Community Health Center Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - March 2021   (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	39	38	3%	
	Admits	9	11	-18%	▼
	Discharges	14	10	40%	▲
	Service Hours	694	846	-18%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		39	100.0%

Client Demographics

Age

	#	%	State Avg
18-25			10%
26-34	5	13%	22%
35-44	8	21%	23%
45-54	10	26%	19%
55-64	11	28%	19%
65+	5	13%	8%

Gender

	#	%	State Avg
Female	20	51%	42%
Male	19	49%	58%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	29	74% ▲	62%
Black/African American	8	21%	17%
Other	2	5%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Ethnicity

	#	%	State Avg
Non-Hispanic	33	85% ▲	69%
Hispanic-Other	2	5%	8%
Hisp-Puerto Rican	2	5%	12%
Unknown	2	5%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

▇ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Case Management 302294
Community Health Center Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)
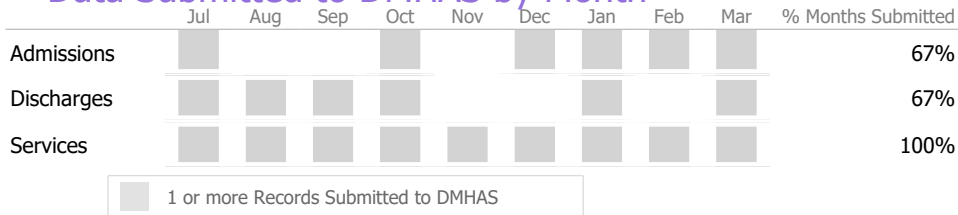
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	38	3%	▲
Admits	9	11	-18%	▼
Discharges	14	10	40%	▲
Service Hours	694	846	-18%	▼

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		9	100%	50%	96%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■			■		■	■	■	■	67%
Discharges	■	■	■	■			■		■	67%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.