

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,231	3,890	-17%
	Admits	3,971	4,557	-13%
	Discharges	3,854	5,111	-25%
	Service Hours	16,224	18,711	-13%
	Bed Days	23,357	26,767	-13%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Overall		86%	80%	91%
✓ Quality and Appropriateness		85%	80%	93%
✓ General Satisfaction		83%	80%	92%
✓ Respect		83%	80%	91%
● Access		72%	80%	88%
● Outcome		68%	80%	83%
● Recovery		66%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		982	22.3%
Intake		926	21.0%
Community Support		332	7.5%
Crisis Services		159	3.6%
Employment Services		96	2.2%
Social Rehabilitation		91	2.1%
ACT		48	1.1%
Residential Services		18	0.4%
Consultation		17	0.4%
Case Management		13	0.3%

Addiction

Residential Services		1,322	30.0%
Employment Services		165	3.7%
Outpatient		145	3.3%
Case Management		31	0.7%

Forensic SA

Case Management		47	1.1%
Forensics Community-based		14	0.3%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25		281	9%	9%		1,949	60%
26-34		682	21%	21%		1,280	40%
35-44		856	27%	22%	Transgender		0%
45-54		666	21%	19%			
55-64		568	18%	20%			
65+		173	5%	8%			
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic		1,824	56%	70%	White/Caucasian		1,478
Hispanic-Other		749	23%	8%	Unknown		980
Unknown		656	20%	10%	Black/African American		628
Hisp-Puerto Rican		2	0%	12%	Hawaiian/Other Pacific Islander		92
Hispanic-Cuban				Asian			1%
Hispanic-Mexican				Multiple Races			1%
				Am. Indian/Native Alaskan			1%
				Other			13%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	1	9	-89% ▼
Discharges	-	-	
Service Hours	2	24	-93% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							67%

▲ > 10% Over ▼ < 10% Under■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Consultation Programs

■ 1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

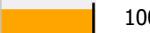
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	36	-6%
Admits	5	6	-17% ▼
Discharges	7	6	17% ▲
Service Hours	1,267	1,959	-35% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	●		4	57%	65%	39%	●		4	57%	65%	-8%
No Re-admit within 30 Days of Discharge	●		5	71%	85%	94%	●		5	71%	85%	-14% ▼
Follow-up within 30 Days of Discharge	●		2	50%	90%	48%	●		2	50%	90%	-40% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		78%	84%
On-Time Periodic		Actual	State Avg
6 Month Updates		95%	87%
Co-occurring		Actual	State Avg
MH Screen Complete		86%	89%
SA Screen Complete		86%	89%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%

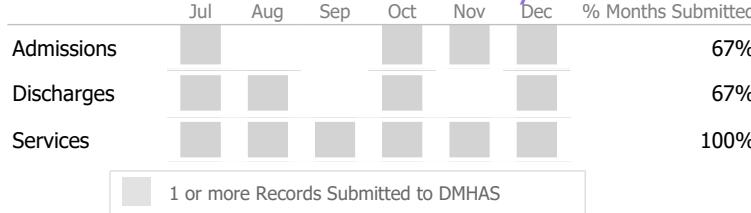
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	✓		34	100%	60%	79%	40% ▲
✓ Stable Living Situation	✓		31	91%	60%	93%	31% ▲
● Employed	●		1	3%	15%	14%	-12% ▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	✓		26	96%	90%	99%	6% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

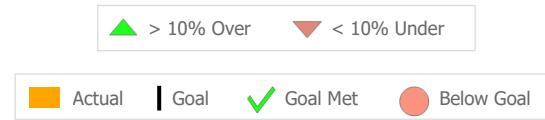
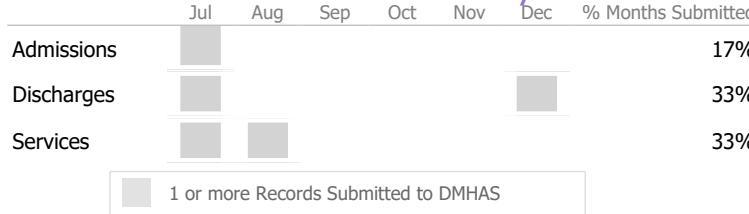
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	103	-54%	▼
Admits	2	61	-97%	▼
Discharges	48	61	-21%	▼
Service Hours	16	545	-97%	▼

Data Submitted to DMHAS by Month



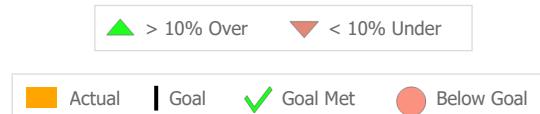
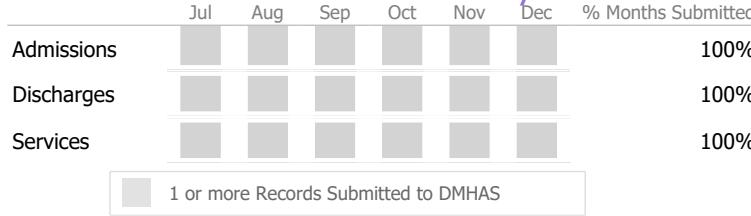
* State Avg based on 2 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	926	1,217	-24%	▼
Admits	966	1,214	-20%	▼
Discharges	966	1,225	-21%	▼
Service Hours	869	1,261	-31%	▼

Data Submitted to DMHAS by Month



* State Avg based on 17 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

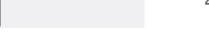
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	409	392	4%
Admits	34	75	-55% ▼
Discharges	51	51	0%
Service Hours	3,151	4,759	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	52%
Co-occurring	Actual	State Avg
MH Screen Complete	78%	75%
SA Screen Complete	80%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		35	69%	50%	33%	19%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		409	100%	60%	60%	40%
● Stable Living Situation		346	85%	95%	74%	-10%
● Employed		49	12%	30%	22%	-18% ▼

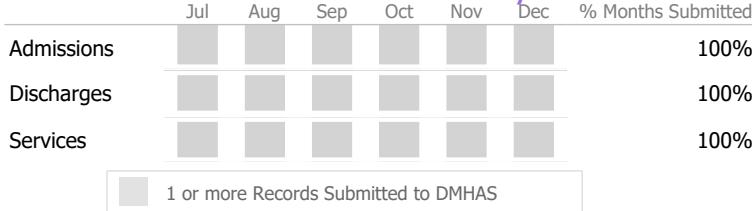
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		355	99%	90%	81%	9%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		33	97%	75%	76%	22% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	2	▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	-	1	-100% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	113	-15%	▼
Admits	28	67	-58%	▼
Discharges	51	41	24%	▲
Service Hours	647	948	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		37	37%	35%	44%	2%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		41	84%	90%	92%	-6%

Data Submission Quality

Data Entry

	Actual	State Avg
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Valid NOMS Data

	66%	89%
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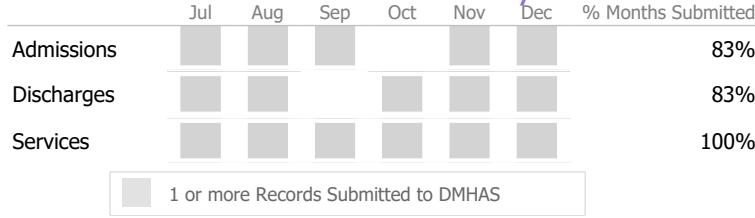
On-Time Periodic

	Actual	State Avg
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6 Month Updates

	75%	92%
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Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	18	▼
Admits	-	3	-100% ▼
Discharges	-	-	
Service Hours	-	250	-100% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	90%	-85% ▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	95%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	88%

Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
						0%
						0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	36	-22% ▼	
Admits	17	21	-19% ▼	
Discharges	16	23	-30% ▼	
Service Hours	17	9	89% ▲	
Bed Days	2,298	2,634	-13% ▼	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	75%	85%	62%	-10% ▼
No Re-admit within 30 Days of Discharge		15	94%	85%	77%	9%
Follow-up within 30 Days of Discharge		5	42%	90%	64%	-48% ▼

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data		86%
Valid TEDS Data		99%
On-Time Periodic		
6 Month Updates		100%
Co-occurring		
MH Screen Complete		87%
SA Screen Complete		87%
Diagnosis		
Valid Axis I Diagnosis		100%

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		22	79%	60%	39%	19% ▲
Abstinence/Reduced Drug Use		18	64%	70%	87%	-6%

Service Utilization

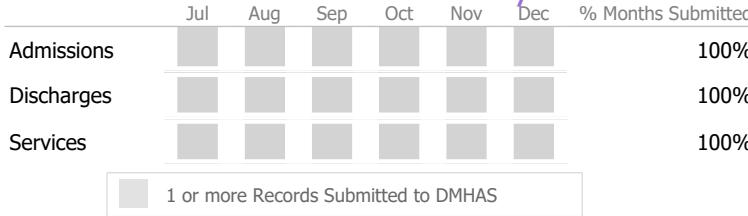
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	100%	90%	69%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	140 days	0.4	83%	90%	77%	-7%

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	70	30%	▲
Admits	6	20	-70%	▼
Discharges	27	2	1250%	▲
Service Hours	445	288	54%	▲
Social Rehab/PHP/IOP Days	0	0		

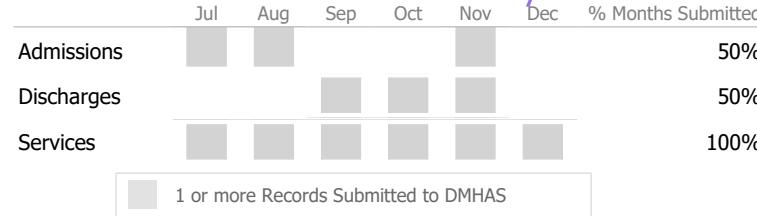
Service Utilization

Measure	Actual	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual	Actual %	Goal %	State Avg	Actual vs Goal
59	92%	90%	57%	2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	18	0%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	3,128	3,114	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	67%	75%
On-Time Periodic		
6 Month Updates	100%	87%
Co-occurring		
MH Screen Complete	83%	84%
SA Screen Complete	67%	69%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			1	100%	60%	79%	40%	▲				
● Follow-up within 30 Days of Discharge			0	0%	90%	75%	-90%	▼				

Recovery

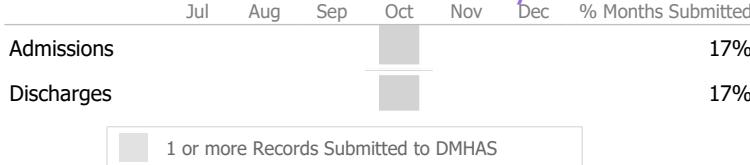
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		18	100%	60%	83%	40% ▲
● Stable Living Situation		16	89%	95%	93%	-6%
● Employed		1	6%	25%	9%	-19% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	599 days	0.5	100%	90%	93%	10%						



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	22	-18%	▼
Admits	8	13	-38%	▼
Discharges	11	13	-15%	▼
Service Hours	798	849	-6%	
Bed Days	1,493	1,715	-13%	▼

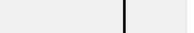
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	10	91%	70%	64%	21%
✓ No Re-admit within 30 Days of Discharge	 	10	91%	85%	87%	6%
● Follow-up within 30 Days of Discharge	 	8	80%	90%	69%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	90%
✓ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	7%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	93%	92%
✓ SA Screen Complete	93%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Recovery

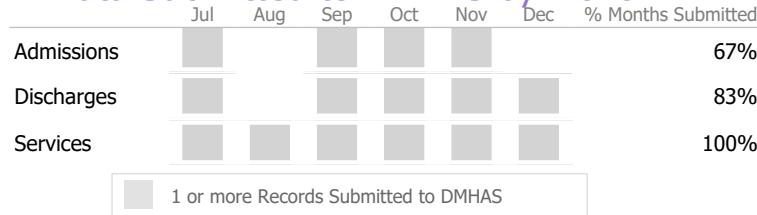
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	 	1	6%	70%	64%	-64% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	    	10	148 days	0.4	81%	90%	77%	-9%

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

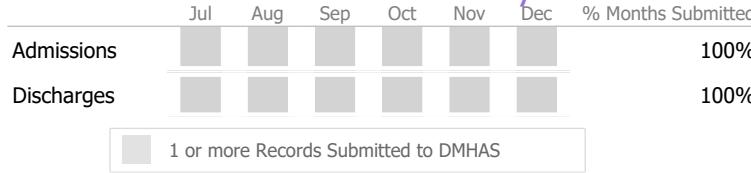
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	159	58	174% ▲
Admits	246	60	310% ▲
Discharges	248	60	313% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	 	178	97%	75%	79%	22% ▲
✓ Community Location Evaluation	 	160	87%	80%	71%	7% ▲
✓ Follow-up Service within 48 hours	 	141	99%	90%	69%	9% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	332	464	-28%	▼
Admits	74	242	-69%	▼
Discharges	78	219	-64%	▼
Service Hours	5,349	4,778	12%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	80%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	81%
Co-occurring	Actual	State Avg
MH Screen Complete	80%	80%
SA Screen Complete	59%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%

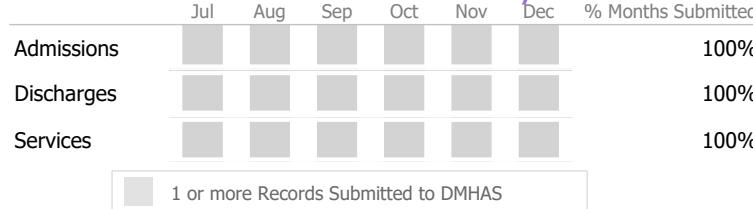
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		56	72%	65%	59%	7%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		328	98%	60%	82%	38% ▲
● Stable Living Situation		258	77%	80%	88%	-3%
● Employed		46	14%	20%	13%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		246	96%	90%	97%	6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients 0

Admits -

Discharges -

Service Hours -

Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data N/A 86%

On-Time Periodic	Actual	State Avg
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6 Month Updates N/A 52%

Co-occurring	Actual	State Avg
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MH Screen Complete N/A 75%

SA Screen Complete N/A 75%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	33%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	22%	-30% ▼
Social Support		N/A	N/A	60%	60%	-60% ▼
Stable Living Situation		N/A	N/A	95%	74%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	81%	N/A ▼

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

1 or more Records Submitted to DMHAS

0%

Discharges 0%

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	271	334	-19%	▼
Admits	315	412	-24%	▼
Discharges	293	414	-29%	▼
Bed Days	3,504	5,909	-41%	▼

Discharge Outcomes

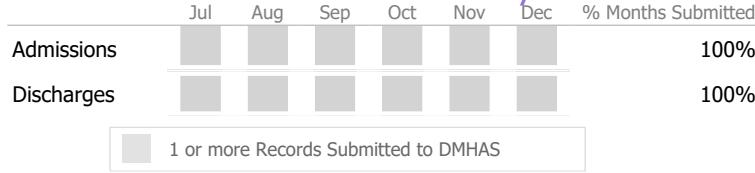
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		248	85%	85%	81%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		36	19 days	0.1	53%	90%	60%	-37% 



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under



* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	21	-38%	▼
Admits	-	13	-100%	▼
Discharges	-	3	-100%	▼
Service Hours	-	138	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	N/A	95%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	0%	56%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	76%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	8%	20%	10%	-12% ▼
Stable Living Situation		8	62%	80%	80%	-18% ▼
Social Support		5	38%	60%	71%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	68%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	145	316	-54%	▼
Admits	104	143	-27%	▼
Discharges	63	274	-77%	▼
Service Hours	418	358	17%	▲

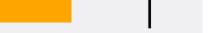
Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	76%	85%	
Valid TEDS Data	67%	84%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	85%	21%	
Co-occurring	Actual	State Avg	
MH Screen Complete	90%	90%	
SA Screen Complete	93%	96%	
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	99%	99%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	79%	50%	53%	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		119	82%	95%	73%	-13% ▼
● Employed		18	12%	50%	30%	-38% ▼
● Not Arrested		54	37%	75%	74%	-38% ▼
● Self Help		26	18%	60%	18%	-42% ▼
● Abstinence/Reduced Drug Use		13	9%	55%	47%	-46% ▼

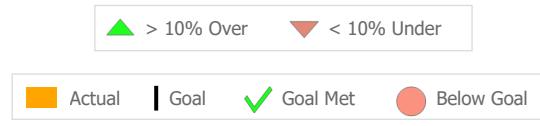
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		74	89%	90%	60%	-1% ▲

Service Engagement

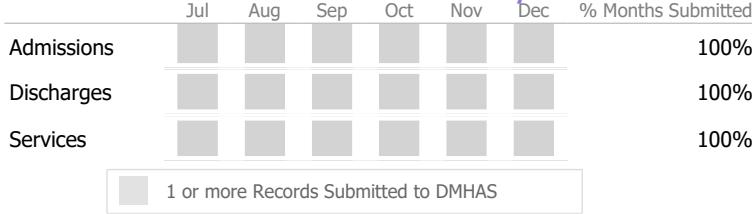
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		63	61%	75%	60%	-14% ▼

2 or more Services within 30 days



* State Avg based on 107 Active Standard Outpatient Programs

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	616	1,071	-42%	▼
Admits	327	311	5%	
Discharges	235	860	-73%	▼
Service Hours	2,417	1,700	42%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	54%	52%
Co-occurring	Actual	State Avg
MH Screen Complete	62%	75%
SA Screen Complete	63%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		117	50%	50%	33%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		580	93%	60%	60%	33% ▲
✓ Employed		186	30%	30%	22%	0%
● Stable Living Situation		442	71%	95%	74%	-24% ▼

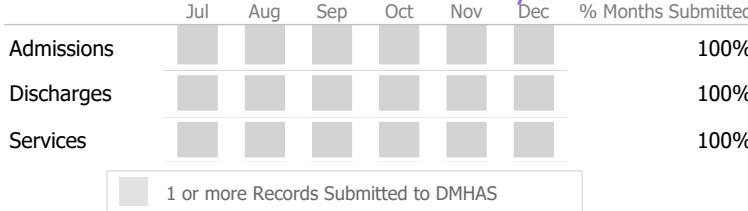
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		306	78%	90%	81%	-12% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		167	52%	75%	76%	-23% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	138	-62% ▼
Admits	47	58	-19% ▼
Discharges	15	93	-84% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	18	34%	35%	29%	-1%	

Data Submission Quality

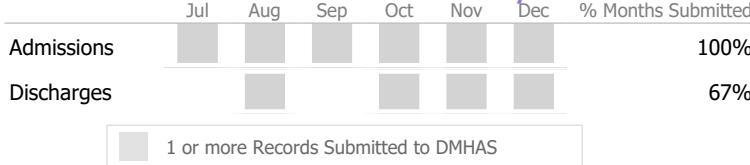
Data Entry	Actual	State Avg
Valid NOMS Data	76%	81%
✓ Valid TEDS Data	61%	65%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	35%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	80%	74%
✓ SA Screen Complete	82%	75%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,176	1,239	-5%
Admits	1,449	1,485	-2%
Discharges	1,449	1,490	-3%
Bed Days	5,764	6,205	-7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	942	65%	80%	65%	-15% 
No Re-admit within 30 Days of Discharge	 	1,168	81%	85%	80%	-4% 
Follow-up within 30 Days of Discharge	 	483	51%	90%	53%	-39% 

Data Submission Quality

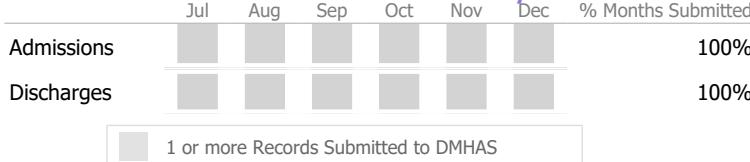
	Actual	State Avg	
Data Entry			
Valid NOMS Data	 	69%	79%
Valid TEDS Data	 	96%	98%
On-Time Periodic			
6 Month Updates		N/A	N/A
Co-occurring			
MH Screen Complete	 	99%	94%
SA Screen Complete	 	99%	94%
Diagnosis			
Valid Axis I Diagnosis	 	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	    	35	6 days	0.0	90%	90%	75%	0% 

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	1	13	-92% 
Discharges	2	2	0%
Service Hours	1	17	-94% 

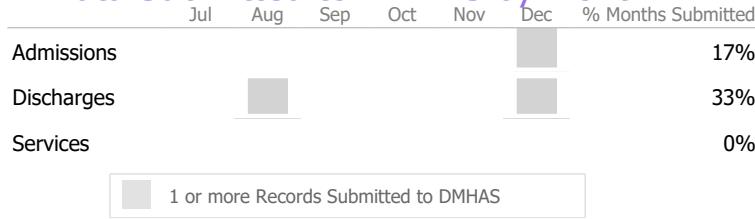
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		1	8%	90%	54%	-82% 

Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	0%	133%	0%

Data Submitted to DMHAS by Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	259	258	0%
Admits	236	237	0%
Discharges	237	236	0%
Bed Days	5,330	5,316	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	173	73%	80%	69%	-7%
No Re-admit within 30 Days of Discharge	 	222	94%	85%	91%	9%
Follow-up within 30 Days of Discharge	 	127	73%	90%	64%	-17%

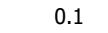
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	83%
Valid TEDS Data	 	97%
On-Time Periodic 6 Month Updates	 	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	 	100%
SA Screen Complete	 	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 	100%

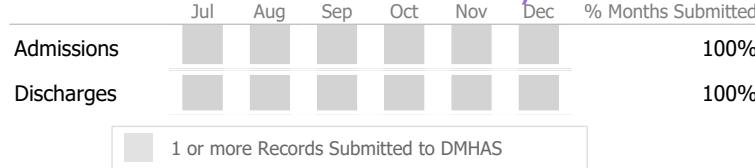
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help	 	54	20%	60%	42%	-40%
Abstinence/Reduced Drug Use	 	10	4%	70%	35%	-66%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	     	28	25 days	0.1	103%	90%	97%	13% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

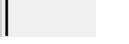
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	38	-3%
Admits	27	28	-4%
Discharges	27	28	-4%
Bed Days	1,840	1,874	-2%

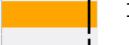
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	78%	70%	64%	8%
✓ No Re-admit within 30 Days of Discharge		26	96%	85%	87%	11% 
● Follow-up within 30 Days of Discharge		18	86%	90%	69%	-4%

Data Submission Quality

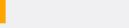
Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
Valid TEDS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Recovery

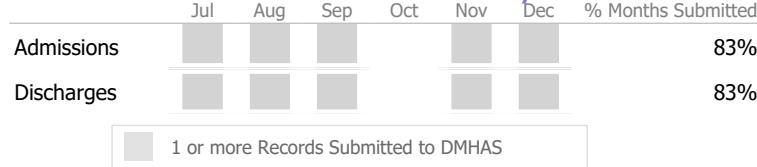
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		2	5%	70%	64%	-65% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	76 days	0.2	100%	90%	77%	10%



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	115	97	19%	▲
Admits	42	60	-30%	▼
Discharges	25	4	525%	▲
Service Hours	424	256	66%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		41	36%	35%	29%	1%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		52	58%	90%	60%	-32% 

Data Submission Quality

Data Entry

	Actual	State Avg
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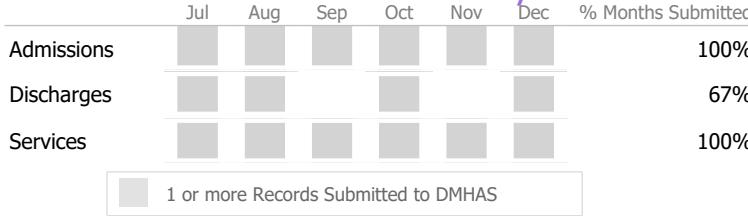
Valid NOMS Data  | 70% 81%

On-Time Periodic

	Actual	State Avg
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6 Month Updates  | 26% 35%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 10 Active Employment Services Programs

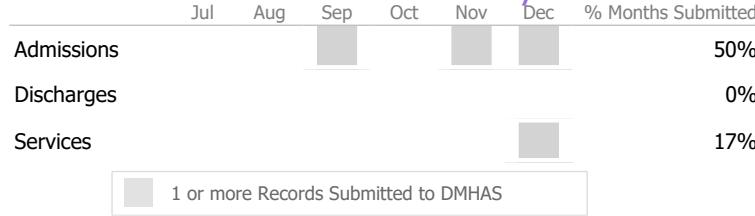
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31		
Admits	31	-	
Discharges	-	-	
Service Hours	46	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		31	100%	50%	67%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	4	4	0%
Discharges	4	2	100% ▲
Service Hours	358	572	-37% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 25%;"></div>	1	25%	65%	39%	-40% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"></div>	3	100%	85%	94%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	1	100%	90%	48%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 68%;"></div>	68% 84%
On-Time Periodic 6 Month Updates	<div style="width: 100%;"></div>	100% 87%

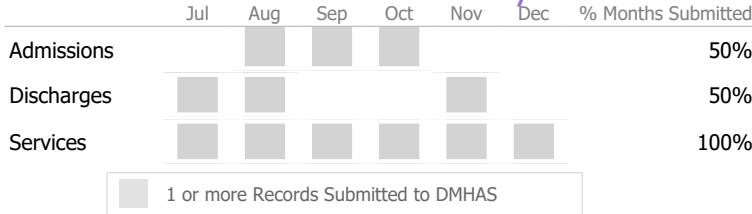
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"></div>	14	100%	60%	79%	40% ▲
✓ Stable Living Situation	<div style="width: 93%;"></div>	13	93%	60%	93%	33% ▲
✓ Employed	<div style="width: 43%;"></div>	6	43%	15%	14%	28% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"></div>	10	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs