

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	42	36	17%	▲
	Admits	11	23	-52%	▼
	Discharges	8	8	0%	
	Service Hours	344	246	40%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient	0	0.0%
	Outpatient	42	100.0%

Consumer Satisfaction Survey

(Based on 6 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
✓ Quality and Appropriateness		83%	80%	93%
✓ Participation in Treatment		83%	80%	92%
✓ Overall		83%	80%	91%
✓ Respect		83%	80%	91%
✓ Access		83%	80%	88%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	28%	▲ 9%
26-34	7	19%	21%
35-44	5	14%	22%
45-54	5	14%	19%
55-64	8	22%	20%
65+	1	3%	8%

Gender	#	%	State Avg
Female	27	64%	▲ 42%
Male	15	36%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	36	86%	▲ 70%
Hispanic-Other	3	7%	8%
Hisp-Puerto Rican	3	7%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	33	79%	▲ 62%
Other	6	14%	13%
Black/African American	2	5%	▼ 17%
Unknown	1	2%	6%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	42	36	17% ▲
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
Valid TEDS Data	99%	84%
On-Time Periodic		
6 Month Updates	75%	21%
Co-occurring		
MH Screen Complete	100%	90%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	12%	50%	53%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		40	95%	75%	74%	20% ▲
Abstinence/Reduced Drug Use		28	67%	55%	47%	12% ▲
Stable Living Situation		42	100%	95%	73%	5%
Employed		20	48%	50%	30%	-2%
Self Help		14	33%	60%	18%	-27% ▼

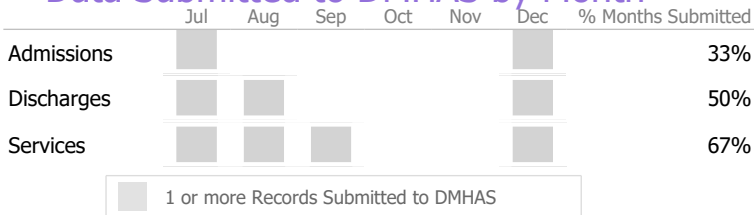
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	91%	90%	60%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	100%	75%	60%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.