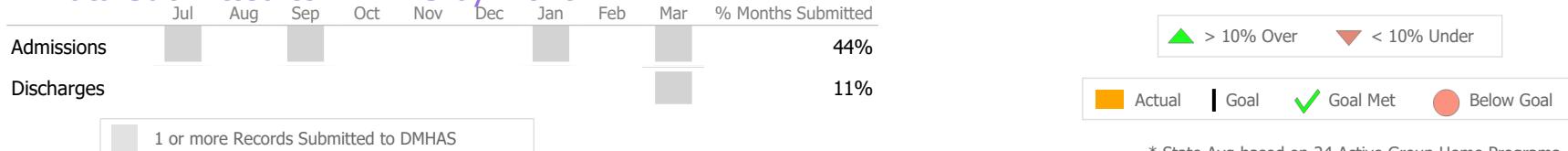
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------|----------------------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | <div style="width: 78%;"></div> | 7 | 78% | 60% | 88% | 18% ▲ |
| ✓ Stable Living Situation | <div style="width: 100%;"></div> | 9 | 100% | 90% | 98% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|---------------------------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | <div style="width: 85%;"></div> | 8 | 340 days | 0.3 | 85% | 90% | 89% | -5% |

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | ▼ |
|----------------|--------|----------|------------|---|
| Unique Clients | 52 | 73 | -29% | ▼ |
| Admits | 51 | 70 | -27% | ▼ |
| Discharges | 54 | 71 | -24% | ▼ |
| Bed Days | 1,638 | 2,229 | -27% | ▼ |

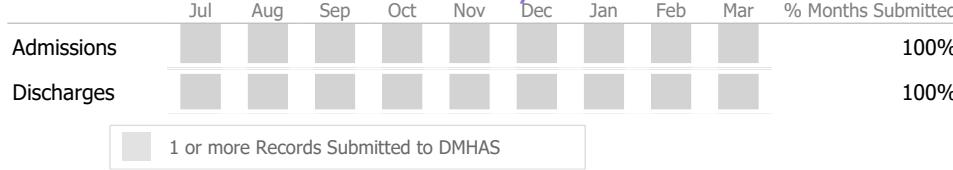
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |  | 46 | 85% | 85% | 81% | 0% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|--|------|---------|----------|----------|--------|-----------|--|
| ● Avg Utilization Rate |  | 10 | 43 days | 0.1 | 60% | 90% | 59% | -30%  |

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 190 | 354 | -46% ▼ |
| Admits | 105 | 224 | -53% ▼ |
| Discharges | 132 | 244 | -46% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--|--------|----------|--------|-----------|----------------|
|  Treatment Completed Successfully |  70 | 53% | 50% | 51% | 3% | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | <div><div style="width: 51%;"></div></div> | 106 | 51% | 55% | 48% | -4% |
| Not Arrested | <div><div style="width: 68%;"></div></div> | 141 | 68% | 75% | 76% | -7% |
| Employed | <div><div style="width: 43%;"></div></div> | 88 | 43% | 50% | 31% | -7% |
| Stable Living Situation | <div><div style="width: 83%;"></div></div> | 171 | 83% | 95% | 76% | -12% |
| Self Help | <div><div style="width: 15%;"></div></div> | 31 | 15% | 60% | 18% | -45% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--|-----------|
| ✓ Valid NOMS Data | <div><div style="width: 95%;"></div></div> 95% | 85% |
| ✓ Valid TEDS Data | <div><div style="width: 87%;"></div></div> 87% | 85% |

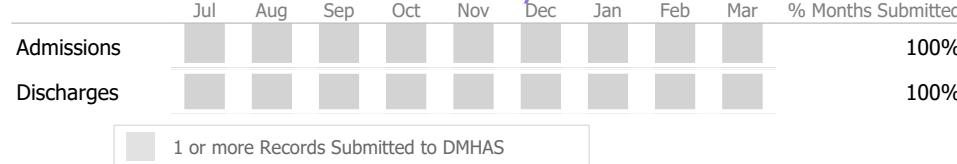
| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | 19% | 21% |

| Co-occurring | | Actual | State Avg |
|----------------------|--|--------|-----------|
| ✓ MH Screen Complete | <div style="width: 99%; background-color: orange; height: 10px; border: 1px solid black;"></div> | 99% | 91% |
| ✓ SA Screen Complete | <div style="width: 99%; background-color: orange; height: 10px; border: 1px solid black;"></div> | 99% | 97% |

| Diagnosis | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | 99% | 99% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | <div style="width: 83%; background-color: #FF9900; height: 10px; display: inline-block;"></div> | 83 | 82% | 75% | 62% | 7% |



* State Avg based on 109 Active Standard Outpatient Programs

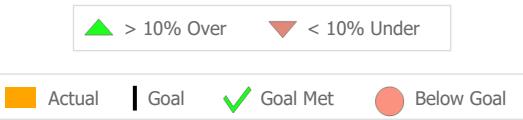
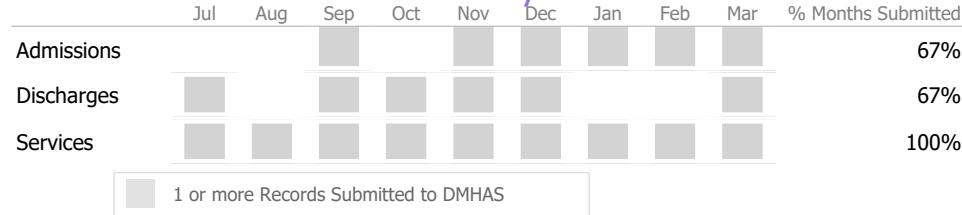
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 28 | 20 | 40% | ▲ |
| Admits | 15 | 6 | 150% | ▲ |
| Discharges | 12 | 8 | 50% | ▲ |
| Service Hours | 255 | 278 | -8% | |

Service Engagement

| Homeless Outreach | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ at least 1 Service within 180 days | | 14 | 93% | 50% | 96% | 43% ▲ |

Data Submitted to DMHAS by Month



* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 16 | 18 | -11% | ▼ |
| Admits | - | - | | |
| Discharges | - | 2 | -100% | ▼ |
| Service Hours | 256 | 351 | -27% | ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | 16 | 16 | 100% | 85% | 89% | 15% ▲ |

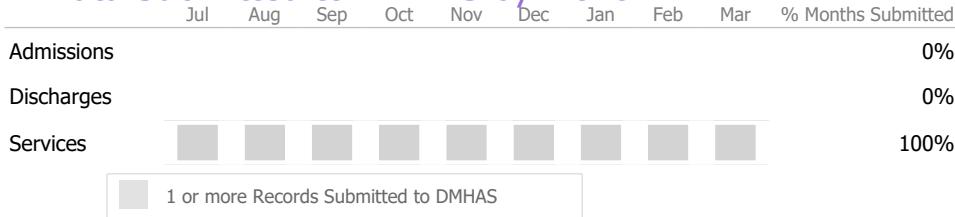
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | 16 | 16 | 100% | 90% | 98% | 10% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | 98% | 96% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | 100% | 92% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

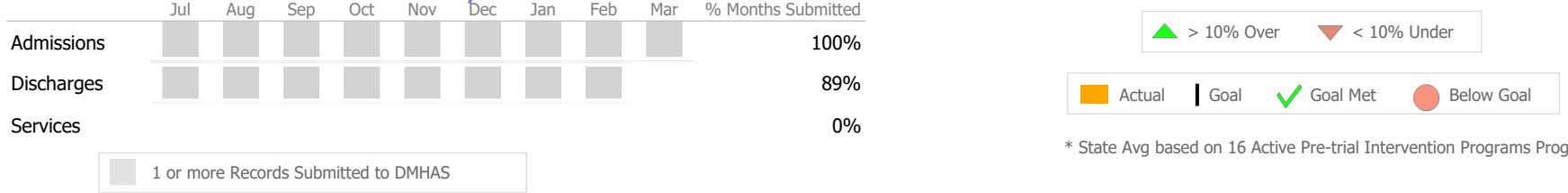
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 237 | 507 | -53% ▼ |
| Admits | 88 | 315 | -72% ▼ |
| Discharges | 105 | 370 | -72% ▼ |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month

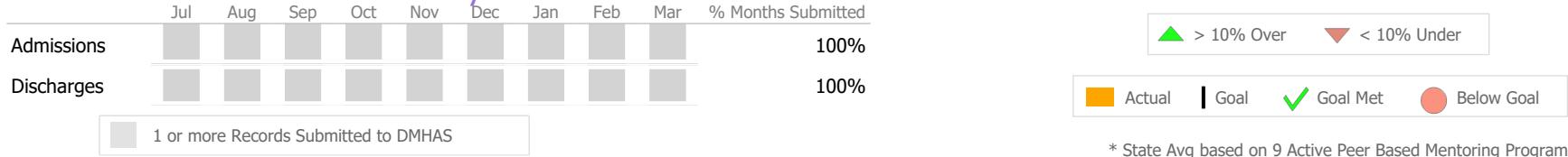


* State Avg based on 16 Active Pre-trial Intervention Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 256 | 187 | 37% | ▲ |
| Admits | 100 | 80 | 25% | ▲ |
| Discharges | 72 | 41 | 76% | ▲ |

Data Submitted to DMHAS by Month



Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 6 | 38 | -84% | ▼ |
| Admits | 4 | 44 | -91% | ▼ |
| Discharges | 6 | 47 | -87% | ▼ |
| Bed Days | 681 | 1,017 | -33% | ▼ |

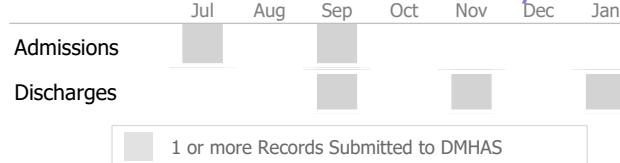
Discharge Outcomes

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|---|---|--------|----------|--------|-----------|----------------|--------------------|--------|----------|--------|-----------|----------------|
| | | | | | | | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| | ✓ | No Re-admit within 30 Days of Discharge | 6 | 100% | 85% | 92% | 15% | | | | | | |
| | ✓ | Follow-up within 30 Days of Discharge | 5 | 100% | 90% | 78% | 10% | | | | | | |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|-----------------|----------|----------|----------|-----------|----------------|-----------|----------------|
| | | | | | | | | | Actual | Goal | Actual % | Goal % | State Avg | Actual vs Goal | | |
| ● Avg Utilization Rate | ↑ | 6 | 275 days | 0.5 | 41% | 90% | 163% | ↓ | 6 | 275 days | 0.5 | 41% | 90% | 163% | -49% | ↓ |

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

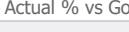
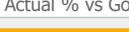
↑ > 10% Over ↓ < 10% Under

Actual Goal Goal Met Below Goal

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 54 | 58 | -7% |
| Admits | 46 | 45 | 2% |
| Discharges | 46 | 45 | 2% |
| Bed Days | 2,993 | 3,678 | -19% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |   | 33 | 72% | 70% | 67% | 2% |
| ✓ No Re-admit within 30 Days of Discharge |   | 39 | 85% | 85% | 89% | 0% |
| ● Follow-up within 30 Days of Discharge |   | 28 | 85% | 90% | 70% | -5% |

Data Submission Quality

| | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 98% | 90% |
| ✓ Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 5% |
| Co-occurring | | |
| ✓ MH Screen Complete | 100% | 89% |
| ✓ SA Screen Complete | 100% | 89% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 100% |

Recovery

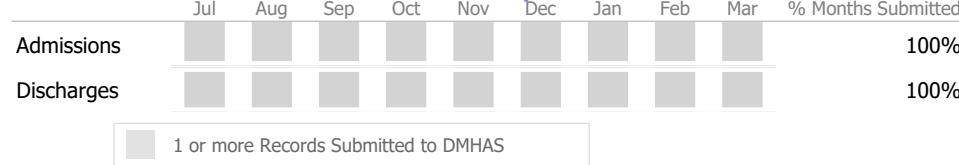
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Abstinence/Reduced Drug Use |   | 51 | 91% | 70% | 68% | 21% ▲ |

Bed Utilization

| Avg Utilization Rate | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|---|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |   | 14 | 72 days | 0.2 | 78% | 90% | 79% | -12% ▼ |



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

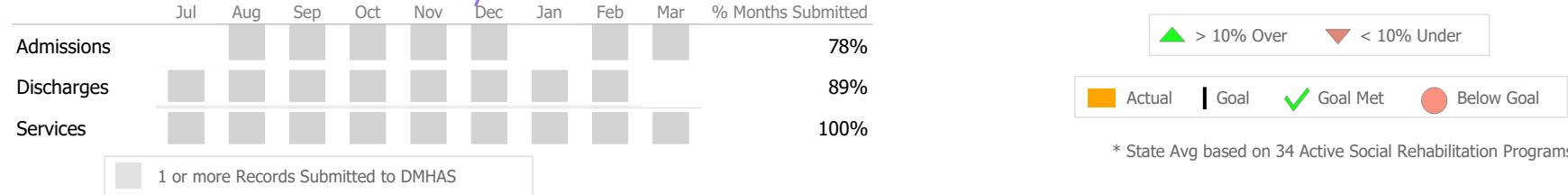
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---------------------------|--------|----------|------------|---|
| Unique Clients | 68 | 96 | -29% | ▼ |
| Admits | 11 | 28 | -61% | ▼ |
| Discharges | 27 | 35 | -23% | ▼ |
| Service Hours | 60 | 311 | -81% | ▼ |
| Social Rehab/PHP/IOP Days | 470 | 2,734 | -83% | ▼ |

Service Utilization

| Measure | Actual | Actual % vs Goal % | Actual | | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------|--------------------|--------|------|----------|--------|-----------|----------------|
| | | | Actual | Goal | | | | |
| Clients Receiving Services | 42 | 95% | 90% | 63% | 5% | | | |

Data Submitted to DMHAS by Month



Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 54 | 61 | -11% | ▼ |
| Admits | 37 | 46 | -20% | ▼ |
| Discharges | 34 | 47 | -28% | ▼ |

Data Submission Quality

| | Actual | State Avg |
|------------------------|--------|-----------|
| Data Entry | | |
| Valid NOMS Data | 94% | 99% |
| Valid TEDS Data | 96% | 100% |
| On-Time Periodic | | |
| 6 Month Updates | 17% | 79% |
| Co-occurring | | |
| MH Screen Complete | 95% | 91% |
| SA Screen Complete | 95% | 91% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

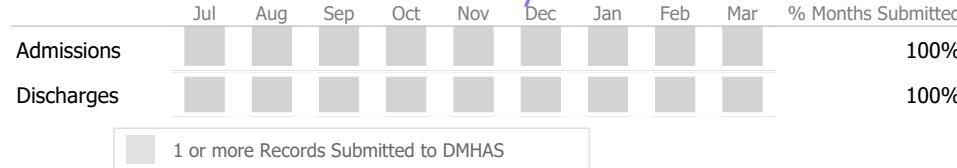
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 17 | 50% | 50% | 54% | 0% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | | | | | | |
| ✓ Abstinence/Reduced Drug Use | | 43 | 74% | 50% | 69% | 24% ▲ |
| ● Self Help | | 24 | 41% | 60% | 53% | -19% ▼ |
| ● Not Arrested | | 29 | 50% | 75% | 94% | -25% ▼ |
| ● Employed | | 3 | 5% | 40% | 42% | -35% ▼ |
| ● Stable Living Situation | | 12 | 21% | 90% | 91% | -69% ▼ |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Length of Stay over 1 Year | | 6 | 11% | 50% | 71% | -39% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | ▲ |
|----------------|--------|----------|------------|---|
| Unique Clients | 126 | 107 | 18% | ▲ |
| Admits | 106 | 96 | 10% | |
| Discharges | 76 | 82 | -7% | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | N/A | 99% |
| Valid TEDS Data | N/A | 100% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | 0% | 79% |

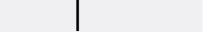
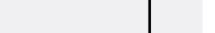
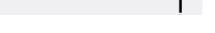
| Co-occurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 99% | 91% |
| SA Screen Complete | 99% | 91% |

| Diagnosis | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 99% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | ▲ |
|------------------------------------|---|--------|----------|--------|-----------|----------------|---|
| ✓ Treatment Completed Successfully |  | 61 | 80% | 50% | 54% | 30% | ▲ |

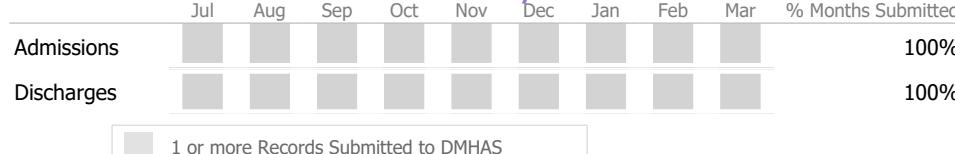
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | ▲ |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|---|
| Employed |  | 0 | 0% | 40% | 42% | -40% | ▼ |
| Abstinence/Reduced Drug Use |  | 1 | 1% | 50% | 69% | -49% | ▼ |
| Self Help |  | 1 | 1% | 60% | 53% | -59% | ▼ |
| Not Arrested |  | 0 | 0% | 75% | 94% | -75% | ▼ |
| Stable Living Situation |  | 0 | 0% | 90% | 91% | -90% | ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | ▲ |
|-------------------------------|---|--------|----------|--------|-----------|----------------|---|
| Length of Stay over 1 Year |  | 10 | 8% | 50% | 71% | -42% | ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 127 | 171 | -26% | ▼ |
| Admits | 76 | 141 | -46% | ▼ |
| Discharges | 81 | 90 | -10% | |

Data Submission Quality

| | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 99% | 99% |
| Valid TEDS Data | 96% | 100% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | 91% | 79% |
| Co-occurring | | |
| ✓ MH Screen Complete | 100% | 91% |
| ✓ SA Screen Complete | 100% | 91% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

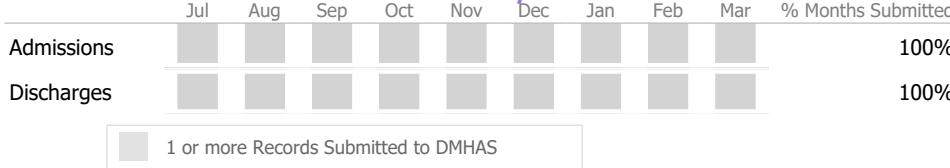
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 77 | 95% | 50% | 54% | 45% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | | | | | | |
| ✓ Abstinence/Reduced Drug Use | | 120 | 92% | 50% | 69% | 42% |
| ✓ Not Arrested | | 115 | 88% | 75% | 94% | 13% |
| ● Employed | | 1 | 1% | 40% | 42% | -39% |
| ● Self Help | | 11 | 8% | 60% | 53% | -52% |
| ● Stable Living Situation | | 3 | 2% | 90% | 91% | -88% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Length of Stay over 1 Year | | 16 | 13% | 50% | 71% | -37% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Bed Days | 1,644 | 1,650 | 0% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 75% | 67% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 72% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 77% | N/A |

Data Submission Quality

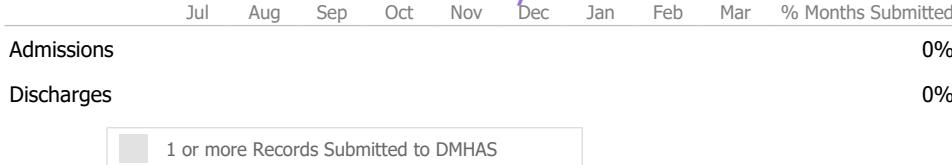
| | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 85% |
| Co-occurring | | |
| MH Screen Complete | N/A | 89% |
| SA Screen Complete | N/A | 90% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | ███████████ | 6 | 2,624 days | 0.3 | 100% | 90% | 92% | 10% |



Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 93 | 135 | -31% | ▼ |
| Admits | 57 | 99 | -42% | ▼ |
| Discharges | 75 | 89 | -16% | ▼ |
| Service Hours | 612 | 993 | -38% | ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 31 | 32% | 35% | 42% | -3% |

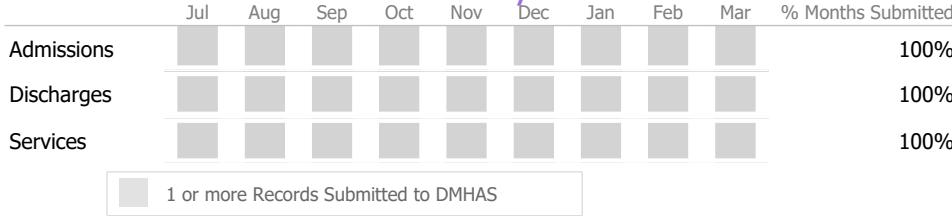
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| | | 21 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 99% | 90% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

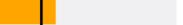
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 63 | 79 | -20% | ▼ |
| Admits | 34 | 24 | 42% | ▲ |
| Discharges | 23 | 29 | -21% | ▼ |
| Service Hours | 587 | 885 | -34% | ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Employed |  | 27 | 42% | 35% | 42% | 7% |

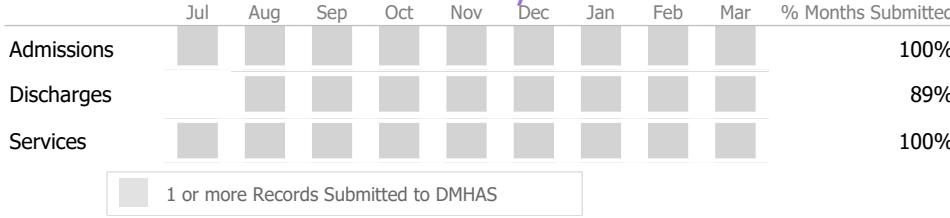
Service Utilization

| Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |  | 41 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg | |
|-------------------|---|-----------|-----|
| ✓ Valid NOMS Data |  | 99% | 90% |
| On-Time Periodic | | | |
| ✓ 6 Month Updates |  | 100% | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

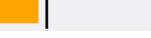
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 19 | 21 | -10% |
| Admits | 9 | 8 | 13% ▲ |
| Discharges | 6 | 11 | -45% ▼ |
| Bed Days | 3,059 | 2,958 | 3% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|--------------------------------------|---|----------|--------|-----------|--------------------|---|
| | | | | | | Actual % vs Goal % | Actual |
| ✓ Treatment Completed Successfully | ✓ |  | 4 | 67% | 60% | 78% | 7% |
| ● Follow-up within 30 Days of Discharge | ● |  | 3 | 75% | 90% | 77% | -15% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|-----------------------------------|--------------------------------------|---|----------|--------|-----------|----------------|--|
| ✓ Social Support | ✓ |  | 15 | 79% | 60% | 84% | 19% ▲ |
| ✓ Stable Living Situation | ✓ |  | 19 | 100% | 95% | 94% | 5% ▲ |
| ● Employed | ● |  | 4 | 21% | 25% | 9% | -4% ▼ |

Bed Utilization

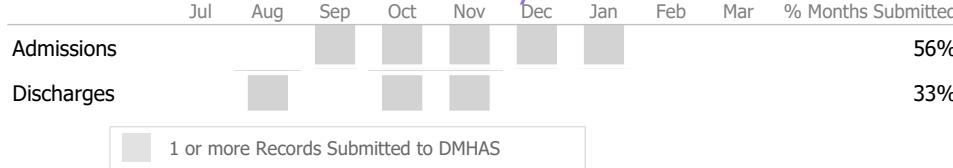
| ● Avg Utilization Rate | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|--|------|----------|----------|----------|--------|-----------|----------------|
| |  | 14 | 337 days | 0.3 | 80% | 90% | 93% | -10% |
| ● Avg Utilization Rate |  | 14 | 337 days | 0.3 | 80% | 90% | 93% | -10% |

 ■ < 90% ■ 90-110% ■ >110%

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------------------|--|-----------|
| ✓ Valid NOMS Data |  | 97% |
| ✓ On-Time Periodic 6 Month Updates |  | 100% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete |  | 89% |
| ✓ SA Screen Complete |  | 74% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis |  | 99% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|---|
| Unique Clients | 470 | 285 | 65% ▲ |
| Admits | 138 | 190 | -27% ▼ |
| Discharges | 79 | 35 | 126% ▲ |
| Service Hours | 2 | 2 | -22% ▼ |
| Social Rehab/PHP/IOP Days | 1,481 | 2,671 | -45% ▼ |

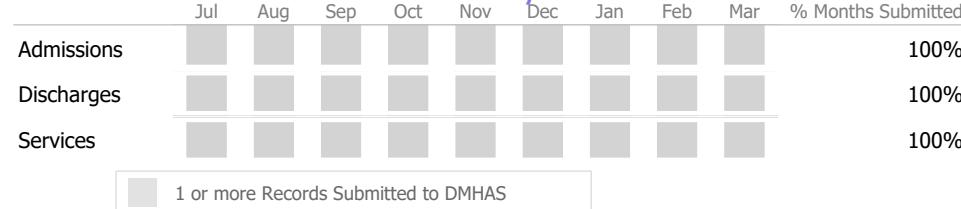
Service Utilization

| | Clients Receiving Services | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| | | | | | | | |

Clients Receiving Services

| Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------|--------|----------|--------|-----------|---|
| | 306 | 77% | 90% | 63% | -13% ▼ |

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 597 | 789 | -24% | ▼ |
| Admits | 276 | 496 | -44% | ▼ |
| Discharges | 307 | 432 | -29% | ▼ |
| Service Hours | 2,470 | 4,301 | -43% | ▼ |

Data Submission Quality

| | Actual | State Avg |
|------------------------|--------|-----------|
| ✓ Valid NOMS Data | 92% | 85% |
| ✓ Valid TEDS Data | 73% | 85% |
| ✓ On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 85% | 21% |
| ✓ Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | 98% | 91% |
| ✓ SA Screen Complete | 99% | 97% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 98% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 117 | 38% | 50% | 51% | -12% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Not Arrested | | 462 | 74% | 75% | 76% | -1% |
| ● Abstinence/Reduced Drug Use | | 301 | 48% | 55% | 48% | -7% |
| ● Stable Living Situation | | 518 | 82% | 95% | 76% | -13% ▼ |
| ● Employed | | 203 | 32% | 50% | 31% | -18% ▼ |
| ● Self Help | | 68 | 11% | 60% | 18% | -49% ▼ |

Service Utilization

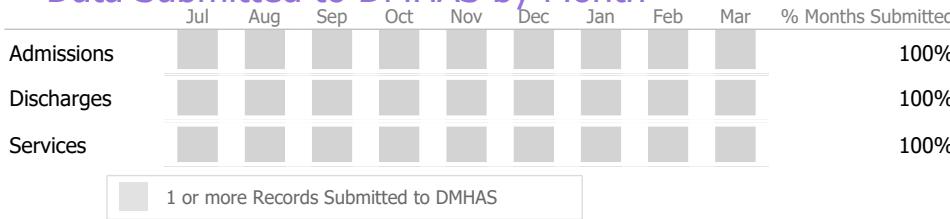
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 305 | 95% | 90% | 69% | 5% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------|--------------------|--------|----------|--------|-----------|----------------|
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 211 | 77% | 75% | 62% | 2% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 49 | 48 | 2% |
| Admits | 18 | 19 | -5% |
| Discharges | 13 | 17 | -24% ▼ |
| Service Hours | 1,982 | 1,900 | 4% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--|--------|----------|--------|-----------|--|
| ✓ Treatment Completed Successfully | <div style="width: 77%;"><div style="width: 100%;"></div></div> | 10 | 77% | 65% | 44% | 12% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | <div style="width: 100%;"><div style="width: 100%;"></div></div> | 13 | 100% | 85% | 94% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | <div style="width: 10%;"><div style="width: 100%;"></div></div> | 1 | 10% | 90% | 57% | -80% ▼ |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|--------------------------|--|--------|-----------|
| ✓ Valid NOMS Data | <div style="width: 98%;"><div style="width: 100%;"></div></div> | 98% | 83% |
| On-Time Periodic | <div style="width: 100%;"><div style="width: 100%;"></div></div> | Actual | State Avg |
| ✓ 6 Month Updates | <div style="width: 100%;"><div style="width: 100%;"></div></div> | 100% | 91% |
| Co-occurring | | Actual | State Avg |
| MH Screen Complete | <div style="width: 83%;"><div style="width: 100%;"></div></div> | 83% | 91% |
| SA Screen Complete | <div style="width: 83%;"><div style="width: 100%;"></div></div> | 83% | 90% |
| Diagnosis | | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | <div style="width: 100%;"><div style="width: 100%;"></div></div> | 100% | 98% |

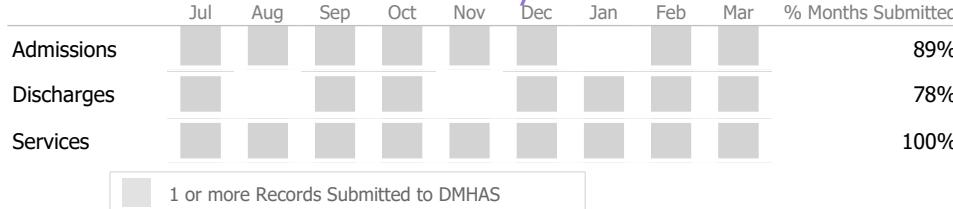
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|--|
| ✓ Stable Living Situation | <div style="width: 96%;"><div style="width: 100%;"></div></div> | 47 | 96% | 60% | 92% | 36% ▲ |
| ✓ Social Support | <div style="width: 88%;"><div style="width: 100%;"></div></div> | 43 | 88% | 60% | 79% | 28% ▲ |
| ✓ Employed | <div style="width: 37%;"><div style="width: 100%;"></div></div> | 18 | 37% | 15% | 15% | 22% ▲ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--|--------|----------|--------|-----------|--|
| ✓ Clients Receiving Services | <div style="width: 100%;"><div style="width: 100%;"></div></div> | 36 | 100% | 90% | 99% | 10% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 29 | -7% |
| Admits | 7 | 7 | 0% |
| Discharges | 8 | 9 | -11% ▼ |
| Service Hours | 1,167 | 1,997 | -42% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| ✓ Valid NOMS Data | 98% | 83% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 93% | 91% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 86% | 91% |
| SA Screen Complete | 86% | 90% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 96% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully |   | 3 | 38% | 65% | 44% | -27% ▼ |
| ✓ No Re-admit within 30 Days of Discharge |   | 8 | 100% | 85% | 94% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge |   | 2 | 67% | 90% | 57% | -23% ▼ |

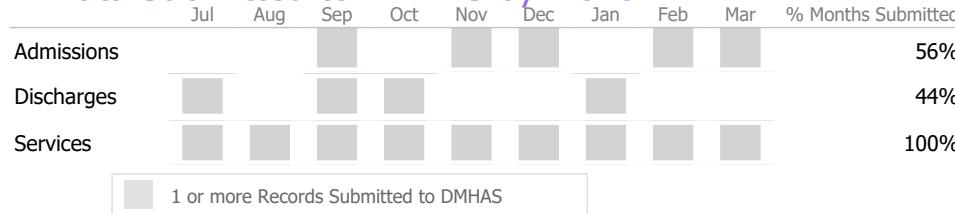
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation |   | 26 | 93% | 60% | 92% | 33% ▲ |
| ✓ Employed |   | 12 | 43% | 15% | 15% | 28% ▲ |
| ✓ Social Support |   | 20 | 71% | 60% | 79% | 11% ▲ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |   | 19 | 95% | 90% | 99% | 5% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs