

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,574	2,888	-11%
	Admits	1,009	1,589	-37%
	Discharges	1,053	1,704	-38%
	Service Hours	23,571	37,995	-38%
	Bed Days	10,851	11,710	-7%
	S.Rehab/PHP/IOP	393	5,046	-92%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
● Outcome		76%	80%	83%
● Recovery		73%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		2,220	63.2%
Community Support		375	10.7%
Social Rehabilitation		174	5.0%
Employment Services		167	4.8%
Case Management		163	4.6%
Residential Services		48	1.4%

Forensic MH

Forensics Community-based		189	5.4%
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Addiction

Outpatient		91	2.6%
Medication Assisted Treatment		21	0.6%
Employment Services		17	0.5%

Other

Other		45	1.3%
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Client Demographics

Age	#	%	State Avg
18-25		304	12%
26-34		436	17%
35-44		441	17%
45-54		486	19%
55-64		583	23%
65+		320	12%

Gender	#	%	State Avg
Female		1,341	52%
Male		1,232	48%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic		2,283	89% 69%
Hispanic-Other		135	5%
Hisp-Puerto Rican		85	3%
Unknown		62	2%
Hispanic-Mexican		8	0%
Hispanic-Cuban		1	0%

Race	#	%	State Avg
White/Caucasian		2,101	82% 62%
Black/African American		247	10%
Unknown		116	5%
Other		89	3%
Asian		19	1%
Am. Indian/Native Alaskan		2	0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	35	30	17%	▲
Admits	4	3	33%	▲
Discharges	2	-		
Service Hours	151	-		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	32	91%	85%	89%	6%	

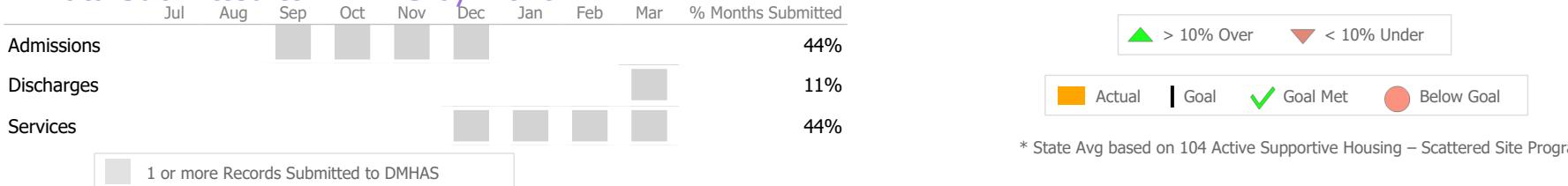
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	34	100%	90%	98%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	96%
On-Time Periodic		
✓ 6 Month Updates	97%	92%

Data Submitted to DMHAS by Month



* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	107	-15%	▼
Admits	31	47	-34%	▼
Discharges	26	47	-45%	▼
Service Hours	664	785	-15%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		61	64%	35%	42%	29% 

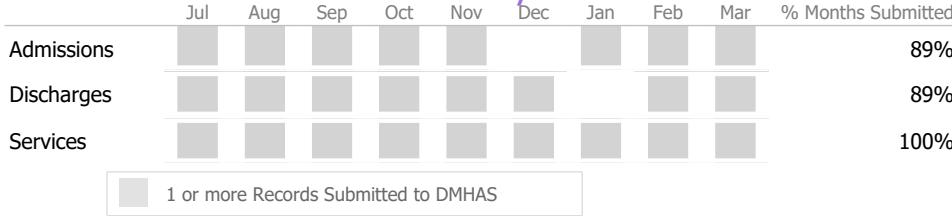
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		66	96%	90%	97%	6% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic		
6 Month Updates		43%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	174	222	-22%	▼
Admits	19	32	-41%	▼
Discharges	95	59	61%	▲
Service Hours	119	127	-6%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	86%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	20%	55%
Co-occurring		Actual	State Avg
MH Screen Complete	47%	78%	
SA Screen Complete	47%	79%	
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	10	11%	50%	34%	-39%	▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	151	86%	60%	62%	26%	▲
● Stable Living Situation	152	87%	95%	74%	-8%	
● Employed	26	15%	30%	23%	-15%	▼

Service Utilization

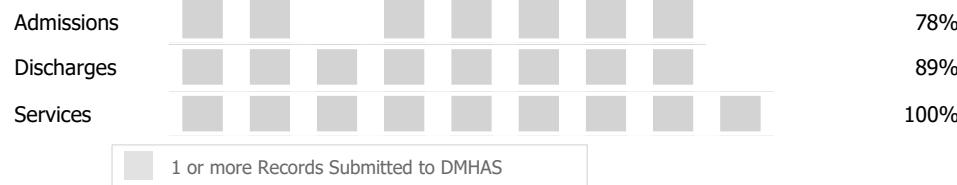
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	69	86%	90%	84%	-4%	

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient	2	11%	75%	76%	-64%	▼

2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	96%	-50% 

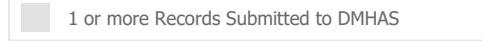
Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

 > 10% Over  < 10% Under
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	18	-11%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	104	216	-52%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		16	100%	85%	89%	15% 

Service Utilization

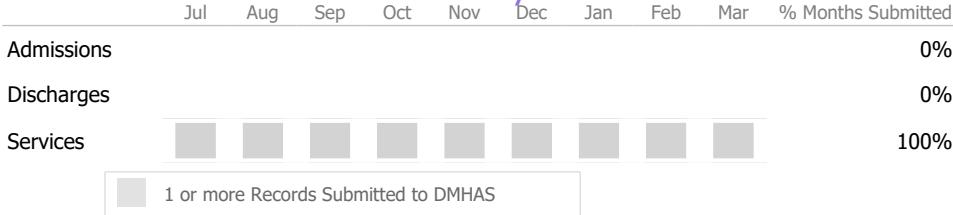
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	98%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		94%	96%

On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		94%	92%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	19	-5%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	146	200	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	18	18	100%	85%	89%	15% ▲

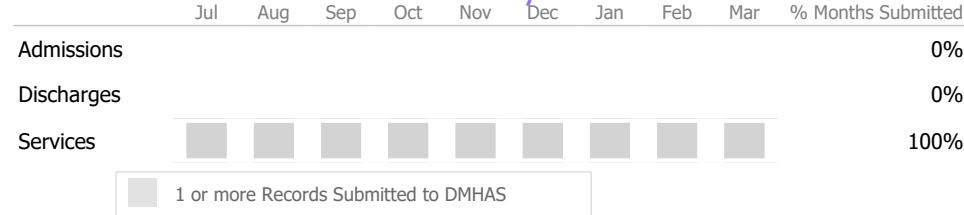
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	18	18	100%	90%	98%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%
On-Time Periodic ✓ 6 Month Updates	94%	92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	9	-22%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Bed Days	1,918	2,167	-11%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	80%	99%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	14%	84%	
Co-occurring	Actual	State Avg	
MH Screen Complete	0%	82%	
SA Screen Complete	0%	92%	
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	100%	99%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	90%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	89%	N/A

Recovery

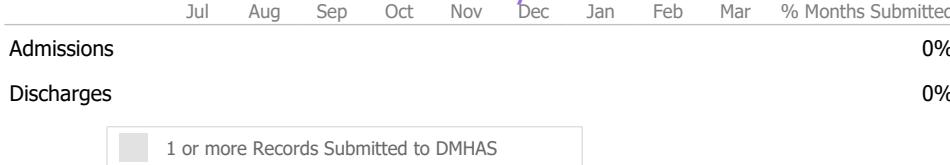
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	88%	40% ▲
✓ Stable Living Situation		7	100%	90%	98%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	2,030 days	0.4	88%	90%	89%	-2%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

● Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	26	-8%
Admits	3	6	-50% ▼
Discharges	3	6	-50% ▼
Service Hours	337	558	-40% ▼
Bed Days	5,894	6,000	-2%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	85%	75%
✓ On-Time Periodic 6 Month Updates	89%	86%
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 67%;"><div style="width: 60%;"></div></div>	2	67%	60%	78%	7%
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%;"></div></div>	2	100%	90%	77%	10%

Recovery

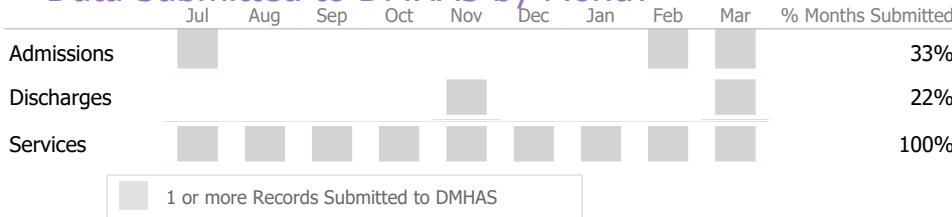
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 88%;"><div style="width: 60%;"></div></div>	21	88%	60%	84%	28% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 95%;"></div></div>	24	100%	95%	94%	5% ▲
● Employed	<div style="width: 4%;"><div style="width: 25%;"></div></div>	1	4%	25%	9%	-21% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 102%;"><div style="width: 90%;"></div></div>	21	2,192 days	0.3	102%	90%	93%	12% ▲



Data Submitted to DMHAS by Month

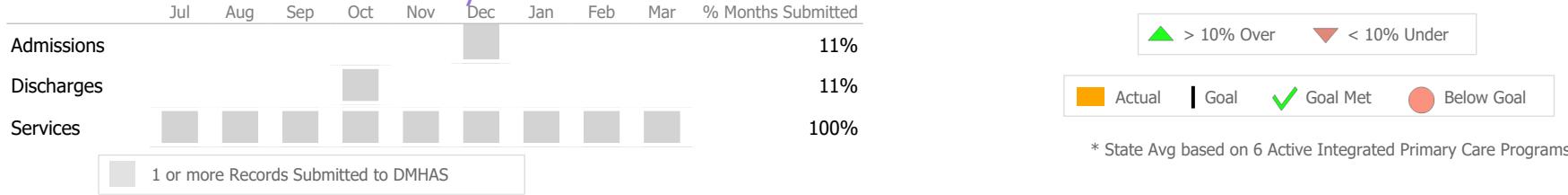

▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	42	-10%
Admits	1	9	-89% ▼
Discharges	1	5	-80% ▼
Service Hours	1	14	-96% ▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	-		
Discharges	1	1	0%	
Service Hours	-	1	-100%	▼

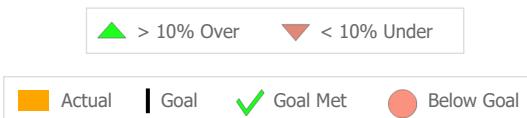
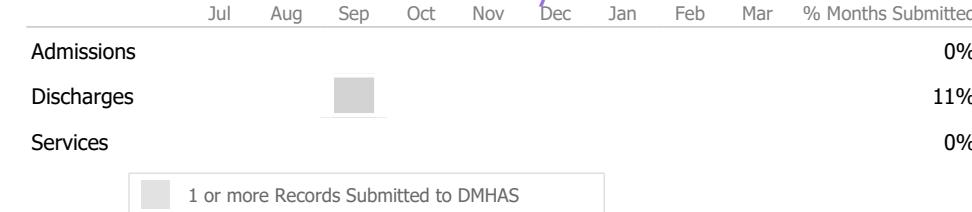
Data Submission Quality

Data Entry Actual State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	65%
SA Screen Complete	N/A	85%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%

Data Submitted to DMHAS by Month



* State Avg based on 6 Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	80	-16%	▼
Admits	-	9	-100%	▼
Discharges	7	13	-46%	▼
Service Hours	-	3,295	-100%	▼
Social Rehab/PHP/IOP Days	189	2,101	-91%	▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		30	50%	90%	63%	-40%

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions		0%
Discharges		33%
Services		89%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	108	-27% ▼
Admits	21	54	-61% ▼
Discharges	19	48	-60% ▼
Service Hours	321	338	-5% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 39%;"></div>	39	49%	35%	42%	14% ▲
✓ Clients Receiving Services	<div style="width: 57%;"></div>	57	93%	90%	97%	3% ▲

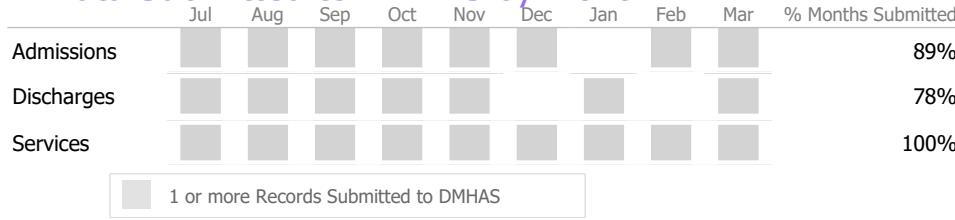
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 80%;"></div>	80% ▲
On-Time Periodic 6 Month Updates	<div style="width: 45%;"></div>	45% ▼

Service Utilization

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div style="width: 57%;"></div>	57	93%	90%	97%	3% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	147	1%
Admits	81	108	-25% ▼
Discharges	84	105	-20% ▼
Service Hours	226	449	-50% ▼

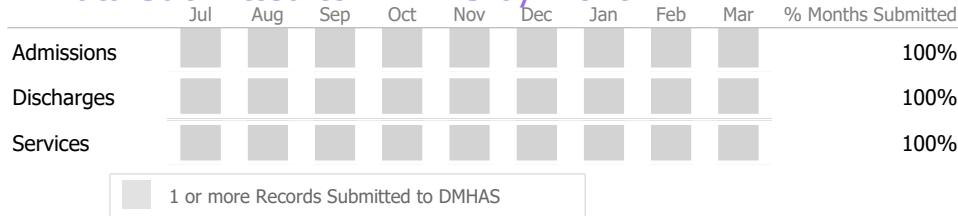
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		70	88%	90%	51%	-2%

Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		14	74%	0%	63%	74% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	90	-2%
Admits	11	6	83% ▲
Discharges	6	9	-33% ▼
Service Hours	839	805	4%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	55%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	78%
✓ SA Screen Complete		100%	79%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	50%	34%	-33% ▼
Recovery						
✓ Social Support		60	68%	60%	62%	8%
✓ Stable Living Situation		86	98%	95%	74%	3%
● Employed		18	20%	30%	23%	-10%

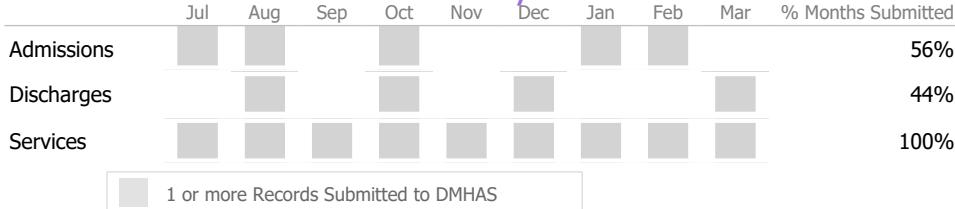
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		82	100%	90%	84%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

Actual	Goal	Goal Met	Below Goal
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* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	145	205	-29%	▼
Admits	17	73	-77%	▼
Discharges	73	65	12%	▲
Service Hours	724	2,894	-75%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	81%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	57%	86%
Co-occurring		Actual	State Avg
MH Screen Complete		54%	85%
SA Screen Complete		54%	72%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	99%	98%

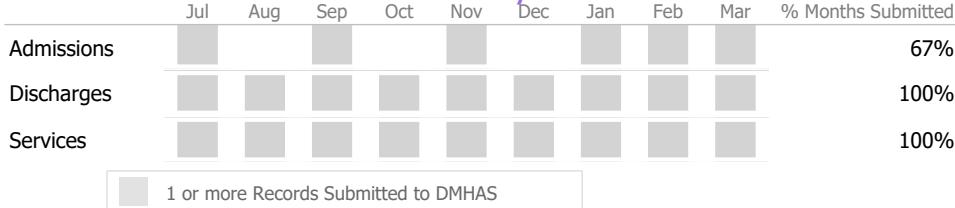
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		45	62%	65%	58%	-3%
Recovery						
✓ Social Support		140	92%	60%	81%	32% ▲
✓ Stable Living Situation		147	97%	80%	88%	17% ▲
● Employed		15	10%	20%	12%	-10% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		71	89%	90%	98%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	103	-9%
Admits	9	15	-40% ▼
Discharges	9	16	-44% ▼
Service Hours	1,213	1,209	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	55%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	78%
✓ SA Screen Complete	100%	79%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	89%	50%	34%	39%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		92	97%	60%	62%	37% ▲
✓ Employed		34	36%	30%	23%	6%
✓ Stable Living Situation		93	98%	95%	74%	3%

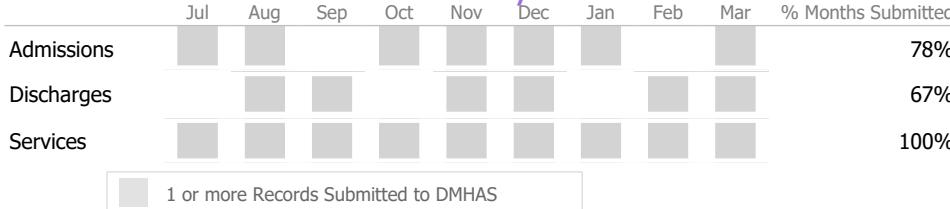
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		86	100%	90%	84%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		9	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7%
Admits	-	1	-100% ▼
Discharges	8	1	700% ▲
Service Hours	68	192	-65% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		13	93%	85%	89%	8%

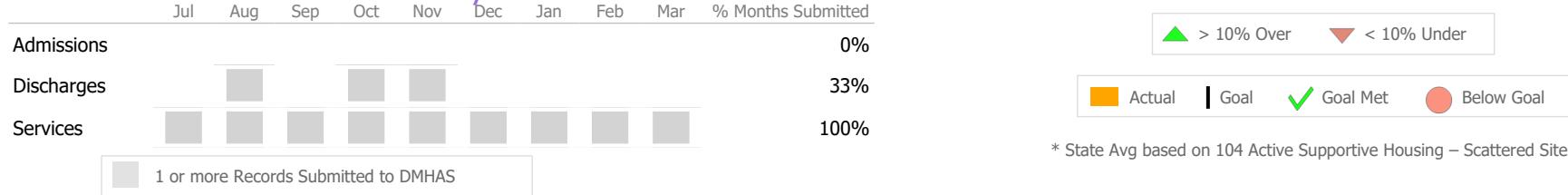
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		94%	96%
On-Time Periodic ✓ 6 Month Updates		100%	92%

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	121	-25%	▼
Admits	53	89	-40%	▼
Discharges	51	93	-45%	▼
Service Hours	622	541	15%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	85%
Valid TEDS Data	78%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	14%	21%

Co-occurring	Actual	State Avg
MH Screen Complete	81%	91%
SA Screen Complete	81%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	59%	50%	51%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		49	49%	50%	31%	-1%
Stable Living Situation		92	93%	95%	76%	-2%
Abstinence/Reduced Drug Use		49	49%	55%	48%	-6%
Not Arrested		59	60%	75%	76%	-15%
Self Help		12	12%	60%	18%	-48%

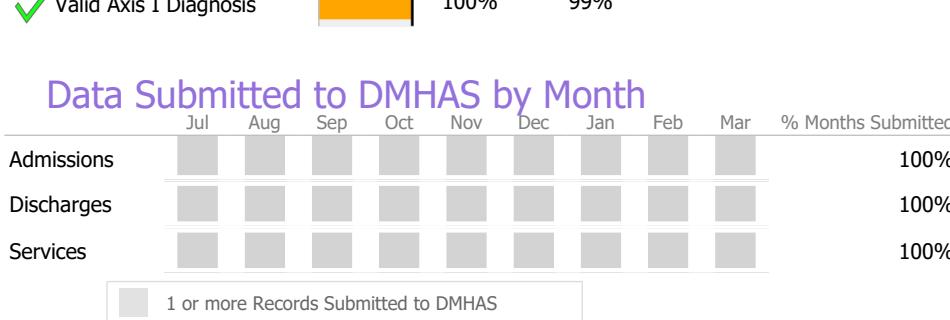
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	94%	90%	69%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		38	79%	75%	62%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	985	1,066	-8%
Admits	356	465	-23% ▼
Discharges	300	500	-40% ▼
Service Hours	6,471	6,931	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	86%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	51%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	72%	78%
SA Screen Complete	72%	79%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		106	35%	50%	34%	-15% ▼
Recovery						
✓ Social Support		778	77%	60%	62%	17% ▲
● Stable Living Situation		946	93%	95%	74%	-2%
● Employed		276	27%	30%	23%	-3%

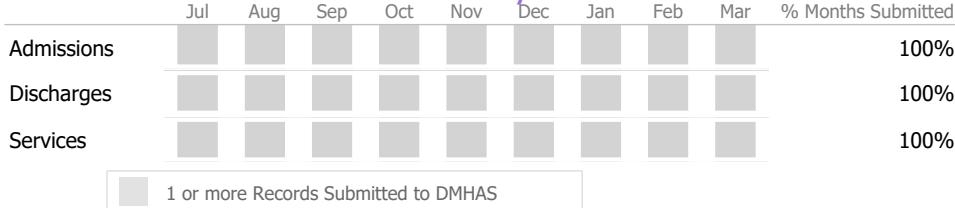
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		710	98%	90%	84%	8%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
● 2 or more Services within 30 days		244	71%	75%	76%	-4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	67	-75% ▼
Admits	3	51	-94% ▼
Discharges	11	50	-78% ▼
Service Hours	26	43	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	10%	9	50%	35%	29%	15% ▲

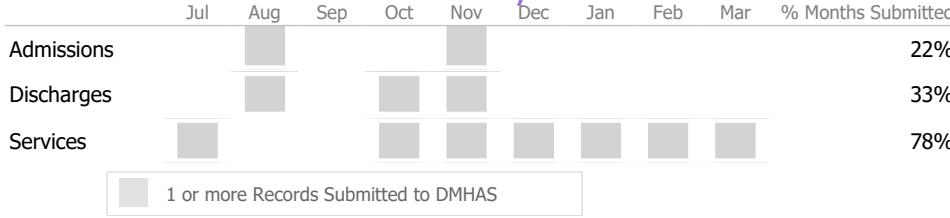
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	15%	3	43%	90%	79%	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	10%	45% 81%
On-Time Periodic		
6 Month Updates	5%	20% 51%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	30	-43%	▼
Admits	8	7	14%	▲
Discharges	6	16	-63%	▼
Service Hours	162	445	-64%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
Valid TEDS Data	81%	96%
On-Time Periodic		
✓ 6 Month Updates	33%	24%
Co-occurring		
✓ MH Screen Complete	78%	76%
SA Screen Complete	78%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

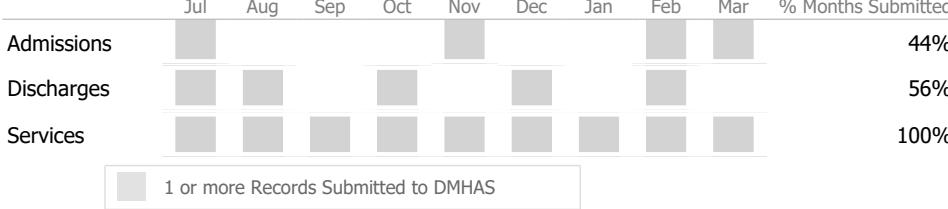
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	50%	50%	51%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		15	88%	95%	65%	-7%
● Abstinence/Reduced Drug Use		7	41%	55%	47%	-14% ▼
● Employed		5	29%	50%	24%	-21% ▼
● Not Arrested		9	53%	75%	66%	-22% ▼
● Self Help		2	12%	60%	19%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	36%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	3	-67% ▼
Discharges	1	-	
Service Hours	15	25	-38% ▼

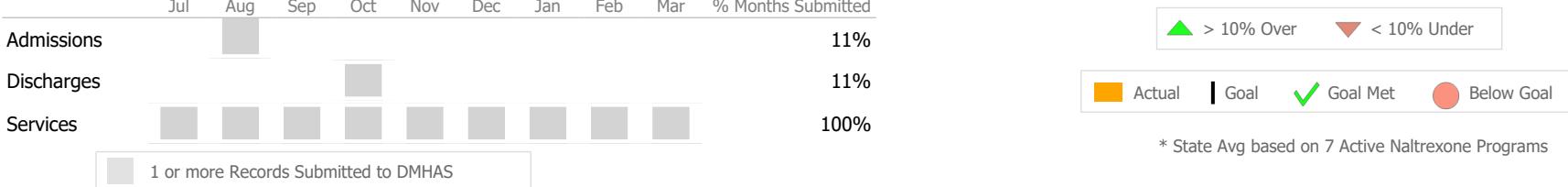
Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		80%	74%
✓ Valid TEDS Data		100%	97%
On-Time Periodic			
● 6 Month Updates		0%	24%
Co-occurring			
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	98%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	76%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		3	75%	55%	37%	20% ▲
✓ Stable Living Situation		4	100%	95%	79%	5%
✓ Employed		2	50%	50%	36%	0%
✓ Not Arrested		3	75%	75%	58%	0%
● Self Help		2	50%	60%	28%	-10%
Service Utilization						
✓ Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	822	825	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	67%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	90%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	89%	N/A

Recovery

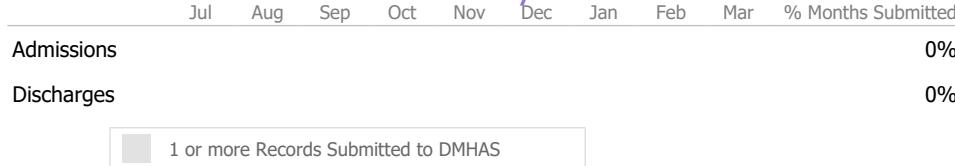
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		3	100%	90%	98%	10%
✓ Social Support		2	67%	60%	88%	7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	3,952 days	0.3	100%	90%	89%	10%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 24 Active Group Home Programs

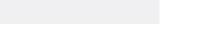
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	230	255	-10%
Admits	40	60	-33% ▼
Discharges	65	74	-12% ▼
Service Hours	2,115	4,695	-55% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	81%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	76%	86%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	93%	85%
✓	SA Screen Complete	93%	72%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

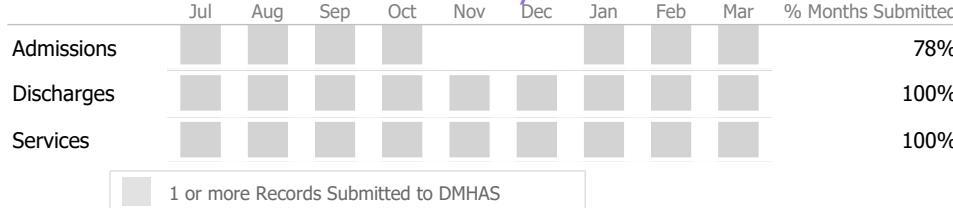
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	77%	65%	58%	12% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		218	94%	60%	81%	34% ▲
✓ Stable Living Situation		219	94%	80%	88%	14% ▲
● Employed		35	15%	20%	12%	-5% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		167	99%	90%	98%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	1	-		
Discharges	1	1	0%	
Bed Days	1,230	1,349	-9%	

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	78%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

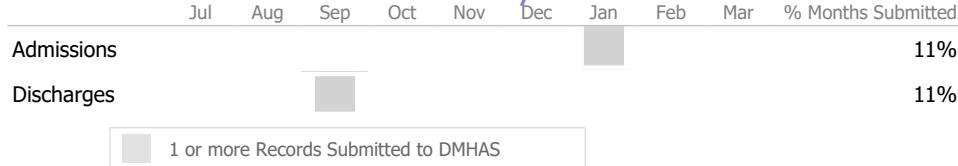
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	67%	60%	84%	7%
✓ Stable Living Situation		6	100%	95%	94%	5%
● Employed		0	0%	25%	9%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,159 days	0.4	90%	90%	93%	0%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	77	-48% ▼
Admits	8	36	-78% ▼
Discharges	2	49	-96% ▼
Service Hours	27	80	-67% ▼

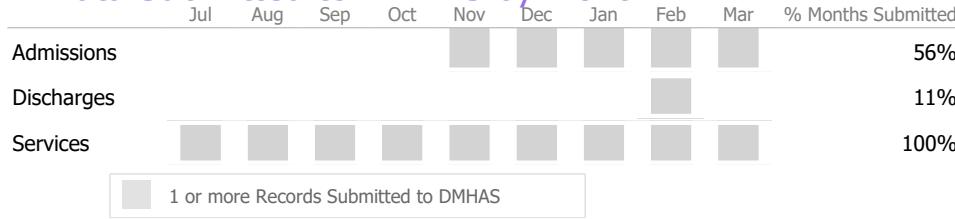
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		18	47%	90%	51%	-43% ▼

Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	0%	63%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	27	-15%	▼
Admits	1	2	-50%	▼
Discharges	13	5	160%	▲
Service Hours	130	273	-52%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	22	96%	85%	95%	11%	▲

Service Utilization

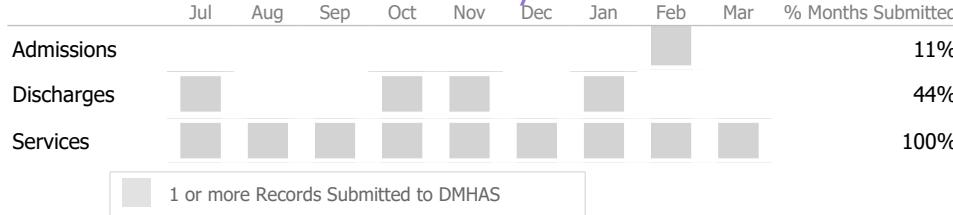
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	10	100%	90%	99%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	89%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	992	1,147	-14%	▼
Admits	312	448	-30%	▼
Discharges	226	465	-51%	▼
Service Hours	7,262	8,569	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	86%
	On-Time Periodic		
●	6 Month Updates	33%	55%
	Co-occurring		
✓	MH Screen Complete	95%	78%
✓	SA Screen Complete	95%	79%
	Diagnosis		
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		145	64%	50%	34%	14%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		911	90%	60%	62%	30%
● Employed		294	29%	30%	23%	-1%
● Stable Living Situation		951	94%	95%	74%	-1%

Service Utilization

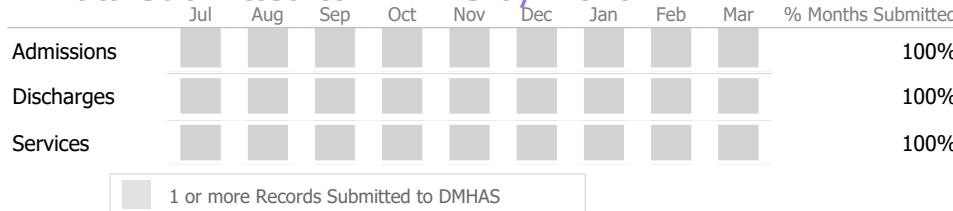
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		770	97%	90%	84%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		236	77%	75%	76%	2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	2	2	0%
Discharges	14	2	600% ▲
Service Hours	86	192	-55% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 18%; background-color: orange;"></div>	18	86%	85%	89%	1%

Service Utilization

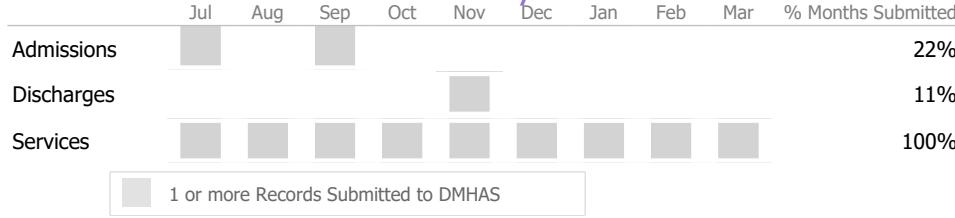
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 7%; background-color: orange;"></div>	7	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 88%; background-color: orange;"></div>	88%
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%; background-color: orange;"></div>	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

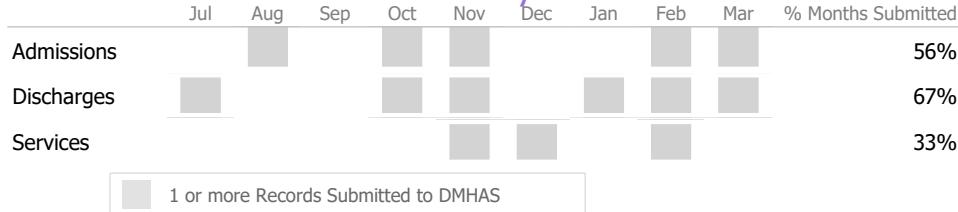
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	143	-25%	▼
Admits	6	26	-77%	▼
Discharges	9	45	-80%	▼
Service Hours	-	1,736	-100%	▼
Social Rehab/PHP/IOP Days	204	2,945	-93%	▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		42	43%	90%	63%	-47% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

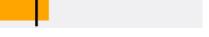
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	41	0%
Admits	15	18	-17% ▼
Discharges	12	16	-25% ▼
Service Hours	1,078	2,280	-53% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	83%	50%	73%	33% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		40	95%	60%	71%	35% ▲
✓ Stable Living Situation		40	95%	80%	81%	15% ▲
✓ Employed		11	26%	20%	11%	6%

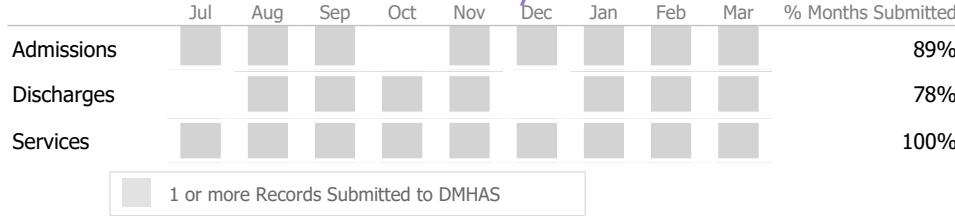
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	93%	90%	77%	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%
	Actual	State Avg
	53%	53%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 24 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	6	33%	▲
Admits	4	1	300%	▲
Discharges	4	1	300%	▲
Bed Days	987	1,369	-28%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	60%	78%	15%						▲
● Follow-up within 30 Days of Discharge		2	67%	90%	77%	-23%						▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	88%	60%	84%	28% ▲
✓ Stable Living Situation		8	100%	95%	94%	5%
● Employed		1	12%	25%	9%	-13% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	320 days	0.3	72%	90%	93%	-18% ▼

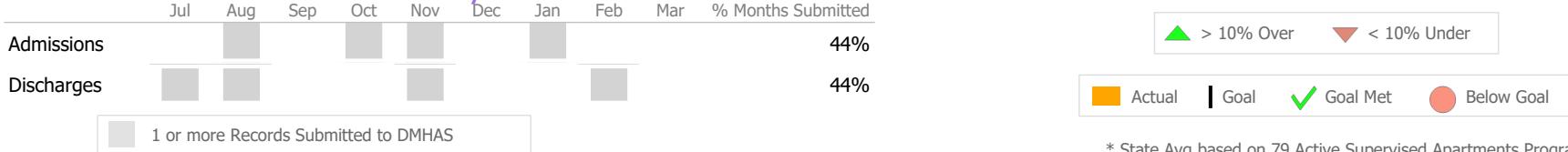


< 90% 90-110% >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	86%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month

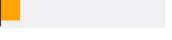


* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	28	-18%	▼
Admits	2	15	-87%	▼
Discharges	4	7	-43%	▼
Service Hours	664	1,101	-40%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	4	100%	50%	73%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	21	91%	60%	71%	31%
✓ Stable Living Situation	 	22	96%	80%	81%	16%
✓ Employed	 	7	30%	20%	11%	10%

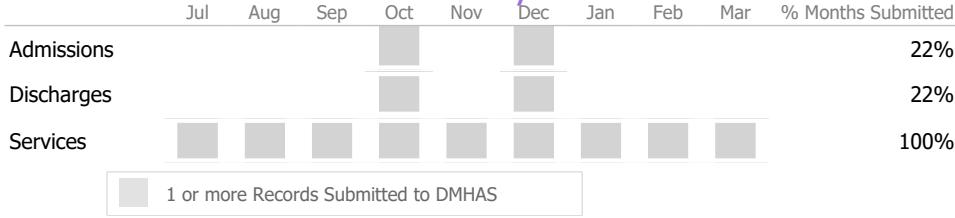
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	 	76%
		53%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	18	95%	90%	77%	5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual |  Goal |  Goal Met |  Below Goal

* State Avg based on 24 Active Standard Case Management Programs