Natchaug Hospital
Mansfield Center, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5	6	-17% ▼
	Admits	7	2	250% ▲
	Discharges	4	6	-33% ▼
	Service Hours		-	
	Bed Days	380	211	80% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Inpatient Services	5	100.0%

Consumer Satisfaction Survey (Based on 19 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Overall		84%	80%	91%
● Outcome		68%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	20%	▲ 9%
26-34			▼ 21%
35-44	1	20%	22%
45-54			▼ 19%
55-64			▼ 20%
65+	3	60%	▲ 8%

Gender	#	%	State Avg
Male	3	60%	58%
Female	2	40%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2	40%	▼ 70%
Unknown	2	40%	▲ 10%
Hispanic-Other	1	20%	▲ 8%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	3	60%	62%
Asian	1	20%	▲ 1%
Multiple Races	1	20%	▲ 1%
Am. Indian/Native Alaskan			1%
Black/African American			▼ 17%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

189 Storrs Rd. AIP 849-110
Natchaug Hospital
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	3	2	50%	▲
Discharges	3	3	0%	
Bed Days	164	92	78%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	95%	78%	5%	
●	No Re-admit within 30 Days of Discharge		2	67%	85%	87%	-18%	▼
✓	Follow-up within 30 Days of Discharge		3	100%	90%	75%	10%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate	2	50 days	0.5	45%	90%	86%	-45%	▼

< 90% | 90-110% | >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							50%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Hour Obs Flex Bed 704602
Natchaug Hospital
Addiction - Inpatient Services - Observation Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	N/A

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Observation Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Intermediate Care Contract
Natchaug Hospital
Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	4	-	
Discharges	1	3	-67% ▼
Bed Days	216	26	731% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	25%	4%
✓ SA Screen Complete	0%	0%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			■	■	■		50%
Discharges				■			17%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	100%	5%
● No Re-admit within 30 Days of Discharge		0	0%	85%	90%	-85% ▼
✓ Follow-up within 30 Days of Discharge		1	100%	90%	50%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	58 days	0.8	39%	90%	54%	-51%

■ < 90% ■ 90-110% ■ >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Variances in data may be indicative of operational adjustments related to the pandemic.