

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|-----------------|--------|----------|------------|
| | Unique Clients | 694 | 758 | -8% |
| | Admits | 192 | 322 | -40% ▼ |
| | Discharges | 198 | 338 | -41% ▼ |
| | Service Hours | 5,828 | 10,357 | -44% ▼ |
| | Bed Days | 12,952 | 13,568 | -5% |
| | S.Rehab/PHP/IOP | 1,023 | 5,262 | -81% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 144 FY20 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ General Satisfaction | | 96% | 80% | 92% |
| ✓ Quality and Appropriateness | | 96% | 80% | 93% |
| ✓ Respect | | 95% | 80% | 91% |
| ✓ Participation in Treatment | | 94% | 80% | 92% |
| ✓ Overall | | 88% | 80% | 91% |
| ✓ Access | | 83% | 80% | 88% |
| ● Outcome | | 75% | 80% | 83% |
| ● Recovery | | 69% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-----------------------|-----|-------|
| Mental Health | | | |
| | Community Support | 259 | 25.5% |
| | Social Rehabilitation | 222 | 21.8% |
| | Case Management | 171 | 16.8% |
| | Employment Services | 120 | 11.8% |
| | Residential Services | 90 | 8.8% |
| | Housing Services | 85 | 8.4% |
| | Education Support | 34 | 3.3% |
| | Recovery Support | 33 | 3.2% |
| Forensic MH | | | |
| | Case Management | 3 | 0.3% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|-----|-------|-----------|---------------------------------|-----|-------|-----------|
| 18-25 | 45 | 6% | 9% | Male | 371 | 54% | 58% |
| 26-34 | 90 | 13% | 21% | Female | 322 | 46% | 42% |
| 35-44 | 126 | 18% | 22% | Transgender | | | 0% |
| 45-54 | 169 | 24% | 19% | | | | |
| 55-64 | 212 | 31% ▲ | 20% | | | | |
| 65+ | 52 | 7% | 8% | | | | |
| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
| Non-Hispanic | 557 | 80% | 70% | White/Caucasian | 508 | 73% ▲ | 62% |
| Unknown | 77 | 11% | 10% | Black/African American | 97 | 14% | 17% |
| Hisp-Puerto Rican | 39 | 6% | 12% | Other | 33 | 5% | 13% |
| Hispanic-Other | 19 | 3% | 8% | Multiple Races | 25 | 4% | 1% |
| Hispanic-Cuban | 1 | 0% | 0% | Unknown | 15 | 2% | 6% |
| Hispanic-Mexican | 1 | 0% | 0% | Am. Indian/Native Alaskan | 12 | 2% | 1% |
| | | | | Asian | 3 | 0% | 1% |
| | | | | Hawaiian/Other Pacific Islander | 1 | 0% | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10 | | |
| Admits | 10 | - | |
| Discharges | - | - | |
| Service Hours | 43 | - | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|---|--------|----------|--------|-----------|---|
| ● Stable Living Situation | <div style="width: 40%; background-color: orange;"></div> | 4 | 40% | 85% | 90% | -45% ▼ |

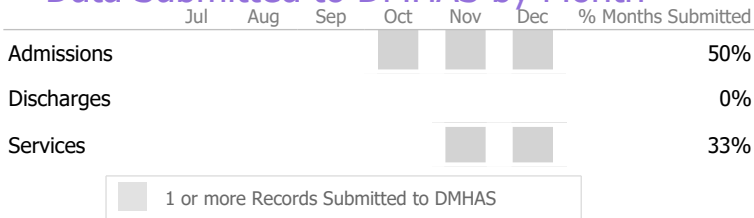
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | <div style="width: 90%; background-color: orange;"></div> | 9 | 90% | 90% | 95% | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--|---|-----------|
| ✓ Valid NOMS Data | <div style="width: 98%; background-color: orange;"></div> 98% | 96% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | <div style="width: 0%; background-color: gray;"></div> N/A | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 8 | -13% ▼ |
| Admits | - | 1 | -100% ▼ |
| Discharges | - | 3 | -100% ▼ |
| Bed Days | 1,288 | 1,138 | 13% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | N/A | 84% |
| SA Screen Complete | N/A | 69% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 79% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 75% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 6 | 86% | 60% | 83% | 26% ▲ |
| ✓ Stable Living Situation | | 7 | 100% | 95% | 93% | 5% |
| ○ Employed | | 0 | 0% | 25% | 9% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 7 | 578 days | 0.5 | 100% | 90% | 93% | 10% |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 9 | 0% |
| Admits | - | 1 | -100% ▼ |
| Discharges | 1 | - | |
| Bed Days | 1,569 | 1,571 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 75% |
| On-Time Periodic | | |
| 6 Month Updates | 88% | 87% |
| Co-occurring | | |
| MH Screen Complete | N/A | 84% |
| SA Screen Complete | N/A | 69% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 60% | 79% | 40% ▲ |
| ● Follow-up within 30 Days of Discharge | | 0 | 0% | 90% | 75% | -90% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 8 | 89% | 60% | 83% | 29% ▲ |
| ✓ Stable Living Situation | | 9 | 100% | 95% | 93% | 5% |
| ● Employed | | 0 | 0% | 25% | 9% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | | | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|---|------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 5 | 2,198 days | 0.3 | 171% | 90% | 93% | 81% | ▲ | |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 17% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 120 | 144 | -17% ▼ |
| Admits | 23 | 49 | -53% ▼ |
| Discharges | 32 | 46 | -30% ▼ |
| Service Hours | 501 | 1,094 | -54% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 42 | 35% | 35% | 44% | 0% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 75 | 85% | 90% | 92% | -5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 89% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ● 6 Month Updates | | 92% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |
| Services | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 19 | 21 | -10% |
| Admits | 2 | 2 | 0% |
| Discharges | 2 | 3 | -33% ▼ |
| Bed Days | 3,027 | 3,443 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 84% |
| SA Screen Complete | 100% | 69% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 50% | 60% | 79% | -10% ▼ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 75% | 10% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 16 | 84% | 60% | 83% | 24% ▲ |
| Stable Living Situation | | 19 | 100% | 95% | 93% | 5% |
| Employed | | 0 | 0% | 25% | 9% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 20 | 1,560 days | 0.6 | 82% | 90% | 93% | -8% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 33% |
| Discharges | | | | | | | 33% |

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 259 | 285 | -9% |
| Admits | 17 | 55 | -69% ▼ |
| Discharges | 32 | 55 | -42% ▼ |
| Service Hours | 2,703 | 5,027 | -46% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 80% |
| On-Time Periodic | | |
| 6 Month Updates | 92% | 81% |
| Co-occurring | | |
| MH Screen Complete | 94% | 80% |
| SA Screen Complete | 94% | 61% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 22 | 69% | 65% | 59% | 4% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 228 | 88% | 60% | 82% | 28% ▲ |
| ✓ Stable Living Situation | | 250 | 96% | 80% | 88% | 16% ▲ |
| ● Employed | | 37 | 14% | 20% | 13% | -6% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 223 | 98% | 90% | 97% | 8% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | - | - | |
| Discharges | 1 | 1 | 0% |
| Bed Days | 1,087 | 1,039 | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 80% |
| Co-occurring | | |
| MH Screen Complete | N/A | 86% |
| SA Screen Complete | N/A | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 100% | 75% | 66% | 25% ▲ |
| No Re-admit within 30 Days of Discharge | | 1 | 100% | 85% | 69% | 15% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 76% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 6 | 721 days | 0.5 | 98% | 90% | 93% | 8% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 17% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10 | 10 | 0% |
| Admits | - | - | |
| Discharges | - | 1 | -100% ▼ |
| Service Hours | 117 | 269 | -57% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 9 | 90% | 85% | 90% | 5% |

Service Utilization

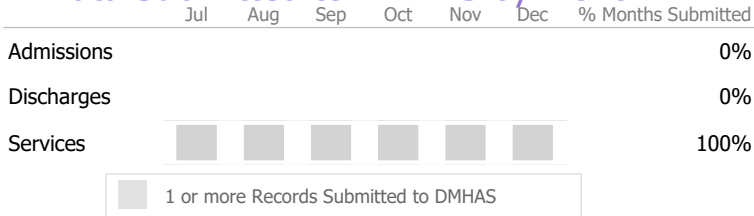
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 10 | 100% | 90% | 95% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 96% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Housing Developer

Reliance Health Inc.

Mental Health - Housing Services - Housing Coordination

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

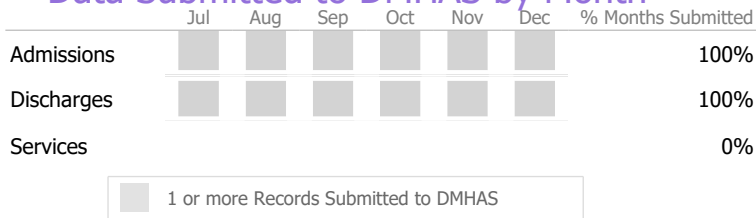
* State Avg based on 4 Active Housing Coordination Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 85 | 58 | 47% ▲ |
| Admits | 40 | 32 | 25% ▲ |
| Discharges | 34 | 28 | 21% ▲ |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month



* State Avg based on 4 Active Housing Coordination Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 1 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | 233 | 93 | 151% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 90% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 76% | N/A |

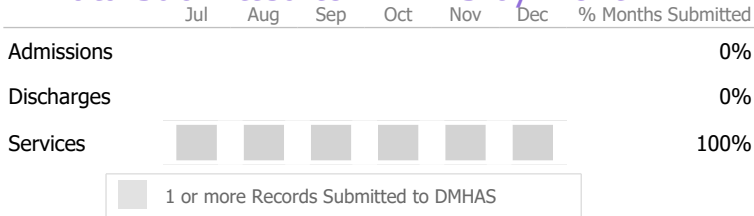
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 1 | 100% | 60% | 83% | 40% ▲ |
| ✓ Stable Living Situation | | 1 | 100% | 85% | 97% | 15% ▲ |
| ● Employed | | 0 | 0% | 25% | 11% | -25% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 1 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 7 | -43% ▼ |
| Admits | - | 5 | -100% ▼ |
| Discharges | - | 3 | -100% ▼ |
| Service Hours | 751 | 787 | -4% |
| Bed Days | 736 | 676 | 9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | N/A | 84% |
| SA Screen Complete | N/A | 69% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 79% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 75% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 4 | 100% | 60% | 83% | 40% ▲ |
| ✓ Stable Living Situation | | 4 | 100% | 95% | 93% | 5% |
| ✓ Employed | | 1 | 25% | 25% | 9% | 0% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 6 | 664 days | 0.8 | 67% | 90% | 93% | -23% ▼ |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 6 | 17% ▲ |
| Admits | 3 | - | |
| Discharges | 1 | 3 | -67% ▼ |
| Bed Days | 940 | 859 | 9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 75% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | 100% | 84% |
| SA Screen Complete | 100% | 69% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 100% | 60% | 79% | 40% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 75% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 7 | 100% | 60% | 83% | 40% ▲ |
| Stable Living Situation | | 7 | 100% | 95% | 93% | 5% |
| Employed | | 0 | 0% | 25% | 9% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 6 | 246 days | 0.5 | 85% | 90% | 93% | -5% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 33% |
| Discharges | | | | | | | 17% |

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | 2 | 1 | 100% ▲ |
| Discharges | 1 | 2 | -50% ▼ |
| Bed Days | 866 | 800 | 8% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 95% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 84% |
| SA Screen Complete | 100% | 69% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 60% | 79% | 40% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 75% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 5 | 83% | 60% | 83% | 23% ▲ |
| ✓ Stable Living Situation | | 6 | 100% | 95% | 93% | 5% |
| ○ Employed | | 1 | 17% | 25% | 9% | -8% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 5 | 459 days | 0.5 | 94% | 90% | 93% | 4% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 33% |
| Discharges | | | | | | | 17% |

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 5 | 20% ▲ |
| Admits | 2 | - | |
| Discharges | 1 | - | |
| Bed Days | 853 | 920 | -7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 84% |
| SA Screen Complete | 100% | 69% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 100% | 60% | 79% | 40% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 75% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 6 | 100% | 60% | 83% | 40% ▲ |
| Stable Living Situation | | 6 | 100% | 95% | 93% | 5% |
| Employed | | 1 | 17% | 25% | 9% | -8% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 5 | 665 days | 0.5 | 93% | 90% | 93% | 3% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 33% |
| Discharges | | | | | | | 17% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20 | 20 | 0% |
| Admits | 3 | - | |
| Discharges | 1 | 1 | 0% |
| Service Hours | 170 | 527 | -68% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 18 | 90% | 85% | 94% | 5% |

Service Utilization

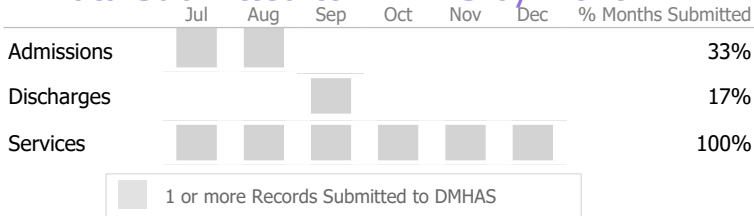
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 19 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 98% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 89% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 36 | 33 | 9% |
| Admits | 3 | 1 | 200% ▲ |
| Discharges | 5 | 1 | 400% ▲ |
| Service Hours | 523 | 980 | -47% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 35 | 97% | 85% | 90% | 12% ▲ |

Service Utilization

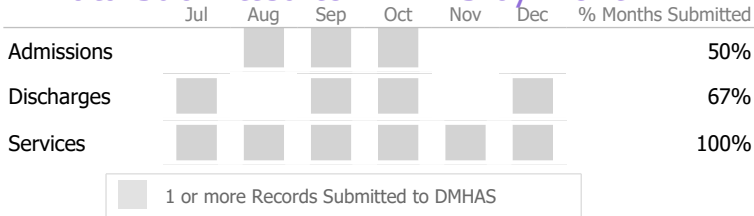
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 30 | 97% | 90% | 95% | 7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 96% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

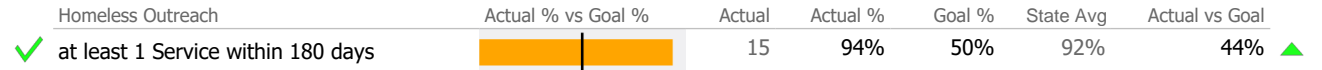
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

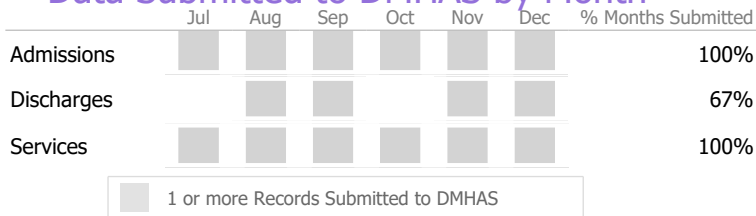
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 45 | 84 | -46% ▼ |
| Admits | 16 | 51 | -69% ▼ |
| Discharges | 18 | 42 | -57% ▼ |
| Service Hours | 119 | 399 | -70% ▼ |

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

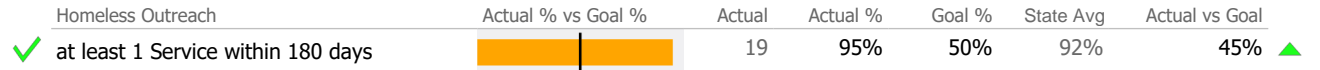
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

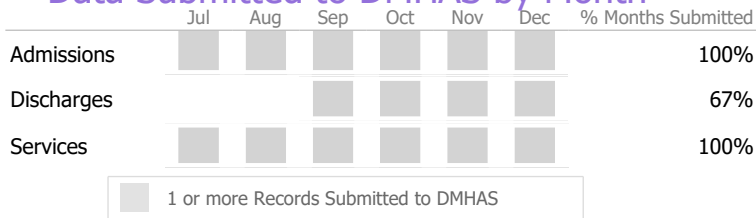
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 34 | 64 | -47% ▼ |
| Admits | 20 | 9 | 122% ▲ |
| Discharges | 19 | 37 | -49% ▼ |
| Service Hours | 112 | 147 | -24% ▼ |

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

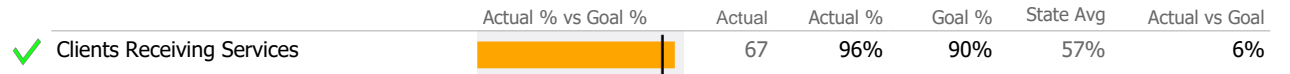
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

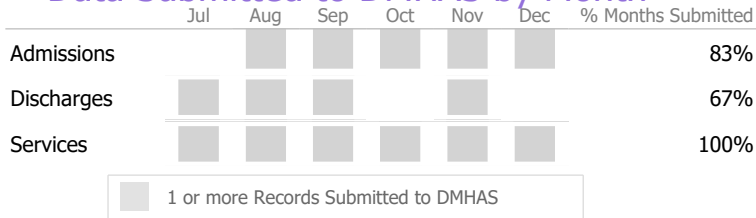
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 88 | 80 | 10% |
| Admits | 24 | 15 | 60% ▲ |
| Discharges | 19 | 24 | -21% ▼ |
| Service Hours | 22 | 7 | |
| Social Rehab/PHP/IOP Days | 797 | 1,114 | -28% ▼ |

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 34 Active Social Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 5 | -20% ▼ |
| Admits | - | 2 | -100% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | 50 | 53 | -6% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 4 | 100% | 85% | 94% | 15% ▲ |

Service Utilization

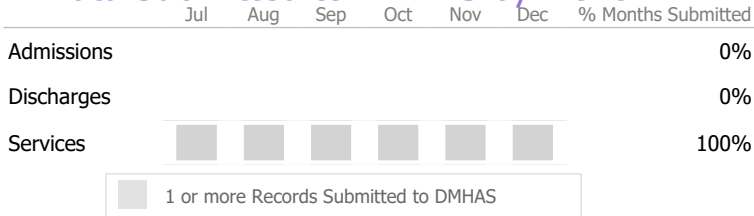
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 4 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 98% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 89% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 17 | 17 | 0% |
| Admits | 2 | 1 | 100% ▲ |
| Discharges | 2 | 2 | 0% |
| Service Hours | 101 | 328 | -69% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 15 | 88% | 85% | 90% | 3% |

Service Utilization

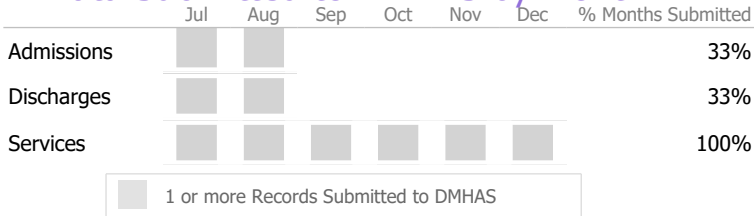
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 15 | 100% | 90% | 95% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 96% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | 5 | -40% ▼ |
| Admits | - | 1 | -100% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | 5 | 96 | -95% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 88% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 50% | N/A |

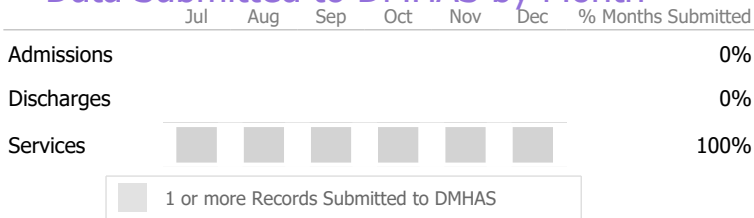
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Self Help | | 3 | 100% | 60% | 81% | 40% ▲ |
| Social Support | | 3 | 100% | 60% | 78% | 40% ▲ |
| Stable Living Situation | | 3 | 100% | 80% | 81% | 20% ▲ |
| Employed | | 0 | 0% | 20% | 4% | -20% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 3 | 100% | 90% | 100% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 12 | 26 | -54% ▼ |
| Admits | 8 | 19 | -58% ▼ |
| Discharges | 8 | 22 | -64% ▼ |
| Service Hours | 36 | 128 | -72% ▼ |
| Bed Days | 633 | 739 | -14% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 7 | 88% | 95% | 86% | -7% |
| ✓ No Re-admit within 30 Days of Discharge | | 8 | 100% | 85% | 98% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | | 3 | 43% | 90% | 83% | -47% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 96% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | N/A | 86% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 4 | 100% | 90% | 78% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 4 | 97 days | 0.3 | 86% | 90% | 62% | -4% |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | | ■ | ■ | ■ | ■ | 83% |
| Discharges | ■ | ■ | | ■ | ■ | | 67% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 34 | 45 | -24% ▼ |
| Admits | 4 | 16 | -75% ▼ |
| Discharges | 4 | 17 | -76% ▼ |
| Service Hours | 55 | 387 | -86% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Enrolled in Educational Program | | 14 | 41% | 35% | 66% | 6% |

Service Utilization

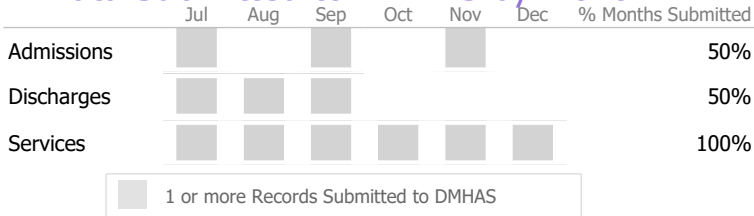
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 15 | 50% | 90% | 88% | -40% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 98% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ● 6 Month Updates | | 65% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

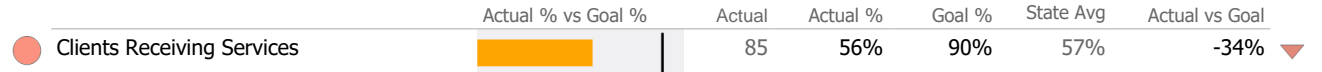
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Education Support Programs

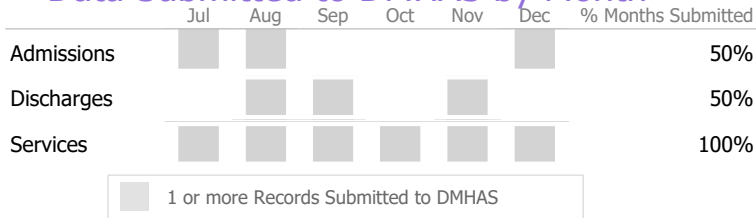
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 163 | 196 | -17% ▼ |
| Admits | 9 | 43 | -79% ▼ |
| Discharges | 11 | 22 | -50% ▼ |
| Service Hours | 288 | 36 | |
| Social Rehab/PHP/IOP Days | 226 | 4,148 | -95% ▼ |

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16 | 21 | -24% ▼ |
| Admits | 4 | 10 | -60% ▼ |
| Discharges | 5 | 8 | -38% ▼ |
| Bed Days | 1,953 | 2,383 | -18% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 75% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 84% |
| SA Screen Complete | 100% | 69% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 3 | 60% | 60% | 79% | 0% |
| Follow-up within 30 Days of Discharge | | 1 | 33% | 90% | 75% | -57% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 15 | 94% | 60% | 83% | 34% ▲ |
| Stable Living Situation | | 16 | 100% | 95% | 93% | 5% |
| Employed | | 3 | 19% | 25% | 9% | -6% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 14 | 383 days | 0.5 | 76% | 90% | 93% | -14% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 67% |
| Discharges | | | | | | | 50% |

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

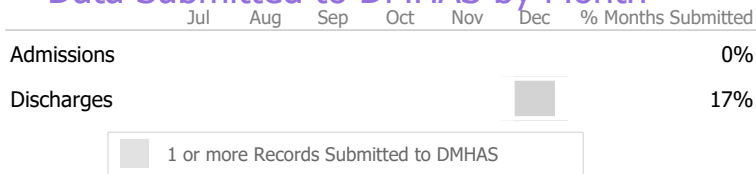
* State Avg based on 79 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 33 | 56 | -41% ▼ |
| Admits | - | 8 | -100% ▼ |
| Discharges | 1 | 13 | -92% ▼ |

Data Submitted to DMHAS by Month



* State Avg based on 2 Active Transportation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.