

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	694	758	-8%
	Admits	192	322	-40%
	Discharges	198	338	-41%
	Service Hours	5,828	10,357	-44%
	Bed Days	12,952	13,568	-5%
	S.Rehab/PHP/IOP	1,023	5,262	-81%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 144 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		95%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		88%	80%	91%
✓ Access		83%	80%	88%
● Outcome		75%	80%	83%
● Recovery		69%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Mental Health

Community Support		259	25.5%
Social Rehabilitation		222	21.8%
Case Management		171	16.8%
Employment Services		120	11.8%
Residential Services		90	8.8%
Housing Services		85	8.4%
Education Support		34	3.3%
Recovery Support		33	3.2%

## Forensic MH

Case Management		3	0.3%
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## Client Demographics

Age	#	%	State Avg
18-25	45	6%	9%
26-34	90	13%	21%
35-44	126	18%	22%
45-54	169	24%	19%
55-64	212	31%	20%
65+	52	7%	8%

Gender	#	%	State Avg
Male	371	54%	58%
Female	322	46%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	557	80%	70%
Unknown	77	11%	10%
Hisp-Puerto Rican	39	6%	12%
Hispanic-Other	19	3%	8%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	0%

Race	#	%	State Avg
White/Caucasian	508	73%	62%
Black/African American	97	14%	17%
Other	33	5%	13%
Multiple Races	25	4%	1%
Unknown	15	2%	6%
Am. Indian/Native Alaskan	12	2%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10		
Admits	10	-	
Discharges	-	-	
Service Hours	43	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	40%	85%	90%	-45% 

## Service Utilization

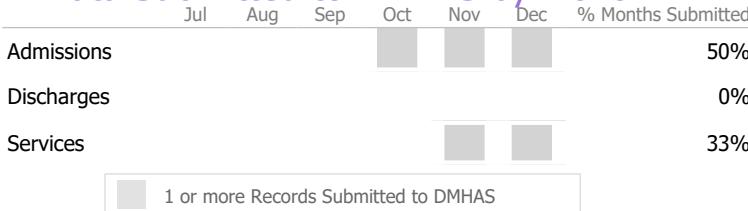
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		9	90%	90%	95%	0% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	88%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	1	-100%	▼
Discharges	-	3	-100%	▼
Bed Days	1,288	1,138	13%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	97%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	79%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	83%	26% ▲
✓ Stable Living Situation		7	100%	95%	93%	5%
● Employed		0	0%	25%	9%	-25% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	578 days	0.5	100%	90%	93%	10%



## Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Bed Days	1,569	1,571	0%

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	75%
On-Time Periodic 6 Month Updates	88%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully			1	100%	60%	79%	40% ▲
Follow-up within 30 Days of Discharge			0	0%	90%	75%	-90% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support			8	89%	60%	83%	29% ▲
Stable Living Situation			9	100%	95%	93%	5%
Employed			0	0%	25%	9%	-25% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	2,198 days	0.3	171%	90%	93%	81% ▲



## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	144	-17%	▼
Admits	23	49	-53%	▼
Discharges	32	46	-30%	▼
Service Hours	501	1,094	-54%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	42	35%	35%	44%	0%	

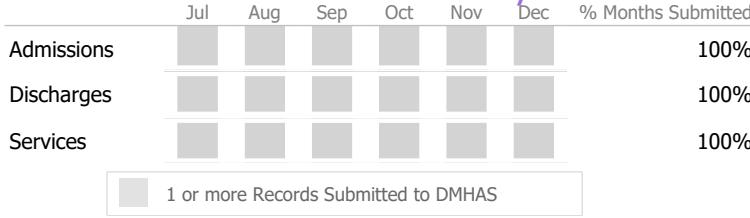
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	75	85%	90%	92%	-5%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	82%	92%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	21	-10%
Admits	2	2	0%
Discharges	2	3	-33% ▼
Bed Days	3,027	3,443	-12% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	75%
On-Time Periodic		
✓ 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	60%	79%	-10% ▼
✓ Follow-up within 30 Days of Discharge		1	100%	90%	75%	10%

## Recovery

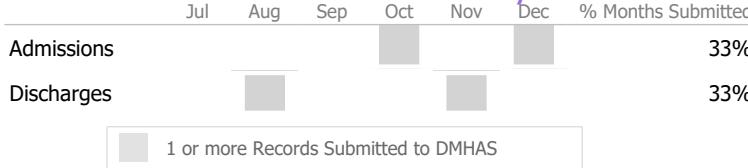
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	84%	60%	83%	24% ▲
✓ Stable Living Situation		19	100%	95%	93%	5%
● Employed		0	0%	25%	9%	-25% ▼

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<span style="width: 100%;">█</span>	20	1,560 days	0.6	82%	90%	93%	-8%

< 90%  
  90-110%  
  >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual  
  Goal  
  Goal Met  
  Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	259	285	-9% ▼
Admits	17	55	-69% ▼
Discharges	32	55	-42% ▼
Service Hours	2,703	5,027	-46% ▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	80%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		92%	81%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		94%	80%
✓ SA Screen Complete		94%	61%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

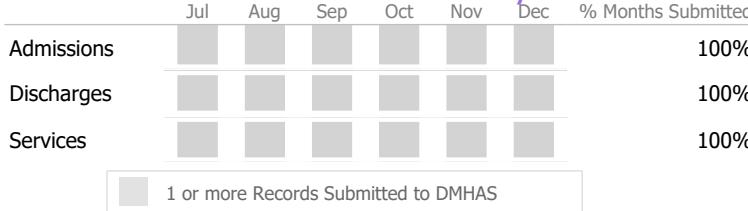
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	69%	65%	59%	4%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		228	88%	60%	82%	28% ▲
✓ Stable Living Situation		250	96%	80%	88%	16% ▲
● Employed		37	14%	20%	13%	-6%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		223	98%	90%	97%	8%

## Data Submitted to DMHAS by Month



&gt; 10% Over

&lt; 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	1	1	0%
Bed Days	1,087	1,039	5%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	75%	66%	25% 
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	69%	15% 
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10% 

## Data Submission Quality

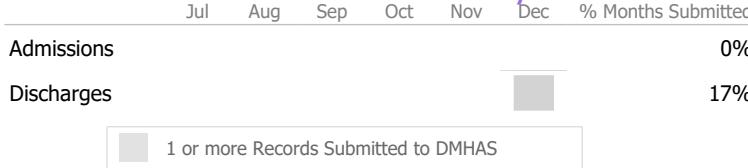
	Actual	State Avg
✓ Valid NOMS Data		100% 97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 80%
Co-occurring	Actual	State Avg
MH Screen Complete		N/A 86%
SA Screen Complete		N/A 88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	721 days	0.5	98%	90%	93%	8%



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	117	269	-57% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	90%	9	90%	85%	90%	5%

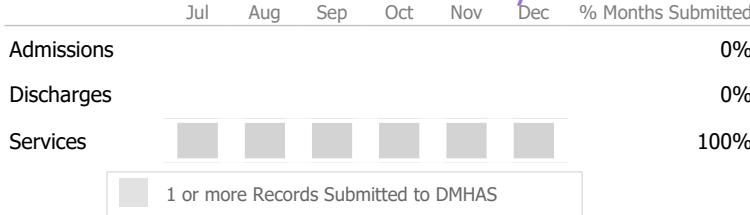
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	10	100%	90%	95%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

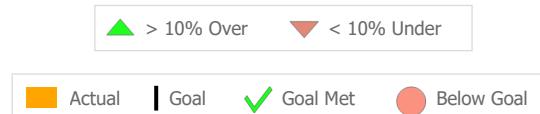
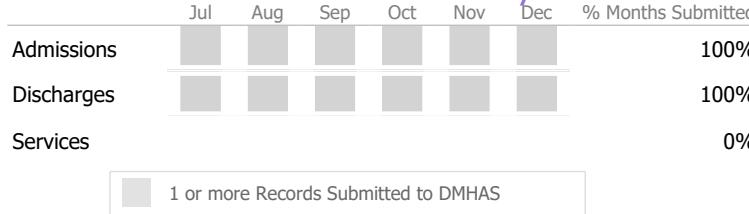
 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 4 Active Housing Coordination Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	58	47%	▲
Admits	40	32	25%	▲
Discharges	34	28	21%	▲
Service Hours	-	-		

## Data Submitted to DMHAS by Month



\* State Avg based on 4 Active Housing Coordination Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	233	93	151% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	90%

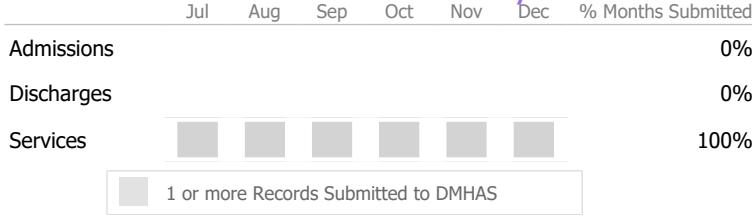
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	76%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	83%	40% <span style="color: green;">▲</span>
✓ Stable Living Situation		1	100%	85%	97%	15% <span style="color: green;">▲</span>
● Employed		0	0%	25%	11%	-25% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	99%	10%

## Data Submitted to DMHAS by Month

▲ > 10% Over   ▼ < 10% Under

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	7	-43%	▼
Admits	-	5	-100%	▼
Discharges	-	3	-100%	▼
Service Hours	751	787	-4%	
Bed Days	736	676	9%	

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	79%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

## Recovery

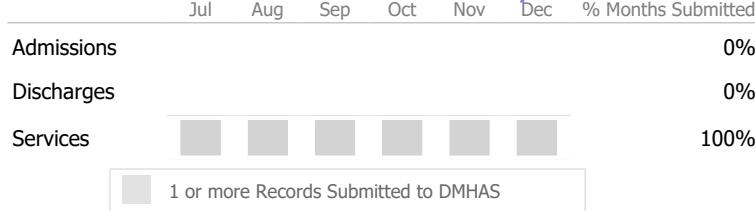
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	83%	40% ▲
✓ Stable Living Situation		4	100%	95%	93%	5%
✓ Employed		1	25%	25%	9%	0%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<span style="width: 100px; background-color: #4CAF50; display: inline-block;"></span>	6	664 days	0.8	67%	90%	93%	-23% ▼

< 90%    90-110%    >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	3	-		
Discharges	1	3	-67%	▼
Bed Days	940	859	9%	

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	79%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	75%	10%

## Recovery

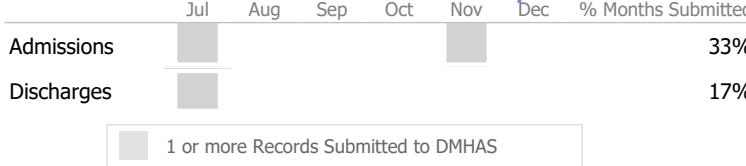
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	83%	40% ▲
✓ Stable Living Situation		7	100%	95%	93%	5%
● Employed		0	0%	25%	9%	-25% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	246 days	0.5	85%	90%	93%	-5%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	1	2	-50% <span style="color: red;">▼</span>
Bed Days	866	800	8%

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	95%	75%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	100%	87%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	100%	84%
<span style="color: green;">✓</span>	SA Screen Complete	100%	69%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span>	Treatment Completed Successfully	<div style="width: 70%;"></div>	1	100%	60%	79%	40%	<span style="color: green;">▲</span>				
<span style="color: green;">✓</span>	Follow-up within 30 Days of Discharge	<div style="width: 75%;"></div>	1	100%	90%	75%	10%					

## Recovery

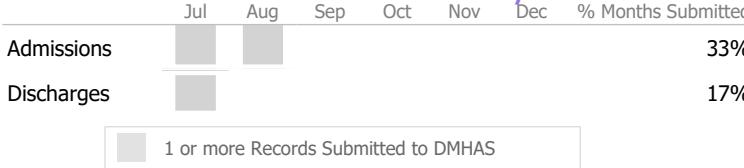
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 75%;"></div>	5	83%	60%	83%	23% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 90%;"></div>	6	100%	95%	93%	5% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<div style="width: 15%;"></div>	1	17%	25%	9%	-8% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span>	Avg Utilization Rate	<div style="width: 70%;"></div>	5	459 days	0.5	94%	90%	93% <span style="color: green;">▲</span>



## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	2	-		
Discharges	1	-		
Bed Days	853	920	-7%	

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	96%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	79%	40%
✓ Follow-up within 30 Days of Discharge		1	100%	90%	75%	10%

## Recovery

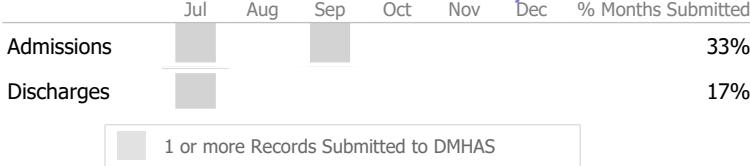
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	83%	40%
✓ Stable Living Situation		6	100%	95%	93%	5%
● Employed		1	17%	25%	9%	-8%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	665 days	0.5	93%	90%	93%	3%



## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	3	-	
Discharges	1	1	0%
Service Hours	170	527	-68% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	18	90%	85%	94%	5%	

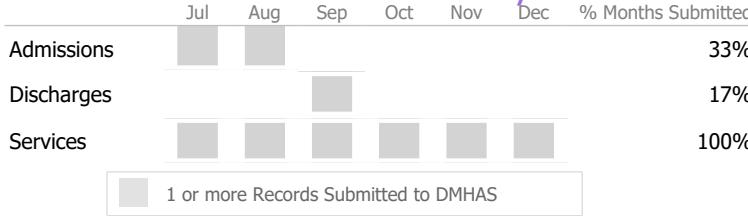
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	19	100%	90%	97%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic		
✓ 6 Month Updates	100%	89%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	33	9%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	5	1	400% <span style="color: green;">▲</span>
Service Hours	523	980	-47% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="width: 75%;">75%</span>	35	97%	85%	90%	12% <span style="color: green;">▲</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="width: 75%;">75%</span>	30	97%	90%	95%	7% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry

	Actual	State Avg
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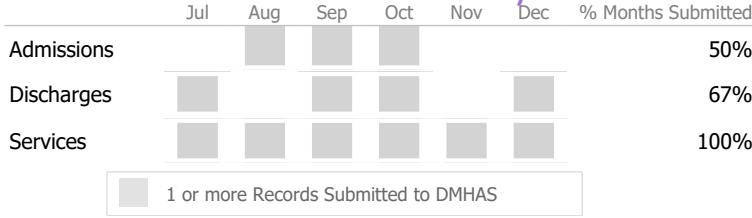
✓ Valid NOMS Data	<span style="width: 96%;">96%</span>	96%
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On-Time Periodic

	Actual	State Avg
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✓ 6 Month Updates	<span style="width: 96%;">96%</span>	88%
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## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

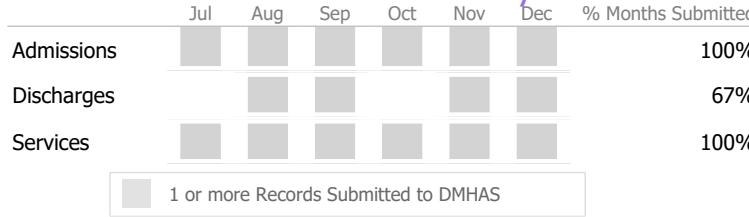
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	84	-46% <span style="color: red;">▼</span>
Admits	16	51	-69% <span style="color: red;">▼</span>
Discharges	18	42	-57% <span style="color: red;">▼</span>
Service Hours	119	399	-70% <span style="color: red;">▼</span>

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<span style="background-color: orange; border: 1px solid black; padding: 2px;"> </span>   <span style="background-color: orange; border: 1px solid black; padding: 2px;"> </span>	15	94%	50%	92%	44% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month

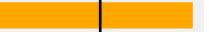
▲ > 10% Over   ▼ < 10% Under
█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

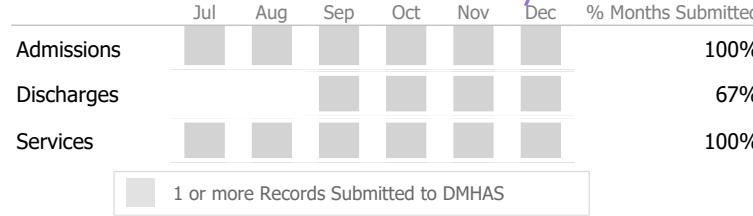
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	64	-47%	▼
Admits	20	9	122%	▲
Discharges	19	37	-49%	▼
Service Hours	112	147	-24%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		19	95%	50%	92%	45% 

## Data Submitted to DMHAS by Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	80	10%
Admits	24	15	60% <span style="color: green;">▲</span>
Discharges	19	24	-21% <span style="color: red;">▼</span>
Service Hours	22	7	
Social Rehab/PHP/IOP Days	797	1,114	-28% <span style="color: red;">▼</span>

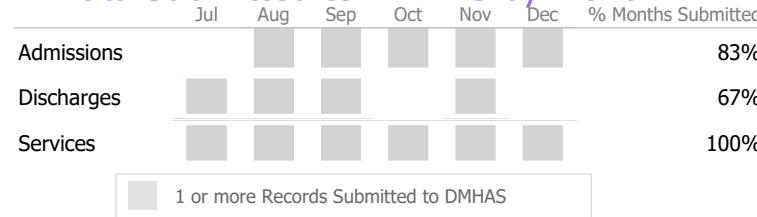
## Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	67	96%	90%	57%	6%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	2	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	50	53	-6%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% Over	4	100%	85%	94%	15% Over

## Service Utilization

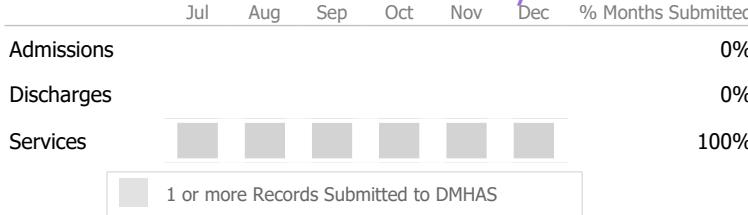
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% Over	4	100%	90%	97%	10% Over

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	2	2	0%
Service Hours	101	328	-69% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 88%;">88%</div>	15	88%	85%	90%	3%

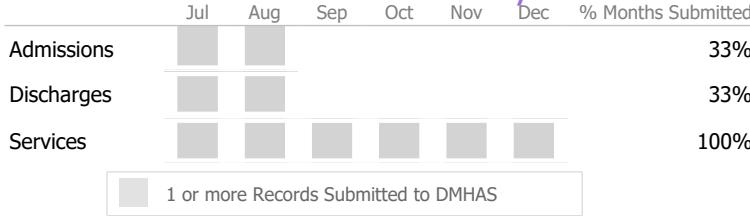
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;">100%</div>	15	100%	90%	95%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 97%;">97%</div>	96%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;">100%</div>	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	5	-40%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	5	96	-95%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	100%

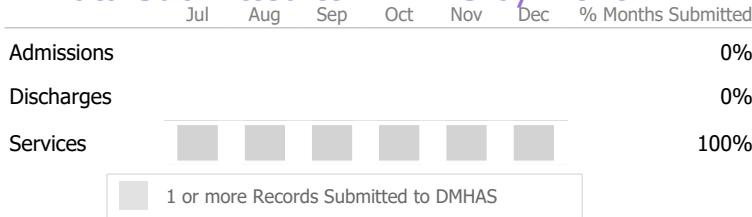
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	50%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		3	100%	60%	81%	40% ▲
✓ Social Support		3	100%	60%	78%	40% ▲
✓ Stable Living Situation		3	100%	80%	81%	20% ▲
● Employed		0	0%	20%	4%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	100%	10%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	26	-54%	▼
Admits	8	19	-58%	▼
Discharges	8	22	-64%	▼
Service Hours	36	128	-72%	▼
Bed Days	633	739	-14%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	88%	95%	86%	-7%
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	98%	15% ▲
● Follow-up within 30 Days of Discharge		3	43%	90%	83%	-47% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%

On-Time Periodic 6 Month Updates	Actual	State Avg
	N/A	86%

## Service Utilization

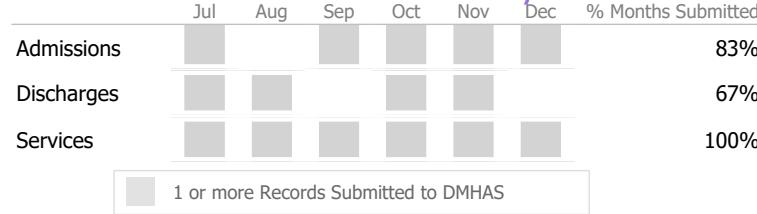
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	78%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		4	97 days	0.3	86%	90%	62%	-4%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

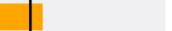
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Transitional Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	45	-24%	▼
Admits	4	16	-75%	▼
Discharges	4	17	-76%	▼
Service Hours	55	387	-86%	▼

## Recovery

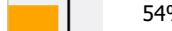
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		14	41%	35%	66%	6%

## Service Utilization

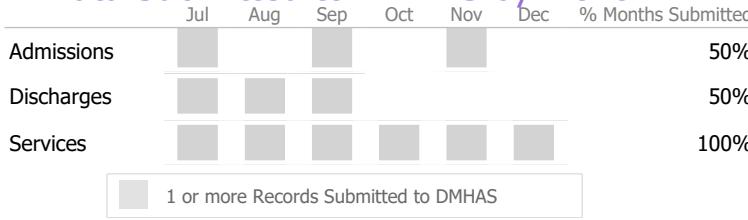
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	50%	90%	88%	-40% ▼

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		99%	98%

On-Time Periodic	Actual	State Avg	
● 6 Month Updates		54%	65%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

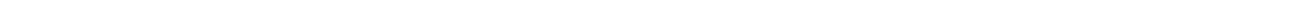
\* State Avg based on 5 Active Education Support Programs

## Program Activity

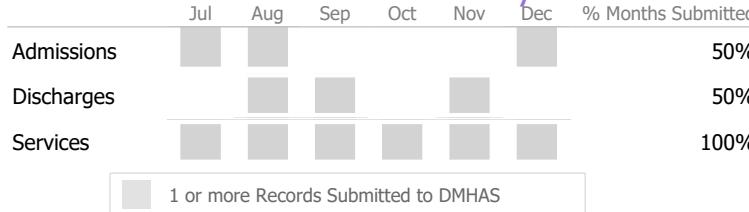
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	163	196	-17%	▼
Admits	9	43	-79%	▼
Discharges	11	22	-50%	▼
Service Hours	288	36		
Social Rehab/PHP/IOP Days	226	4,148	-95%	▼

## Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	21	-24%	▼
Admits	4	10	-60%	▼
Discharges	5	8	-38%	▼
Bed Days	1,953	2,383	-18%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	0%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	-57% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

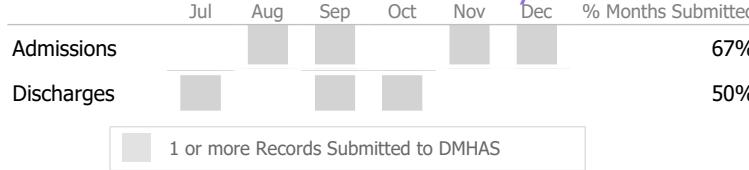
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal					
								Actual % vs Goal %	Actual				
● Avg Utilization Rate	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	14	383 days	0.5	76%	90%	93%	-14% ▼

12 Months Trend: < 90% 90-110% >110%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	75%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	56	-41% 
Admits	-	8	-100% 
Discharges	1	13	-92% 

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 2 Active Transportation Programs