

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	183	166	10%
	Admits	35	65	-46% ▼
	Discharges	55	40	38% ▲
	Service Hours	16	34	-54% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness		79%	80%	93%
Participation in Treatment		75%	80%	92%
General Satisfaction		75%	80%	92%
Overall		75%	80%	91%
Access		73%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	183	100.0%

Client Demographics

Age	#	%	State Avg
18-25	11	6%	9%
26-34	28	16%	21%
35-44	52	30%	22%
45-54	46	26%	19%
55-64	32	18%	20%
65+	6	3%	8%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	99	54%	12% ▲
Hispanic-Other	63	34%	8% ▲
Unknown	7	4%	10%
Non-Hispanic	6	3%	70% ▼
Hispanic-Cuban	5	3%	0%
Hispanic-Mexican	3	2%	0%

Gender	#	%	State Avg
Male	148	81%	58% ▲
Female	34	19%	42% ▼
Transgender			0%

Race	#	%	State Avg
Other	156	85%	13% ▲
Unknown	16	9%	6%
Multiple Races	9	5%	1%
Black/African American	1	1%	17% ▼
White/Caucasian	1	1%	62% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	1%	35%	29%	-34%

Service Utilization

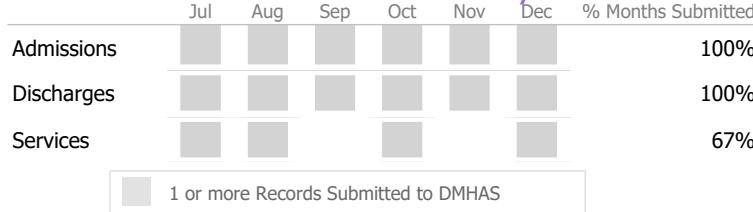
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		30	23%	90%	60%	-67%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	81%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	35%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs