

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	16	17	-6%
	Admits		2	-100% ▼
	Discharges		1	-100% ▼
↗	Service Hours	309	358	-14% ▼
▲ > 10% Over 1 Yr Ago		▼ > 10% Under 1Yr Ago		

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	16	100.0%

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100% 93%	100%	80%	93%
✓ Participation in Treatment	100% 92%	100%	80%	92%
✓ General Satisfaction	100% 92%	100%	80%	92%
✓ Overall	100% 91%	100%	80%	91%
✓ Respect	100% 91%	100%	80%	91%
✓ Access	100% 88%	100%	80%	88%
✓ Outcome	93% 83%	93%	80%	83%
✓ Recovery	93% 79%	93%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			9%	Female	8	50%	42%
26-34	1	6%	21%	Male	8	50%	58%
35-44	5	31%	22%	Transgender			0%
45-54	5	31% ▲	19%				
55-64	3	19%	20%				
65+	2	13%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	13	81% ▲	70%	White/Caucasian	12	75% ▲	62%
Hispanic-Other	3	19% ▲	8%	Black/African American	3	19%	17%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	6%	1%
Hispanic-Mexican			0%	Asian			1%
Hisp-Puerto Rican			12%	Multiple Races			1%
Unknown		10%		Hawaiian/Other Pacific Islander			0%
				Other			13% ▼
				Unknown			6%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	309	358	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	16	100%	85%	90%	15%	▲

Service Utilization

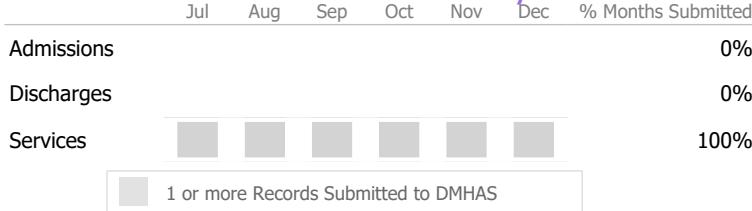
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	16	100%	90%	95%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	94%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs