

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,616	1,800	-10%
	Admits	730	1,174	-38% ▼
	Discharges	621	861	-28% ▼
	Service Hours	1,907	4,294	-56% ▼
	Bed Days	22,364	27,864	-20% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 3,974 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Outcome		92%	80%	83%
✓ Access		90%	80%	88%
✓ Recovery		87%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	687	39.9%
	Recovery Support	483	28.0%
	Residential Services	327	19.0%
	Employment Services	100	5.8%
Mental Health	Case Management	87	5.1%
	Employment Services	38	2.2%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	83	5%	10%	Male	925	57%	58%
26-34	402	25%	22%	Female	690	43%	42%
35-44	503	31%	23%	Transgender			0%
45-54	365	23%	19%				
55-64	224	14%	19%				
65+	38	2%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,386	86%	▲ 69%	White/Caucasian	1,024	63%	62%
Hisp-Puerto Rican	167	10%	12%	Black/African American	330	20%	17%
Hispanic-Other	48	3%	8%	Other	246	15%	13%
Unknown	14	1%	11%	Asian	4	0%	1%
Hispanic-Mexican	1	0%	0%	Multiple Races	4	0%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	3	0%	0%
				Unknown	3	0%	6%
				Am. Indian/Native Alaskan	2	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	145	-31% ▼
Admits	35	88	-60% ▼
Discharges	54	88	-39% ▼
Service Hours	521	615	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		40	40%	35%	29%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	98%	90%	79%	8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		81%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		51%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 10 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	40	5%
Admits	31	31	0%
Discharges	36	28	29% ▲
Bed Days	3,281	2,951	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	5%
Co-occurring		
MH Screen Complete	6%	89%
SA Screen Complete	6%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	86%	70%	67%	16% ▲
✓ No Re-admit within 30 Days of Discharge		32	89%	85%	89%	4%
● Follow-up within 30 Days of Discharge		25	81%	90%	70%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		30	68%	70%	68%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	127 days	0.2	80%	90%	79%	-10%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	3	4	-25% ▼
Discharges	5	4	25% ▲
Bed Days	342	219	56% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	5%
Co-occurring		
MH Screen Complete	0%	89%
SA Screen Complete	0%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	70%	67%	10% ▲
● No Re-admit within 30 Days of Discharge		3	60%	85%	89%	-25% ▼
● Follow-up within 30 Days of Discharge		3	75%	90%	70%	-15% ▼

Recovery

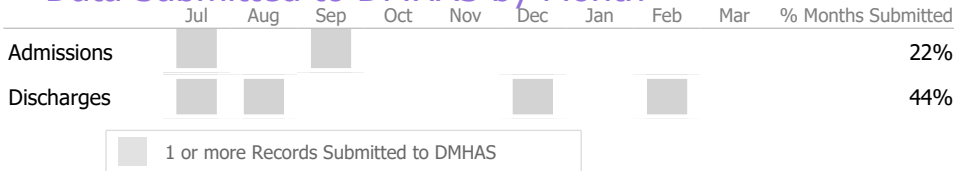
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		3	60%	70%	68%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	201 days	0.4	42%	90%	79%	-48% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138	197	-30% ▼
Admits	110	163	-33% ▼
Discharges	109	166	-34% ▼
Bed Days	7,572	11,834	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	0%	5%
Co-occurring		
MH Screen Complete	10%	89%
SA Screen Complete	10%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		79	72%	70%	67%	2%
No Re-admit within 30 Days of Discharge		100	92%	85%	89%	7%
Follow-up within 30 Days of Discharge		59	75%	90%	70%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		106	75%	70%	68%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	91 days	0.2	67%	90%	79%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	148	212	-30% ▼
Admits	116	171	-32% ▼
Discharges	103	170	-39% ▼
Bed Days	11,169	12,798	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	0%	5%
Co-occurring		
MH Screen Complete	4%	89%
SA Screen Complete	4%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		84	82%	70%	67%	12% ▲
No Re-admit within 30 Days of Discharge		100	97%	85%	89%	12% ▲
Follow-up within 30 Days of Discharge		47	56%	90%	70%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		116	77%	70%	68%	7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		49	123 days	0.2	83%	90%	79%	-7%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

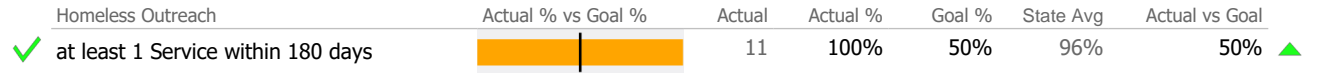
* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

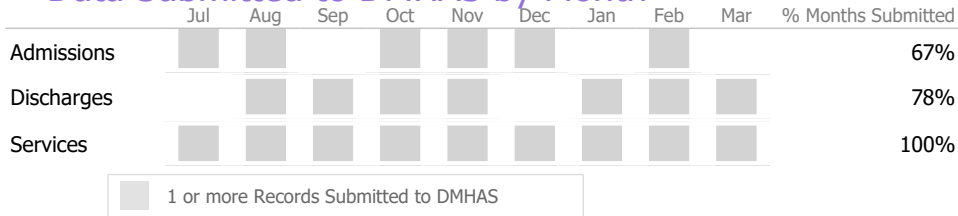
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	114	-24% ▼
Admits	11	50	-78% ▼
Discharges	50	40	25% ▲
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

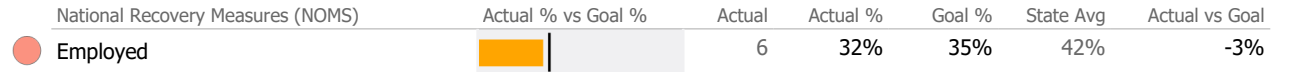
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

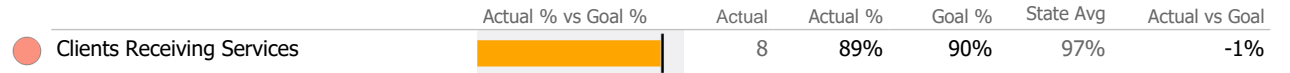
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	13	46% ▲
Admits	9	4	125% ▲
Discharges	10	3	233% ▲
Service Hours	131	113	16% ▲

Recovery



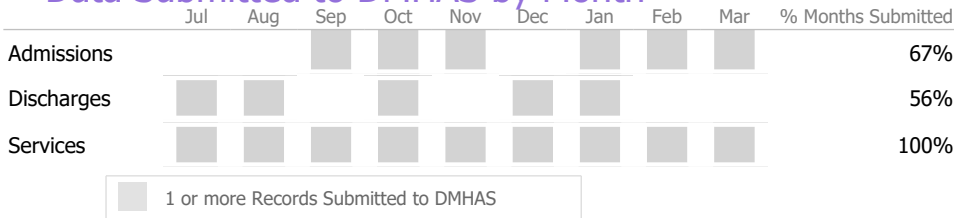
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal


* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 0 Active Integrated Primary Care Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	687	792	-13% ▼
Admits	260	367	-29% ▼
Discharges	233	354	-34% ▼
Service Hours	1,126	3,434	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Valid TEDS Data	98%	85%
On-Time Periodic		
6 Month Updates	3%	21%
Co-occurring		
MH Screen Complete	78%	91%
SA Screen Complete	78%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		59	25%	50%	51%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		602	84%	75%	76%	9%
Abstinence/Reduced Drug Use		361	51%	55%	48%	-4%
Stable Living Situation		580	81%	95%	76%	-14% ▼
Employed		238	33%	50%	31%	-17% ▼
Self Help		108	15%	60%	18%	-45% ▼

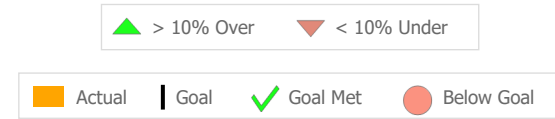
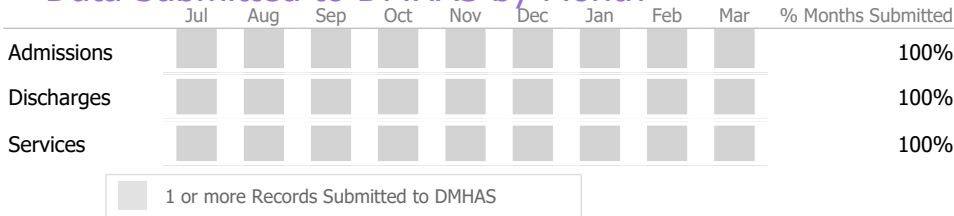
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		359	75%	90%	69%	-15% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		44	17%	75%	62%	-58% ▼

Data Submitted to DMHAS by Month



* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	170	-18% ▼
Admits	115	147	-22% ▼
Discharges	85	131	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	99%
Valid TEDS Data	95%	100%
On-Time Periodic		
6 Month Updates	N/A	79%
Co-occurring		
MH Screen Complete	10%	91%
SA Screen Complete	10%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		85	100%	50%	54%	50% ▲

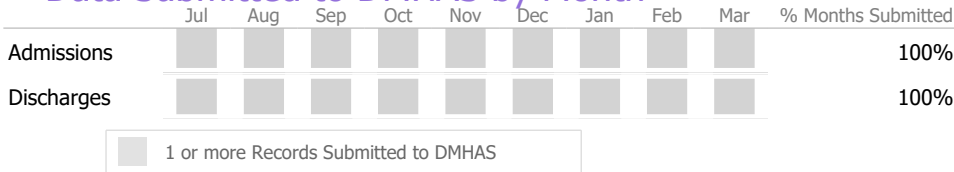
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		125	86%	50%	69%	36% ▲
● Not Arrested		89	61%	75%	94%	-14% ▼
● Employed		11	8%	40%	42%	-32% ▼
● Stable Living Situation		81	56%	90%	91%	-34% ▼
● Self Help		15	10%	60%	53%	-50% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		9	6%	50%	71%	-44% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

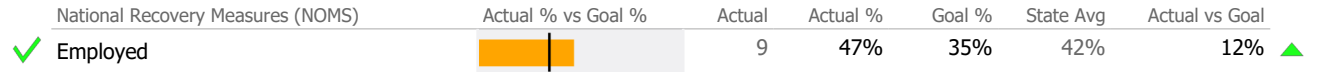
* State Avg based on 33 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

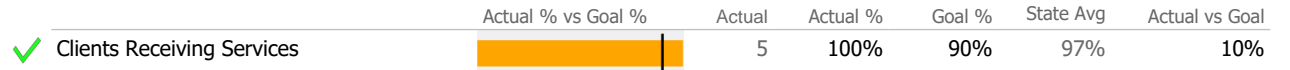
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	15	27% ▲
Admits	9	13	-31% ▼
Discharges	15	4	275% ▲
Service Hours	129	132	-2%

Recovery



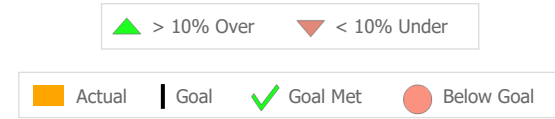
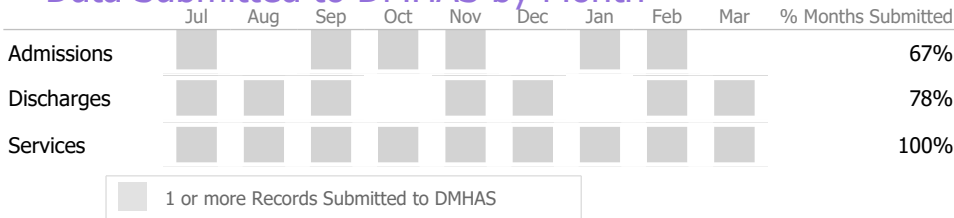
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	184	106	74% ▲
Admits	63	106	-41% ▼
Discharges	5	3	67% ▲

Data Submission Quality

Data Entry	Actual	State Avg
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Valid TEDS Data  N/A N/A

Co-occurring	Actual	State Avg
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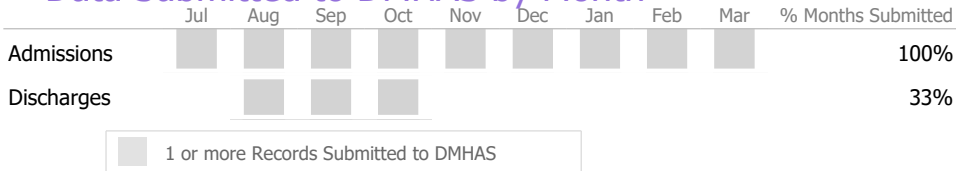
MH Screen Complete  0% 38%

SA Screen Complete  0% 45%

Diagnosis	Actual	State Avg
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✓ Valid Axis I Diagnosis  100% 13%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

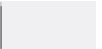


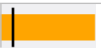
* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

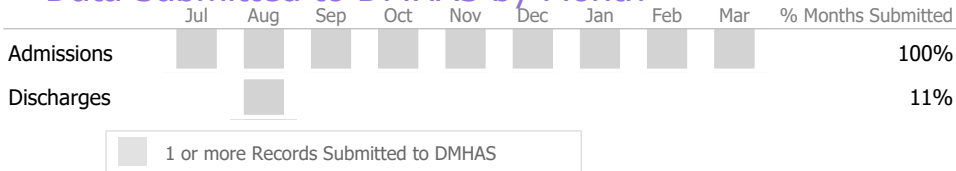
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	301	177	70% ▲
Admits	83	177	-53% ▼
Discharges	1	1	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A
Co-occurring		
MH Screen Complete		38%
SA Screen Complete		45%
Diagnosis		
Valid Axis I Diagnosis		13%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.