

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,571	1,451	8%
	Admits	615	579	6%
	Discharges	333	466	-29%
	Service Hours	4,187	4,937	-15%
	Bed Days	16,998	11,765	44%
	S.Rehab/PHP/IOP	1,001	1,158	-14%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	94%	94%	80%	93%
✓ Overall	93%	93%	80%	91%
✓ Respect	92%	92%	80%	91%
✓ General Satisfaction	91%	91%	80%	92%
✓ Participation in Treatment	91%	91%	80%	92%
✓ Outcome	89%	89%	80%	83%
✓ Access	86%	86%	80%	88%
✓ Recovery	86%	86%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
Medication Assisted Treatment		1,281	69.4%
Residential Services		181	9.8%
Outpatient		155	8.4%
IOP		128	6.9%
Recovery Support		100	5.4%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	55	4%	9%	Male	1,081	69%	58%
26-34	265	17%	21%	Female	487	31%	42%
35-44	423	27%	22%	Transgender			0%
45-54	365	23%	19%	<b>Race</b>			
55-64	352	23%	20%	White/Caucasian	1,206	77%	62%
65+	100	6%	8%	Black/African American	292	19%	17%
<b>Ethnicity</b>				Unknown	50	3%	6%
Non-Hispanic	1,017	65%	70%	Hawaiian/Other Pacific Islander	9	1%	0%
Hisp-Puerto Rican	422	27%	12%	Am. Indian/Native Alaskan	8	1%	1%
Hispanic-Other	110	7%	8%	Asian	6	0%	1%
Unknown	11	1%	10%	Multiple Races			1%
Hispanic-Mexican	6	0%	0%	Other			13%
Hispanic-Cuban	5	0%	0%				

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	77	-9%
Admits	55	56	-2%
Discharges	29	49	-41% <span style="color: red;">▼</span>
Service Hours	-	-	
Social Rehab/PHP/IOP Days	505	653	-23% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
<span style="color: green;">✓</span> Valid NOMS Data	100%	80%
<span style="color: green;">✓</span> Valid TEDS Data	100%	84%
<span style="color: red;">●</span> On-Time Periodic 6 Month Updates	0%	1%
<span style="color: green;">✓</span> MH Screen Complete	100%	83%
<span style="color: green;">✓</span> SA Screen Complete	100%	83%
<span style="color: green;">✓</span> Valid Axis I Diagnosis	100%	100%

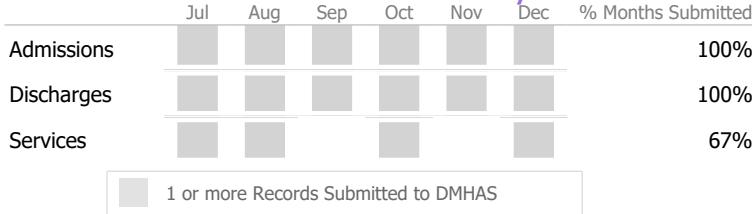
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully		12	41%	50%	61%	-9%
<span style="color: red;">●</span> Follow-up within 30 Days of Discharge		7	58%	90%	57%	-32% <span style="color: red;">▼</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Not Arrested		68	91%	75%	81%	16% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Stable Living Situation		70	93%	95%	84%	-2%
<span style="color: red;">●</span> Abstinence/Reduced Drug Use		39	52%	55%	52%	-3%
<span style="color: red;">●</span> Employed		13	17%	50%	26%	-33% <span style="color: red;">▼</span>
<span style="color: red;">●</span> Self Help		19	25%	60%	25%	-35% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Clients Receiving Services		28	60%	90%	55%	-30% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 52 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	876	809	8%
Admits	133	169	-21% ▼
Discharges	78	88	-11% ▼
Service Hours	2,472	2,858	-13% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	15%	77%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		23	29%	50%	53%	-21% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		821	92%	75%	93%	17% ▲
✓ Abstinence/Reduced Drug Use		544	61%	50%	69%	11% ▲
✓ Stable Living Situation		801	90%	90%	91%	0%
● Employed		300	34%	40%	43%	-6%
● Self Help		174	20%	60%	53%	-40% ▼

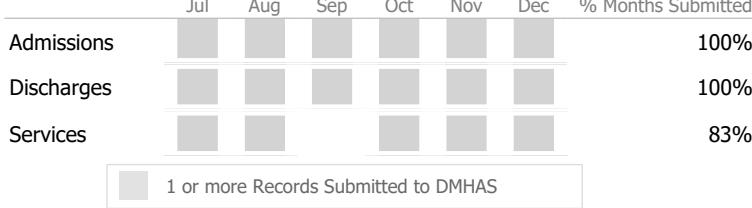
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		735	90%	90%	89%	0%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		637	73%	50%	71%	23% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 32 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	14	379%	▲
Admits	44	3	1367%	▲
Discharges	24	5	380%	▲
Service Hours	147	38		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Valid TEDS Data	100%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	38%	50%	53%	-12% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		57	84%	75%	74%	9%
Employed		28	41%	50%	30%	-9%
Stable Living Situation		58	85%	95%	73%	-10%
Abstinence/Reduced Drug Use		26	38%	55%	47%	-17% ▼
Self Help		6	9%	60%	18%	-51% ▼

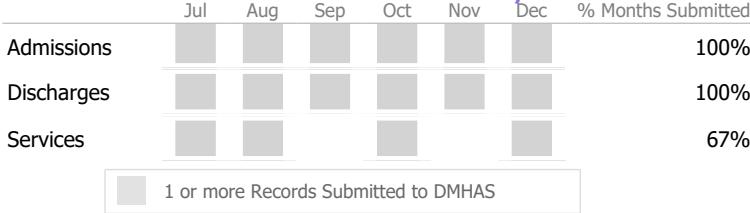
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	64%	90%	60%	-26% ▼

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	50%	75%	60%	-25% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	21	25	-16%	▼
Admits	15	15	0%	
Discharges	15	16	-6%	
Bed Days	1,412	1,685	-16%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	80%	70%	64%	10%
✓ No Re-admit within 30 Days of Discharge		13	87%	85%	87%	2%
✓ Follow-up within 30 Days of Discharge		12	100%	90%	69%	10%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	90%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	7%
Co-occurring		
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

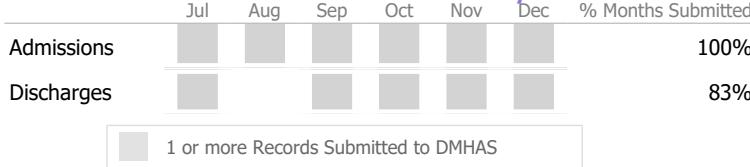
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		16	76%	70%	64%	6%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	107 days	0.3	77%	90%	77%	-13% ▼

   
  < 90%  90-110%  >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	32	-38%	▼
Admits	2	12	-83%	▼
Discharges	10	14	-29%	▼
Service Hours	15	101	-85%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	84%
On-Time Periodic		
6 Month Updates	0%	21%
Co-occurring		
MH Screen Complete	100%	90%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	90%	50%	53%	40%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		14	70%	75%	74%	-5%
Abstinence/Reduced Drug Use		9	45%	55%	47%	-10%
Self Help		7	35%	60%	18%	-25%
Stable Living Situation		14	70%	95%	73%	-25%
Employed		2	10%	50%	30%	-40%

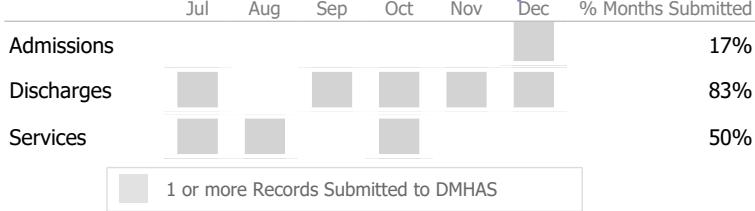
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	50%	90%	60%	-40%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		2	100%	75%	60%	25%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	52	38%	▲
Admits	30	25	20%	▲
Discharges	28	25	12%	▲
Service Hours	257	330	-22%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
Valid TEDS Data	100%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	57%	50%	53%	7%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		63	85%	75%	74%	10%
✓ Employed		41	55%	50%	30%	5%
● Abstinence/Reduced Drug Use		36	49%	55%	47%	-6%
● Stable Living Situation		63	85%	95%	73%	-10%
● Self Help		16	22%	60%	18%	-38% ▼

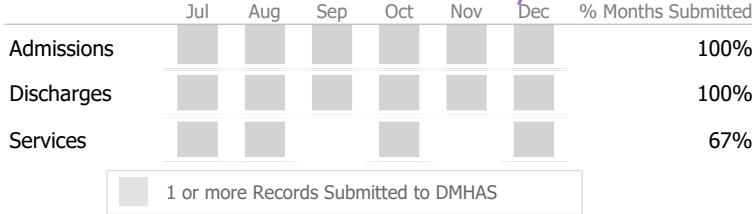
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		20	43%	90%	60%	-47% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		15	52%	75%	60%	-23% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	61	-51%	▼
Admits	25	41	-39%	▼
Discharges	4	40	-90%	▼
Bed Days	2,977	3,672	-19%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	50%	70%	64%	-20%
No Re-admit within 30 Days of Discharge		3	75%	85%	87%	-10%
Follow-up within 30 Days of Discharge		1	50%	90%	69%	-40%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%
Valid TEDS Data		100%
On-Time Periodic	Actual	State Avg
6 Month Updates		0%
Co-occurring	Actual	State Avg
MH Screen Complete		100%
SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%

## Recovery

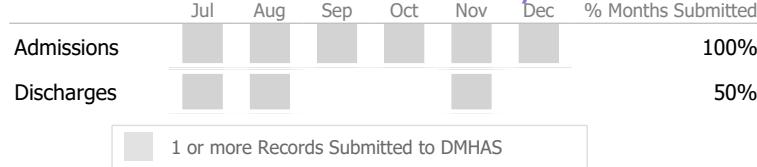
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		23	74%	70%	64%	4%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	  	22	163 days	0.5	74%	90%	77%	-16%

 < 90%    90-110%    >110%

## Data Submitted to DMHAS by Month



 > 10% Over    < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

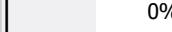
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	132	112	18%	▲
Admits	92	77	19%	▲
Discharges	46	74	-38%	▼
Bed Days	12,609	6,408	97%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	70%	70%	64%	0%
✓ No Re-admit within 30 Days of Discharge		41	89%	85%	87%	4%
● Follow-up within 30 Days of Discharge		15	47%	90%	69%	-43% ▼

## Data Submission Quality

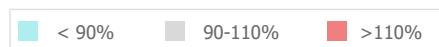
	Actual	State Avg
✓ Valid NOMS Data		99%
✓ Valid TEDS Data		100%
On-Time Periodic		
● 6 Month Updates		0%
Co-occurring		
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

## Recovery

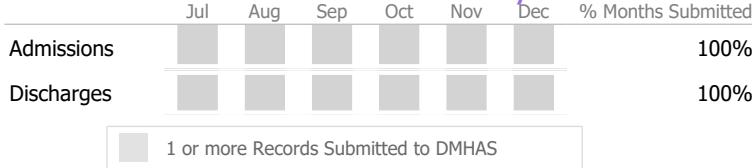
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		67	50%	70%	64%	-20% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		31	156 days	0.1	221%	90%	77%	131% ▲



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	92	-37% <span style="color: red;">▼</span>
Admits	42	74	-43% <span style="color: red;">▼</span>
Discharges	34	71	-52% <span style="color: red;">▼</span>
Social Rehab/PHP/IOP Days	496	505	-2%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<span style="color: green;">✓</span>	23	68%	50%	61%	18% <span style="color: green;">▲</span>						
● Follow-up within 30 Days of Discharge	<span style="color: red;">●</span>	9	39%	90%	57%	-51% <span style="color: red;">▼</span>						

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<span style="color: green;">✓</span>	47	80%	75%	81%	5% <span style="color: green;">▲</span>
✓ Abstinence/Reduced Drug Use	<span style="color: green;">✓</span>	33	56%	55%	52%	1% <span style="color: green;">▲</span>
● Self Help	<span style="color: red;">●</span>	31	53%	60%	25%	-7% <span style="color: red;">▼</span>
● Stable Living Situation	<span style="color: red;">●</span>	42	71%	95%	84%	-24% <span style="color: red;">▼</span>
● Employed	<span style="color: red;">●</span>	11	19%	50%	26%	-31% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	80%
✓ Valid TEDS Data	100%	84%

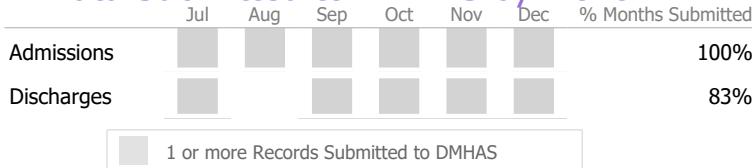
  

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	1%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	83%
✓ SA Screen Complete	100%	83%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 52 Active Standard IOP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	416	422	-1%
Admits	77	107	-28% ▼
Discharges	65	84	-23% ▼
Service Hours	1,244	1,610	-23% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	14%	77%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	49%	50%	53%	-1%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		290	69%	50%	69%	19% ▲
✓ Not Arrested		395	94%	75%	93%	19% ▲
● Employed		161	38%	40%	43%	-2%
● Stable Living Situation		365	87%	90%	91%	-3%
● Self Help		85	20%	60%	53%	-40% ▼

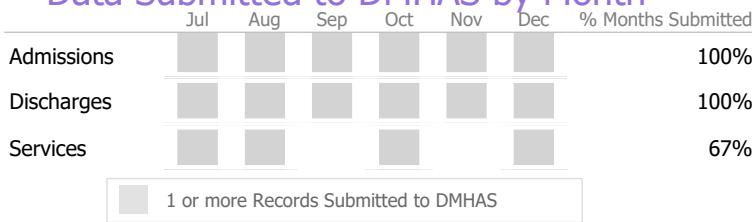
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		336	95%	90%	89%	5%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		279	67%	50%	71%	17% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

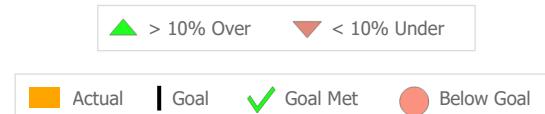
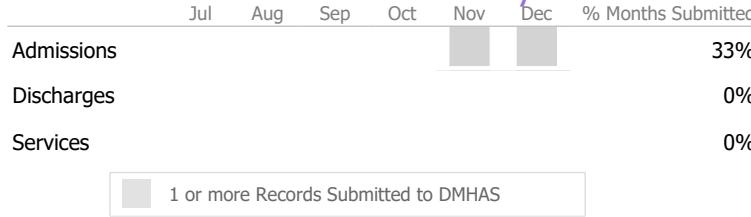
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 32 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100		
Admits	100	-	
Discharges	-	-	
Service Hours	51	-	

## Data Submitted to DMHAS by Month



\* State Avg based on 9 Active Peer Based Mentoring Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients 0

Admits -

Discharges -

Service Hours -

## Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data N/A 87%

Valid TEDS Data N/A 96%

On-Time Periodic	Actual	State Avg
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6 Month Updates N/A 26%

Co-occurring	Actual	State Avg
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MH Screen Complete N/A 73%

SA Screen Complete N/A 86%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	47%	-55% <span style="color: red;">▼</span>
Employed		N/A	N/A	50%	24%	-50% <span style="color: red;">▼</span>
Not Arrested		N/A	N/A	75%	64%	-75% <span style="color: red;">▼</span>
Self Help		N/A	N/A	60%	18%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	63%	-95% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	39%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Buprenorphine Maintenance Programs