

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
↘	Unique Clients	42	36	17%	▲
↙	Admits	11	23	-52%	▼
↔	Discharges	8	8	0%	
↗	Service Hours	344	246	40%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 6 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	100%   100%	100%	80%	92%
✓ Outcome	100%   100%	100%	80%	83%
✓ Recovery	100%   100%	100%	80%	79%
✓ Quality and Appropriateness	83%   83%	83%	80%	93%
✓ Participation in Treatment	83%   83%	83%	80%	92%
✓ Overall	83%   83%	83%	80%	91%
✓ Respect	83%   83%	83%	80%	91%
✓ Access	83%   83%	83%	80%	88%

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
	Outpatient	42	100.0%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

## Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	10	28%	9%	▲	Female	27	64%	42%
26-34	7	19%	21%		Male	15	36%	58%
35-44	5	14%	22%		Transgender			0%
45-54	5	14%	19%					
55-64	8	22%	20%					
65+	1	3%	8%					

Ethnicity	#	%	State Avg		Race	#	%	State Avg
Non-Hispanic	36	86%	70%	▲	White/Caucasian	33	79%	62%
Hispanic-Other	3	7%	8%		Other	6	14%	13%
Hisp-Puerto Rican	3	7%	12%		Black/African American	2	5%	17%
Hispanic-Cuban			0%		Unknown	1	2%	6%
Hispanic-Mexican			0%		Am. Indian/Native Alaskan			1%
Unknown			10%		Asian			1%
					Multiple Races			1%
					Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

## Program Activity

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## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	98%	85%
✓ Valid TEDS Data	99%	84%
On-Time Periodic		
✓ 6 Month Updates	75%	21%
Co-occurring		
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	96%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	12%	50%	53%	-38% ▼
<b>Recovery</b>						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		40	95%	75%	74%	20% ▲
✓ Abstinence/Reduced Drug Use		28	67%	55%	47%	12% ▲
✓ Stable Living Situation		42	100%	95%	73%	5% ▲
● Employed		20	48%	50%	30%	-2%
● Self Help		14	33%	60%	18%	-27% ▼

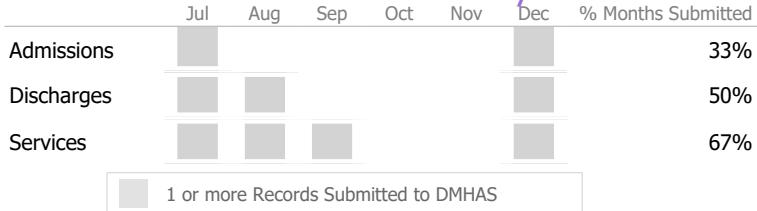
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	91%	90%	60%	1% ▲
<b>Service Engagement</b>						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	100%	75%	60%	25% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs