St. Vincent's Medical Center
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020   (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	99	107	-7%	
	Admits	23	27	-15%	▼
	Discharges	23	27	-15%	▼
	Service Hours	5,247	7,326	-28%	▼
	Bed Days	877	821	7%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 66 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		98%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		92%	80%	91%
✓ Recovery		91%	80%	79%
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Access		88%	80%	88%
✓ Outcome		83%	80%	83%

Legend: ▬ Satisfied % | Goal %   ▬ 0-80%   ▬ 80-100%   ✓ Goal Met   ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		44	44.4%
	Residential Services		30	30.3%
	Inpatient Services		25	25.3%

Client Demographics

Age

Age		#	%		State Avg
18-25		2	2%		9%
26-34		12	12%		21%
35-44		16	16%		22%
45-54		24	24%		19%
55-64		32	32%	▲	20%
65+		13	13%		8%

Gender

Gender		#	%	State Avg
Male		56	57%	58%
Female		43	43%	42%
Transgender				0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		87	88%	▲	70%
Hisp-Puerto Rican		7	7%		12%
Hispanic-Other		3	3%		8%
Unknown		2	2%		10%
Hispanic-Cuban					0%
Hispanic-Mexican					0%

Race

Race		#	%		State Avg
White/Caucasian		54	55%		62%
Black/African American		42	42%	▲	17%
Asian		1	1%		1%
Other		1	1%	▼	13%
Unknown		1	1%		6%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Homestead Apts. Residential Support
St. Vincent's Medical Center
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	31	-3%	
Admits	-	1	-100%	▼
Discharges	3	-		
Service Hours	2,221	3,220	-31%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges		▪				▪	33%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	50%	76%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		24	80%	60%	83%	20%	▲
✓	Stable Living Situation		30	100%	85%	97%	15%	▲
●	Employed		2	7%	25%	11%	-18%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		27	100%	90%	99%	10%	

Legend:
▲ > 10% Over   ▼ < 10% Under
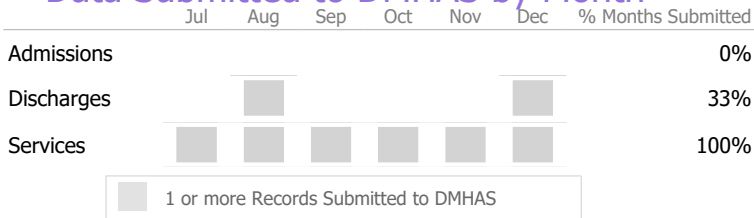
▬ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Intermediate Inpatient Care Services
St. Vincent's Medical Center
Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	30	-17%	▼
Admits	23	26	-12%	▼
Discharges	19	25	-24%	▼
Bed Days	877	821	7%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		19	100%	95%	100%	5%	
✔	No Re-admit within 30 Days of Discharge		18	95%	85%	90%	10%	
🔴	Follow-up within 30 Days of Discharge		9	47%	90%	50%	-43%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	0%	4%
✔ SA Screen Complete	0%	0%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		8	51 days	0.3	60%	90%	54%	-30%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

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Next Steps Supportive Hsing
St. Vincent's Medical Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	47	-6%	
Admits	-	-		
Discharges	1	2	-50%	▼
Service Hours	3,026	4,105	-26%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		44	100%	85%	90%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		43	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges						▪	17%
Services	▪	▪	▪	▪	▪	▪	100%

▫ 1 or more Records Submitted to DMHAS
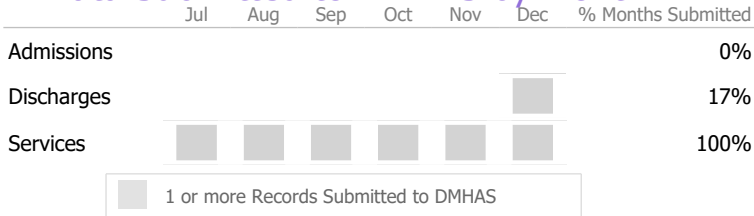
▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.