

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	75	81	-7%
	Admits	4	10	-60%
	Discharges	4	10	-60%
	Service Hours	1,511	1,858	-19%
	Bed Days	2,944	2,867	3%
	S.Rehab/PHP/IOP	2,881	3,589	-20%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
✓ Quality and Appropriateness		86%	80%	93%
● Outcome		78%	80%	83%
● Recovery		50%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Social Rehabilitation		42	39.6%
Community Support		38	35.8%
Residential Services		16	15.1%
Case Management		10	9.4%

## Client Demographics

Age	#	%	State Avg
18-25		3	4%
26-34		8	11%
35-44		10	13%
45-54		17	23%
55-64		21	28%
65+		16	21%  8%

Gender	#	%	State Avg
Male		56	75%  58%
Female		19	25%  42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian		63	84%  62%
Black/African American		6	8%  17%
Asian		2	3%  1%
Other		2	3%  13%
Unknown		2	3%  6%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Ethnicity	#	%	State Avg
Non-Hispanic		65	87%  70%
Unknown		7	9%  10%
Hispanic-Other		3	4%  8%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hisp-Puerto Rican			12%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	8	10	-20%	▼
Admits	-	2	-100%	▼
Discharges	-	2	-100%	▼
Bed Days	1,472	1,403	5%	

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	80%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	94%	N/A
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	N/A	N/A	85%	97%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	90%	15%
✓ Stable Living Situation		8	100%	90%	100%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,555 days	0.5	100%	90%	90%	10%



< 90% 90-110% >110%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Group Home Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	90	70	28% ▲
Bed Days	1,472	1,464	1%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	75%
On-Time Periodic 6 Month Updates	38%	87%
Co-occurring		
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	79%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

## Recovery

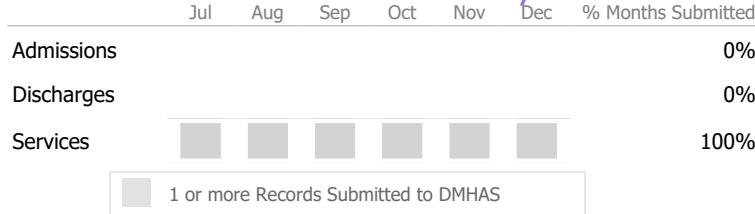
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	83%	40% ▲
✓ Stable Living Situation		8	100%	95%	93%	5%
✓ Employed		2	25%	25%	9%	0%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,597 days	0.5	100%	90%	93%	10%



## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

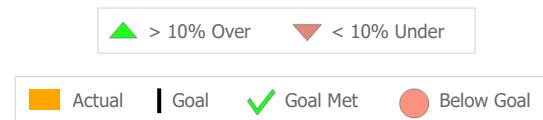
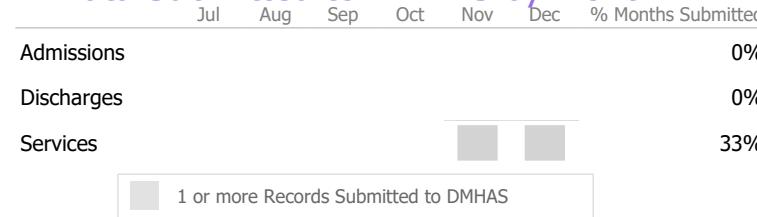
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	48	-13% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	2,881	3,589	-20% ▼

## Service Utilization



## Data Submitted to DMHAS by Month



\* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	40	-5%
Admits	4	5	-20% ▼
Discharges	4	6	-33% ▼
Service Hours	636	970	-34% ▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	80%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	73%	81%
Co-occurring		Actual	State Avg
MH Screen Complete		0%	80%
SA Screen Complete		0%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

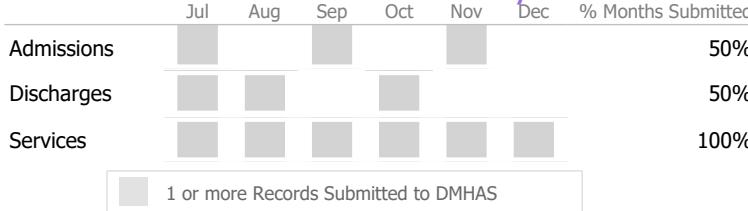
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	65%	59%	10% ▲
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		35	92%	60%	82%	32% ▲
✓ Stable Living Situation		38	100%	80%	88%	20% ▲
● Employed		6	16%	20%	13%	-4%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		33	97%	90%	97%	7%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	786	819	-4%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	90%	15% 

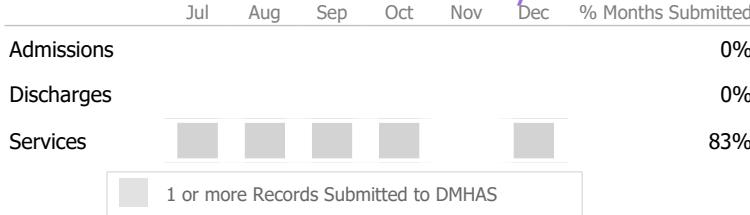
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	95%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	96%
On-Time Periodic			
✓ 6 Month Updates		100%	88%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs