Middlesex Hospital Mental Health Clinic
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	93	137	-32% ▼
	Admits	55	88	-38% ▼
	Discharges	48	95	-49% ▼
	Service Hours	233	378	-38% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	93	100.0%

Client Demographics

Age	#	%	State Avg
18-25	5	5%	9%
26-34	15	16%	21%
35-44	17	18%	22%
45-54	19	21%	19%
55-64	24	26%	20%
65+	12	13%	8%

Gender	#	%	State Avg
Female	64	69% ▲	42%
Male	29	31% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	85	91% ▲	70%
Unknown	4	4%	10%
Hisp-Puerto Rican	3	3%	12%
Hispanic-Other	1	1%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	79	85% ▲	62%
Black/African American	9	10%	17%
Unknown	5	5%	6%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other		▼	13%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Case Management Program
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	137	-32%	▼
Admits	55	88	-38%	▼
Discharges	48	95	-49%	▼
Service Hours	233	378	-38%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	95%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	28%	56%

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully	37	77%	50%	76%	27%	▲

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support	85	88%	60%	71%	28%	▲
✓ Stable Living Situation	92	95%	80%	80%	15%	▲
● Employed	14	14%	20%	10%	-6%	

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services	41	79%	90%	68%	-11%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.