

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	480	1,632	-71% ▼
	Admits	271	1,435	-81% ▼
	Discharges	261	1,437	-82% ▼
	Service Hours	-	-	-
	Bed Days	41,771	63,760	-34% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 4 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
● General Satisfaction		75%	80%	92%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	257	53.4%
	Outpatient Services	218	46.6%
Addiction	Inpatient Services	224	46.6%
	Outpatient Services	257	53.4%

Client Demographics

Age	#	%	State Avg
18-25	44	9%	9%
26-34	100	21%	21%
35-44	109	23%	22%
45-54	85	18%	19%
55-64	98	20%	20%
65+	44	9%	8%

Gender	#	%	State Avg
Male	316	66%	58%
Female	162	34%	42%
Transgender	2	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	381	79%	70%
Hisp-Puerto Rican	57	12%	12%
Hispanic-Other	36	8%	8%
Unknown	4	1%	10%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	0%

Race	#	%	State Avg
White/Caucasian	285	59%	62%
Black/African American	110	23%	17%
Other	69	14%	13%
Asian	5	1%	1%
Multiple Races	5	1%	1%
Unknown	5	1%	6%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	135	967	-86% ▼
Admits	134	1,062	-87% ▼
Discharges	86	809	-89% ▼
Transfers - Out	49	258	-81% ▼
Bed Days	777	6,170	-87% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		84	62%	80%	62%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		85	99%	85%	99%	14% ▲
● Follow-up within 30 Days of Discharge		19	49%	90%	49%	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		89% / 59%
✓ Valid TEDS Data		100% / 97%
On-Time Periodic		
6 Month Updates		N/A / N/A
Co-occurring		
✓ MH Screen Complete		100% / 51%
✓ SA Screen Complete		100% / 51%
Diagnosis		
✓ Valid Axis I Diagnosis		100% / 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.3	10%	90%	10%	-80% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	194	-6%
Admits	38	41	-7%
Discharges	37	39	-5%
Transfers - Out	1	3	-67% ▼
Bed Days	26,740	28,306	-6%

Discharge Outcomes

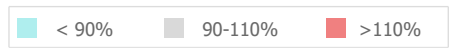
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		31	82%	95%	78%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		32	89%	85%	87%	4%
● Follow-up within 30 Days of Discharge		25	81%	90%	75%	-9%

Data Submission Quality

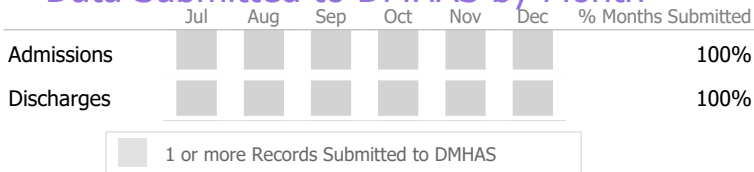
Data Entry	Actual	State Avg
✓ Valid NOMS Data		90% 87%
● On-Time Periodic	Actual	State Avg
● 6 Month Updates		0% 19%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		87% 81%
✓ SA Screen Complete		100% 100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99% 98%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,108 days	0.4	104%	90%	86%	14% ▲



Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	24	17% ▲
Admits	11	1	1000% ▲
Discharges	-	5	-100% ▼
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	4,216	3,811	11% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	78%	-95% ▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	87%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

Data Submission Quality

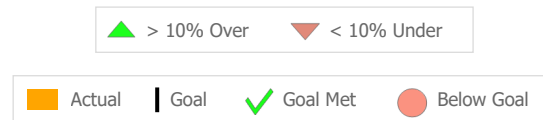
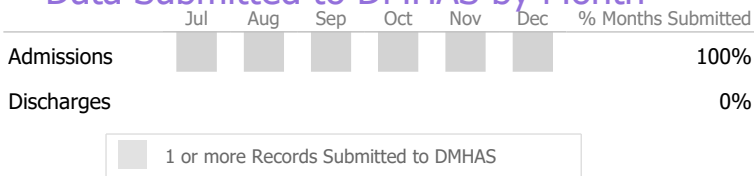
Data Entry	Actual	State Avg
Valid NOMS Data		87%
On-Time Periodic	Actual	State Avg
6 Month Updates		19%
Co-occurring	Actual	State Avg
MH Screen Complete		81%
SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		98%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,208 days	0.9	51%	90%	86%	-39% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	22	-32% ▼
Admits	-	8	-100% ▼
Discharges	2	5	-60% ▼
Bed Days	2,630	2,892	-9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	78%	5%
● No Re-admit within 30 Days of Discharge		1	50%	85%	87%	-35% ▼
● Follow-up within 30 Days of Discharge		0	0%	90%	75%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		87%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		19%
Co-occurring	Actual	State Avg
MH Screen Complete		81%
SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,163 days	0.5	95%	90%	86%	5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							33%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	27	19% ▲
Admits	15	10	50% ▲
Discharges	15	10	50% ▲
Bed Days	3,230	3,186	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	87%
On-Time Periodic		
6 Month Updates	0%	19%
Co-occurring		
MH Screen Complete	87%	81%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	100%	95%	78%	5%
No Re-admit within 30 Days of Discharge		14	93%	85%	87%	8%
Follow-up within 30 Days of Discharge		10	67%	90%	75%	-23%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	298 days	0.4	88%	90%	86%	-2%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■		■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138	662	-79% ▼
Admits	73	306	-76% ▼
Discharges	121	562	-78% ▼
Transfers - In	60	275	-78% ▼
Transfers - Out	10	19	-47% ▼
Bed Days	4,178	19,395	-78% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		116	89%	80%	89%	9%
✓ No Re-admit within 30 Days of Discharge		112	93%	85%	93%	8%
○ Follow-up within 30 Days of Discharge		63	57%	90%	57%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		111	38 days	0.7	20%	90%	20%	-70% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	16	▼
Admits	-	7	-100% ▼
Discharges	-	7	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 97%
On-Time Periodic		
6 Month Updates		N/A 100%
Co-occurring		
MH Screen Complete		N/A 100%
SA Screen Complete		N/A 100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	79%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	95%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	100%	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Sub-Acute Programs

Variations in data may be indicative of operational adjustments related to the pandemic.