

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,517	1,473	3%
	Admits	832	760	9%
	Discharges	894	869	3%
	Service Hours	12,719	25,862	-51%
	Bed Days	6,146	6,354	-3%

> 10% Over 1 Yr Ago      > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 323 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		93%	80%	92%
✓ Respect		93%	80%	91%
✓ Overall		91%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		85%	80%	83%
✓ Access		85%	80%	88%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	896	36.1%
	Social Rehabilitation	581	23.4%
	Crisis Services	388	15.6%
	ACT	145	5.8%
	Community Support	111	4.5%
	Intake	72	2.9%
	Inpatient Services	28	1.1%
	Other	27	1.1%
	Residential Services	8	0.3%
<b>Forensic MH</b>			
	Forensics Community-based	161	6.5%
	Outpatient	43	1.7%
	Case Management	23	0.9%

### Client Demographics

Age	#	%	State Avg
	#	%	State Avg
18-25	187	12%	10%
26-34	241	16%	22%
35-44	288	19%	23%
45-54	288	19%	19%
55-64	347	23%	19%
65+	165	11%	8%
Gender	#	%	State Avg
	#	%	State Avg
Male	890	59%	58%
Female	620	41%	42%
Transgender	7	0%	0%
Race	#	%	State Avg
	#	%	State Avg
Black/African American	601	42%	17%
White/Caucasian	459	32%	62%
Other	300	21%	13%
Asian	32	2%	6%
Multiple Races	29	2%	1%
Am. Indian/Native Alaskan	18	1%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Hispanic-Mexican	2	0%	0%
Hispanic-Cuban			
Ethnicity	#	%	State Avg
	#	%	State Avg
Non-Hispanic	985	65%	69%
Hisp-Puerto Rican	257	17%	12%
Hispanic-Other	141	9%	8%
Unknown	124	8%	11%
Hispanic-Mexican	7	0%	0%
Hispanic-Cuban	3	0%	0%

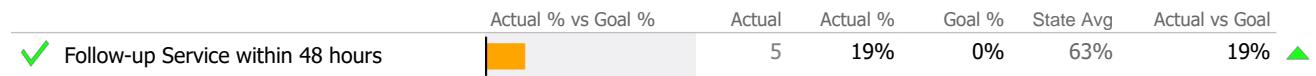
Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

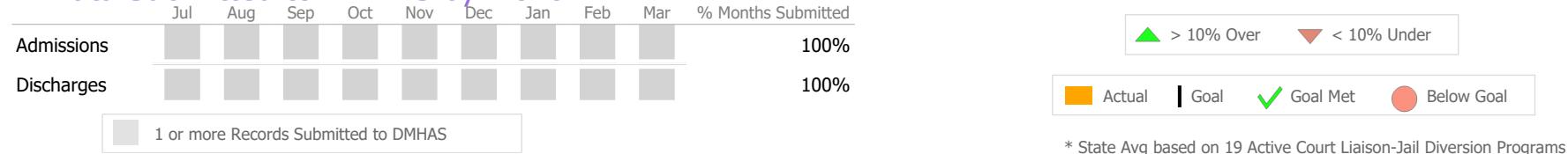
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	152	206	-26% ▼
Admits	120	194	-38% ▼
Discharges	84	226	-63% ▼

## Jail Diversion



## Data Submitted to DMHAS by Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	53	-21%	▼
Admits	1	5	-80%	▼
Discharges	2	12	-83%	▼
Service Hours	754	1,836	-59%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 0%;"></div>	0	0%	65%	44%	-65% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	1	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	<div style="width: 0%;"></div>	N/A	N/A	90%	57%	N/A

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 98%;"></div>	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"></div>	100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	<div style="width: 91%;"></div>	91%
✓ SA Screen Complete	<div style="width: 90%;"></div>	90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100%

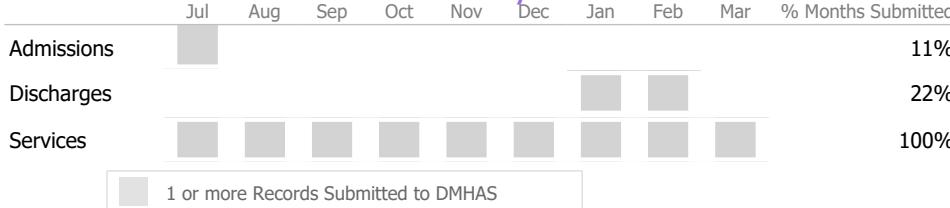
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 88%;"></div>	37	88%	60%	92%	28% ▲
✓ Social Support	<div style="width: 67%;"></div>	28	67%	60%	79%	7% ▲
● Employed	<div style="width: 7%;"></div>	3	7%	15%	15%	-8%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"></div>	40	100%	90%	99%	10% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

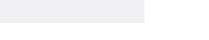
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	22	5%
Admits	9	14	-36% ▼
Discharges	10	9	11% ▲
Service Hours	479	519	-8%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
On-Time Periodic		
6 Month Updates	100%	100%

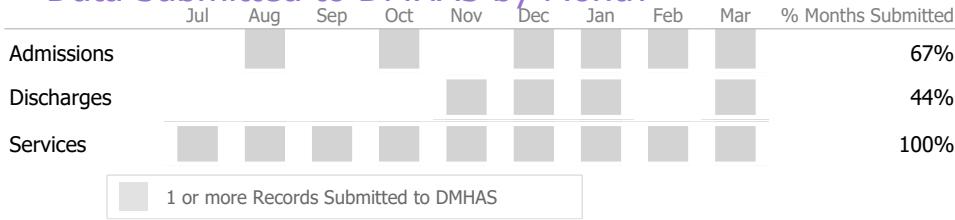
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	60%	50%	57%	10% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		23	100%	60%	84%	40% ▲
✓ Social Support		16	70%	60%	72%	10%
✓ Stable Living Situation		20	87%	80%	84%	7%
● Employed		0	0%	20%	3%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	100%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

## Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data

|

N/A

86%

On-Time Periodic	Actual	State Avg
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6 Month Updates

|

N/A

55%

Co-occurring	Actual	State Avg
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MH Screen Complete

|

N/A

78%

SA Screen Complete

|

N/A

79%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	34%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	23%	-30% <span style="color: red;">▼</span>
Social Support		N/A	N/A	60%	62%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	74%	-95% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	84%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

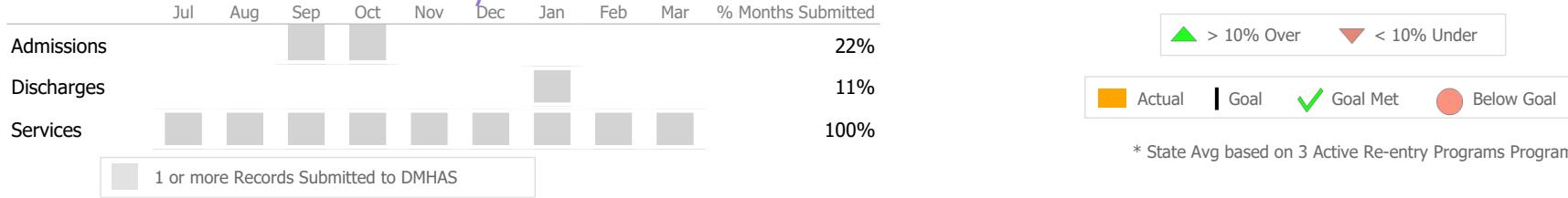
> 10% Over ▲ < 10% Under ▼


\* State Avg based on 85 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	14	-29% ▼
Admits	2	2	0%
Discharges	1	2	-50% ▼
Service Hours	172	441	-61% ▼

## Data Submitted to DMHAS by Month

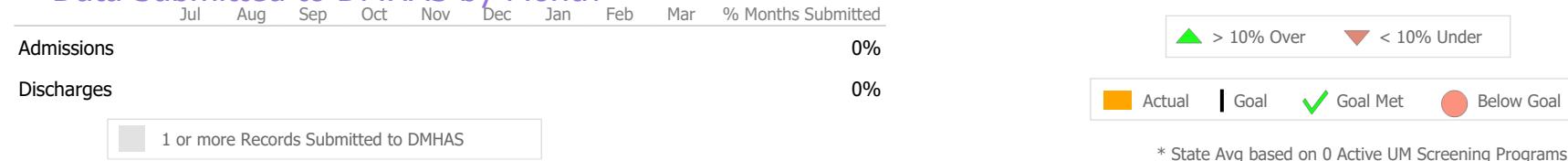


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	-	-
Admits	-	-	-
Discharges	-	-	-

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	144	-23%	▼
Admits	17	37	-54%	▼
Discharges	23	55	-58%	▼
Service Hours	545	1,913	-72%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	81%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		93%	86%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	85%
✓ SA Screen Complete		100%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		75%	98%

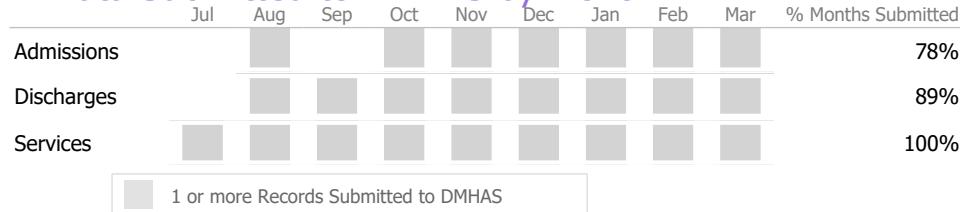
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	26%	65%	58%	-39% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		103	93%	80%	88%	13% ▲
✓ Social Support		76	68%	60%	81%	8%
● Employed		9	8%	20%	12%	-12% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		82	93%	90%	98%	3%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	87	3%
Admits	6	8	-25%
Discharges	16	3	433%
Service Hours	990	1,036	-4%

## Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
 6 Month Updates		99%	55%
Co-occurring		Actual	State Avg
 MH Screen Complete		100%	78%
 SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis		100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%; background-color: orange;"></div>	8	50%	50%	34%	0%

## Recovery

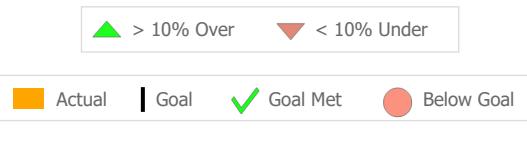
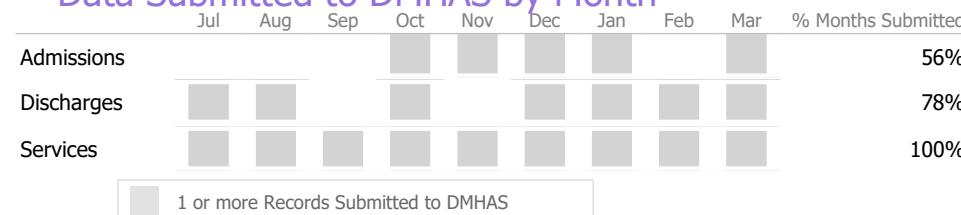
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 68%;"></div></div>	68	76%	60%	62%	16%
✓ Employed	<div><div style="width: 34%;"></div></div>	34	38%	30%	23%	8%
● Stable Living Situation	<div><div style="width: 85%;"></div></div>	85	94%	95%	74%	-1%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 73%;"><div style="width: 99%; background-color: #FF9900;"></div></div>	73	99%	90%	84%	9%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"><div style="width: 75%; background-color: orange;"></div></div>	6	100%	75%	76%	25%



\* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	53	-19%	▼
Admits	11	20	-45%	▼
Discharges	8	25	-68%	▼
Service Hours	645	1,085	-41%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	96%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	75%
✓ SA Screen Complete		100%	75%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		84%	97%

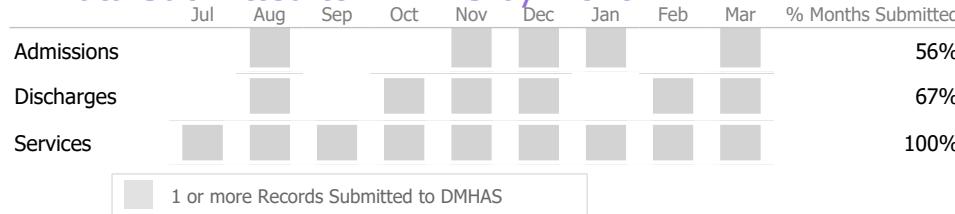
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	50%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		43	100%	60%	33%	40% ▲
✓ Social Support		29	67%	60%	69%	7%
● Stable Living Situation		35	81%	95%	82%	-14% ▼
● Employed		2	5%	30%	17%	-25% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	100%	90%	99%	10%
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		9	82%	75%	92%	7%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active Standard Outpatient Programs

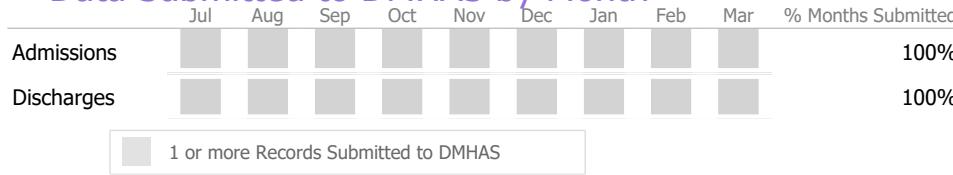
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	50	236% <span style="color: green;">▲</span>
Admits	185	51	263% <span style="color: green;">▲</span>
Discharges	184	51	261% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<span style="color: orange;">█</span>	173	97%	75%	79%	22% <span style="color: green;">▲</span>
✓ Community Location Evaluation	<span style="color: orange;">█</span>	178	100%	80%	75%	20% <span style="color: green;">▲</span>
● Follow-up Service within 48 hours	<span style="color: orange;">█</span>	14	32%	90%	70%	-58% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	12	-33%	▼
Admits	1	6	-83%	▼
Discharges	1	4	-75%	▼
Bed Days	2,103	1,987	6%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			1	100%	60%	78%						40% ▲
✓ Follow-up within 30 Days of Discharge			1	100%	90%	77%						10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	84%	15% ▲
✓ Employed		2	25%	25%	9%	0%
● Stable Living Situation		7	88%	95%	94%	-7%

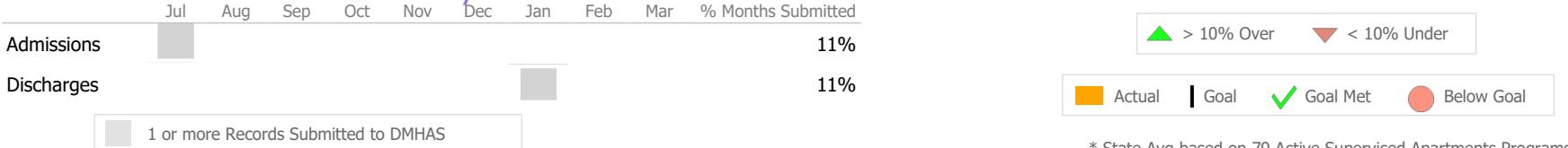
## Bed Utilization

● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	■ < 90%	■ 90-110%	■ >110%					
	■ ■ ■ ■ ■ ■ ■ ■	10	620 days	0.4	77%	90%	93%	-13% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	75%
On-Time Periodic		
✓ 6 Month Updates	100%	86%
Co-occurring		
MH Screen Complete	N/A	89%
SA Screen Complete	N/A	74%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month

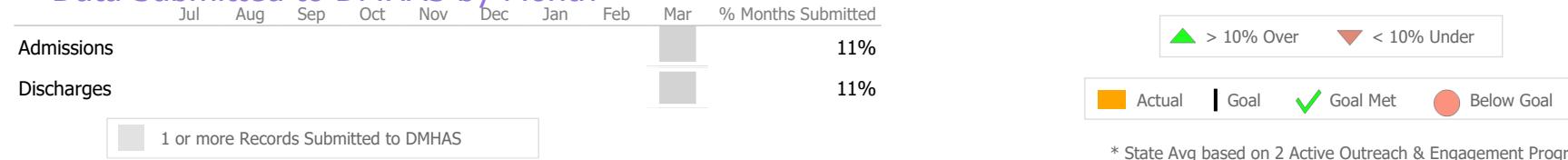


\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	

## Data Submitted to DMHAS by Month

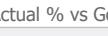


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	13	12	8%
Discharges	12	12	0%
Bed Days	4,043	4,367	-7%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	95%	100%	5%
✓ No Re-admit within 30 Days of Discharge		11	92%	85%	92%	7%
✓ Follow-up within 30 Days of Discharge		11	92%	90%	92%	2%

## Data Submission Quality

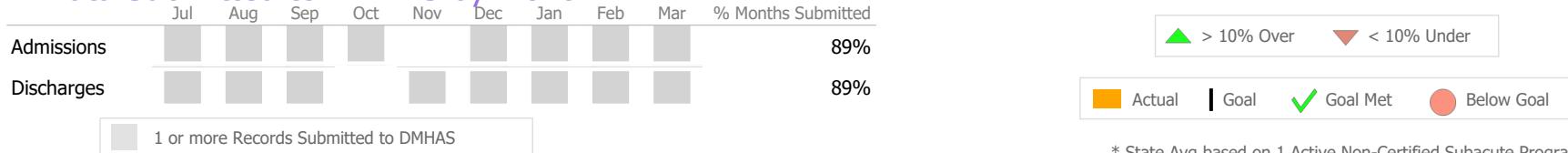
	Actual	State Avg
✓ Valid NOMS Data		93%
On-Time Periodic		
✓ 6 Month Updates		100%
Co-occurring		
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		16	558 days	0.3	92%	90%	92%	2%



## Data Submitted to DMHAS by Month

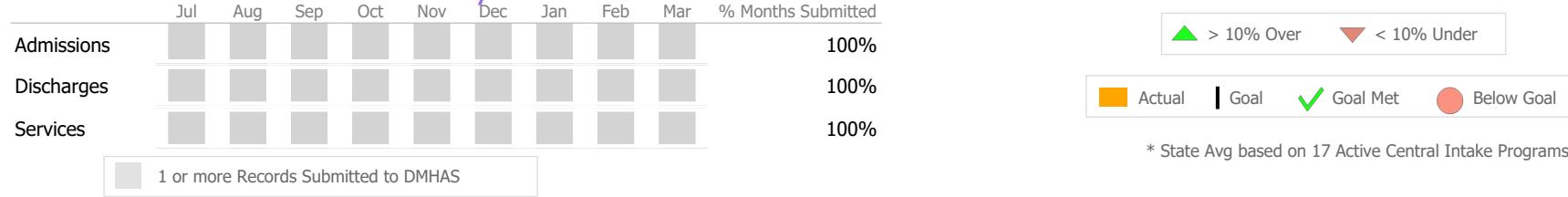


\* State Avg based on 1 Active Non-Certified Subacute Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	112	-36%	▼
Admits	50	78	-36%	▼
Discharges	50	88	-43%	▼
Service Hours	299	656	-54%	▼

## Data Submitted to DMHAS by Month

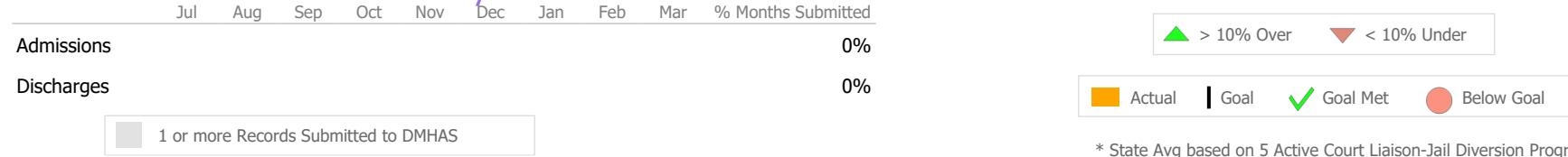


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month

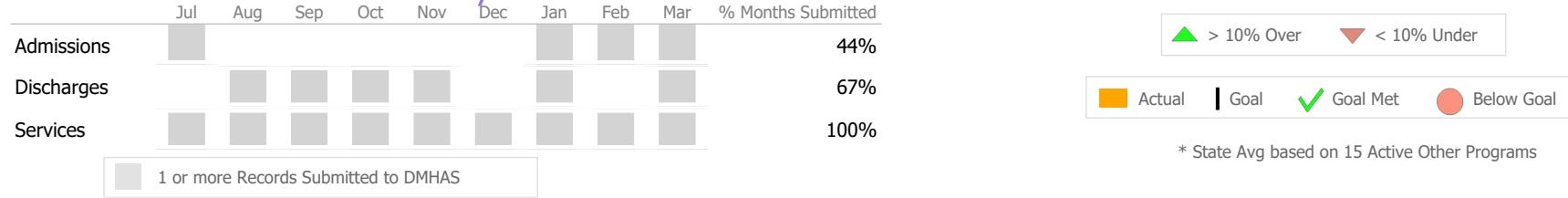


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	40	-35%	▼
Admits	7	20	-65%	▼
Discharges	8	16	-50%	▼
Service Hours	228	398	-43%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

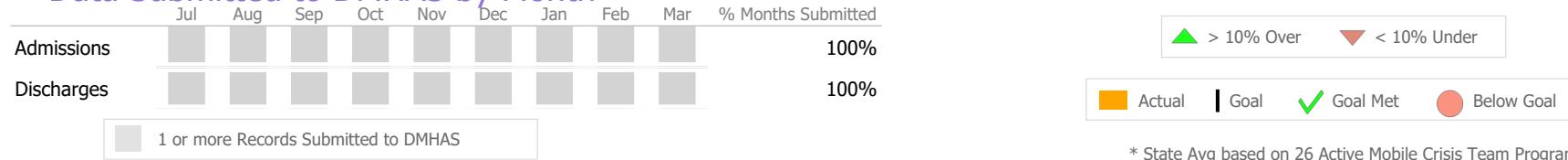
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	253	175	45% <span style="color: green;">▲</span>
Admits	355	218	63% <span style="color: green;">▲</span>
Discharges	353	218	62% <span style="color: green;">▲</span>

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<span style="color: orange;">█</span>	334	96%	75%	79%	21% <span style="color: green;">▲</span>
✓ Community Location Evaluation	<span style="color: orange;">█</span>	343	99%	80%	75%	19% <span style="color: green;">▲</span>
● Follow-up Service within 48 hours	<span style="color: orange;">█</span>	59	46%	90%	70%	-44% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

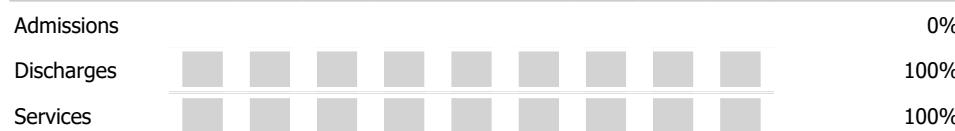
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	581	651	-11%	▼
Admits	-	22	-100%	▼
Discharges	47	57	-18%	▼
Service Hours	10	92	-89%	▼
Social Rehab/PHP/IOP Days	0	0		

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted



▲ > 10% Over      ▼ < 10% Under

Actual      Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

1 or more Records Submitted to DMHAS

**Team A**

Capitol Region Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	429	446	-4%
Admits	20	25	-20% 
Discharges	34	31	10%
Service Hours	2,497	4,198	-41% 

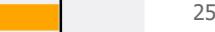
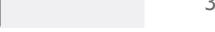
**Data Submission Quality**

Data Entry		Actual	State Avg
 Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
 6 Month Updates		85%	55%
Co-occurring		Actual	State Avg
 MH Screen Complete		97%	78%
 SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		72%	98%

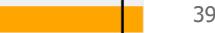
**Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		1	3%	50%	34%	-47% 

**Recovery**

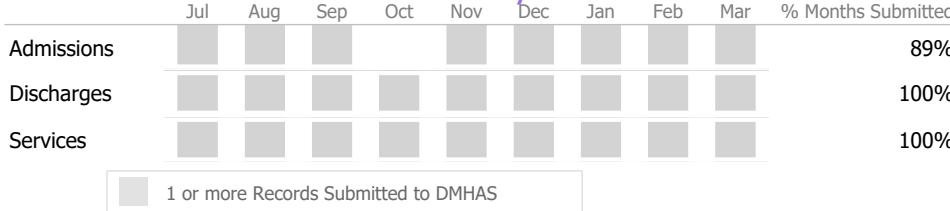
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		255	59%	60%	62%	-1%
 Stable Living Situation		388	90%	95%	74%	-5%
 Employed		39	9%	30%	23%	-21% 

**Service Utilization**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		394	100%	90%	84%	10%

**Service Engagement**

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 2 or more Services within 30 days		13	65%	75%	76%	-10%

**Data Submitted to DMHAS by Month** > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	378	393	-4%
Admits	15	23	-35%
Discharges	32	32	0%
Service Hours	3,617	4,976	-27%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<span style="background-color: orange;">■</span>	4	12%	50%	34%	-38% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 82%;"></div></div>	309	82%	60%	62%	22%
✓ Stable Living Situation	<div><div style="width: 95%;"></div></div>	358	95%	95%	74%	0%
● Employed	<div><div style="width: 15%;"></div></div>	57	15%	30%	23%	-15%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div style="width: 99%;"> </div></div>	344	99%	90%	84%	9%

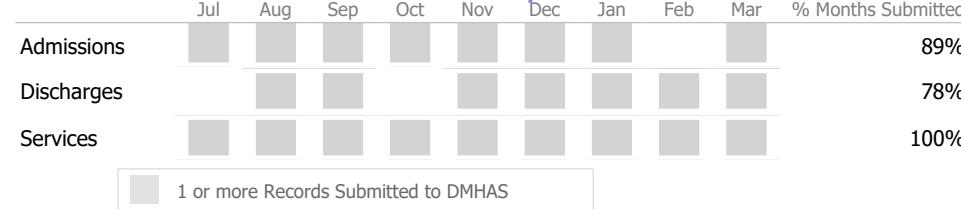
## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div style="width: 67%; background-color: orange;"></div>	10	67%	75%	76%	-8%

Diagnosis	Actual	State Avg
Valid Autism Diagnosis	88%	98%

Valid Axis I Diagnosis	<div style="width: 68%; background-color: orange; height: 10px; display: inline-block;"></div>	68%	98%
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## Data Submitted to DMHAS by Month



\* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	109	-6%
Admits	19	25	-24% <span style="color: red;">▼</span>
Discharges	28	28	0%
Service Hours	2,484	8,712	-71% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 94%;"></div> 94%	83%
	On-Time Periodic		
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 94%;"></div> 94%	91%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"></div> 100%	91%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"></div> 100%	90%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully	<div style="width: 36%;"></div> 10	36%	65%	44%	-29%	<span style="color: red;">▼</span>
<span style="color: green;">✓</span> No Re-admit within 30 Days of Discharge	<div style="width: 96%;"></div> 27	96%	85%	94%	11%	<span style="color: green;">▲</span>
<span style="color: red;">●</span> Follow-up within 30 Days of Discharge	<div style="width: 50%;"></div> 5	50%	90%	57%	-40%	<span style="color: red;">▼</span>

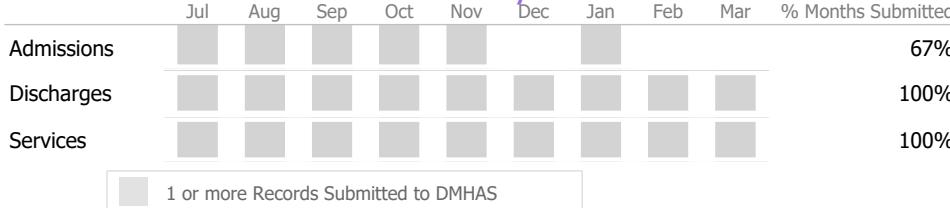
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 92%;"></div> 95	92%	60%	92%	32%	<span style="color: green;">▲</span>
<span style="color: green;">✓</span> Social Support	<div style="width: 73%;"></div> 75	73%	60%	79%	13%	<span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 21%;"></div> 22	21%	15%	15%	6%	

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"></div> 75	100%	90%	99%	10%	

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs