

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↑	Unique Clients	142	157	-10%
↓	Admits	5	8	-38% ▼
↑	Discharges	9	7	29% ▲
↓	Service Hours	367	861	-57% ▼
↓	Bed Days	3,714	4,467	-17% ▼
↓	S.Rehab/PHP/IOP	179	3,338	-95% ▼

▲ > 10% Over 1 Yr Ago      ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall	100%   100%	100%	80%	91%
✓ Access	100%   100%	100%	80%	88%
✓ General Satisfaction	100%   100%	99%	80%	92%
✓ Quality and Appropriateness	100%   100%	99%	80%	93%
✓ Participation in Treatment	100%   100%	97%	80%	92%
✓ Outcome	100%   100%	97%	80%	83%
✓ Respect	100%   100%	95%	80%	91%
✓ Recovery	100%   100%	87%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
Social Rehabilitation		111	60.0%
Community Support		29	15.7%
Residential Services		23	12.4%
Case Management		22	11.9%

## Client Demographics

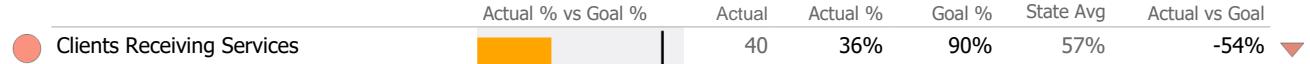
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	2%	9%	Male	72	51%	58%
26-34	12	8%	21%	Female	70	49%	42%
35-44	22	15%	22%	Transgender			0%
45-54	31	22%	19%				
55-64	50	35%	20%				
65+	24	17%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	123	87%	70%	White/Caucasian	84	59%	62%
Hisp-Puerto Rican	9	6%	12%	Black/African American	45	32%	17% ▲
Hispanic-Other	7	5%	8%	Other	10	7%	13%
Unknown	3	2%	10%	Asian	2	1%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	1%	0%
Hispanic-Mexican			0%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Unknown			6%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

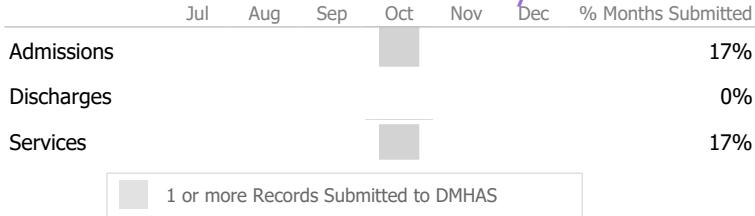
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	122	-9%
Admits	1	4	-75% <span style="color: red;">▼</span>
Discharges	-	1	-100% <span style="color: red;">▼</span>
Service Hours	-	-	
Social Rehab/PHP/IOP Days	179	3,338	-95% <span style="color: red;">▼</span>

## Service Utilization



## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	30	-3%
Admits	1	-	
Discharges	5	2	150% <span style="color: green;">▲</span>
Service Hours	209	619	-66% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	80%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	81%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	80%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	61%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 80%;"><div style="width: 15%;"></div></div>	4	80%	65%	59%	15% <span style="color: green;">▲</span>

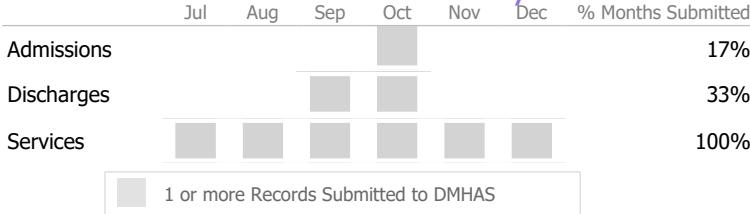
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 97%;"><div style="width: 100%;"></div></div>	28	97%	60%	82%	37% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	29	100%	80%	88%	20% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Employed	<div style="width: 34%;"><div style="width: 100%;"></div></div>	10	34%	20%	13%	14% <span style="color: green;">▲</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	24	100%	90%	97%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	13	-31%	▼
Admits	2	1	100%	▲
Discharges	4	1	300%	▲
Bed Days	1,228	2,192	-44%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
							Actual % vs Goal %
✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	100%	99%	
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates	100%	84%	
Co-occurring	Actual	State Avg	
MH Screen Complete	50%	80%	
SA Screen Complete	50%	91%	
Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis	100%	99%	

## Recovery

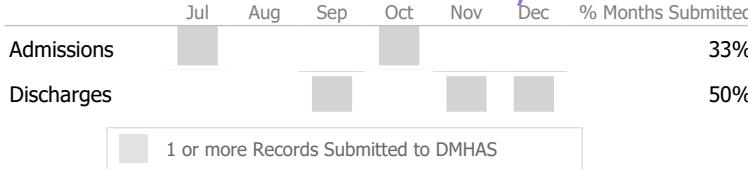
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
									Actual % vs Goal %
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	1,104	920	20%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	79%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	83%	40% ▲
✓ Stable Living Situation		6	100%	95%	93%	5%
● Employed		1	17%	25%	9%	-8%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	3,359 days	0.5	100%	90%	93%	10%



< 90% 90-110% >110%

## Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	25	-12%	▼
Admits	-	2	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	158	242	-35%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	22	100%	85%	90%	15% ▲

## Service Utilization

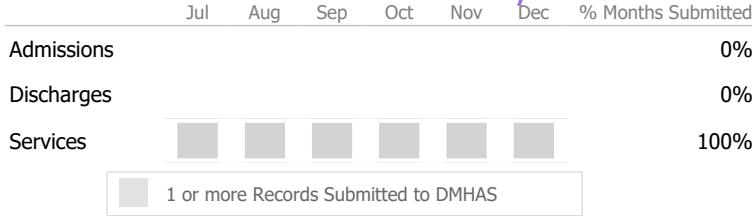
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	95% ▲	21	95%	90%	95%	5% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	1	1	0%	
Discharges	-	1	-100%	▼
Bed Days	1,382	1,355	2%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	80%
SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	94%	N/A
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

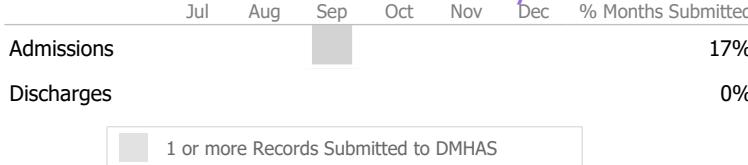
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	90%	100%	10%
✓ Social Support		5	62%	60%	90%	2%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	924 days	0.5	94%	90%	90%	4%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Group Home Programs