

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	19	19	0%
	Admits	1	1	0%
	Discharges	1	1	0%
	Service Hours	42	26	65% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	93%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ Overall	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	91%
✓ Access	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	88%
✓ Respect	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	88%	80%	91%
● Outcome	<div style="width: 100%;"><div style="width: 78%; background-color: orange;"></div></div>	78%	80%	83%
● Recovery	<div style="width: 100%;"><div style="width: 67%; background-color: orange;"></div></div>	67%	80%	79%

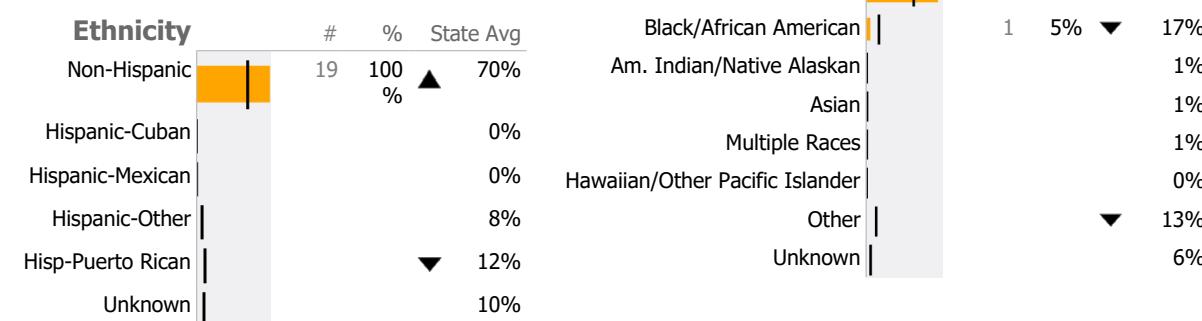
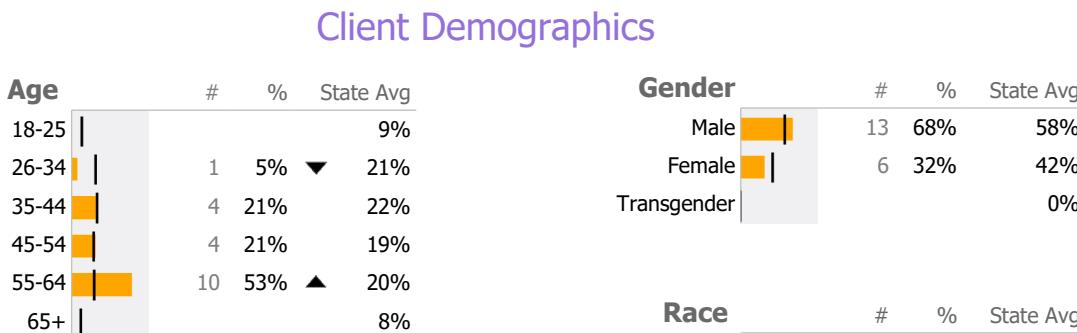
■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Case Management	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	19	100.0%
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■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	42%	8	42%	85%	90%	-43% ▼

Service Utilization

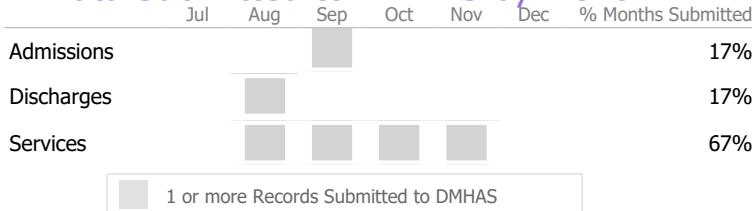
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	44%	8	44%	90%	95%	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	41%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs