

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	164	199	-18%
	Admits	27	54	-50%
	Discharges	18	64	-72%
	Service Hours	2,097	2,171	-3%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Employment Services		164	100.0%
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Consumer Satisfaction Survey

(Based on 72 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ Respect		98%	80%	91%
✓ Access		97%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Recovery		85%	80%	79%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	12	7%	9%
26-34	42	26%	21%
35-44	33	20%	22%
45-54	38	23%	19%
55-64	30	18%	20%
65+	8	5%	8%

Gender

	#	%	State Avg
Male	100	61%	58%
Female	64	39%	42%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	69	42%	62%
Black/African American	64	39%	17%
Other	27	16%	13%
Asian	2	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Unknown	1	1%	6%
Am. Indian/Native Alaskan			1%
Multiple Races			1%

Ethnicity

	#	%	State Avg
Non-Hispanic	130	79%	70%
Hispanic-Other	20	12%	8%
Hisp-Puerto Rican	13	8%	12%
Unknown	1	1%	10%
Hispanic-Cuban		0%	
Hispanic-Mexican		0%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	29	-24%	▼
Admits	2	3	-33%	▼
Discharges	3	3	0%	
Service Hours	235	138	70%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		10	45%	35%	44%	10%
Clients Receiving Services		17	89%	90%	92%	-1%

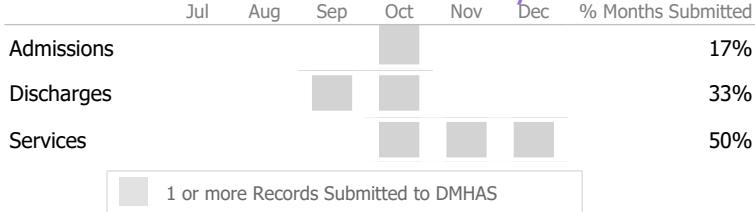
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100%
On-Time Periodic 6 Month Updates		88%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		17	89%	90%	92%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	123	-22% ▼
Admits	13	41	-68% ▼
Discharges	9	40	-78% ▼
Service Hours	1,169	1,209	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	52	54%	35%	44%	19% ▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	88	100%	90%	92%	10%

Data Submission Quality

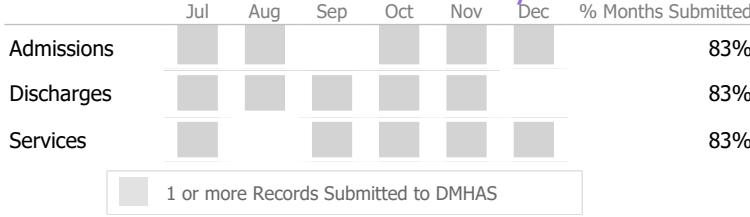
Data Entry

	Actual	State Avg
✓ Valid NOMS Data	 	100% 89%

On-Time Periodic

	Actual	State Avg
✓ 6 Month Updates	 	96% 92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	68	-9%
Admits	12	10	20% ▲
Discharges	6	21	-71% ▼
Service Hours	694	824	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 27%;"><div style="width: 44%; background-color: orange;"></div></div>	27	44%	35%	44%	9%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 56%;"><div style="width: 100%; background-color: orange;"></div></div>	56	100%	90%	92%	10%

Data Submission Quality

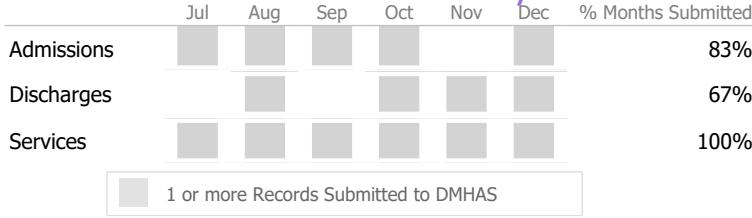
Data Entry

	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100% 89%

On-Time Periodic

	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%; background-color: orange;"></div>	100% 92%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 39 Active Employment Services Programs