Rushford Center
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020   (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,544	2,677	-5%	
	Admits	1,383	2,278	-39%	▼
	Discharges	1,451	2,236	-35%	▼
	Service Hours	7,795	21,195	-63%	▼
	Bed Days	19,719	21,288	-7%	
	S.Rehab/PHP/IOP	2	2,075	-100%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,153	36.1%
	Community Support	390	12.2%
	Crisis Services	102	3.2%
	Employment Services	100	3.1%
	Social Rehabilitation	94	2.9%
	Case Management	70	2.2%
	Residential Services	25	0.8%
	ACT	12	0.4%
Addiction			
	Residential Services	796	24.9%
	Outpatient	400	12.5%
	Case Management	13	0.4%
Forensic MH			
	Forensics Community-based	32	1.0%
	Residential Services	8	0.3%

Consumer Satisfaction Survey   (Based on 369 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		87%	80%	88%
● Outcome		79%	80%	83%
● Recovery		71%	80%	79%

Legend: Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	183	7%	9%
26-34	550	22%	21%
35-44	563	22%	22%
45-54	517	20%	19%
55-64	551	22%	20%
65+	180	7%	8%

Gender	#	%	State Avg
Male	1,565	62%	58%
Female	978	38%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,820	72%	70%
Hispanic-Other	448	18%	8%
Unknown	155	6%	10%
Hisp-Puerto Rican	118	5%	12%
Hispanic-Mexican	3	0%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,727	68%	62%
Other	372	15%	13%
Black/African American	291	11%	17%
Unknown	123	5%	6%
Asian	17	1%	1%
Am. Indian/Native Alaskan	8	0%	1%
Multiple Races	4	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

ABI SA Counselor Outpatient Program
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	47	-11% ▼
Admits	-	3	-100% ▼
Discharges	2	2	0%
Service Hours	3	103	-97% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	85%
✓	Valid TEDS Data	100%	84%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	21%

Co-occurring		Actual	State Avg
	MH Screen Complete	N/A	90%
	SA Screen Complete	N/A	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		2	100%	50%	53%	50% ▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		24	57%	55%	47%	2%
🔴	Not Arrested		28	67%	75%	74%	-8%
🔴	Stable Living Situation		27	64%	95%	73%	-31% ▼
🔴	Self Help		11	26%	60%	18%	-34% ▼
🔴	Employed		3	7%	50%	30%	-43% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		1	3%	90%	60%	-88% ▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		0	0%	75%	60%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges		▪					17%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

ACCESS Program 303-230
Rushford Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	886	822	8%	
Admits	153	218	-30%	▼
Discharges	182	195	-7%	
Service Hours	3,013	7,563	-60%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		34%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates		19%	52%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	75%
SA Screen Complete		0%	75%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		14	8%	50%	33%	-42%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Social Support		475	52%	60%	60%	-8%	
🔴	Employed		119	13%	30%	22%	-17%	▼
🔴	Stable Living Situation		398	43%	95%	74%	-52%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		403	55%	90%	81%	-35%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		91	61%	75%	76%	-14%	▼

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

BHH ADULT NAE
Rushford Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	173	191	-9%	
Admits	10	36	-72%	▼
Discharges	15	35	-57%	▼
Service Hours	428	781	-45%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		62%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates		38%	52%

Co-occurring		Actual	State Avg
MH Screen Complete		10%	75%
SA Screen Complete		10%	75%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							83%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		5	33%	50%	33%	-17%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		114	66%	60%	60%	6%	
🔴	Employed		21	12%	30%	22%	-18%	▼
🔴	Stable Living Situation		63	36%	95%	74%	-59%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		141	89%	90%	81%	-1%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		3	30%	75%	76%	-45%	▼

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

BHH CHILDREN Program
Rushford Center
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Camp Street MH Intensive Forensic Residential Prog
Rushford Center
Forensic MH - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	4	100%	▲
Admits	3	1	200%	▲
Discharges	2	3	-33%	▼
Bed Days	903	488	85%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1	50%	75%	50%	-25%	▼
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	100%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	100%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	57%	57%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	33%	33%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	0%	0%
✓	SA Screen Complete	0%	0%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		6	249 days	0.4	82%	90%	82%	-8%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▣			▣	33%
Discharges	▣				▣		33%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Career Development Svs 303-270
Rushford Center
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	167	-40%	▼
Admits	6	86	-93%	▼
Discharges	20	102	-80%	▼
Service Hours	53	347	-85%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Employed		43	42%	35%	44%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		48	59%	90%	92%	-31% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		50%	89%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		71%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▣		▣		33%
Discharges		▣	▣	▣			50%
Services		▣	▣	▣	▣	▣	100%

1 or more Records Submitted to DMHAS
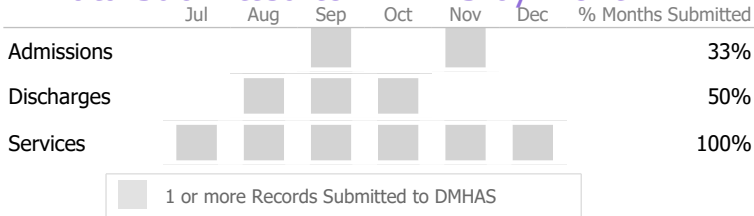
▲ > 10% Over   ▼ < 10% Under

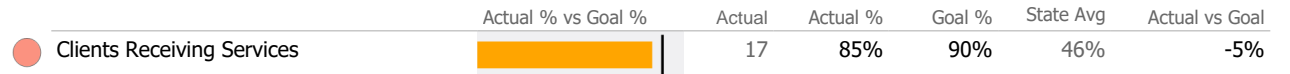| 🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 39 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Court Diversion Program303-295
Rushford Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	58	-45%	▼
Admits	14	37	-62%	▼
Discharges	13	40	-68%	▼
Service Hours	24	47	-49%	▼

Service Utilization
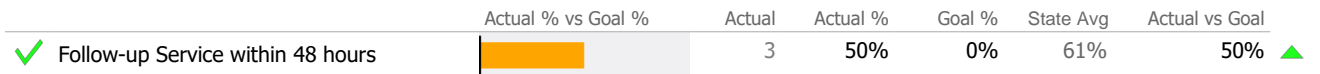
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services	▬▬▬	17	85%	90%	46%	-5%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅ Follow-up Service within 48 hours	▬	3	50%	0%	61%	50% ▲
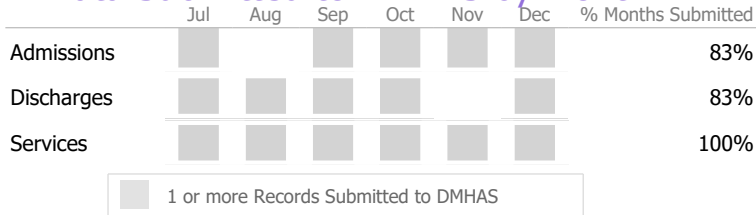
▲ > 10% Over	▼ < 10% Under

🟧 Actual	▐ Goal	✅ Goal Met	🔴 Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▣		▣	▣	▣	▣	83%
Discharges	▣	▣	▣	▣		▣	83%
Services	▣	▣	▣	▣	▣	▣	100%

▣ 1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

Crisis/Respite Program 303-200
Rushford Center
Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	46	-24%	▼
Admits	37	47	-21%	▼
Discharges	37	48	-23%	▼
Bed Days	633	1,042	-39%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	No Re-admit within 30 Days of Discharge		33	89%	85%	91%	4%	
●	Follow-up within 30 Days of Discharge		16	64%	90%	70%	-26%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		10	21 days	0.3	34%	90%	139%	-56%	▼

☐ < 90%   ☐ 90-110%   ☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS
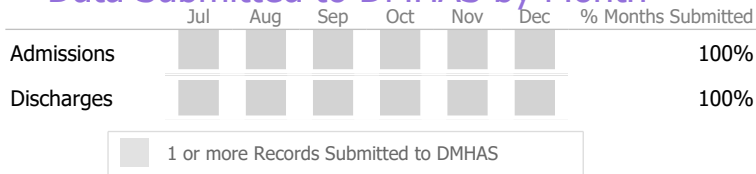
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal
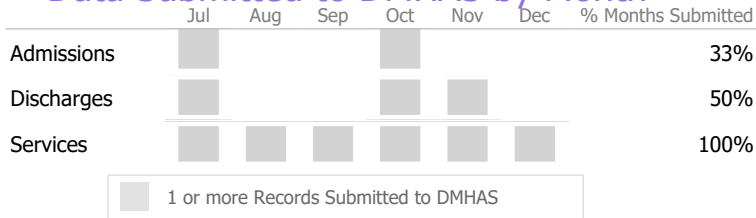
* State Avg based on 10 Active Respite Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Friendship Club 303-280
Rushford Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	125	-25%	▼
Admits	2	32	-94%	▼
Discharges	3	37	-92%	▼
Service Hours	384	241	59%	▲
Social Rehab/PHP/IOP Days	2	2,075	-100%	▼

Service Utilization
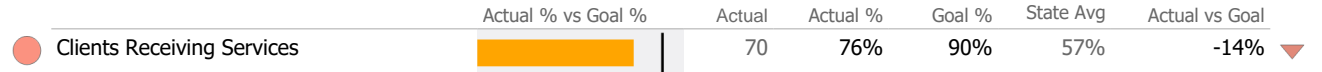
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		70	76%	90%	57%	-14%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							50%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

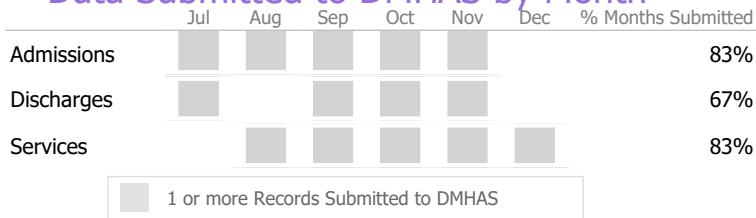* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Homeless Case Management303-294
Rushford Center
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	5	300%	▲
Admits	17	2	750%	▲
Discharges	10	4	150%	▲
Service Hours	70	-		

Service Engagement
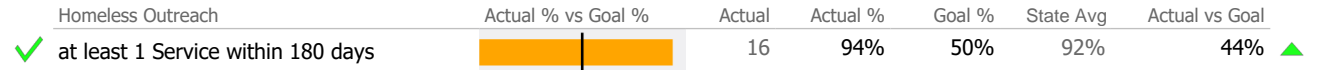
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		16	94%	50%	92%	44%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%
Services							83%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Clinical Prog.OP303-211
Rushford Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	194	194	0%	
Admits	21	46	-54%	▼
Discharges	26	28	-7%	
Service Hours	783	1,765	-56%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		58%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates 🔴		36%	52%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	75%
SA Screen Complete		0%	75%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis ✓		100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	4%	50%	33%	-46%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		121	60%	60%	60%	0%	
🔴	Employed		15	7%	30%	22%	-23%	▼
🔴	Stable Living Situation		70	35%	95%	74%	-60%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		94	53%	90%	81%	-37%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		18	90%	75%	76%	15%	▲

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Meriden Independent Lvg303-265
Rushford Center
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	22	-9%	
Admits	1	2	-50%	▼
Discharges	1	3	-67%	▼
Bed Days	3,400	3,545	-4%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		71%	75%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		56%	87%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	84%
SA Screen Complete		0%	69%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▨	17%
Discharges			▨				17%

▨ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	60%	79%	40%	▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	75%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		11	55%	60%	83%	-5%	
🔴 Employed		1	5%	25%	9%	-20%	▼
🔴 Stable Living Situation		3	15%	95%	93%	-80%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		21	1,785 days	0.6	88%	90%	93%	-2%

▨ < 90%	▨ 90-110%	🟥 >110%

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MISA Outpatient 925200
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	131	-100% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	85%
Valid TEDS Data		N/A	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	21%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	90%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	74%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	47%	5%
🔴 Stable Living Situation		4	80%	95%	73%	-15% ▼
🔴 Self Help		2	40%	60%	18%	-20% ▼
🔴 Employed		0	0%	50%	30%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	60%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		0	0%	75%	60%	-75% ▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

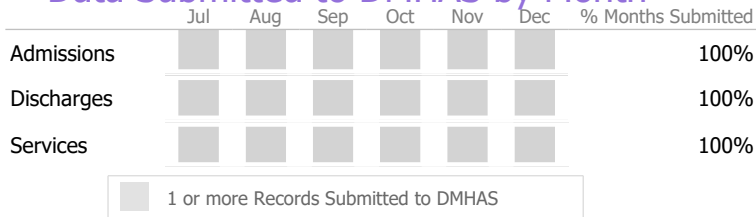Variances in data may be indicative of operational adjustments related to the pandemic.

Mobile Crisis Program
Rushford Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	65	5%
Admits	81	79	3%
Discharges	81	79	3%
Service Hours	14	1	

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		74	91%	75%	79%	16%	▲
●	Community Location Evaluation		47	58%	80%	71%	-22%	▼
●	Follow-up Service within 48 hours		15	79%	90%	69%	-11%	▼

▲ > 10% Over	▼ < 10% Under

▮ Actual	▏Goal	✓ Goal Met	● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

	1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

Outpatient 925202
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	244	225	8%	
Admits	15	135	-89%	▼
Discharges	5	110	-95%	▼
Service Hours	442	1,192	-63%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		9%	85%
Valid TEDS Data		5%	84%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	21%

Co-occurring		Actual	State Avg
MH Screen Complete		13%	90%
SA Screen Complete		13%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%
Services							83%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		49	20%	50%	30%	-30%	▼
● Abstinence/Reduced Drug Use		50	20%	55%	47%	-35%	▼
● Not Arrested		88	36%	75%	74%	-39%	▼
● Self Help		43	18%	60%	18%	-42%	▼
● Stable Living Situation		66	27%	95%	73%	-68%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		53	22%	90%	60%	-68%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		7	47%	75%	60%	-28%	▼
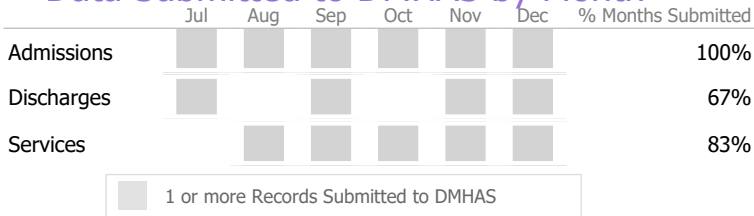
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Parker North
Rushford Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Bed Days	920	992	-7%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	66%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	69%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		65%	97%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		60%	80%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	86%
SA Screen Complete		N/A	88%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,576 days	0.5	100%	90%	93%	10%

	< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Pilots Program 303-551
Rushford Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	21	-19%	▼
Admits	-	-		
Discharges	1	3	-67%	▼
Service Hours	26	98	-73%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		9	53%	85%	90%	-32%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		10	63%	90%	95%	-28%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		60%	96%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		19%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges						▪	17%
Services	▪	▪	▪	▪	▪	▪	100%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Res Intensive (DMHAS) 925601
Rushford Center
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)
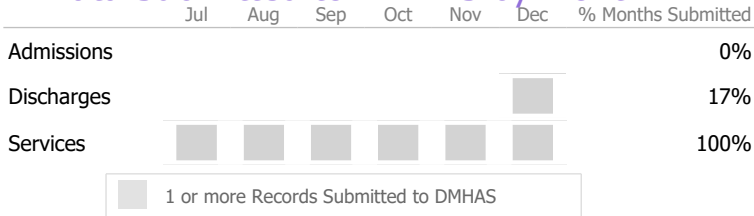
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	343	370	-7%
Admits	315	358	-12% ▼
Discharges	324	356	-9%
Bed Days	5,805	6,415	-10%

Data Submission Quality

Data Entry	Actual % vs	Actual	State Avg
Valid NOMS Data		55%	83%
✓ Valid TEDS Data		97%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Co-occurring		Actual	State Avg
MH Screen Complete		23%	92%
SA Screen Complete		20%	92%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		191	59%	80%	69%	-21% ▼
✓ No Re-admit within 30 Days of Discharge		300	93%	85%	91%	8%
🔴 Follow-up within 30 Days of Discharge		93	49%	90%	64%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Self Help		132	37%	60%	42%	-23% ▼
🔴 Abstinence/Reduced Drug Use		108	30%	70%	35%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	20 days	0.1	93%	90%	97%	3%

■ < 90%   ■ 90-110%   ■ >110%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Resid. Med. Monit. Detox925600
Rushford Center
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	538	647	-17%	▼
Admits	611	719	-15%	▼
Discharges	602	721	-17%	▼
Bed Days	2,743	2,973	-8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		354	59%	80%	65%	-21%	▼
● No Re-admit within 30 Days of Discharge		502	83%	85%	80%	-2%	
● Follow-up within 30 Days of Discharge		176	50%	90%	53%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		57%	79%
✓ Valid TEDS Data		99%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Co-occurring		Actual	State Avg
MH Screen Complete		10%	94%
SA Screen Complete		10%	94%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		19	6 days	0.0	78%	90%	75%	-12%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Rushford Community Support/RP Program
Rushford Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	390	432	-10%	
Admits	20	92	-78%	▼
Discharges	50	84	-40%	▼
Service Hours	2,184	7,098	-69%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		58%	80%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		39%	81%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	80%
SA Screen Complete		0%	61%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■	■	■			67%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		13	26%	65%	59%	-39%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		281	72%	60%	82%	12%	▲
●	Employed		33	8%	20%	13%	-12%	▼
●	Stable Living Situation		119	30%	80%	88%	-50%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		275	81%	90%	97%	-9%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 36 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Shelter Plus Care 303-292
Rushford Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	32	9%	
Admits	3	2	50%	▲
Discharges	2	1	100%	▲
Service Hours	86	200	-57%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		8	23%	85%	90%	-62%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		28	85%	90%	95%	-5%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		55%	96%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		53%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪			▪	50%
Discharges		▪				▪	33%
Services		▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Stone Haven 925400
Rushford Center
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)
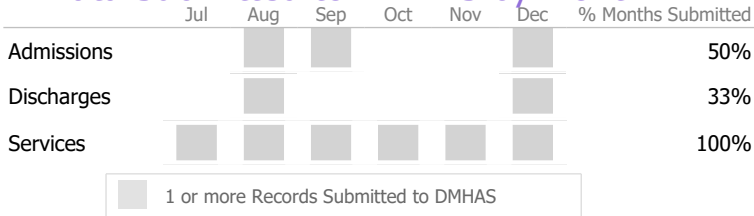
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	77	3%
Admits	57	56	2%
Discharges	59	54	9%
Bed Days	4,071	4,160	-2%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		27	46%	70%	64%	-24% ▼
✓	No Re-admit within 30 Days of Discharge		58	98%	85%	87%	13% ▲
🔴	Follow-up within 30 Days of Discharge		19	70%	90%	69%	-20% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Abstinence/Reduced Drug Use		43	54%	70%	64%	-16% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		41%	90%
Valid TEDS Data		81%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	7%

Co-occurring		Actual	State Avg
MH Screen Complete		26%	92%
SA Screen Complete		28%	92%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		26	76 days	0.3	85%	90%	77%	-5%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SUD CM/ Substance Use Disorder Case Management
Rushford Center
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	234	-94%	▼
Admits	-	237	-100%	▼
Discharges	-	233	-100%	▼
Service Hours	-	279	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	63%
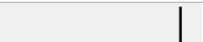
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

Recovery
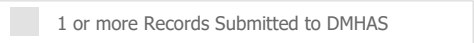
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		2	15%	20%	28%	-5%	
● Stable Living Situation		5	38%	80%	81%	-42%	▼
● Self Help		0	0%	60%	59%	-60%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	83%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Turning Point OP 560200
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	171	-35%	▼
Admits	12	88	-86%	▼
Discharges	9	94	-90%	▼
Service Hours	286	1,350	-79%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		11%	85%
Valid TEDS Data		10%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	21%

Co-occurring		Actual	State Avg
MH Screen Complete		17%	90%
SA Screen Complete		17%	96%

Diagnosis		Actual	State Avg
✅ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Abstinence/Reduced Drug Use		42	38%	55%	47%	-17%	▼
🔴 Not Arrested		57	51%	75%	74%	-24%	▼
🔴 Employed		26	23%	50%	30%	-27%	▼
🔴 Self Help		31	28%	60%	18%	-32%	▼
🔴 Stable Living Situation		56	50%	95%	73%	-45%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		36	35%	90%	60%	-55%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅ 2 or more Services within 30 days		9	75%	75%	60%	0%
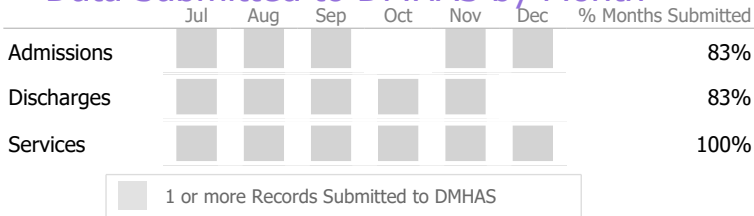
Legend:
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

YAS ACT - 269
Rushford Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	11	9%	
Admits	5	2	150%	▲
Discharges	7	2	250%	▲
Bed Days	1,244	1,673	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		8%	84%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	87%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	89%
SA Screen Complete		0%	89%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			■	■	■		50%
Discharges		■		■	■	■	67%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	65%	39%	-65%	▼
✔ No Re-admit within 30 Days of Discharge		7	100%	85%	94%	15%	▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	48%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		0	0%	15%	14%	-15%	▼
● Social Support		3	25%	60%	79%	-35%	▼
● Stable Living Situation		2	17%	60%	93%	-43%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		10	675 days	0.5	68%	90%	68%	-22%	▼

☐ < 90%	☐ 90-110%	☐ >110%

▲ > 10% Over   ▼ < 10% Under

☐ Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Variances in data may be indicative of operational adjustments related to the pandemic.