

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 59 | 33 | 79% | ▲ |
| | Admits | 8 | 19 | -58% | ▼ |
| | Discharges | | | | |
| | Service Hours | | - | | |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|------------------|--------------------|----|--------|
| Addiction | Case Management | 59 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|----|-------|-----------|
| 18-25 | 4 | 9% | 9% |
| 26-34 | 10 | 23% | 21% |
| 35-44 | 18 | 42% ▲ | 22% |
| 45-54 | 7 | 16% | 19% |
| 55-64 | 3 | 7% ▼ | 20% |
| 65+ | 1 | 2% | 8% |

| Ethnicity | # | % | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic | 42 | 71% | 70% |
| Hisp-Puerto Rican | 7 | 12% | 12% |
| Unknown | 6 | 10% | 10% |
| Hispanic-Other | 4 | 7% | 8% |
| Hispanic-Cuban | | 0% | |
| Hispanic-Mexican | | 0% | |

| Gender | # | % | State Avg |
|-------------|----|-------|-----------|
| Female | 30 | 53% ▲ | 42% |
| Male | 27 | 47% ▼ | 58% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|----|-------|-----------|
| White/Caucasian | 39 | 66% | 62% |
| Unknown | 12 | 20% ▲ | 6% |
| Black/African American | 8 | 14% | 17% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Other | | | 13% ▼ |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

SOR - HCWH-Ledge Light

Ledge Light Health District

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

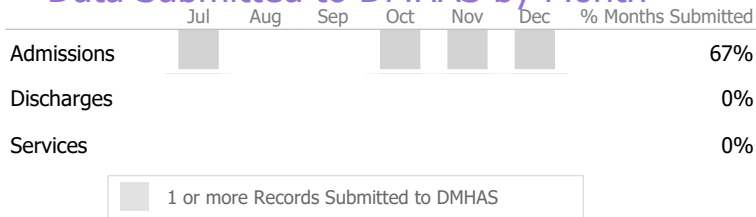
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 59 | 33 | 79% ▲ |
| Admits | 8 | 19 | -58% ▼ |
| Discharges | - | - | |
| Service Hours | - | - | |

Service Engagement

| Homeless Outreach | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| at least 1 Service within 180 days | | 8 | 100% | 50% | 67% | 50% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.