

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	558	679	-18%
	Admits	540	873	-38%
	Discharges	539	718	-25%
	Service Hours	1,895	2,942	-36%
	Bed Days	5,945	8,026	-26%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Access		95%	80%	88%
✓ Respect		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		90%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	326	42.2%
	Residential Services	126	16.3%
	Case Management	74	9.6%
Other			
	Other	236	30.5%
Forensic SA			
	Case Management	11	1.4%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	59	11%	9%	Male	409	73%	58%
26-34	146	26%	21%	Female	149	27%	42%
35-44	184	33%	22%	Transgender			0%
45-54	110	20%	19%	Race			
55-64	51	9%	20%	White/Caucasian	244	44%	62%
65+	7	1%	8%	Black/African American	176	32%	17%
Ethnicity				Other	133	24%	13%
Non-Hispanic	411	74%	70%	Am. Indian/Native Alaskan	4	1%	1%
Hisp-Puerto Rican	126	23%	12%	Asian	1	0%	1%
Hispanic-Other	18	3%	8%	Multiple Races			1%
Hispanic-Mexican	2	0%	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban	1	0%	0%	Unknown			6%
Unknown		10%					

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	76	-3%
Admits	51	49	4%
Discharges	51	50	2%
Service Hours	235	309	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%

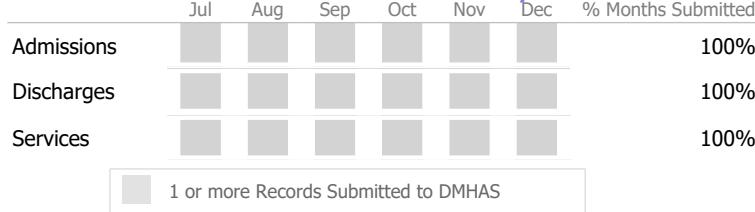
Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	100%	50%	48%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		47	64%	20%	28%	44% ▲
Self Help		73	99%	60%	59%	39% ▲
Stable Living Situation		70	95%	80%	81%	15% ▲

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	87%	90%	83%	-3%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	20	-50%	▼
Admits	9	18	-50%	▼
Discharges	8	18	-56%	▼
Bed Days	297	438	-32%	▼

Discharge Outcomes

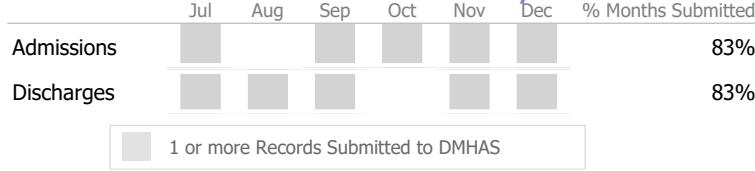
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	100%	85%	81%	15% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	37 days	0.3	54%	90%	60%	-36% 



Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	65	118	-45%	▼
Admits	60	121	-50%	▼
Discharges	64	124	-48%	▼
Bed Days	1,484	2,109	-30%	▼

Discharge Outcomes

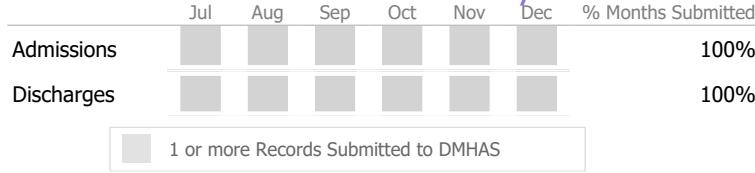
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		52	81%	85%	81%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	27 days	0.2	54%	90%	60%	-36% 



Data Submitted to DMHAS by Month

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	236	256	-8%
Admits	88	146	-40% ▼
Discharges	57	21	171% ▲
Service Hours	363	797	-54% ▼

Data Submission Quality

Data Entry Actual State Avg

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	65%
✓	SA Screen Complete	100%	85%
Diagnosis			
✓	Valid Axis I Diagnosis	100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Integrated Primary Care Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	58	75	-23%	▼
Admits	41	61	-33%	▼
Discharges	45	56	-20%	▼
Bed Days	3,285	4,173	-21%	▼

Discharge Outcomes

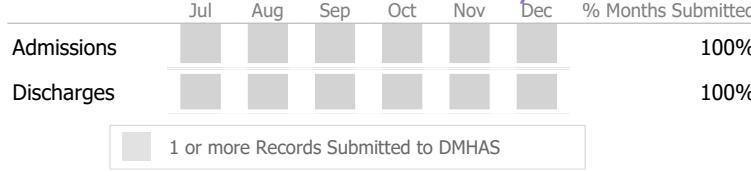
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		34	76%	85%	81%	-9%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		23	94 days	0.3	78%	90%	60%	-12% 


 < 90% 90-110% >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	17	-53%	▼
Admits	4	15	-73%	▼
Discharges	6	11	-45%	▼
Service Hours	82	97	-15%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	100%	50%	63%	50%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	73%	40%
✓ Employed		4	50%	20%	17%	30%
✓ Stable Living Situation		7	88%	80%	48%	8%
● Self Help		4	50%	60%	52%	-10%

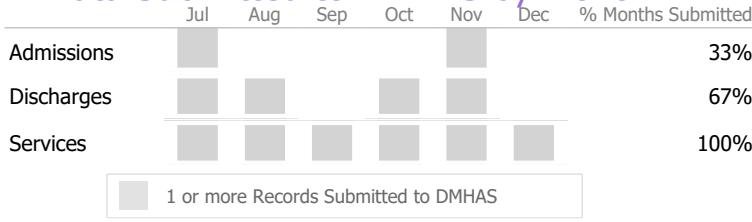
Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	98%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	22%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 8 Active Standard Case Management Programs

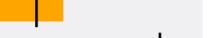
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	48	-94%	▼
Admits	-	42	-100%	▼
Discharges	3	37	-92%	▼
Service Hours	6	324	-98%	▼

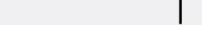
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	50%	63%	50%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	73%	40%
✓ Employed		1	33%	20%	17%	13%
● Stable Living Situation		2	67%	80%	48%	-13%
● Self Help		0	0%	60%	52%	-60%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	22%	N/A

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	98%

On-Time Periodic	Actual	State Avg	
6 Month Updates		N/A	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	326	401	-19%	▼
Admits	277	404	-31%	▼
Discharges	296	385	-23%	▼
Service Hours	1,208	1,415	-15%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	74%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		178	60%	50%	53%	10%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		330	94%	75%	74%	19%
● Abstinence/Reduced Drug Use		183	52%	55%	47%	-3%
● Stable Living Situation		281	80%	95%	73%	-15%
● Employed		125	36%	50%	30%	-14%
● Self Help		74	21%	60%	18%	-39%

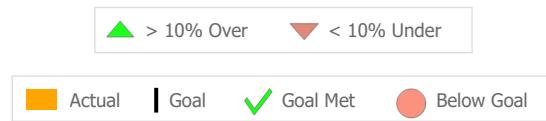
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		53	95%	90%	60%	5%

Service Engagement

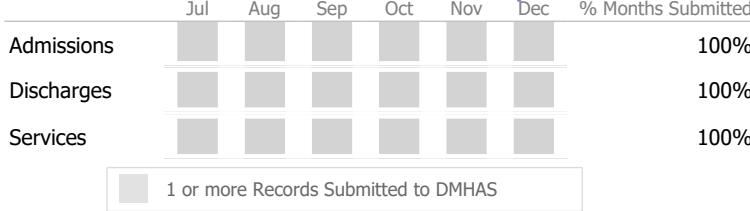
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		238	93%	75%	60%	18%

2 or more Services within 30 days



* State Avg based on 107 Active Standard Outpatient Programs

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	23	-39% ▼
Admits	10	17	-41% ▼
Discharges	9	16	-44% ▼
Bed Days	879	1,306	-33% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	3	33%	70%	64%	-37% ▼
No Re-admit within 30 Days of Discharge	 	9	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge	 	1	33%	90%	69%	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	100% 90%
Valid TEDS Data	 	100% 99%
On-Time Periodic	Actual	State Avg
6 Month Updates	 	N/A 7%
Co-occurring	Actual	State Avg
MH Screen Complete	 	100% 92%
SA Screen Complete	 	100% 92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 	100% 100%

Recovery

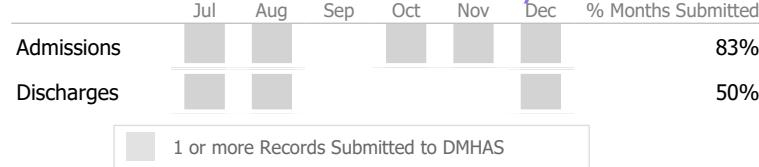
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	 	7	50%	70%	64%	-20% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	 	8	125 days	0.5	60%	90%	77%	-30% ▼

||||||

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

| Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs