Hartford Dispensary
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020   (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6,178	6,311	-2%	
	Admits	1,224	1,631	-25%	▼
	Discharges	1,167	1,558	-25%	▼
	Service Hours	13,849	21,666	-36%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		6,173	98.4%
	Case Management		103	1.6%

Consumer Satisfaction Survey   (Based on 437 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		94%	80%	93%
✓	Respect		93%	80%	91%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		93%	80%	92%
✓	General Satisfaction		89%	80%	92%
✓	Outcome		89%	80%	83%
✓	Recovery		86%	80%	79%
✓	Access		86%	80%	88%

▮ Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		138	2%	9%
26-34		1,467	24%	21%
35-44		1,827	30%	22%
45-54		1,374	22%	19%
55-64		1,045	17%	20%
65+		327	5%	8%

Gender

		#	%		State Avg
Male		3,797	62%		58%
Female		2,374	38%		42%
Transgender					0%

Ethnicity

		#	%	State Avg
Non-Hispanic		4,630	75%	70%
Hisp-Puerto Rican		1,313	21%	12%
Hispanic-Other		130	2%	8%
Unknown		88	1%	10%
Hispanic-Mexican		12	0%	0%
Hispanic-Cuban		5	0%	0%

Race

		#	%		State Avg
White/Caucasian		4,716	76%	▲	62%
Other		1,057	17%		13%
Black/African American		336	5%	▼	17%
Unknown		28	0%		6%
Am. Indian/Native Alaskan		24	0%		1%
Asian		8	0%		1%
Hawaiian/Other Pacific Islander		6	0%		0%
Multiple Races		3	0%		1%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Bristol Clinic MM 656816
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	724	695	4%	
Admits	128	158	-19%	▼
Discharges	92	126	-27%	▼
Service Hours	1,652	1,549	7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		77%	77%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		44	48%	50%	53%	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		587	80%	50%	69%	30%	▲
✓ Self Help		653	89%	60%	53%	29%	▲
✓ Not Arrested		722	98%	75%	93%	23%	▲
✓ Employed		396	54%	40%	43%	14%	▲
✓ Stable Living Situation		728	99%	90%	91%	9%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		618	96%	90%	89%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		518	72%	50%	71%	22%	▲

Data Submitted to DMHAS by Month
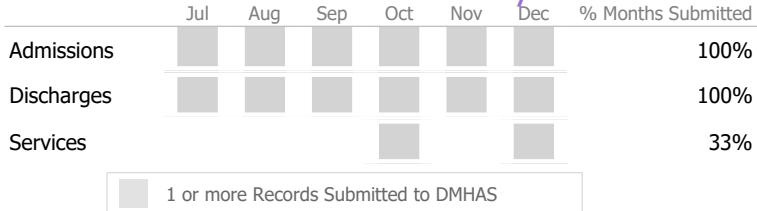
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services				▢		▢	33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Doctor's Clinic, MM 100132
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	684	793	-14%	▼
Admits	91	218	-58%	▼
Discharges	93	199	-53%	▼
Service Hours	1,724	2,862	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	97%	77%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		35	38%	50%	53%	-12%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		510	73%	50%	69%	23%	▲
✓	Not Arrested		689	99%	75%	93%	24%	▲
✓	Stable Living Situation		670	96%	90%	91%	6%	
🔴	Employed		220	32%	40%	43%	-8%	
🔴	Self Help		268	39%	60%	53%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		584	97%	90%	89%	7%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		512	75%	50%	71%	25%	▲

Data Submitted to DMHAS by Month
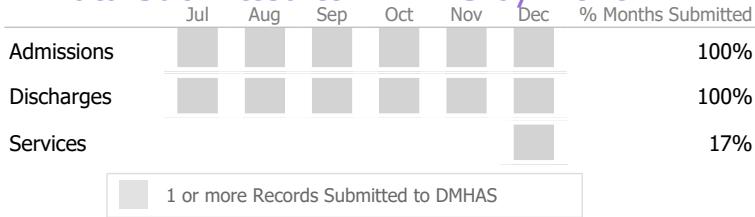
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services						▪	17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Henderson/JohnsonClinicMM100124
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	997	990	1%
Admits	287	272	6%
Discharges	251	269	-7%
Service Hours	1,870	3,688	-49% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	77%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		147	59%	50%	53%	9%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Not Arrested		1,018	99%	75%	93%	24% ▲
✓	Abstinence/Reduced Drug Use		687	67%	50%	69%	17% ▲
✓	Stable Living Situation		1,006	98%	90%	91%	8%
●	Employed		384	37%	40%	43%	-3%
●	Self Help		441	43%	60%	53%	-17% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		685	88%	90%	89%	-2%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Length of Stay over 1 Year		633	63%	50%	71%	13% ▲

Data Submitted to DMHAS by Month
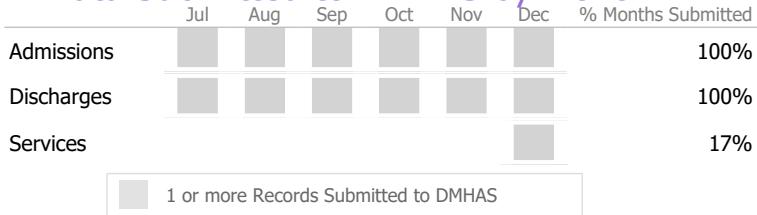
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪		100%
Services						▪	17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Intensive CM Main St. 830-290
Hartford Dispensary
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	100	3%	
Admits	43	35	23%	▲
Discharges	23	35	-34%	▼
Service Hours	589	416	42%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		13	57%	50%	48%	7%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		87	84%	80%	81%	4%
✓	Employed		23	22%	20%	28%	2%
🔴	Self Help		40	38%	60%	59%	-22% ▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	93%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	63%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		81	100%	90%	83%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	🔴 Below Goal
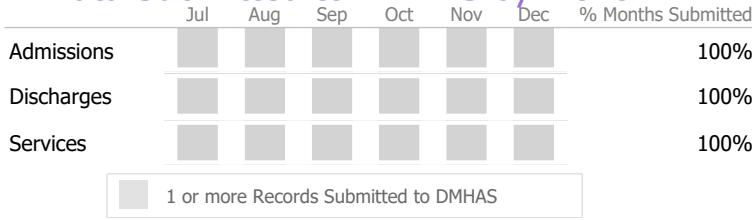
* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Manchester Clinic MM 656735
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	758	796	-5%	
Admits	98	148	-34%	▼
Discharges	136	158	-14%	▼
Service Hours	1,217	2,660	-54%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	76%	77%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services						▪	17%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		73	54%	50%	53%	4%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		761	99%	75%	93%	24%	▲
✓	Abstinence/Reduced Drug Use		553	72%	50%	69%	22%	▲
✓	Self Help		588	76%	60%	53%	16%	▲
✓	Employed		391	51%	40%	43%	11%	▲
✓	Stable Living Situation		761	99%	90%	91%	9%	
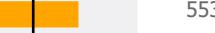
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		584	92%	90%	89%	2%	

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		574	76%	50%	71%	26%	▲
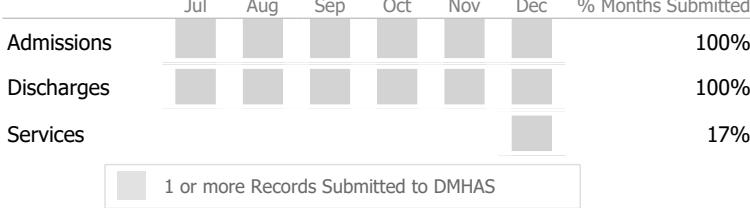
▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Britain Clinic MM 656815
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	881	988	-11%	▼
Admits	154	261	-41%	▼
Discharges	194	260	-25%	▼
Service Hours	1,907	2,466	-23%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	100%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		97%	77%

Co-occurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	91%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		95	49%	50%	53%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		656	73%	50%	69%	23%	▲
✓ Not Arrested		895	99%	75%	93%	24%	▲
✓ Stable Living Situation		890	99%	90%	91%	9%	
✓ Employed		428	47%	40%	43%	7%	
🔴 Self Help		487	54%	60%	53%	-6%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		662	93%	90%	89%	3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		620	70%	50%	71%	20%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services						▢	17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New London Clinic MM 100146
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)
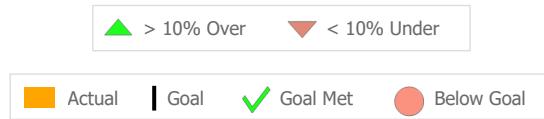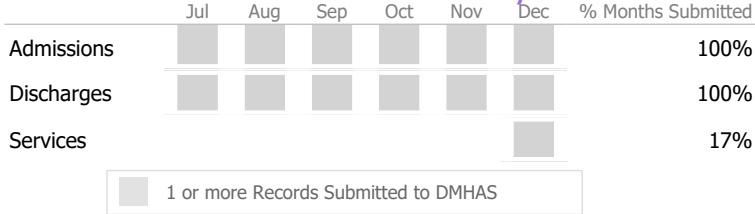
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	656	638	3%	
Admits	150	182	-18%	▼
Discharges	136	172	-21%	▼
Service Hours	1,253	2,182	-43%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	94%	77%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	93%	91%
✓	SA Screen Complete	93%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services						▪	17%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		80	59%	50%	53%	9%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		506	75%	50%	69%	25%	▲
✓	Not Arrested		650	97%	75%	93%	22%	▲
✓	Employed		338	50%	40%	43%	10%	
✓	Stable Living Situation		648	96%	90%	91%	6%	
●	Self Help		289	43%	60%	53%	-17%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		492	92%	90%	89%	2%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		406	62%	50%	71%	12%	▲
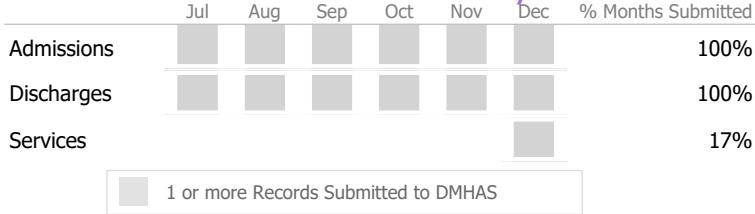
▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Norwich Clinic MM 301847
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	603	612	-1%
Admits	114	119	-4%
Discharges	78	131	-40% ▼
Service Hours	1,291	1,999	-35% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	99%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		87%	77%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services						▢	17%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		46	59%	50%	53%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		598	98%	75%	93%	23% ▲
✓ Abstinence/Reduced Drug Use		413	68%	50%	69%	18% ▲
✓ Employed		315	52%	40%	43%	12% ▲
✓ Self Help		413	68%	60%	53%	8%
✓ Stable Living Situation		593	98%	90%	91%	8%
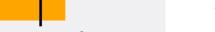
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		492	93%	90%	89%	3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		379	63%	50%	71%	13% ▲
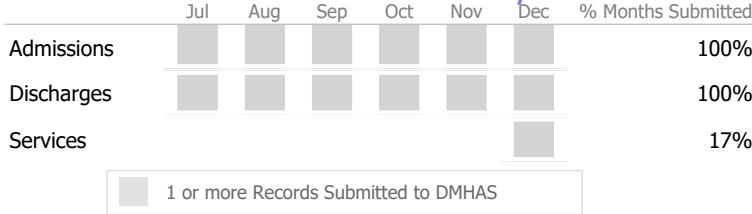
▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Torrington MM Clinic 819
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	521	545	-4%	
Admits	77	124	-38%	▼
Discharges	68	103	-34%	▼
Service Hours	1,118	1,713	-35%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	94%	77%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services						▢	17%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		39	57%	50%	53%	7%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		389	74%	50%	69%	24%	▲
✓	Not Arrested		511	97%	75%	93%	22%	▲
✓	Employed		263	50%	40%	43%	10%	
✓	Stable Living Situation		519	98%	90%	91%	8%	
✓	Self Help		353	67%	60%	53%	7%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		423	92%	90%	89%	2%	

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		384	74%	50%	71%	24%	▲
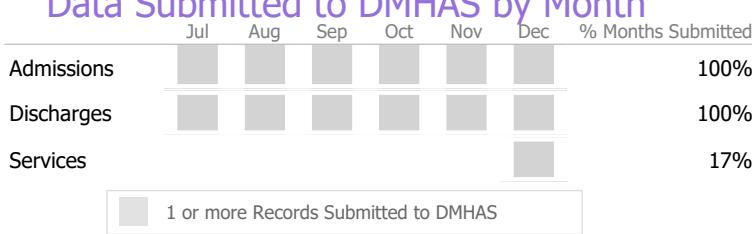
▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Willimantic Clinic MM 100918
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	593	575	3%	
Admits	82	114	-28%	▼
Discharges	96	105	-9%	
Service Hours	1,229	2,132	-42%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%
Valid TEDS Data		99%	100%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		73%	77%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	91%
✔ SA Screen Complete		100%	91%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		47	49%	50%	53%	-1%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Abstinence/Reduced Drug Use		493	82%	50%	69%	32% ▲
✔	Not Arrested		594	99%	75%	93%	24% ▲
✔	Self Help		467	78%	60%	53%	18% ▲
✔	Employed		296	49%	40%	43%	9%
✔	Stable Living Situation		591	98%	90%	91%	8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		478	95%	90%	89%	5%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Length of Stay over 1 Year		419	71%	50%	71%	21% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢			67%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services						▢	17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual ▮ | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.