

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	558	1,569	-64% ▼
	Admits	256	850	-70% ▼
	Discharges	295	1,160	-75% ▼
	Service Hours	1,076	2,124	-49% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	293	51.9%
Addiction			
	Outpatient	163	28.8%
	Case Management	85	15.0%
Mental Health			
	Case Management	24	4.2%

Consumer Satisfaction Survey

(Based on 123 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%
✓ Respect		88%	80%	91%
✓ Recovery		85%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	114	21%	▲ 10%
26-34	135	24%	22%
35-44	130	23%	23%
45-54	100	18%	19%
55-64	59	11%	19%
65+	18	3%	8%

Gender	#	%	State Avg
Male	367	66%	58%
Female	191	34%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	225	40%	▲ 12%
Non-Hispanic	209	37%	▼ 69%
Hispanic-Other	67	12%	8%
Unknown	48	9%	11%
Hispanic-Mexican	7	1%	0%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	189	34%	▼ 62%
Black/African American	168	30%	▲ 17%
Other	166	30%	▲ 13%
Unknown	26	5%	6%
Asian	6	1%	1%
Am. Indian/Native Alaskan	2	0%	0%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7%
Admits	2	1	100% ▲
Discharges	-	1	-100% ▼
Service Hours	183	238	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	95%	15% ▲

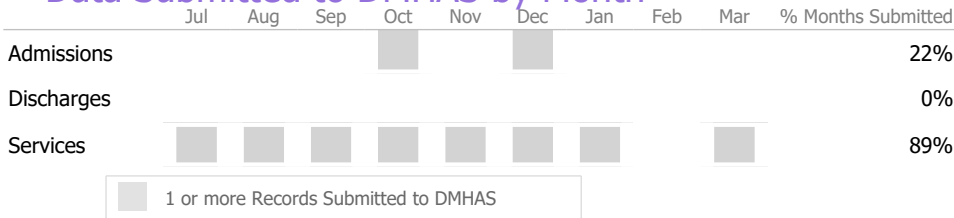
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	99%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	163	237	-31% ▼
Admits	57	146	-61% ▼
Discharges	99	115	-14% ▼
Service Hours	730	1,365	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	85%
Valid TEDS Data	96%	85%
On-Time Periodic		
6 Month Updates	85%	21%
Co-occurring		
MH Screen Complete	99%	91%
SA Screen Complete	99%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		39	39%	50%	51%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		135	80%	75%	76%	5%
Stable Living Situation		152	90%	95%	76%	-5%
Employed		62	37%	50%	31%	-13% ▼
Abstinence/Reduced Drug Use		59	35%	55%	48%	-20% ▼
Self Help		21	12%	60%	18%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		63	90%	90%	69%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		37	66%	75%	62%	-9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

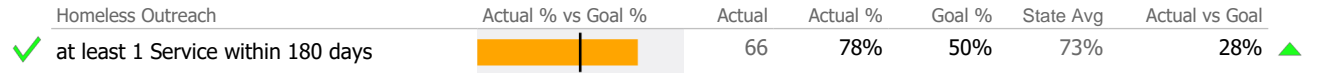
* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

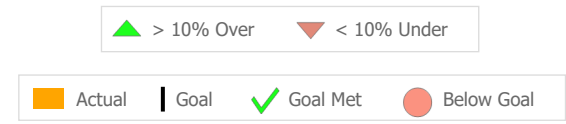
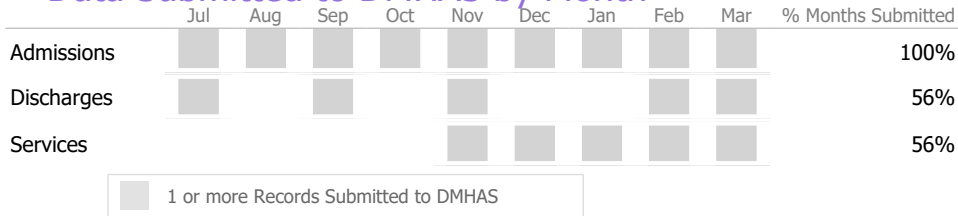
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	527	-84% ▼
Admits	97	175	-45% ▼
Discharges	7	528	-99% ▼
Service Hours	90	391	-77% ▼

Service Engagement



Data Submitted to DMHAS by Month



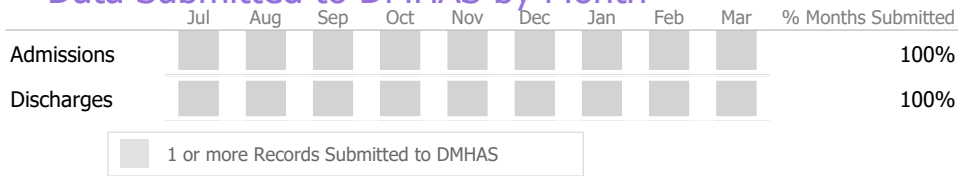
* State Avg based on 23 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	293	822	-64% ▼
Admits	100	528	-81% ▼
Discharges	189	515	-63% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	73	130	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		6	60%	85%	95%	-25% ▼

Service Utilization

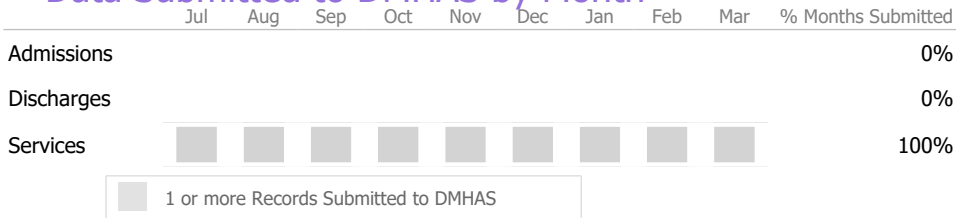
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	99%	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.