

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,295	2,441	-6%
	Admits	1,242	1,314	-5%
	Discharges	1,263	1,398	-10%
	Service Hours	19,594	23,231	-16%
	Bed Days	10,300	11,335	-9%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		91%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		88%	80%	92%
✓ Respect		86%	80%	91%
✓ Quality and Appropriateness		85%	80%	93%
✓ Access		80%	80%	88%
● Outcome		77%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,043	40.7%
	Crisis Services	706	27.5%
	Other	298	11.6%
	Community Support	154	6.0%
	Intake	123	4.8%
	Inpatient Services	77	3.0%
	ACT	51	2.0%
	Residential Services	15	0.6%
Forensic MH			
	Forensics Community-based	97	3.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	#	%	State Avg		#	%	State Avg
18-25	220	10%	9%	Male	1,343	59%	58%
26-34	337	15%	21%	Female	948	41%	42%
35-44	439	19%	22%	Transgender	1	0%	0%
45-54	403	18%	19%	Race			
55-64	538	24%	20%	White/Caucasian	708	36%	62%
65+	352	15%	8%	Black/African American	694	35%	17%
Ethnicity				Other	499	25%	13%
Non-Hispanic	1,413	62%	70%	Asian	28	1%	6%
Unknown	382	17%	10%	Multiple Races	27	1%	1%
Hispanic-Other	245	11%	8%	Am. Indian/Native Alaskan	12	1%	1%
Hisp-Puerto Rican	225	10%	12%	Hawaiian/Other Pacific Islander	3	0%	1%
Hispanic-Mexican	21	1%	0%				
Hispanic-Cuban	9	0%	0%				

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

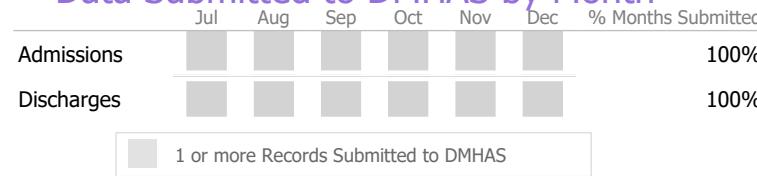
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	116	-32% 
Admits	57	100	-43% 
Discharges	62	112	-45% 

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours		3	43%	0%	61%	43% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

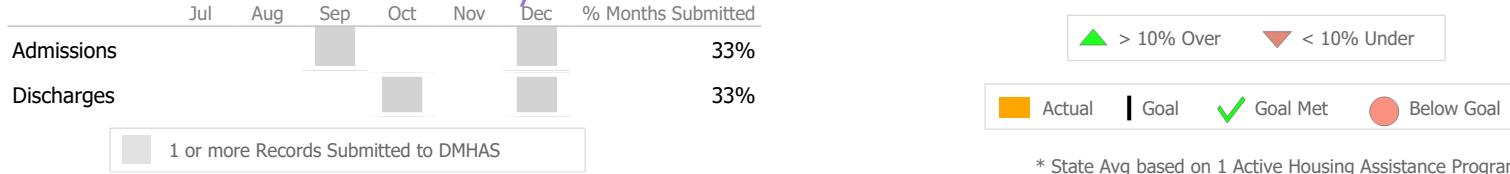
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	280	278	1%
Admits	2	1	100% ▲
Discharges	2	-	

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Housing Assistance Programs

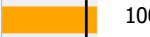
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	61	-16%	▼
Admits	2	7	-71%	▼
Discharges	6	10	-40%	▼
Service Hours	1,070	2,016	-47%	▼

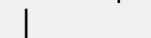
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	83%	65%	39%	18% ▲
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		4	80%	90%	48%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

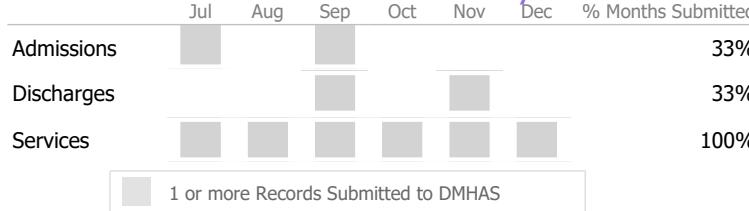
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		48	94%	60%	93%	34% ▲
✓ Social Support		36	71%	60%	79%	11% ▲
● Employed		0	0%	15%	14%	-15% ▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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Service Hours	-	-	
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Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	86%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	52%
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Co-occurring	Actual	State Avg
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MH Screen Complete	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	75%
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SA Screen Complete	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	75%
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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Treatment Completed Successfully	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	N/A	50%	33%	N/A
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Employed	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	N/A	30%	22%	-30% ▼
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Social Support	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	N/A	60%	60%	-60% ▼
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Stable Living Situation	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	N/A	95%	74%	-95% ▼
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Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Clients Receiving Services	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	N/A	N/A	90%	81%	N/A ▼
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Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
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Admissions	0%
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Discharges	0%
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<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid black;"></div>	1 or more Records Submitted to DMHAS
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▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

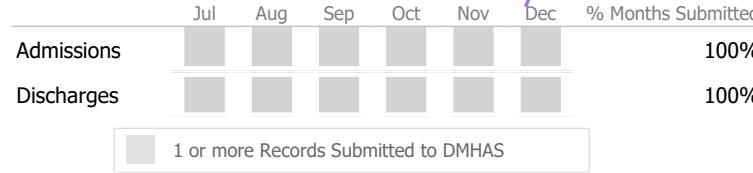
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	461	488	-6%
Admits	640	635	1%
Discharges	640	635	1%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		0	0%	75%	79%	-75%
Community Location Evaluation		17	100%	80%	71%	20%
Follow-up Service within 48 hours		0	NA	90%	69%	-90%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	29	-3%
Admits	9	7	29% 
Discharges	8	6	33% 
Transfers - Out	2	2	0%
Bed Days	3,557	3,840	-7%

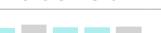
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	10	100%	95%	78%	5%
✓ No Re-admit within 30 Days of Discharge	 	7	88%	85%	87%	3%
● Follow-up within 30 Days of Discharge	 	7	88%	90%	75%	-2%

Data Submission Quality

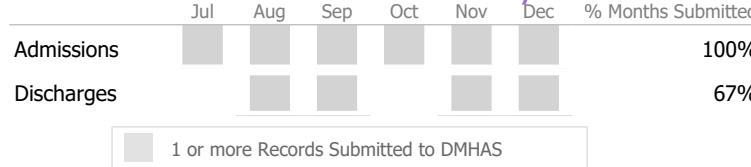
	Actual	State Avg
✓ Valid NOMS Data	 	92% 87%
On-Time Periodic		
✓ 6 Month Updates	 	82% 19%
Co-occurring		
MH Screen Complete	 	71% 81%
✓ SA Screen Complete	 	100% 100%
Diagnosis		
✓ Valid Axis I Diagnosis	 	100% 98%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	     	21	632 days	0.5	92%	90%	86%	2%

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

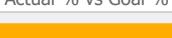
 Actual  Goal  Goal Met  Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	34	-32%	▼
Admits	2	13	-85%	▼
Discharges	4	12	-67%	▼
Bed Days	3,509	3,838	-9%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	78%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		3	75%	90%	75%	-15% ▼

Data Submission Quality

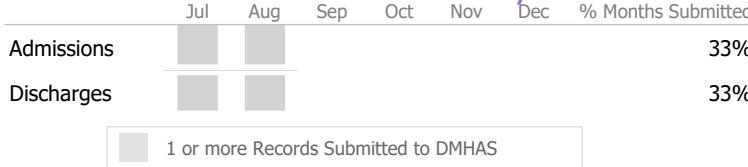
	Actual	State Avg
✓ Valid NOMS Data		98%
On-Time Periodic		
✓ 6 Month Updates		94%
Co-occurring		
MH Screen Complete		0%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	605 days	0.5	91%	90%	86%	1%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

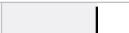
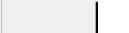
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	2	1	100%	▲
Service Hours	-	-		

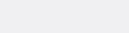
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	86%	5%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	98%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	83%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
On-Time Periodic		
✓ 6 Month Updates		100%
Co-occurring		
MH Screen Complete		N/A
SA Screen Complete		N/A
Diagnosis		
✓ Valid Axis I Diagnosis		100%
		99%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	78%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							33%
Services							0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Transitional Programs

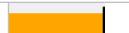
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	14	-29%	▼
Admits	4	3	33%	▲
Discharges	2	3	-33%	▼
Service Hours	7	2		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 2	100%	95%	86%	5%	
✓ No Re-admit within 30 Days of Discharge	 2	100%	85%	98%	15%	▲
✓ Follow-up within 30 Days of Discharge	 2	100%	90%	83%	10%	

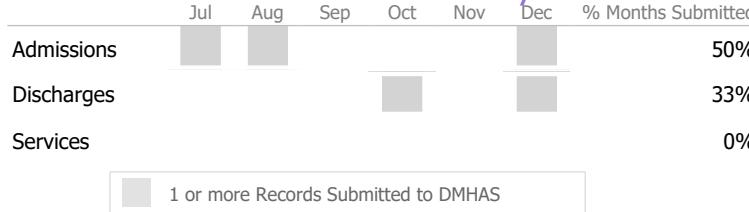
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 100%	96%
On-Time Periodic		
✓ 6 Month Updates	 100%	86%
Co-occurring		
✓ MH Screen Complete	 100%	100%
✓ SA Screen Complete	 100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	 100%	99%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	 4	50%	90%	78%	-40%	▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114	111	3%
Admits	9	2	350% ▲
Discharges	8	4	100% ▲
Service Hours	585	1,063	-45% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 97%;">97%</div>	86%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 78%;">78%</div>	52%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;">100%</div>	75%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	75%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 25%;">25%</div>	2	25%	50%	33%	-25% ▼
Recovery						
✓ Stable Living Situation	<div style="width: 99%;">99%</div>	113	99%	95%	74%	4% ▲
● Social Support	<div style="width: 50%;">50%</div>	57	50%	60%	60%	-10% ▼
● Employed	<div style="width: 5%;">5%</div>	6	5%	30%	22%	-25% ▼

Service Utilization

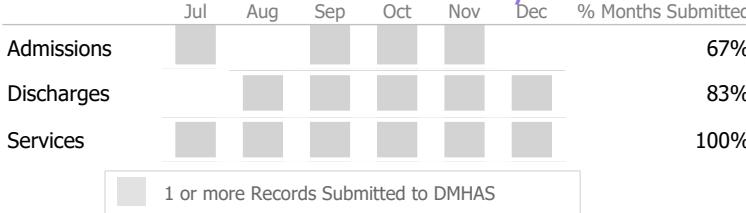
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;">100%</div>	106	100%	90%	81%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	<div style="width: 89%;">89%</div>	8	89%	75%	76%	14% ▲

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 89%;">89%</div>	8	89%	75%	76%	14% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	77	8%
Admits	14	8	75% ▲
Discharges	6	10	-40% ▼
Service Hours	6,619	5,267	26% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;"> </div> 98%	86%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 98%;"> </div> 98%	52%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 88%;"> </div> 88%	75%
✓	SA Screen Complete	<div style="width: 100%;"> </div> 100%	75%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"> </div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 33%;"> </div>	2	33%	50%	33%	-17% ▼
Recovery						
✓ Social Support	<div style="width: 89%;"> </div>	74	89%	60%	60%	29% ▲
✓ Stable Living Situation	<div style="width: 100%;"> </div>	83	100%	95%	74%	5% ▲
● Employed	<div style="width: 12%;"> </div>	10	12%	30%	22%	-18% ▼

Service Utilization

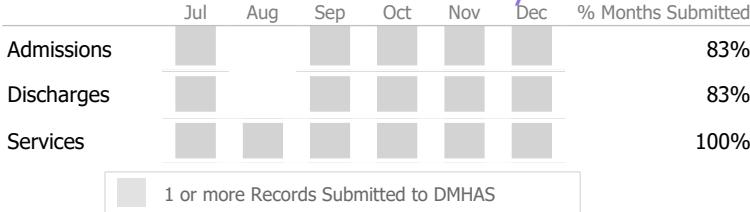
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"> </div>	77	100%	90%	81%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	<div style="width: 100%;"> </div>	14	100%	75%	76%	25% ▲

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;"> </div>	14	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

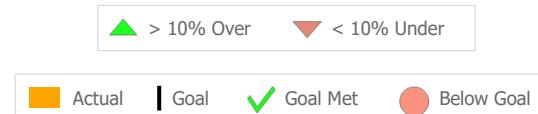
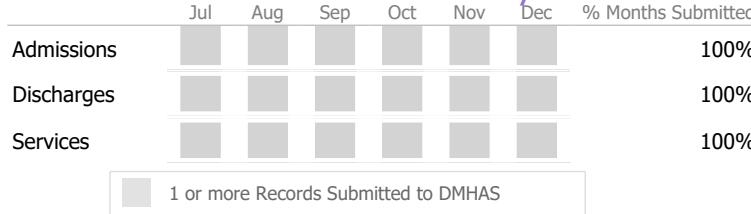
█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	79	28%	▲
Admits	58	59	-2%	
Discharges	82	58	41%	▲
Service Hours	437	446	-2%	

Data Submitted to DMHAS by Month



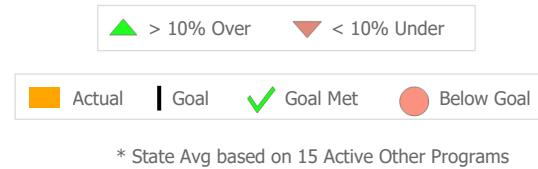
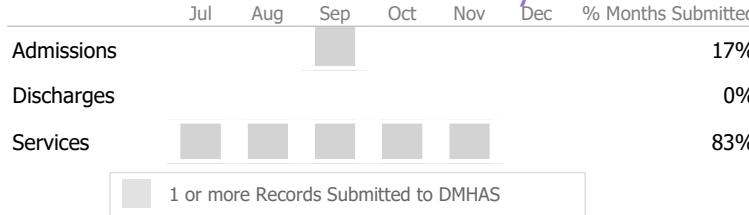
* State Avg based on 17 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	2	1	100%	▲
Discharges	-	1	-100%	▼
Service Hours	3	30	-91%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	402	407	-1%
Admits	36	29	24% ▲
Discharges	29	35	-17% ▼
Service Hours	3,261	4,471	-27% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 99%;">99%</div>	86%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 97%;">97%</div>	52%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 88%;">88%</div>	75%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	75%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 45%;">45%</div>	13	45%	50%	33%	-5%
Recovery						
✓ Social Support	<div style="width: 72%;">72%</div>	291	60%	60%	60%	12% ▲
✓ Stable Living Situation	<div style="width: 98%;">98%</div>	393	95%	95%	74%	3%
● Employed	<div style="width: 20%;">20%</div>	80	30%	30%	22%	-10%

Service Utilization

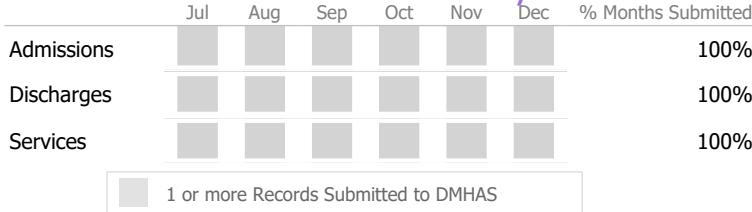
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;">100%</div>	375	90%	90%	81%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	<div style="width: 83%;">83%</div>	30	75%	75%	76%	8%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 100%;">100%</div>	375	100%	90%	81%	10%

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	7	6	17% ▲
Discharges	11	7	57% ▲
Transfers - In	2	1	100% ▲
Bed Days	3,234	3,657	-12% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 91%; background-color: orange;"></div>	10	91%	95%	78%	-4%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: orange;"></div>	11	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 70%; background-color: orange;"></div>	7	70%	90%	75%	-20% ▼

Data Submission Quality

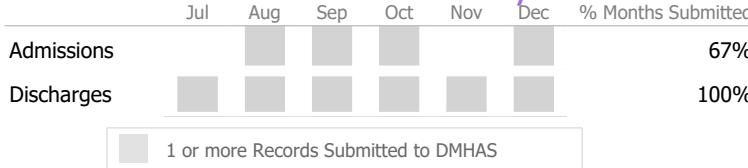
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 92%; background-color: orange;"></div>	87%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%; background-color: orange;"></div>	19%
Co-occurring		
✓ MH Screen Complete	<div style="width: 100%; background-color: orange;"></div>	81%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100%
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	98%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 88%; background-color: cyan;"></div>	20	348 days	0.4	88%	90%	86%	-2%

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

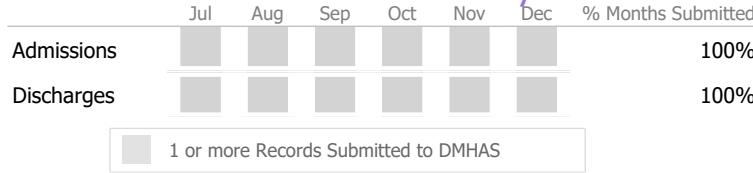
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	262	258	2%
Admits	323	331	-2%
Discharges	317	331	-4%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		201	62%	75%	79%	-13% 
✓ Community Location Evaluation		318	98%	80%	71%	18% 
✓ Follow-up Service within 48 hours		119	98%	90%	69%	8% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	57	-12%	▼
Admits	6	3	100%	▲
Discharges	4	6	-33%	▼
Service Hours	920	2,197	-58%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	80%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	81%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		85%	80%
✓ SA Screen Complete		100%	61%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

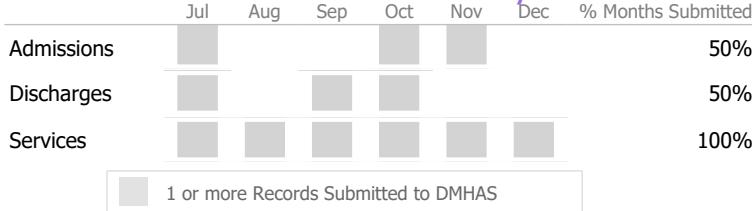
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	50%	65%	59%	-15% ▼
Recovery						
✓ Social Support		49	98%	60%	82%	38% ▲
✓ Stable Living Situation		50	100%	80%	88%	20% ▲
● Employed		1	2%	20%	13%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	111	-6%
Admits	11	3	267% ▲
Discharges	7	21	-67% ▼
Service Hours	2,024	1,897	7%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 99%;"><div style="width: 99%;"></div></div> 99%	80%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	81%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	80%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	98%

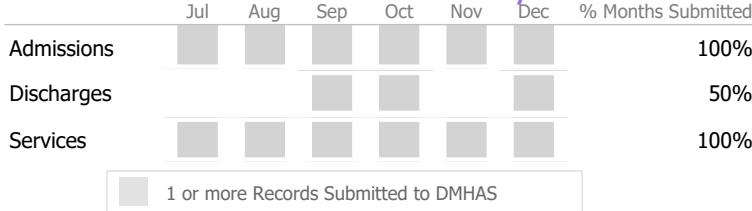
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 57%;"><div style="width: 57%;"></div></div> 57%	4	57%	65%	59%	-8%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 93%;"><div style="width: 93%;"></div></div> 93%	97	93%	80%	88%	13% ▲
✓ Social Support	<div style="width: 73%;"><div style="width: 73%;"></div></div> 73%	76	73%	60%	82%	13% ▲
● Employed	<div style="width: 4%;"><div style="width: 4%;"></div></div> 4%	4	4%	20%	13%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	97	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	310	252	23%	▲
Admits	19	27	-30%	▼
Discharges	20	30	-33%	▼
Service Hours	3,022	3,378	-11%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	52%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		93%	75%
✓ SA Screen Complete		100%	75%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	90%	50%	33%	40%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		204	66%	60%	60%	6%
✓ Stable Living Situation		300	96%	95%	74%	1%
● Employed		74	24%	30%	22%	-6%

Service Utilization

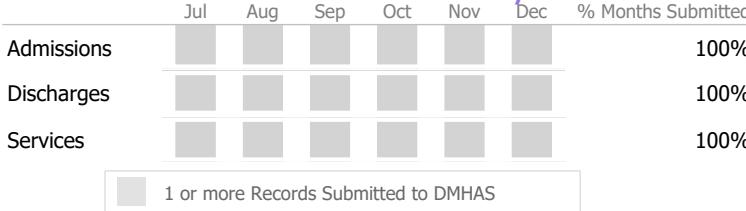
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		291	100%	90%	81%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		19	100%	75%	76%	25%

✓ 2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

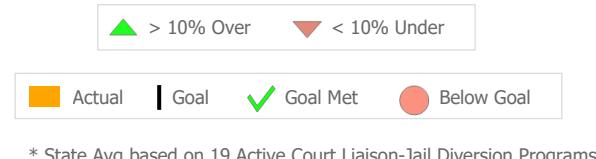
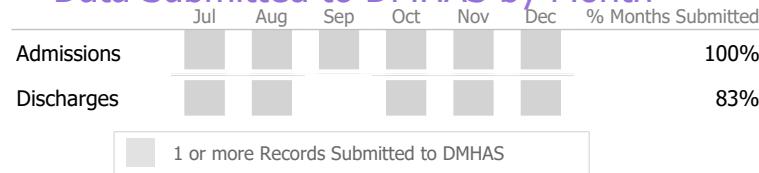
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	54	-67% ▼
Admits	14	26	-46% ▼
Discharges	11	41	-73% ▼

Jail Diversion

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	3	100%	0%	61%	100% ▲

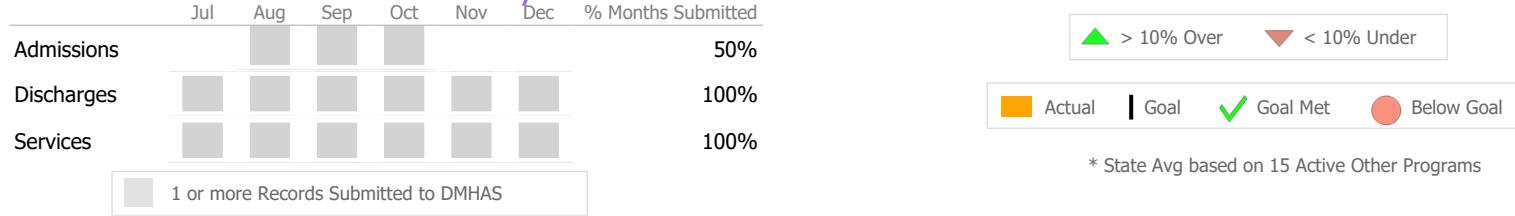
Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	21	-48%	▼
Admits	5	10	-50%	▼
Discharges	9	13	-31%	▼
Service Hours	114	279	-59%	▼

Data Submitted to DMHAS by Month

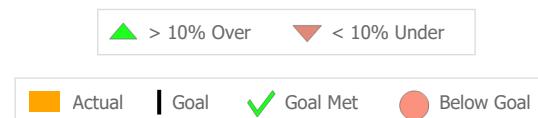
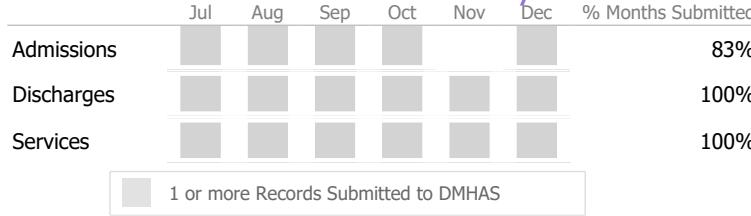


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	32	-31%	▼
Admits	17	28	-39%	▼
Discharges	20	31	-35%	▼
Service Hours	81	117	-31%	▼

Data Submitted to DMHAS by Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	36	-19%	▼
Admits	3	5	-40%	▼
Discharges	7	9	-22%	▼
Service Hours	877	944	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	52%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	75%
✓ SA Screen Complete		100%	75%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	86%	50%	33%	36%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	100%	60%	60%	40%
✓ Stable Living Situation		29	100%	95%	74%	5%
● Employed		8	28%	30%	22%	-2%

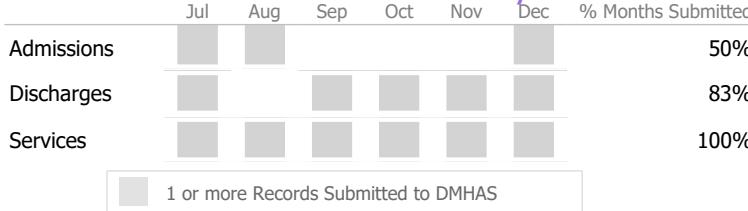
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	81%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
✓ 2 or more Services within 30 days		3	100%	75%	76%	25%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	114	129	-12%	▼
Admits	2	3	-33%	▼
Discharges	6	13	-54%	▼
Service Hours	573	680	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		90%	52%
Co-occurring		Actual	State Avg
MH Screen Complete		0%	75%
✓ SA Screen Complete		100%	75%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	50%	33%	-33% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		80	70%	60%	60%	10%
✓ Stable Living Situation		114	100%	95%	74%	5%
● Employed		24	21%	30%	22%	-9%

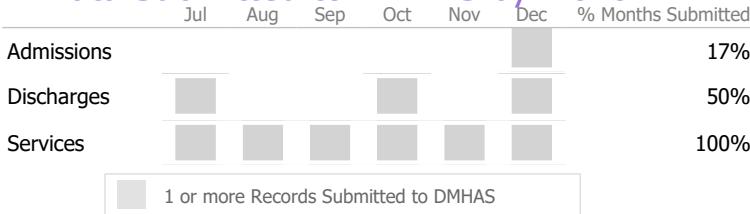
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		108	99%	90%	81%	9%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
● 2 or more Services within 30 days		1	50%	75%	76%	-25% ▼

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 85 Active Standard Outpatient Programs