

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	450	506	-11%	
	Admits	82	135	-39%	
	Discharges	60	144	-58%	
	Service Hours	21,743	28,436	-24%	
	Bed Days	13,647	12,607	8%	

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 287 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		95%	80%	91%
✓ Overall		95%	80%	91%
✓ Access		94%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	239	50.4%
	Residential Services	124	26.2%
	Other	47	9.9%
	Recovery Support	27	5.7%
Addiction			
	Case Management	37	7.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	57	13%	10%	Male	297	66%	58%
26-34	54	12%	22%	Female	153	34%	42%
35-44	68	15%	23%	Transgender			0%
45-54	114	25%	19%	Race			
55-64	130	29%	19%	White/Caucasian	300	67%	62%
65+	26	6%	8%	Black/African American	105	23%	17%

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	403	90%	69%	White/Caucasian	300	67%	62%
Hispanic-Other	45	10%	8%	Black/African American	105	23%	17%
Unknown	2	0%	11%	Other	27	6%	13%
Hispanic-Cuban			0%	Asian	7	2%	1%
Hispanic-Mexican			0%	Am. Indian/Native Alaskan	5	1%	0%
Hisp-Puerto Rican			12%	Unknown	5	1%	6%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

Unique Clients State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	9	-	
Discharges	-	-	
Service Hours	287	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		3	33%	85%	89%	-52% 

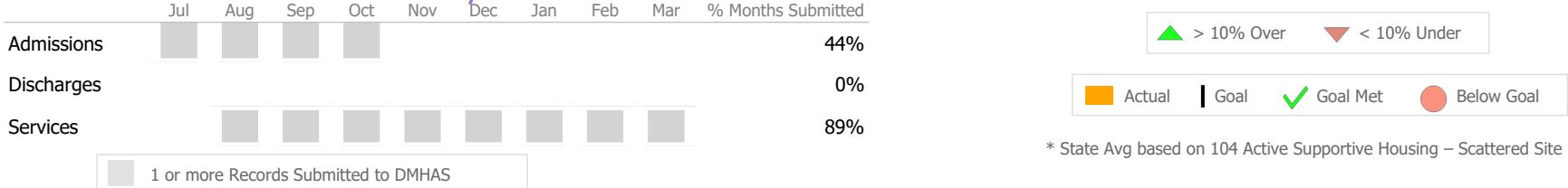
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		9	100%	90%	98%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	92%

Data Submitted to DMHAS by Month



* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	-	1	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	836	1,314	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	88%	15	88%	85%	89%	3%

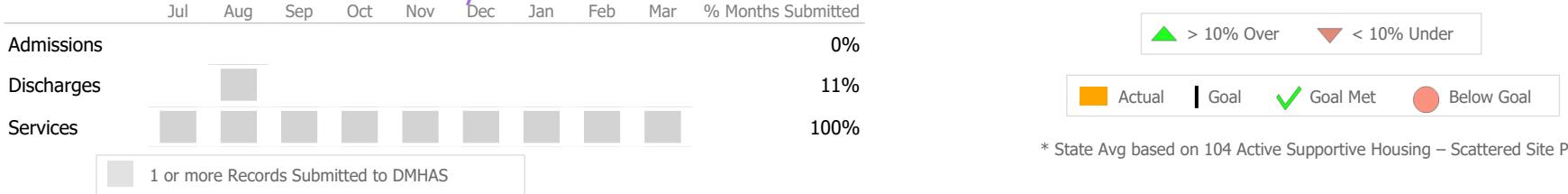
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	16	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
✓ On-Time Periodic 6 Month Updates	100%	92%

Data Submitted to DMHAS by Month

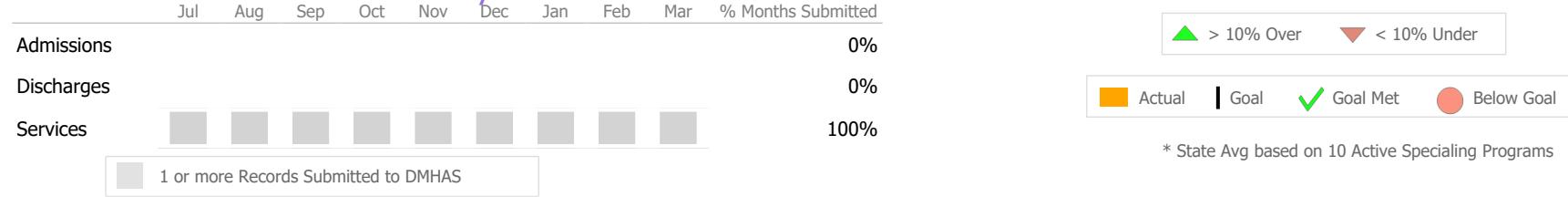


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	30	47	-37% 

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	64	-3%
Admits	4	4	0%
Discharges	2	7	-71% ▼
Service Hours	2,734	4,143	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	62	100%	85%	89%	15%	▲

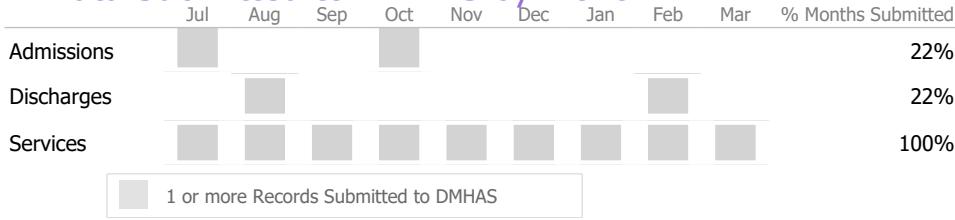
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	60	100%	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	38	-13%	▼
Admits	4	11	-64%	▼
Discharges	4	6	-33%	▼
Service Hours	1,380	1,565	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		32	97%	85%	89%	12% 

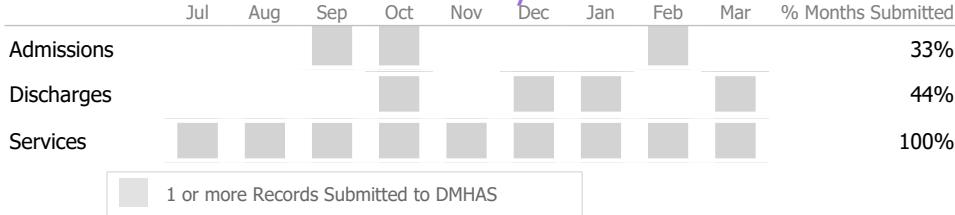
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		29	100%	90%	98%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	96%
On-Time Periodic			
✓ 6 Month Updates		100%	92%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	2	1	100% ▲
Discharges	3	1	200% ▲
Service Hours	791	904	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	█	18	95%	85%	89%	10%

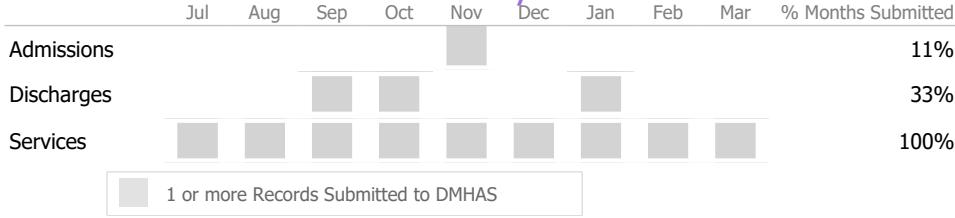
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	16	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 96%
On-Time Periodic 6 Month Updates	█	100% 92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	1	0%
Discharges	-	-	
Bed Days	1,998	2,065	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%;"></div></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	N/A	N/A	85%	72%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	N/A	N/A	90%	77%	N/A

Data Submission Quality

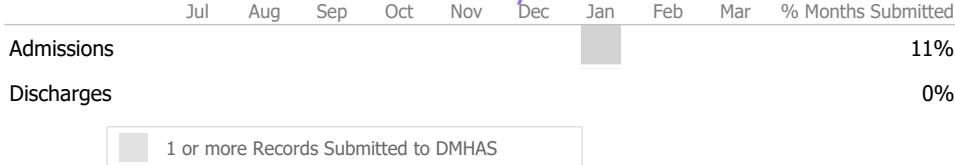
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 97%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 100%;"><div style="width: 85%;"></div></div>	100% 85%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 100%;"><div style="width: 89%;"></div></div>	100% 89%
SA Screen Complete	<div style="width: 100%;"><div style="width: 90%;"></div></div>	100% 90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"><div style="width: 91%;"></div></div>	8	1,653 days	0.4	91%	90%	92%	1%

< 90%
 90-110%
 >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

█ Actual
 █ Goal
 █ Goal Met
 █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	-	
Service Hours	58	43	34% ▲
Bed Days	1,350	1,375	-2% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%; background-color: orange;"></div></div>	1	100%	75%	67%	25% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%; background-color: orange;"></div></div>	1	100%	85%	72%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 0%; background-color: lightgray;"></div></div>	0	0%	90%	77%	-90% ▼

Data Submission Quality

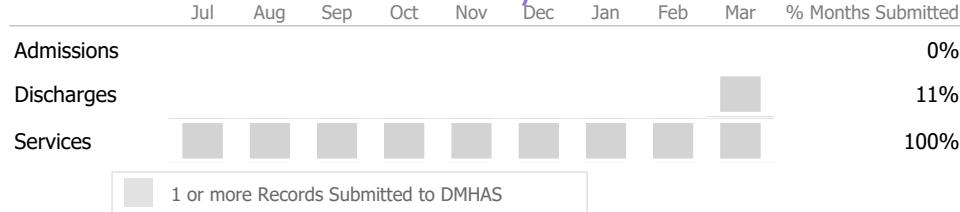
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% ✓
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% ✓
Co-occurring		
MH Screen Complete	<div style="width: 0%;"><div style="width: 0%; background-color: lightgray;"></div></div>	N/A N/A
SA Screen Complete	<div style="width: 0%;"><div style="width: 0%; background-color: lightgray;"></div></div>	N/A N/A
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% ✓

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"><div style="width: 99%; background-color: lightgray;"></div></div>	5	2,411 days	0.3	99%	90%	92%	9% ▲

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	10	20%	▲
Admits	4	2	100%	▲
Discharges	4	2	100%	▲
Bed Days	1,944	2,162	-10%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	80%	90%	-5%
No Re-admit within 30 Days of Discharge		4	100%	85%	96%	15% ▲
Follow-up within 30 Days of Discharge		3	100%	90%	89%	10%

Data Submission Quality

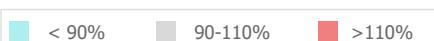
Data Entry	Actual	State Avg	
Valid NOMS Data		100%	99%
On-Time Periodic	Actual	State Avg	
6 Month Updates		100%	84%
Co-occurring	Actual	State Avg	
MH Screen Complete		100%	82%
SA Screen Complete		100%	92%
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis		100%	99%

Recovery

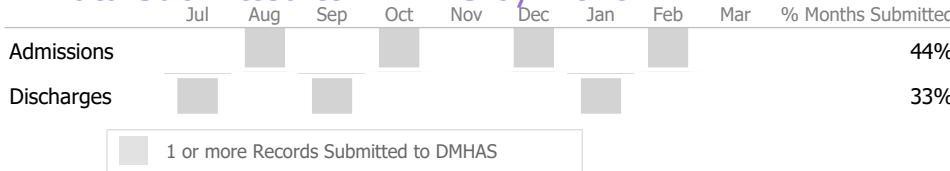
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	92%	60%	88%	32% ▲
Stable Living Situation		12	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	474 days	0.3	89%	90%	89%	-1%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	19	-5%
Admits	4	7	-43% ▼
Discharges	2	3	-33% ▼
Bed Days	4,288	3,563	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	75%
On-Time Periodic		
✓ 6 Month Updates	100%	86%
Co-occurring		
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	74%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

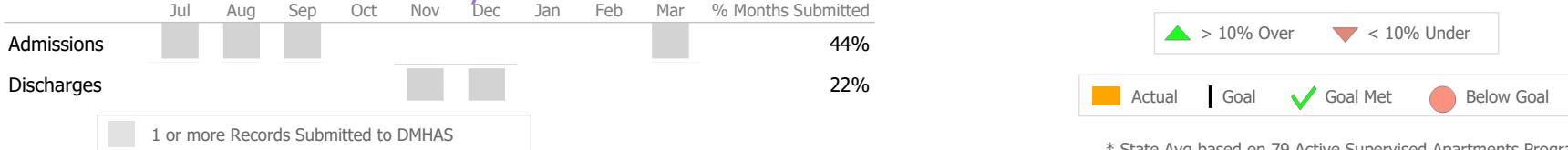
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
									< 90%	90-110%	>110%			
✓ Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal						

Data Submitted to DMHAS by Month



* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	78%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	75%
On-Time Periodic		
6 Month Updates	N/A	86%
Co-occurring		
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	74%

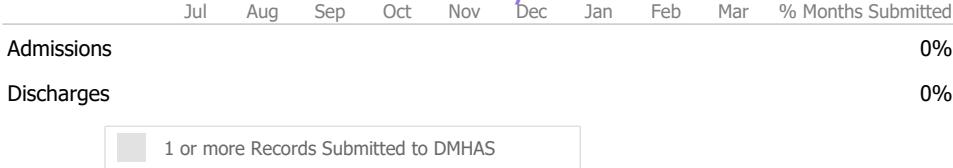
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	9%	-25% ▼
Social Support		N/A	N/A	60%	84%	-60% ▼
Stable Living Situation		N/A	N/A	95%	94%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	N/A	N/A	0%	90%	93%	-90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

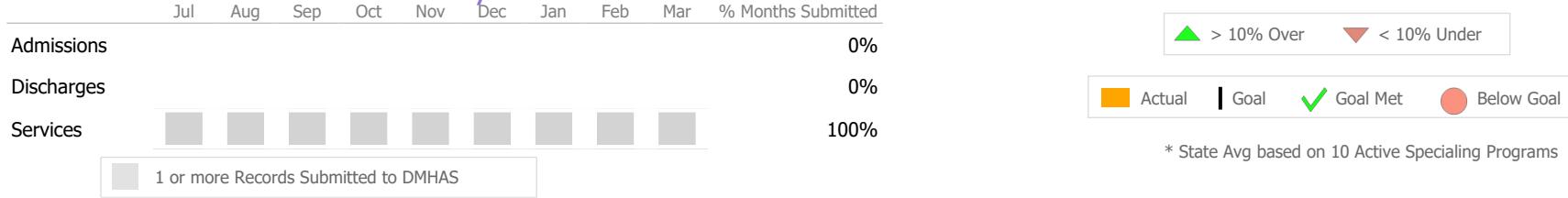
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	-	1	-100%	▼
Discharges	-	-		
Service Hours	163	291	-44%	▼

Data Submitted to DMHAS by Month



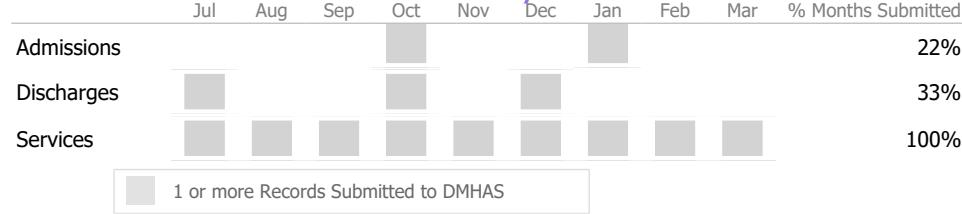
Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	25	-44% ▼
Admits	6	15	-60% ▼
Discharges	4	15	-73% ▼
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	6	100%	50%	96%	50% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

 Actual Goal ✓ Goal Met Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	-	
Discharges	1	1	0%
Service Hours	294	567	-48% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	10	100%	85%	89%	15% ▲

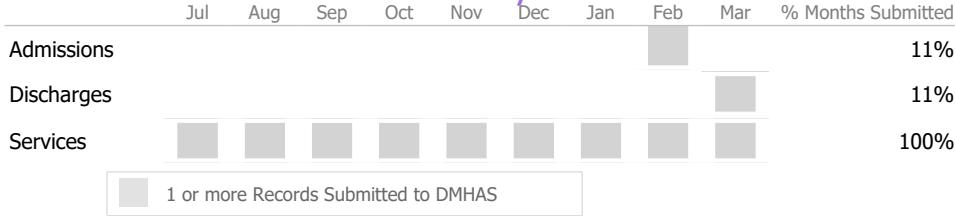
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	9	100%	90%	98%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	38	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	1,801	2,920	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	37	97%	85%	89%	12%	▲

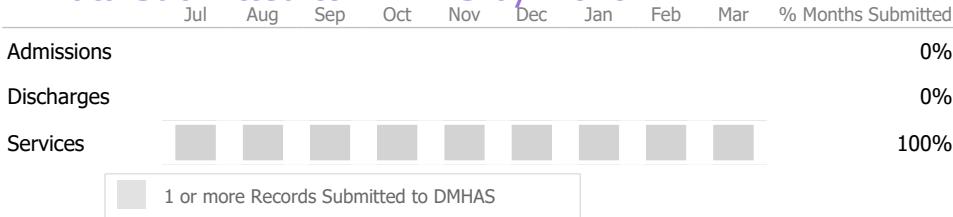
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	38	100%	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	5	20%	▲
Admits	1	-		
Discharges	-	-		
Bed Days	1,597	1,375	16%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

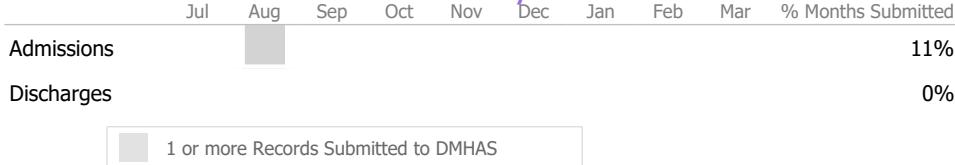
Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	85%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,416 days	0.3	117%	90%	92%	27% ▲
	< 90% 90-110% >110%							

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	3	1	200% ▲
Bed Days	826	937	-12% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%; background-color: orange;"></div></div>	3	100%	75%	67%	25% ▲
● No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 67%; background-color: orange;"></div></div>	2	67%	85%	72%	-18% ▼
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	3	100%	90%	77%	10% ▲

Data Submission Quality

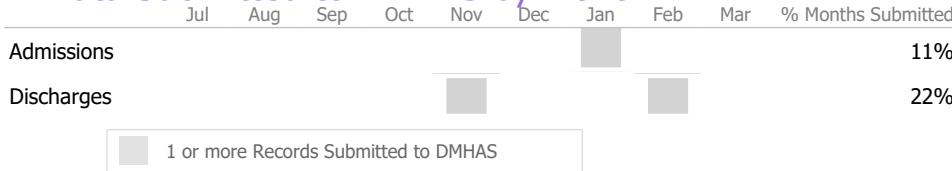
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% 97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% 85%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% 89%
✓ SA Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 75%; background-color: grey;"></div></div>	4	1,431 days	0.4	75%	90%	92%	-15% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

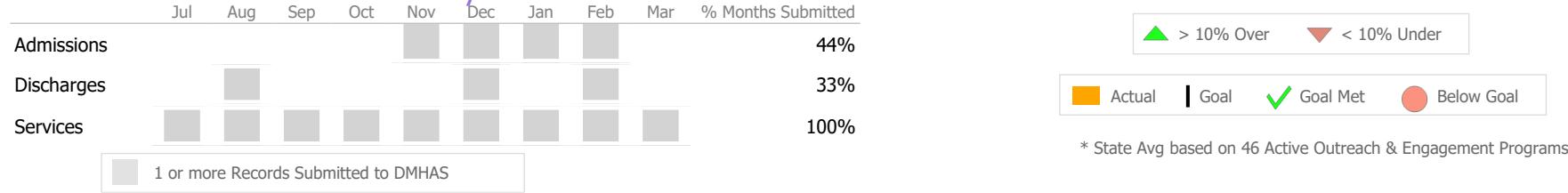
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	30	-43% ▼
Admits	6	10	-40% ▼
Discharges	9	19	-53% ▼
Service Hours	71	85	-17% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		6	100%	50%	96%	50% ▲

Data Submitted to DMHAS by Month

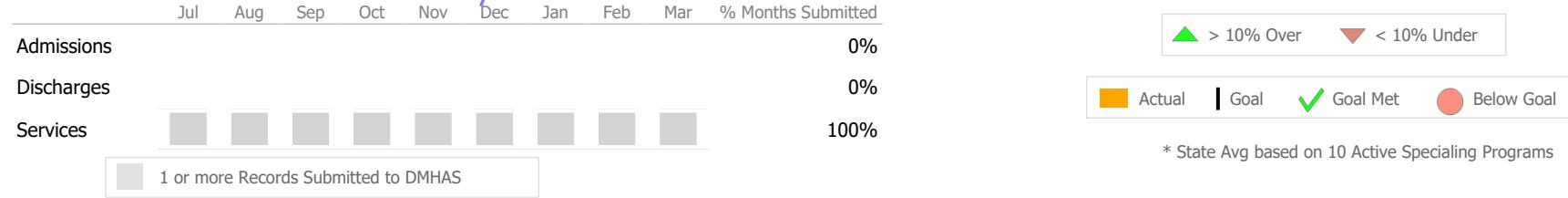


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	243	549	-56%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	4	3	33% ▲
Discharges	2	3	-33% ▼
Service Hours	1,715	1,566	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	99%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	93%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	89%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	90%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 88%;"><div style="width: 88%; background-color: orange;"></div></div> 88%	95%

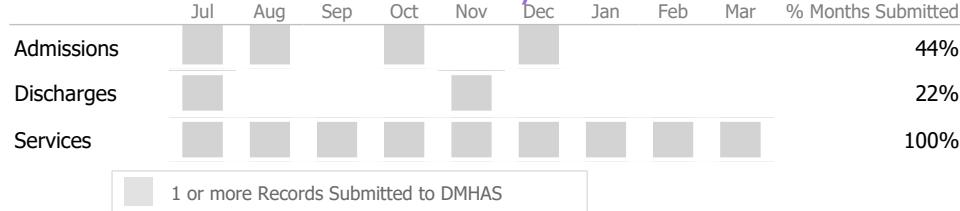
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%; background-color: orange;"></div></div> 1	50%	50%	78%	0%	
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 82%;"><div style="width: 82%; background-color: orange;"></div></div> 14	82%	60%	84%	22%	▲
● Stable Living Situation	<div style="width: 82%;"><div style="width: 82%; background-color: orange;"></div></div> 14	82%	85%	97%	-3%	
● Employed	<div style="width: 6%;"><div style="width: 6%; background-color: orange;"></div></div> 1	6%	25%	11%	-19%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 15	100%	90%	98%	10%	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	36	-6%
Admits	3	1	200% ▲
Discharges	2	3	-33% ▼
Service Hours	6,692	7,186	-7%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	93%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	89%
✓	SA Screen Complete	100%	90%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	95%

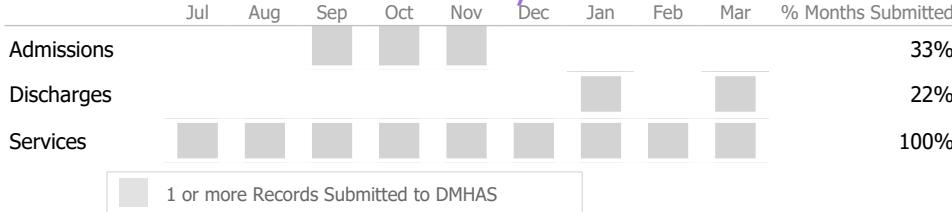
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 50%;"></div></div>	2	100%	50%	78%	50% ▲
Recovery						
✓ Social Support	<div style="width: 100%;"><div style="width: 94%;"></div></div>	32	94%	60%	84%	34% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	34	100%	85%	97%	15% ▲
● Employed	<div style="width: 100%;"><div style="width: 6%;"></div></div>	2	6%	25%	11%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%;"></div></div>	32	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

■ Actual	 Goal	✓ Goal Met	● Below Goal
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* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	-	5	-100% ▼
Discharges	3	1	200% ▲
Service Hours	856	1,923	-56% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	93%	93%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	95%

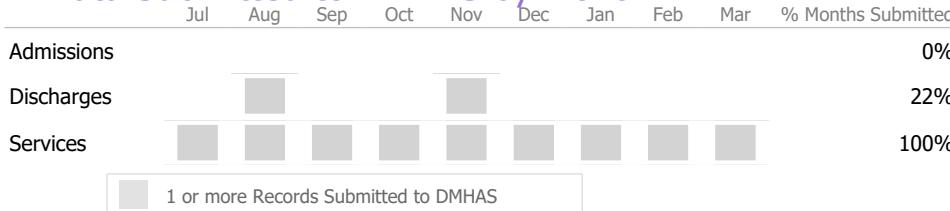
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	78%	17% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	94%	60%	84%	34% ▲
✓ Stable Living Situation		17	100%	85%	97%	15% ▲
● Employed		0	0%	25%	11%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	1	0%
Discharges	1	2	-50% ▼
Service Hours	613	814	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100%	12	100%	85%	95%	15% ▲

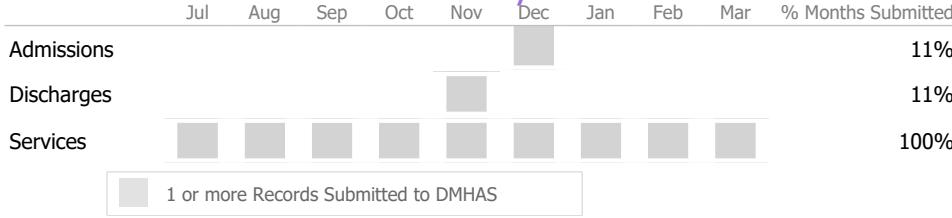
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	11	100%	90%	99%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	822	550	49%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

Data Submission Quality

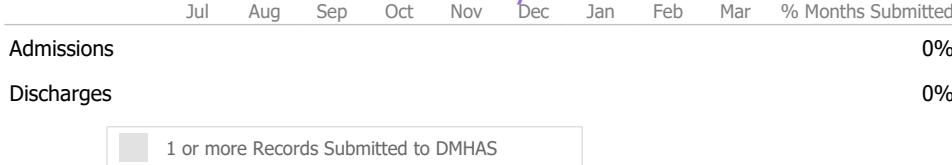
	Actual	State Avg
Valid NOMS Data	98%	97%
On-Time Periodic		
6 Month Updates	100%	85%
Co-occurring		
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	90%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	███████████	3	1,083 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

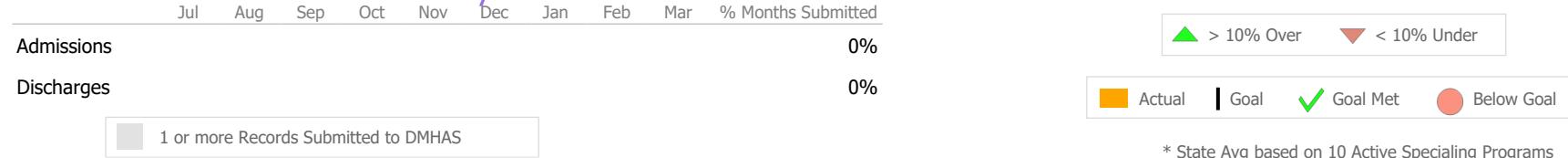
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

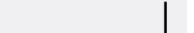
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	7	-71% 
Admits	-	-	
Discharges	2	5	-60% 
Service Hours	49	329	-85% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		2	100%	85%	89%	15% 

Service Utilization

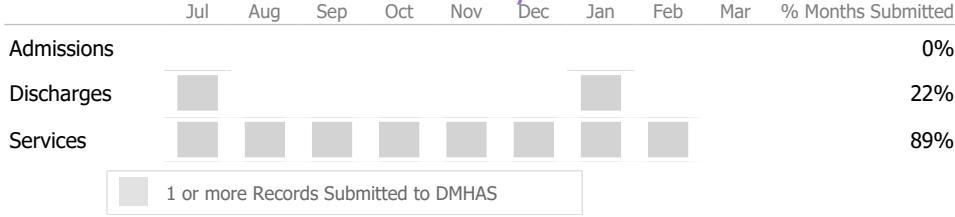
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	98%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 96%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 92%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

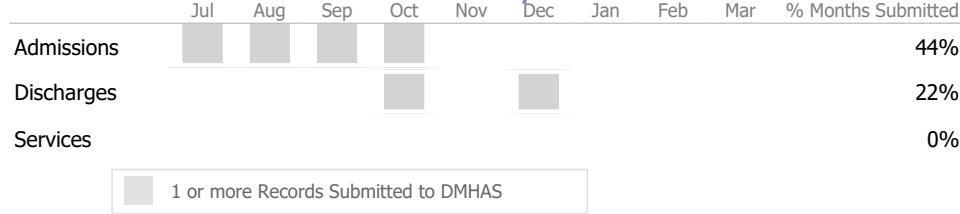
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	54	-31% ▼
Admits	15	46	-67% ▼
Discharges	2	32	-94% ▼
Service Hours	-		-100% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		10	67%	50%	73%	17% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

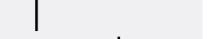
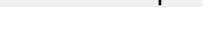
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

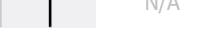
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	6	-100% 
Admits	-	1	-100% 
Discharges	-	6	-100% 
Service Hours	-	809	-100% 

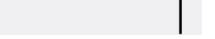
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	73%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	11%	-20% 
Social Support		N/A	N/A	60%	71%	-60% 
Stable Living Situation		N/A	N/A	80%	81%	-80% 

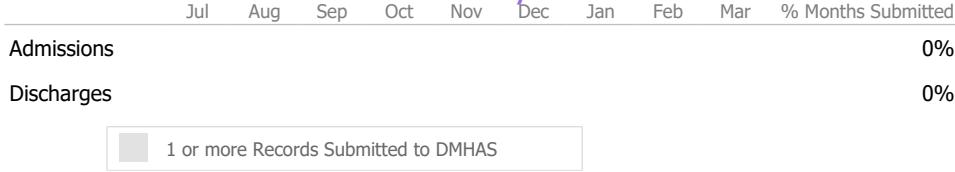
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	77%	N/A 
 > 10% Over  < 10% Under						
Actual		Goal		Goal Met		Below Goal

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

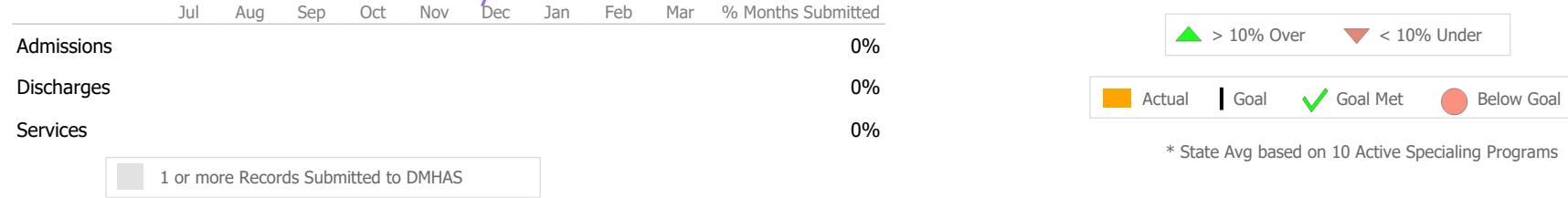
* State Avg based on 24 Active Standard Case Management Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	13	-46%	▼
Admits	-	2	-100%	▼
Discharges	-	6	-100%	▼
Service Hours	-	576	-100%	▼

Data Submitted to DMHAS by Month

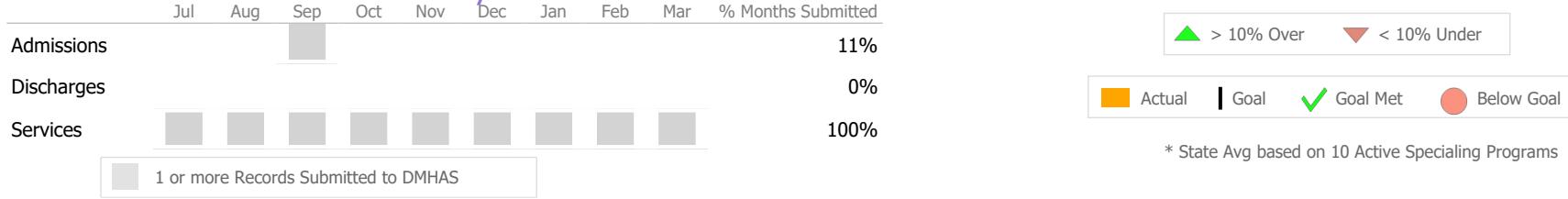


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	▼
Admits	1	2	-50%	▼
Discharges	-	3	-100%	▼
Service Hours	2,221	1,970	13%	▲

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	1	0%
Discharges	1	2	-50% ▼
Service Hours	291	345	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	6	100%	85%	95%	15%	▲

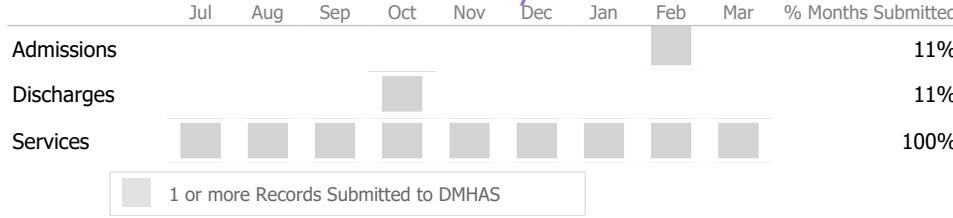
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	5	100%	90%	99%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	100%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	822	580	42% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	72%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	77%	N/A

Data Submission Quality

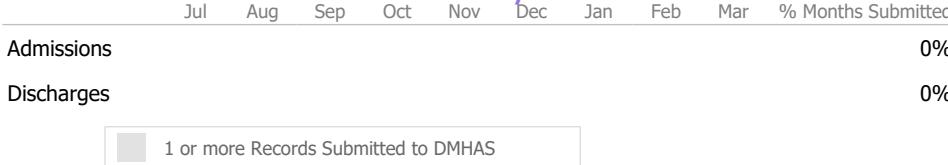
	Actual	State Avg
Valid NOMS Data	<div style="width: 100%;"></div>	100% 97%
On-Time Periodic		
6 Month Updates	<div style="width: 100%;"></div>	100% 85%
Co-occurring		
MH Screen Complete	<div style="width: 89%;"></div>	N/A 89%
SA Screen Complete	<div style="width: 90%;"></div>	N/A 90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 100%;"></div>	3	837 days	0.3	100%	90%	92%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

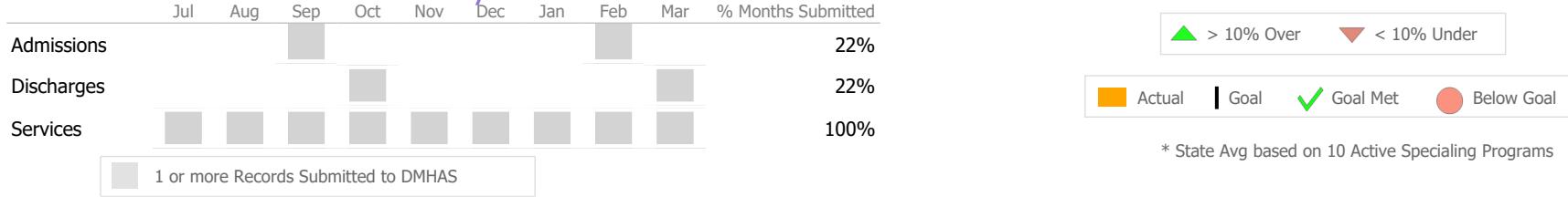
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	3	2	50%	▲
Discharges	2	2	0%	
Service Hours	619	488	27%	▲

Data Submitted to DMHAS by Month

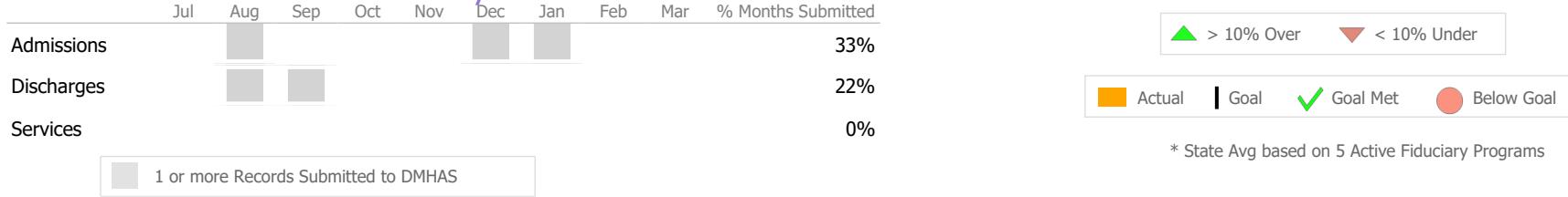


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	19	-21%	▼
Admits	3	10	-70%	▼
Discharges	4	8	-50%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

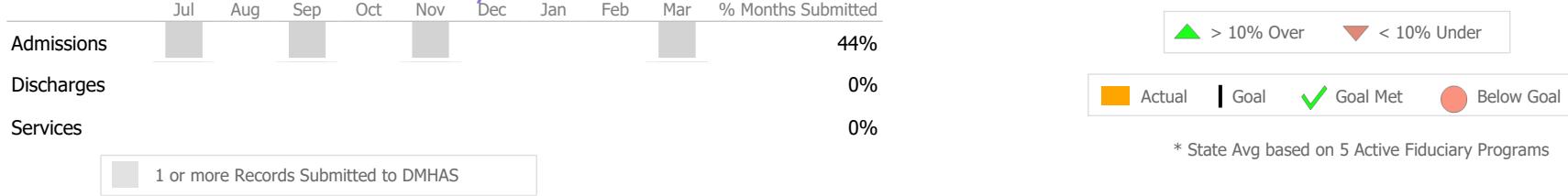


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	3	133%	▲
Admits	5	-		
Discharges	-	1	-100%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

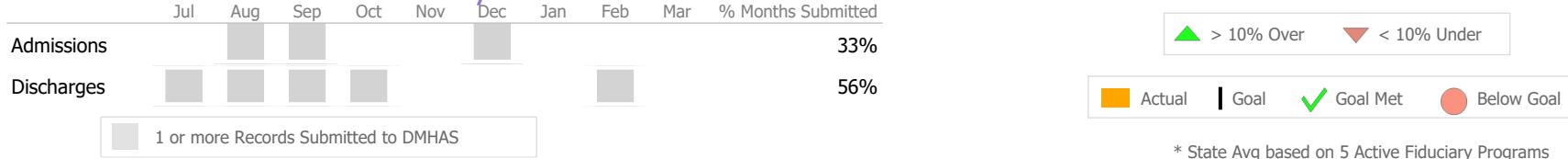


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	35	-29% ▼
Admits	3	5	-40% ▼
Discharges	7	13	-46% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.