

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	10	9	11% ▲
↔	Admits	1	1	0%
↔	Discharges	1	1	0%
↔	Service Hours		-	
↔	Bed Days	1,656	1,522	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100% 100%	100%	80%	93%
✓ Participation in Treatment	100% 100%	100%	80%	92%
✓ General Satisfaction	100% 100%	100%	80%	92%
✓ Overall	100% 100%	100%	80%	91%
✓ Respect	100% 100%	100%	80%	91%
✓ Access	100% 100%	100%	80%	88%
✓ Outcome	100% 100%	100%	80%	83%
✓ Recovery	100% 100%	100%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Residential Services	10	100.0%
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Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		10	100%	58%
18-25	1	20%	9%	Male	10	100%	58%
26-34	2	20%	21%	Female	1	100%	42%
35-44	2	20%	22%	Transgender			0%
45-54	4	40%	▲ 19%				
55-64	2	20%	20%				
65+			8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Other		6	60%	62%
Non-Hispanic	8	80%	70%	Black/African American	2	20%	17%
Hisp-Puerto Rican	2	20%	12%	Other	2	20%	13%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			0%	Asian			1%
Hispanic-Other			8%	Multiple Races			1%
Unknown			10%	Hawaiian/Other Pacific Islander			0%
				Unknown			6%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

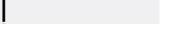
Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	10	9	11%	▲
Admits	1	1	0%	
Discharges	1	1	0%	
Bed Days	1,656	1,522	9%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	1	100%	60%	79%	40% 

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	 	1	100%	90%	75%	10% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	 	9	90%	60%	83%	30% 
Stable Living Situation	 	10	100%	95%	93%	5% 
Employed	 	0	0%	25%	9%	-25% 

Bed Utilization

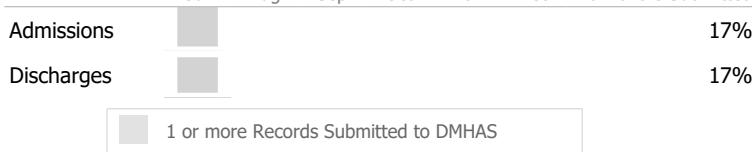
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	    	9	1,000 days	0.5	100%	90%	93%	10% 

 < 90%  90-110%  >110%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	75%
On-Time Periodic		
6 Month Updates	100%	87%
Co-occurring		
MH Screen Complete	100%	84%
SA Screen Complete	100%	69%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 79 Active Supervised Apartments Programs