New Milford Hospital

New Milford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

| | Provide | r Activi | ty | | | | | Client | Demographics | | | | |
|---------------------------|-------------------|----------|-------------|------------|-------------------|----------|--------|-----------|---------------------------------|-----------|---------|--------|---------|
| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | | | | | | | | | |
| | Unique Clients | 288 | 333 | -14% | ▼ Age | # | % | State Avg | Gender | # | % | Sta | ate Avg |
| \backslash | Admits | 6 | 13 | -54% | 18-25 | 16 | 6% | 9% | Female | 184 | 64% | | 42% |
| <u>`</u> | Aumits | 0 | 13 | -J+70 | 26-34 | 47 | 16% | 21% | Male | 104 | 36% | ▼ | 58% |
| | Discharges | 10 | 25 | -60% | ▼ 35-44 | 48 | 17% | 22% | Transgender | | | | 0% |
| | Service Hours | 687 | 890 | -23% | ▼ 45-54 | 52 | 18% | 19% | | | | | |
| \checkmark \checkmark | | 007 | 000 | 2070 | 55-64 | 75 | 26% | 20% | | | | | |
| | | | | | 65+ | 50 | 17% | 8% | Race | # | % | Sta | ate Avg |
| | | | | | | | | | White/Caucasian | 278 | 97% | | 62% |
| ▲ > | 10% Over 1 Yr Ago | ▼> 10% | 6 Under 1Yr | Ago | Ethnicity | # | % | State Avg | Black/African American | 5 | 2% | ▼ | 17% |
| | | | | | Non-Hispanic | 277 | 96% | ▲ 70% | Other | 3 | 1% | ▼ | 13% |
| | Clients by Le | vel of C | are | | Hispanic-Other | 4 | 1% | 8% | Am. Indian/Native Alaskan | 1 | 0% | | 1% |
| Program Type | Level of Care Ty | rpe | # | % | Hisp-Puerto Rican | 4 | 1% | ▼ 12% | Multiple Races | 1 | 0% | | 1% |
| Mental Hea | alth | | | | | | | | Asian | | | | 1% |
| | Outpatie | ent | 288 | 100.0% | Unknown | 2 | 1% | 10% | Hawaiian/Other Pacific Islander | | | | 0% |
| | | | | | Hispanic-Mexican | 1 | 0% | 0% | Unknown | | | | 6% |
| | | | | | Hispanic-Cuban | | | 0% | | | | | |
| | | | | | | | | | A | | | | |
| | | | | | | Unique C | lients | State Avg | > 10% Over State Avg | ▼ > 10% l | Under S | tate A | vg |

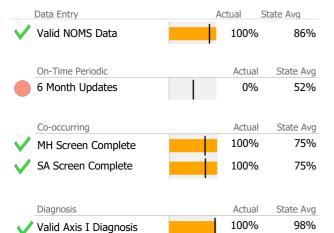
Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

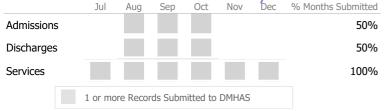
| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 288 | 333 | -14% 🔻 |
| Admits | 6 | 13 | -54% 🔻 |
| Discharges | 10 | 25 | -60% 🔻 |
| Service Hours | 687 | 890 | -23% 🔻 |

Data Submission Quality



| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
| | Treatment Completed Successfully | | 2 | 20% | 50% | 33% | -30% | |
| | Recovery | | | | | | | |
| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Social Support | | 280 | 97% | 60% | 60% | 37% | |
| \checkmark | Employed | | 126 | 44% | 30% | 22% | 14% | |
| \checkmark | Stable Living Situation | | 280 | 97% | 95% | 74% | 2% | |
| | Service Utilization | | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| | Clients Receiving Services | | 216 | 78% | 90% | 81% | -12% | ▼ |
| | Service Engagement | | | | | | | |
| | Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| | 2 or more Services within 30 days | | 1 | 17% | 75% | 76% | -58% | ▼ |
| | | | | | | | | |

Data Submitted to DMHAS by Month



| | > | 10% Over | ▼ < | 10% Under | |
|------|-------------|----------|-----------|-----------|------------|
| Actu | ıal | Goal | 🗸 Goal Me | et 🛑 E | Below Goal |

* State Avg based on 85 Active Standard Outpatient Programs

Discharge Outcomes